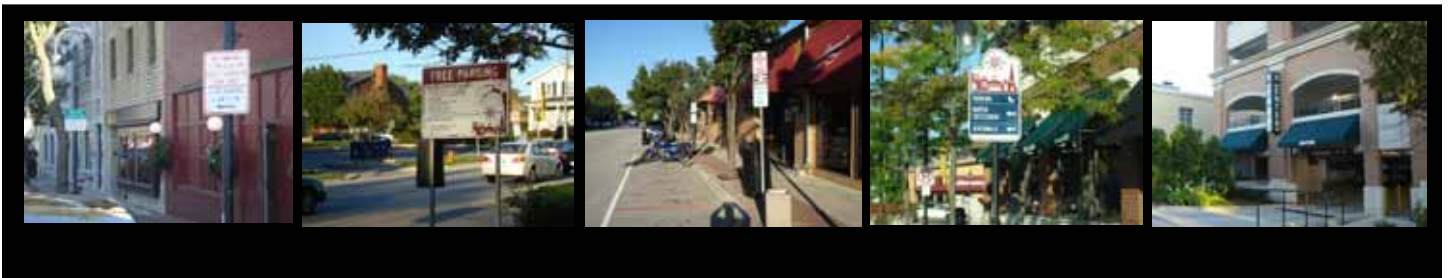


## APPENDIX



## **APPENDIX**

### Summary of Open House Responses and Comments September 4, 2008

Summary of Responses to Parking Statements  
(#) are the number of dots placed

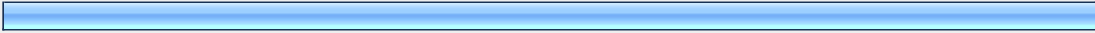




1. There is not enough convenient parking (0)
2. There is too much parking (0)
3. There is not enough visitor and customer parking (5)
4. There is not enough commuter parking (5)
5. There is not enough employee parking (2)
6. The signage is not easy to follow or understand (3)
7. There is too much signage (0)
8. I do not know where I should park as a downtown employee (1)
9. The process to obtain a permit is difficult (3)
10. I have to move my car often because the time limits for parking are not long enough(0)
11. The parking enforcement personnel is out to get us(0)
12. The parking enforcement personnel is not giving enough tickets (2)
13. There is not enough bicycle parking in the downtown (0)
14. Information regarding parking is not easily accessible (2)


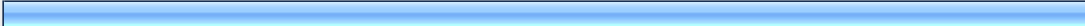
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### Naperville Attendee Comments

1. Confusion – i.e.: when you can park in certain decks/streets and when you can't (one example, Municipal Deck – open to general public nights/weekends (great!), but people get confused or don't know about it.
2. Commuter parking information is not clear on when parking is free and open times. Was not aware there was employee-parking permit for downtown employees.
3. Its signage to alert potential parkers of space availability. (2)
4. Shorter terms should be set for most street level surface lots (max 1hr, with some 30min) and all long term (1+hr) should be in parking decks.
5. Signage availability of spaces in deck and in surface lots to limit SEARCH traffic.
6. Evaluate size of spaces (should be smaller or average) – we should not be designing all spaces for SUVs.
7. The parking on streets should not allow long vehicles that hang out into the roadway.
8. Parking enforcement, parking availability and parking turnover opportunities would benefit and increase from traffic enforcement, i.e. a uniformed officer at Jefferson & Washington to enforce pedestrian compliance of traffic signals. Everyone and every vehicle and bicycles would move better.
9. Market the “Think Method” of finding a parking space. If you “think” you will find one, you will. For instance, you will be looking for the indicators of an open space: reverse lights on, people walking with keys in hand, empty spaces, cars backing out, etc.
10. Include optimally located bicycle parking areas.
11. Mandate employee parking off-site from downtown to one of the three previously identified hubs: train station, Martin Mitchell Estate, NNGS.
12. Allow one courtesy ticket per TYPE of offence, i.e. overtime, handicap space, Washington during AM or PM restrictions.
13. No Parking should be on Washington Street.
14. No more parking at Central Park
15. Enforce limited parking times on Washington Street.
16. There should be less parking downtown, rather have major parking available at train station, Martin Mitchell property, and NNHS with public transportation i.e. light rail or monorail between those parking points and downtown – frequent, safe, fun, and free public transportation. (2)

# Naperville general parking survey

1. I am a (check all that apply):			Response Percent	Response Count
Resident			91.4%	476
Business Owner			2.1%	11
Employee of the downtown			7.7%	40
Out-of-Town Visitor			4.8%	25
Other			1.3%	7
			<i>answered question</i>	<b>521</b>
			<i>skipped question</i>	<b>0</b>

2. If you checked "resident" do yo reside in the Central Business District?			Response Percent	Response Count
Yes			9.4%	45
No			90.6%	432
			<i>answered question</i>	<b>477</b>
			<i>skipped question</i>	<b>44</b>


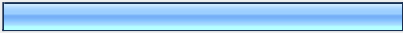
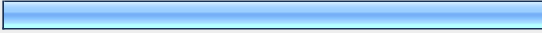

3. Name of the city/town where you reside if not in Naperville?		Response Count
		53
<i>answered question</i>		<b>53</b>
<i>skipped question</i>		<b>468</b>

