



Naperville

Roadway Resurfacing Program *Frequently Asked Questions*

1. **Q: What is the Resurfacing Program?**

A: When pavements are beyond their service life showing signs of **extensive roadway** base failure or those requiring the complete replacement of the asphalt or concrete pavement will fall into the reconstructive project category. Pavements beyond their service life **without signs of extensive roadway** base failure will fall into the resurfacing project category.

2. **Q: Why does my sidewalk need to be repaired?**

A: The State of Illinois dictates that public sidewalk maintenance is the responsibility of the adjacent property owner. The city has implemented this cost sharing sidewalk program to assist property owners in the upkeep of public sidewalks located throughout the city. Once a piece of sidewalk has been identified as a safety hazard, it becomes a liability to the property owner and the city and must be repaired according to the city's Municipal Code. A copy of this ordinance is available in the City Clerk's Office at the Naperville Municipal Center, 400 S. Eagle Street.

3. **Q: What if I don't want to participate in the city's Sidewalk Program?**

A: Property owners have the option of hiring a private contractor to repair their faulty sidewalks. The contractor must be licensed with the city and obtain the necessary permits to work in the public right-of-way. The city will conduct an inspection of the completed work to ensure that it meets city standards.

4. **Q: How will I know when work will begin on my property?**

A: The curb or sidewalk marked for removal will be painted with an "X" or arrows prior to work beginning on the property. A notice indicating the tentative start date will be placed on the property owner's front door approximately two (2) days before work is scheduled to begin. The work may begin anytime on the start date. If the sidewalk that is being replaced is located adjacent to your driveway, please remove your vehicles from the driveway/garage by 7 a.m. the day the work is scheduled to begin. The city's Contractor, saw cutting, and removal crews may visit your neighborhood prior to construction. The property owner does not need to be present during construction.

5. **Q: What if I have a sprinkler system or an invisible dog fence?**

A: Residents with lawn sprinkler systems or any other apparatus buried in the parkway should mark them to avoid damage during construction. Landscaping within the parkway that may be affected should be relocated prior to construction. **PLEASE NOTE THAT ALL DECORATIVE LANDSCAPING, SPRINKLER SYSTEMS AND BURIED**

ELECTRONIC FENCE EQUIPMENT MUST BE LOCATED AND CLEARLY MARKED BY THE HOMEOWNER. PROTECTION OF THESE ITEMS DURING THE CONSTRUCTION IS THE RESPONSIBILITY OF THE HOMEOWNER. THE CITY OF NAPERVILLE WILL NOT BE RESPONSIBLE FOR DAMAGE TO UNMARKED SYSTEMS.

6. Q: How will my landscaping be restored?

A: Landscaping disturbed by the removal and replacement of the concrete work will be restored by the contractor with good quality pulverized topsoil and seed. The property owner may choose to remove any shrubs or decorative plantings prior to the start of construction.

7. Q: If my driveway is disturbed, how will it be repaired?

A: **Asphalt driveways** may need to be patched after the completion of the concrete work. The patch will be made as neatly as possible. After the repair there will be a visible line that separates the newly installed patch with existing driveway. **Concrete driveways** are not typically damaged when sidewalk or curb removal is performed. However, if damaged, a concrete patch with straight-line edges will be made. New concrete may not match the existing concrete. This is normal and eventually the new concrete will fade, and the shade will become similar. **Brick driveways** will have only the necessary bricks removed to complete the repairs. The bricks will then be stockpiled on the property. The property owner must then make arrangements to have them reset by a private brick driveway contractor. **Decorative or specialty driveway treatments** include anything other than the traditional finish for an asphalt or concrete driveway. These driveways will not be repaired. The property owner will be responsible for repairing the decorative treatment.

8. Q: How will access to my property be maintained?

A: Once construction begins, a property owner may not have access to their driveway for a period of 7 to 10 days (weather dependant) to allow for curing of the concrete and other repairs to be completed. If a property owner is displaced from their driveway, they may park on the street or in a neighbor's driveway (if permission is granted by the neighbor). The Naperville Police Department will be notified of the project and the need for on-street parking. We advise the property owner to also contact the Naperville Police Department at the non-emergency number **(630) 420-6187**. If you have special needs or require handicapped access, please call **(630) 420-6100**. The city will work with you to accommodate your needs.

9. Q: What if I want additional work done in my right-of-way?

A: The city will not coordinate any additional work. The resident will be responsible to hire a contractor to perform additional work in right-of-way (ROW), which is the area between the sidewalk and the street. This work would be at 100 percent cost to the property owner.

10. Q: Who do I contact if I have billing questions?

A: Property owners will receive bills later this summer. If you have questions on your bill, please contact the city's Finance Department at **(630) 420-6099**.

11. Q: Will my curb be depressed?

A: If the original curb was depressed it will be replaced with a depressed curb. Likewise, if the original curb was raised and the entire portion is getting replaced, then it will be replaced with depressed curb. If anything less than the entire curb portion is getting replaced it will be replaced with raised curb.

12. Q: My neighbor's curb was marked for replacement but my curb was not marked. I think that my curb also needs replacement.

A: Our staff went out and assessed the entire curb in the area to see which portions met our requirements for replacement. While your neighbor's curb met those criteria, it appears that your curb had not deteriorated to the point where it will be replaced.

13. Q: When will my work be done?

A: A construction notice will be sent to you one week prior to the start of the construction. In addition, a door-hanger notice will be put on your front door 48-hours in advance alerting upcoming work in the neighborhood. The construction notice and the door hangar will give the information on the project, a start date and a phone number to call for information as the project continues.