CSS Login Webpage: <u>https://napervilleilcitizens.munisselfservice.com</u>

## 1 Click **Citizen Self Service** on the left side of the screen.

🤣 tyler			
City of Naperville, IL Munis Self Service			
Home	Welcome!		
Citizen Self Service			

A login screen will appear. Click the blue Register for a new account link.

	tyler identity a total tyler solution
	Identify. Authenticate. Empower.
	Sign in to your account
	Email
	Password
6	Register for a new account
	Forgot password?

**3** Complete the registration form. Note: The email address will be your username.

4 Click the **Register** button.

Register for a new account		
Email *		
First name *	Last name *	
Password *	Confirm password *	
	CANCEL REGISTER 4	

**5** Before your account is officially registered, the system will send an email to your email address. **You must click the confirmation link in the email before you can access the account.** 

Vser Self-Service	
	Registration complete
	Congratulations! You're registered.
	One last step. Click the confirmation link sent to

6 When you receive the email, click the link in the email to confirm your email address.

	[Tyler Identity] Account Created Inbox ×
•	tyleridentity@tylertech.com to me ▼
	You created an account with Tyler Identity.
	Username:
	Please click here to confirm your email address:
6	the second se
	Thanksi
	Tyler Identity Administrator
	← Reply → Forward
	$\searrow$

**7** The email confirmation page will appear. Click the **Sign In to Citizen Self Service** link.

Vser Self-Service	
Email Confirmation	
Thank you for confirming your email. Select an option below to continue:     • Sign in to Citizen Self Service     • Sign in to Vendor Self Service	

8 Sign into the CSS portal:

- Email: Enter the email address associated with the CSS portal.
- Password: Enter the password you created for your CSS account. Note: if you forget your password, click the Forgot Password link on the screen to reset your password.

9 Click the <b>Sign In</b> Button.	
	tyler identity
	Identify. Authenticate. Empower.
	Sign in to your account
	Email
	Password
	Register for a new account
	Forgot password?

10 You will be directed to the New User page. Click the blue **Citizen Self Service Home Page** link to take you to the main screen.

styler			
	Welcome !		
Home	Welcome New User!		
Citizen Self Service	You can now browse the page(s) we offer.		
General Billing Be sure to visit the My Account page and investigate the Account Linking features.			
Other Services	Go to		
	Citizen Self Service Home Page My Account My Profile or click any item on the side menu.		

_				
_				
_				
_				
_				
_				
_				
_				
_				
_				
_				
_				
_				
_				