4. My visits to the downtown occur mainly during (Please rank the following 1 - 4, with 1 being most often)						
	One	Two	Three	Four	Rating Average	Response Count
Monday - Thursday daytime (6am - 5pm)	<b>44.9% (201)</b>	10.3% (46)	12.3% (55)	32.6% (146)	2.33	448
Monday - Thursday evening (after 5pm)	14.9% (61)	29.3% (120)	<b>35.2% (144)</b>	20.5% (84)	2.61	409
Friday - Sunday daytime (6am - 5pm)	24.9% (113)	<b>36.2% (164)</b>	27.4% (124)	11.5% (52)	2.25	453
Friday - Sunday evenings (after 5pm)	20.9% (94)	26.9% (121)	24.5% (110)	<b>27.6% (124)</b>	2.59	449
<i>answered question</i>						<b>514</b>
<i>skipped question</i>						<b>7</b>

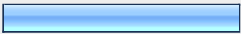
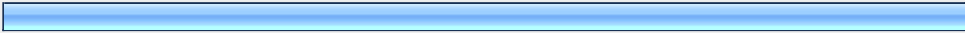
5. What is the primary reason for most of your visits to downtown? (please rank the following 1 thru 4, with 1 being most often)

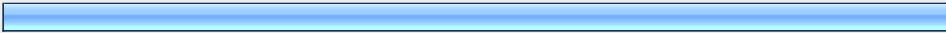
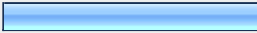
	One	Two	Three	Four	Rating Average	Response Count
Dining	<b>39.6% (169)</b>	35.1% (150)	15.7% (67)	9.6% (41)	1.95	427
Shopping	26.3% (98)	<b>34.0% (127)</b>	28.4% (106)	11.3% (42)	2.25	373
Medical appointment	19.6% (10)	17.6% (9)	<b>33.3% (17)</b>	29.4% (15)	2.73	51
Services	25.2% (33)	<b>28.2% (37)</b>	26.0% (34)	20.6% (27)	2.42	131
Access to public transportation	<b>52.5% (42)</b>	6.3% (5)	13.8% (11)	27.5% (22)	2.16	80
Special events	8.1% (17)	23.3% (49)	29.0% (61)	<b>39.5% (83)</b>	3.00	210
Recreation or exercise	16.7% (28)	19.0% (32)	30.4% (51)	<b>33.9% (57)</b>	2.82	168
Work	<b>58.5% (48)</b>	7.3% (6)	14.6% (12)	19.5% (16)	1.95	82
Entertainment	12.3% (25)	15.8% (32)	35.5% (72)	<b>36.5% (74)</b>	2.96	203
Other	29.7% (27)	16.5% (15)	12.1% (11)	<b>41.8% (38)</b>	2.66	91
	<b><i>answered question</i></b>					<b>519</b>
	<b><i>skipped question</i></b>					<b>2</b>

**6. How long do you generally stay in the downtown?**

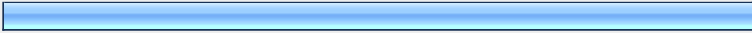
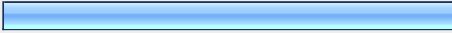
		Response Percent	Response Count
Less than 1 hour		6.9%	36
1-2 hours		33.3%	173
<b>2-3 hours</b>		<b>45.1%</b>	234
4 or more hours		14.6%	76
		<b>answered question</b>	<b>519</b>
		<b>skipped question</b>	<b>2</b>

**7. Have you ever used Naperville's web site to find information regarding parking?**

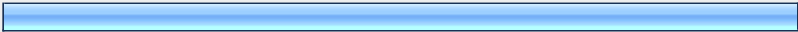

		Response Percent	Response Count
Yes		19.7%	102
<b>No</b>		<b>80.3%</b>	417
		<b>answered question</b>	<b>519</b>
		<b>skipped question</b>	<b>2</b>

8. If you answered "yes" do you feel the appropriate information was provided?			Response Percent	Response Count
Yes			78.8%	82
No			21.2%	22
			<b>answered question</b>	<b>104</b>
			<b>skipped question</b>	<b>417</b>

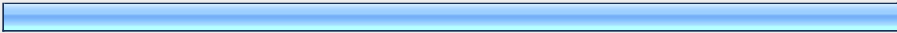
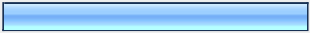
9. If you answered "no" what would you suggest adding?			Response Count
			114
			<b>answered question</b>
			<b>skipped question</b>
			<b>114</b>
			<b>407</b>

10. Do you feel the two hour time limit for on-street parking is sufficient?			Response Percent	Response Count
Yes			62.6%	323
No			37.4%	193
			<b>answered question</b>	<b>516</b>
			<b>skipped question</b>	<b>5</b>

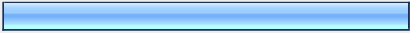
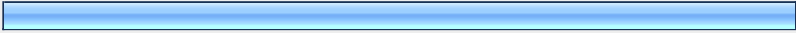
11. If "no", what time limit do you think is appropriate?		Response Count
		188
	<i>answered question</i>	<b>188</b>
	<i>skipped question</i>	<b>333</b>

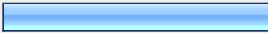

12. Do you feel the time limit for surface lots (three hours) is sufficient?			Response Percent	Response Count
Yes			66.3%	343
No			33.7%	174
		<i>answered question</i>		<b>517</b>
		<i>skipped question</i>		<b>4</b>

13. If "no", what time limit do you think is appropriate?		Response Count
		170
	<i>answered question</i>	<b>170</b>
	<i>skipped question</i>	<b>351</b>

14. Do you feel the time limits for the parking structures are sufficient?			Response Percent	Response Count
Yes			74.6%	371
No			25.4%	126
			<i>answered question</i>	<b>497</b>
			<i>skipped question</i>	<b>24</b>

15. If "no", what time limit do you think is appropriate?			Response Count
			114
			<i>answered question</i>
			<b>114</b>
			<i>skipped question</i>
			<b>407</b>

16. Have you ever been blocked in, not been able to park or otherwise inconvenienced by a delivery truck?			Response Percent	Response Count
Yes			33.8%	175
No			66.2%	342
			<i>answered question</i>	<b>517</b>
			<i>skipped question</i>	<b>4</b>

17. Is parking enforcement overzealous in Naperville?			Response Percent	Response Count
Yes			22.0%	110
No			78.0%	390
			<i>answered question</i>	<b>500</b>
			<i>skipped question</i>	<b>21</b>

18. The fine for a parking violation should be?									
Dollar Amount									
	<5.00	10.00	15.00	20.00	25.00	30.00	>30.00	Response Count	
Per Ticket	10.8% (51)	19.1% (90)	10.4% (49)	13.6% (64)	<b>22.9% (108)</b>	7.4% (35)	15.9% (75)	472	
								<i>answered question</i>	<b>472</b>
								<i>skipped question</i>	<b>49</b>

19. It is easy to locate a parking space downtown.								
	strongly disagree	disagree	neither agree or disagree	agree	strongly agree	Rating Average	Response Count	
Choose one	30.6% (158)	<b>38.1% (197)</b>	9.1% (47)	18.4% (95)	3.9% (20)	2.27	517	
							<i>answered question</i>	<b>517</b>
							<i>skipped question</i>	<b>4</b>

20. Parking signage (directional, length of stay, etc.) is easy to follow and understand.							
	strongly disagree	disagree	neither agree or disagree	agree	strongly agree	Rating Average	Response Count
Choose one	5.4% (28)	18.0% (93)	21.3% (110)	<b>48.2% (249)</b>	7.2% (37)	3.34	517
	<i>answered question</i>						<b>517</b>
	<i>skipped question</i>						<b>4</b>

21. The on-street parking time restrictions generally give me enough time to complete my trip.							
	strongly disagree	disagree	neither agree or disagree	agree	strongly agree	Rating Average	Response Count
Choose one	7.4% (38)	18.7% (96)	22.0% (113)	<b>45.5% (234)</b>	6.4% (33)	3.25	514
	<i>answered question</i>						<b>514</b>
	<i>skipped question</i>						<b>7</b>

22. I generally park in the parking deck and find it convenient.							
	strongly disagree	disagree	neither agree or disagree	agree	strongly agree	Rating Average	Response Count
Choose one	7.8% (40)	22.3% (115)	23.4% (121)	<b>36.6% (189)</b>	9.9% (51)	3.19	516
	<i>answered question</i>						<b>516</b>
	<i>skipped question</i>						<b>5</b>

23. Valet parking is convenient and appropriately dispersed throughout the downtown.							
	strongly disagree	disagree	neither agree or disagree	agree	strongly agree	Rating Average	Response Count
Choose one	10.8% (54)	15.0% (75)	<b>60.9% (305)</b>	11.8% (59)	1.6% (8)	2.78	501
	<i>answered question</i>						<b>501</b>
	<i>skipped question</i>						<b>20</b>

24. Valet parking is easy to use.							
	strongly disagree	disagree	neither agree or disagree	agree	strongly agree	Rating Average	Response Count
Choose one	6.9% (34)	11.4% (56)	<b>61.1% (301)</b>	17.8% (88)	2.8% (14)	2.98	493
	<i>answered question</i>						<b>493</b>
	<i>skipped question</i>						<b>28</b>

25. Taxi services and taxi stands are appropriately disbursed throughout the downtown.							
	strongly disagree	disagree	neither agree or disagree	agree	strongly agree	Rating Average	Response Count
Choose one	9.9% (49)	19.5% (97)	<b>59.4% (295)</b>	10.1% (50)	1.2% (6)	2.73	497
	<i>answered question</i>						<b>497</b>
	<i>skipped question</i>						<b>24</b>

26. It is easy to obtain an employee parking permit (if applicable)							
	strongly disagree	disagree	neither agree or disagree	agree	strongly agree	Rating Average	Response Count
Choose one	4.1% (13)	3.5% (11)	<b>82.2% (259)</b>	7.3% (23)	2.9% (9)	3.01	315
	<i>answered question</i>						<b>315</b>
	<i>skipped question</i>						<b>206</b>

27. It is easy to obtain a residential parking permit (if applicable)							
	strongly disagree	disagree	neither agree or disagree	agree	strongly agree	Rating Average	Response Count
Choose one	11.1% (36)	4.3% (14)	<b>82.5% (268)</b>	1.5% (5)	0.6% (2)	2.76	325
	<i>answered question</i>						<b>325</b>
	<i>skipped question</i>						<b>196</b>

28. Please feel free to make any additional comments regarding parking below.		Response Count
		305
	<i>answered question</i>	<b>305</b>
	<i>skipped question</i>	<b>216</b>

City of Naperville  
Comments From User Surveys

<b>1</b>	<p>The Chicago Ave Parking Garage needs to be updated now. I remember when the NCC performing Arts Center was approved that the parking exemption was given as that parking deck was going to be updated/expanded and now there is no talk of that. Very concerned how that is going to impact our downtown parking issues.... Don't put a deck at Nichols. Remove the Washington St on street parking - traffic gets jammed up due to the on street parking.</p>
<b>2</b>	<p>It is almost impossible to find parking around noon on weekdays! We need more parking facilities. With the new concert center on Chicago Ave, I'm afraid it will get much worse!</p>
<b>3</b>	<p>I think it is unwise to add more traffic to the Jefferson street chaos. It would make more sense to add parking away from the area where people are trying to cross streets.</p>
<b>4</b>	<p>there should be a fee for parking, especially during peak times</p>
<b>5</b>	<p>I feel that the residents should have priority over non-residents for commuter parking passes and on the waiting list. The wait list is way too long and feel it is unfair that you have to pay a fee to just be put on the list and not actually get a spot. More motorcycle parking should be made available at the train stations as well.</p>
<b>6</b>	<p>Don't build the garage at the library. Why not build it across the street the in the lots surrounded by businesses?</p>
<b>7</b>	<p>Commuter parking is my number one concern. The fact that it takes many years to get a commuter parking permit makes it obvious that it is an issue that needs to be addressed urgently.</p>
<b>8</b>	<p>I am very unsure about the parking restrictions in the parking decks... Can I park there before 9am??? Obtaining commuter parking is a joke. Permits are handed down through families there are simply not enough spaces for the number of commuters. Sadly Naperville is becoming a victim of its own success.</p>
<b>9</b>	<p>No parking on Washington street at any time</p>
<b>10</b>	<p>I'd be willing to pay to park in a parking garage as opposed to parking on the street. I'd pay \$5.00 Thursday evenings - Sunday nights with a max of 12 hour parking.</p>
<b>11</b>	<p>We need to get rid of all the high density dwelling downtown. There is not enough parking for the single family homes, and then we add more traffic and congestion, I always found this to be very foolish.</p>
<b>12</b>	<p>The Chicago / Jefferson deck is outdated! It needs to be at least 5 stories and accessible from either Chicago or Jefferson Avenues. With the NCC performing arts center, this deck is going to be full every time there is an event. The NCC should provide a shuttle bus between one of their lots and the arts center during major events.</p>
<b>13</b>	<p>I don't understand why some restaurants are allowed to offer valet parking and others are not. It is clearly politically motivated by who you know. I also find it obnoxious that people who own property downtown, the wealthy, are given access to public parking that we all pay for and that the students from NCC are also given special privileges. Do you monitor how long the guests of the Downtown Condo population use public parking. I have seen some very interesting sport cars in parking garages much longer than 3 hours. Naperville is becoming more and more a "special interests" town and less and less the friendly, family community that I moved to 29 years ago. Too bad. Even the downtown is getting to look shabby compared to the Wheaton Center near Danada. "We paved Paradise and put in a parking lot."</p>
<b>14</b>	<p>The wait for commuter parking is abominable!</p>
<b>15</b>	<p>question 28 is a joke right? Instead of more parking downtown, we need more parking for commuters. I've never had a problem parking downtown, although I sometimes have to walk for a few minutes, but that is okay with me.</p>
<b>16</b>	<p>Is Washington street parking not part of this study?</p>
<b>17</b>	<p>As Naperville continues to be voted one of the best places to live, we need to restructure our parking to correspond with growing numbers of people who choose to live in Naperville. The commuter parking is a joke. I've been on a list for 7+ years with no end in site. The redevelopment of 5th Avenue Station is a long term design that will not help the immediate need of parking. Bring in transportation consultants that are experienced in overcrowding situations and let them suggest parking alternatives. I still can not believe you allow the Ashpalt and Consulting company building to stay in the parking lots. Claim eminent domain! And, for you to fine neighborhoods for renting their spots to commuters is absolutely ludicrous. This is all about supply and demand and until the process improves, neighborhoods should be allowed to rent space on their property! In my opinion, Naperville does not have a plan for parking growth for either downtown or commuters. If we don't have the expertise, pay to bring in a firm that does - we pay for other ridiculous expenses - start using our money for more valuable pieces of information!</p>
<b>18</b>	<p>commuter parking takes years to get at the downtown train</p>
<b>19</b>	<p>I think street parking on Washington should be banned at all times to increase traffic flow.</p>
<b>20</b>	<p>Naperville should remove on-street parking on Washington street in the downtown business district. It would improve traffic flow tremendously.</p>

City of Naperville  
Comments From User Surveys

21	I like to go to the library, walk thru Riverwalk, have breakfast or lunch during the day. In the evenings, we go to dinner and then walk about a bit. Lots to do in our downtown!
22	Complementary Trolley Service would be nice to have all year around, not just in December!
23	more short duration spots (30 minutes or less) (such as by Starbucks and Rizzo's) would be valuable to allow for errands to be run - i.e. pick up of carry out or short trip to a specific store or location
24	Washington Street parking should be replaced with another parking garage structure; there is too much street traffic to have to squeeze down to one lane.
25	Naperville should build a garage at the train station in support of the residents who pay property taxes, but have to work outside Naperville and commute. This has actually deterred friends from moving to the area because of the parking issues for commuters, not shoppers.
26	The parking situation in Naperville downright sucks.. With both my wife and me working downtown, and commuter parking is just not available, our life is hell right now...
27	I'm not sure if this is what you mean by a commuter parking permit, but I've been on the waiting list for a parking space at the Burlington lot for 8 years now, and it looks like I'll be waiting for a couple more years (and the pace buses don't work with my schedule). This is a disgrace! The city should make access to mass transit a priority. It cuts down on traffic and pollution. Instead, it sounds like the city might be thinking about cutting down on train parking. I'm baffled.
28	Parking should be removed off of Washington entirely.
29	the commuter parking permit issue is at the top of my list. a 10 year waiting list is really unacceptable. When I originally called to inquire about how to get a permit, I thought the operator made a simple mistake and meant to say "months" not years. I've been patiently waiting 7 years now...
30	You should build parking decks at the train station. They would sell out in 5 seconds and pay for themselves many times over.
31	Parking is an absolute nightmare. We need more parking structures if Naperville is going to continue to invite residents in from neighboring towns. Or, make non-residents pay to park. I would like to see residents get a "resident sticker" allowing them to park free as a benefit to all the headache that exists downtown to get the convinieces that I pay "stamps" for.... Non-residents should somehow be paying for those spots they take from the residents who pay to live in the town. I'm tired of subsidizing every other city resident's entertainment. Naperville is getting pretty darn frustrating to visit - in fact, I avoid downtown like the plague because its too stressful.
32	Need more commuter parking. I understand they will not build parking structures as it will detract from the area but if you won't build up because of the look you can always build down and put it underground.
33	you need to build a deck at the municiple center garage and leave the library alone.
34	More parking spaces are needed to be made available troughout the entire downtown area. Every time I go to downtown Naperville, no matter the time of day or the day of the week, there is never any parking available. I usually have to drive around for at least 15 minutes to finally find a place to park and then I have to walk many blocks to get to where I'm going. Parking in Naperville is quite a problem. There are too many people who want to go there and not enough parking to accomodate them. I also am a commuter trying to get parking by the 5th Avenue train station. Of course, there's an 8-9 YEAR waiting list, and the only way to get on that list is to pay a non-refundable \$25 fee and hope for the best, you know, that you're still living in the area in 8-9 years. My first question is why does one have to pay 25 dollars to wait for 8-9 years to see if they can eventually park near the station? My suggestion is to build an extremely large, tall parking garage for commuters. There is a waiting list that is 8-9 years long! Doesn't that alone tell you that there is not enough parking for such a thriving community? I moved to Naperville from Woodridge. I still have to drive to the Lisle train station every day to
35	no parking between benton and chicago at any time-parking in this area is the major parking problem in this town-with the 2 jew decks the 32 or so spots will not be missed and this small loss will not have an impact on business
36	There should be off-site parking and shuttle service for all Naperville Downtown resteraunt and retail store employees. The establishments should be firm with their employees that they are not to take up parking spaces that could be used by customers.
37	Downtown Naperville is one of the best attractions in the Western Suburbs. The city needs to find a way to encourage people to come downtown. The parking decks are very good; however, I can see building one more. I guess the fact that people have trouble parking in Naperville is a compliment to its success.
38	Why do we issue residential parking permits other than for the college students using the Moser property? I question how the cost/benefit aligns with the Moser property and the college kids use of the VanBuren deck. Why in the world are you asking about commuter parking in this survey? It seems to be about something completely different.

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<b>39</b>	Eliminate the parking on Washington Street. Two lanes in each direction are necessary due to the city's growth. Also add a left turn lane from Washington onto Jefferson and Van Buren or eliminate left turns at all times. People manage without left turns on those streets during rush hour so they can manage at all times. The flow of traffic during rush hours should be how the traffic flows at all times.
<b>40</b>	I typically visit the downtown area early in the morning when a store is about to open. That way I can usually find a parking spot.
<b>41</b>	Need more daily commuter parking spaces at the train station.
<b>42</b>	More attention is given to out of town guests and their parking needs, rather than resident commuters. If the parking situation for commuters is not improved (it seems to be getting worse), residents will move to a town which allocates more resources to its resident commuters.
<b>43</b>	I would like to see the downtown become more accessible by bike. A public area where you could check your bike in and out (lockers?) while you spend time downtown would be nice. I believe downtown Chicago has something along these lines as well as Austin, TX as examples. I would also like to see an improvement in bike lanes help facilitate traffic flow and safety.
<b>44</b>	I would be more apt to shop downtown while meeting friends for lunch if the time limit were longer. Where I park depends on where I am planning to go.
<b>45</b>	It took an 8 Year and 3 Month Wait to obtain a Burlington Commuter Lot Parking Permit.
<b>46</b>	We've been on the waiting list for Naperville commuter parking for 6 years. It's frustrating when every single day some of the parking lots are only 2/3 full. The pace bus is convient when you don't have appt in the evening so you can go right home. But reality is most days there are appointments you need to get to. We have to take the Pace bus all the way home to get your car to have to come all the way back to another part of Naperville. 1) can't get to appt on time this way and 2) It is a loss of 40 - 50 minutes.
<b>47</b>	<ol style="list-style-type: none"> <li>1. Please save all surface lots for public safety. Plus, every parking space is extremely valuable. Mothers with strollers and the elderly with walkers prefer to come downtown and unload in the light of day on a level surface. Parking decks are not convenient for some residents who enjoy shopping and dining.</li> <li>2. Please start over with signage in downtown. We have way too many signs, many of which are very unattractive. Clearly marked, color-coded signs could help direct folks to parking lots and decks, attractions (Riverwalk, Naper Settlement, DuPage Children's Museum, North Central College, Central Park, Fifth Avenue Station, etc), shopping, dining, etc.</li> <li>3. Hire a shuttle for Jackson Ave. and direct folks to park at Centennial Beach during the evenings, weekends, etc., of high peak shopping seasons.</li> <li>4. Enlighten residents and visitors who come to enjoy the Riverwalk about convenient parking at Centennial Beach.</li> <li>5. Please figure out how to cart away snow in the winter so it does not take up parking spots. Winter 2008 created many snow piles and had an impact on the number of parking spaces (and the economy) at a time when the Riverwalk lot and the</li> <li>6. Signs at Fifth Avenue Station and the Train station with directions to downtown Naperville "Just a few blocks south" kind o</li> </ol>
<b>48</b>	With the three parking lot expansions/additions, parking should not be an issue in the downtown area.
<b>49</b>	Parking deck spaces reserved for banks/businesses should be reduced, as they are under-utilized, and could better utilized by general patrons.
<b>50</b>	I frequent the downtown (once a week or more) and have NEVER had a problem finding a parking spot. Sometimes I may have to walk a block or so to my desired business but it has never been a problem.
<b>51</b>	Parking is atrocious. Beyond a joke. I go to other towns if they have what I need in order to avoid downtown Naperville traffic and parking.
<b>52</b>	It is important that additional parking spaces be provided in a timely manner as quick as possible.
<b>53</b>	Increase 5th Avenue station parking for the Metra stop. Prohibit parking on all of Washington throughout the downtown area. Close off the Washington intersections at Jefferson and Van Buren, and turn those 2 streets into open mini-malls with outside dining and shopping. This would enhance both the traffic safety on Washington and the shopping/dining experience of DT Naperville
<b>54</b>	The main reason I do not visit downtown often is because I can not find a parking spot. If I want to run in to a store, say Penzeys, for a few minutes I will spend more time finding a parking spot than actually shopping. I like the library, but often struggle finding parking because the general public is using the library spaces when they shop and enjoy the riverwalk. I find we dine and shop south of town (Boughton/Weber rd area) or by rte 59 for convenience.
<b>55</b>	build a multilevel parking lot at the 5th ave train station. It is s shame that residents cannot count on parking for their commute to work. Naperville is a city; no longer a small town. Local residents must look toward progress.

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<b>56</b>	<p>Parking at the Library is not really needed, and will cause more traffic problems during the busiest hours and well as during special events. The BEST place to put that parking deck the train station, the lot accross from the City building, or in place of the city building. It is currently EXTREMELY difficult for commuters to find a spot and get a parking permit!!</p>
<b>57</b>	<p>I like the parking rule on Washington during rush hours, keep it!</p>
<b>58</b>	<p>2 or 3 hours is short for a shopping trip combined with a meal and/or a walk along the Riverwalk. No way to have a day out downtown.</p>
<b>59</b>	<p>Street parking is difficult to access due to amount of vehicular and pedestrian traffic. Street parking on Washington Street should be eliminated. It is not needed with the existing and planned parking structures. Chicago, Jackson, Jefferson, and VanBuren should be converted to 1-way streets!</p>
<b>60</b>	<p>More parking structures are urgently needed. Washigton Street parking should be totally eliminated--a huge traffic chokepoint that creates dangers to motorists and pedestrians.</p>
<b>61</b>	<p>we need more parking options. Perhaps this may be more on days where big events are happening.</p>
<b>62</b>	<p>Valet parking right next to a parking deck is just ridiculous. You need the parking to be more distributed around town and there needs to be more of it. Why did the city just build such small decks?? How about putting a deck down near Centennial Beach?</p>
<b>63</b>	<p>Valet parking is ridiculous and a hindrance.</p>
<b>64</b>	<p>Please do not charge for parking--that's what our taxes are for!</p>
<b>65</b>	<p>I would be in favor of adding another level to the parking garage between Jefferson &amp; Chicago.</p>
<b>66</b>	<p>I would prefer to answer 'It depends' to Question #19. Sometimes, it is very easy to find a parking space. For example, weekday afternoons and weekend mornings, I have no problem finding space.</p>
<b>67</b>	<p>I think they should get rid of parking on Wash St to help traffic flow - especially with all the new parking garages, there should be NO parking on Wash St.</p>
<b>68</b>	<p>Finding parking downtown can be a challenge. It influences my decision to go to dinner or shop in the area. School events significantly impact the availability of parking. I do not entertain or conduct business meeting downtown on Friday evening as a result. New building occurring while parking is in short supply. Increasing demand and not the supply will create more problems.</p>
<b>69</b>	<p>How about eliminating parking altogether on Washington? I'm sure this has been on the table, probably opposed to the businesses. Bottom line is traffic flow should take priority. Also, a better transit system from the collar subdivisions to downtown is needed--even if it takes limiting downtown automobile access. So perhaps consider that effort to improve parking is not as important as getting cars OFF the downtown roads.</p>
<b>70</b>	<p>the city should have reserved parking spots for low emmision cars or other eco friendly cars</p>
<b>71</b>	<p>Do not see the need to build parking decks downtown. Parking at the train station is the real problem and should be the focus.</p>
<b>72</b>	<p>Would like to see more flexibilty for residents. Too restrictive for family and guests.</p>
<b>73</b>	<p>Naperville has plenty of parking. I find it very wasteful that we spend money and man-hours determining that we have enough parking. Outside of the business district, there is a huge parking lot by Centennial Beach; the walk from there is fantastic. People rarely park at City Hall - another fantastic walk. Neither of these areas are more than a 10 minute walk (more like a stroll) from the heart of downtown. I do not think the City should plan on constructing any further suface parking lots, on street parking, or parking decks. Should any additional measures be taken, the option of a community service officer (similar to the lots at the train station) should be used to enforce the current restrictions.</p>
<b>74</b>	<p>We need more commuter parking - especially daily!! I have seen daily spots taken away but am not aware of new ones being created, meanwhile more and more people take the trains and fight for the same limited parking. Unless I am parked by 7am there are no dailies left. There have been times I either had to drive into the city or take a day off because I could not park. I have been on the monthly list for 5 years and was told I still have at least another 3 to go! This is ridiculous considering the high taxes I pay to live here.</p>
<b>75</b>	<p>The additional parking structures going in are definitely needed. It will be nice when more parking is available.</p>

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<b>76</b>	<p>Parking in Naperville is a JOKE. How are the residents who pay the taxes for this city supposed to enjoy it if there is no place for them to park their car when they get there? There needs to be at least 4 more Parking Structures! Non-Residents need to pay a fee to park here, whether it's through meter, a parking attendant, or a self service machine. Residents should be issued a parking sticker (just like many other cities, including Chicago, which Naperville seems it is the smaller version of). That sticker then allows residents to park in the lots or garages free of charge, unlimited time, without penalty. METRA commuters have another reason to complain. THERE is NO PARKING spots for people who arrive at the train station after 6:30am! The permit spots sit empty, while others are running from another area to try and catch their 7:03 train to Chicago. Give everyone a chance to get a permit. Lottery every year, if permit spots not occupied by 8:00am, the spots are fare game for the same \$2.00 fee as the numbered spots. This is a problem that needs to be fixed YESTERDAY!</p>
<b>77</b>	I would like to see more space dedicated to commuter parking at the Metra station
<b>78</b>	Forget more parking decks downtown, we need more parking at the 5th Avenue train station.
<b>79</b>	<p>IDEA: Stop parking school buses behind NNHS -- that area is needed for better uses. On part of that land, build underground and above ground, multiple story parking decks to be used for school buses perhaps, and students, and the public -- because that location is just a healthy walk from downtown.</p> <p>Do everything possible to encourage people of all ages to ride bikes and walk. Have public bike swap stations with free or quarter (25 cent) charge for use sprinkled around town -- including at the parking decks. Instead of selling off lost bikes, put a non-removeable tag on them and put them into the public bike swap system which Naperville should have! Buy new coaster bikes for this purpose, too -- equipped with collapsible wire shopping basket paniers next to the back wheels</p> <p>Have bikeways everywhere -- and allow bike paths to be used all night long. Require bike riders to use their own small, inexpensive LED headlamps at night.</p> <p>Do not build a parking deck on the Nichols Library parking lot. The only added parking that would be OK there would be underground -- and at least part of that underground building might be needed more for library-to-patron library services</p> <p>AT NICHOLS LIBRARY: YOU SHOULD KEEP THE GROUND-LEVEL PARKING AT GROUND LEVEL AND NICELY LAND</p> <p>Please print out these ideas and distribute them among many city branches and committees. Naperville has done a great job</p>
<b>80</b>	I can usually find a spot to park with just a once in a while frustration at not finding a spot. I've driven around looking for a spot and with patience one usually opens up. During Rib Fest or the Last Fling parking is more difficult, so I usually will come early rather than later.
<b>81</b>	Enough with the parking decks already! I just heard there's talk of building another one at the library. Why not use the school parking lot at Naperville Central after school hours and offer shuttle rides? You should be working to decrease traffic in downtown not increase it!
<b>82</b>	I think that Naperville's downtown is overdeveloped. I often move on to shop somewhere else because I can't find a spot in reasonable distance from the store/restaurant I want to visit. I have even missed a dinner appointment because the entire parking garage was full!
<b>83</b>	The on street parking (about 30) spaces on Washington Street between Benton Street and Chicago Avenue should be eliminated. The posted speed limit should be 25 or 30 mph. The traffic congestion is terrible regardless of time of day. The current restriction is only after 3:30pm. What a joke!! The mid-day traffic is just as bad as the commuter traffic. With the expansion of parking decks and lots, traffic flow on Washington Street should be a priority. I was a train commuter for 20 years, and now frequent downtown Naperville during the day. Thank you
<b>84</b>	ban all parking on washington street - the backups are ridiculous!!!!!!!!!!
<b>85</b>	Don't think parking on washington street is a good idea.
<b>86</b>	Insufficient parking for plays and events (evenings) at North Central College.
<b>87</b>	Should prohibit parking on Washington St in downtown area all the time. Should also close off the whole block of Jefferson st between Washington and Main st.
<b>88</b>	The west side of town seems to have too few parking places - with Lou Malnatis, Hugo's Frog Bar and other restaurants on that side, parking is usually really hard to find. The high rise garage by the post office is a bit far.

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<b>89</b>	<p>Please study carefully the plan to build a parking deck in front of the library. Honestly, I have never come into downtown and not found a parking spot. I visit many times per week and am always able to find parking. Sometimes, I walk from one of the two garages, but that is not an issue for me. I consider this location a "last resort" for building a parking garage near downtown. I would prefer that all possible options be studied before continuing with this particular parking deck.</p> <p>Also, please consider vehicle length restrictions on the stretch of Jefferson Avenue between Main Street and Webster Avenue. With the 45 degree parking in front of Anderson's bookstore and Lou Malnati's Pizza, I often need to drive beyond the solid yellow dividing line to avoid hitting large parked cars in front of these establishments. Having a size limit and a rear line painted in these spaces would greatly alleviate this dangerous situation. This is done on Main Street and I feel that it works very well. If nothing else, it may encourage cars to pull all the way to the curb creating adequate space at the rear of their vehicles for traffic.</p> <p>Thanks you for giving me a chance to voice my opinions on these matters.</p>
<b>90</b>	street parking should be eliminated completely on Washington St. to allow through traffic, especially when Naper Blvd. is under construction.
<b>91</b>	Need more parking in downtown naperville. If I want to go out to dinner on the weekend, if I am not able to get downtown by 6:30, I don't bother going to Naperville, instead I go up to Wheaton, Glen Ellyn etc since I don't want to spend 45 min hunting for a parking spot!
<b>92</b>	I find parking fairly easy during the week. It's during the weekends when it gets more difficult. A two hour parking limit is too short. Most people shop and dine. It takes more than two hours to walk around and shop or to dine. I think a lot of people like to walk around and dine which is too hard in 2 hours. If Naperville ever charges to park I will boycott down down. I also do not think it's fair for restaurants to use public parking for their valet. I see this with Hugo's, they block street parking. Same thing with Rosebuds. Why do they get to block off public parking?
<b>93</b>	I think that parking on Washington St. should be banned 24/7. there's plenty of other parking available downtown. The small number of additional spaces that are available on Washington do not justify the traffic snarl that it causes. Please ban parking on Washington St in the downtown area.
<b>94</b>	If the parking decks and surface lots are full, we just go home. I have never even seen valet parking.
<b>95</b>	Finding parking within a reasonable distance to a restaurant or store downtown is abysmal and inhibits my use of the entire downtown except under extreme duress
<b>96</b>	Seems like parking decks are full or nearly full to capacity, when I need to use them anyways... :(
<b>97</b>	Parking violation prices should increase with the number of offenses. In general, as long as I'm willing to walk a few blocks, I can find parking. There does need to be more close-in very short term parking for picking up take-out food or running a very quick errand. It isn't worth a 5 block walk to pick up dinner when I can drive somewhere else.
<b>98</b>	Parking garage on Chicago should have signs about how to get to upper levels. Library parking lot should allocate a large percentage of the spaces to library patrons.
<b>99</b>	I think that parking on Washington should be banned at all times, with 2 lanes up to Chicago Ave merging in to one, it is a nightmare, no matter what time of day.
<b>100</b>	I shop much less often in downtown Naperville than in the past due to the lack of convenient parking. Having to walk several blocks to run a 10-15 minute errand is not worth the effort. Better enforcement of parking regulations, particularly regarding time limits, would likely bring more customers to Naperville.
<b>101</b>	I use Washington as a cut thru street between the 2 ends of Naperville to get to/from work/home. I believe that no parking should be allowed on Washington ever - it really stifles traffic flow.
<b>102</b>	Would be nice to have more signage for parking lots and try and figure out how to add more spaces if possible.
<b>103</b>	Most of my trips into downtown are to the library, so I support a garage being built there ONLY if does not prevent the library from expanding. Building a 4th library is inefficient and ineffective. For many people, especially families, Nichols library is part of the experience of going downtown. I'm not affiliated with the library, but it really seems to need to expand and I'm concerned that the garage will make that impossible.
<b>104</b>	get rid of parking on washington downtown
<b>105</b>	If more buses went downtown, parking wouldn't be an issue.
<b>106</b>	I suggest you eliminate parking on Washington street completely.
<b>107</b>	If Washington Street remains one of the few main thoroughfares (bridge over DuPage River, crossing of railroad tracks), then street parking on it must be eliminated. If the city, or the downtown businesses want Washington Street parking, they have to pay to build another main thoroughfare through town that crosses the river, crosses the railroad tracks, and has favorable traffic control signals to move large amounts of traffic THROUGH central Naperville.
<b>108</b>	Parking problems cause me to shop and pick restaurants outside of downtown Naperville

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109	I think parking is reasonably available and have not often had much difficulty finding a spot. I like the present routing of traffic at high volume times down Washington St. At off peak times, I agree with the current use of street parking on Washington. The lights are timed very well for optimum flow of traffic. Good job!
110	Commuter parking remains horrible. The waiting list is a huge burden for working families who aren't very close to a Pace bus stop and who work in Chicago 5 days/week.
111	Valet parking should not be allowed to block off parking places in front of the restaurants. Hugo's have 4 to 5 spots with cones in them - at times "special" cars have been parked in these spots and remain there for the evening.
112	I think that it is usually very difficult to find ANY parking downtown, particularly during evening hours and weekends. The situation seems to be only worsening, even as more parking (decks) has become available. We usually don't even bother trying to find street or surface lot parking on the weekends or evenings, which makes coming downtown to use the YMCA (our gym) very inconvenient during the cold winter months. We used to park on the second floor of the Chicago St./Jefferson Ave. (the entrance off of Jefferson Ave.) but have found that it is becoming nearly impossible anytime after 5 PM. We aren't sure what the appropriate solution to the increasingly congested parking situation in the downtown area, but the problem seems to have become much worse with the addition of more stores, restaurants, and downtown living north of Jefferson Ave, and it makes us utilize all of the things we love about downtown Naperville less, and go other places for shopping and dining more often.
113	Parking should be eliminated on Washington Street. The city needs these lanes to handle traffic.
114	More train parking is needed. I would really dislike to pay for parking in the downtown area (I know this has been discussed in the past). I would limit my trips and spend less money in downtown naperville if this was the case.
115	there should be no parking on washinton ever...
116	Do not build a parking deck at the Nichols Library. It is NOT an appropriate location for a parking deck.
117	I assume this survey does NOT apply to the train station at 4th Avenue.
118	More enforcement after 4:30 PM
119	Need more parking for train access or shuttle buses to Naperville train station. Offer incentives for these smart cars which would use less space = more \$\$ for the city = more people.. 12 years waiting for parking is unacceptable
120	use parking as a revenue source. the charge need not be high but it there should be a charge.
121	on-street parking on Washington should be eliminated - it causes unnecessary delays if you are going to/through downtown Naperville during the day.
122	I kind of view parking in Naper as a free for all. Some level of restrictions would not only be acceptable, but also expected.
123	There are many times that it is very easy to find parking downtown, but during peak times, it can be very challenging to find parking. I live 1.2 miles from downtown and visit many times per week. I am very unhappy that the new N. Central College fine arts center was not required to provide their own parking. Once events begin there, it will cause a significant increase in the problem because their events will inevitably be during weekends when downtown parking is at it's worst.
124	You have several typos in this survey.
125	Question # 2: fix the word "yo" - it should be "you" Parking times are not defined in the question about parking decks
126	Need more daily parking (non-permit) for the downtown train station!!!!
127	Ban parking on Washington Street all day every day. Do not allow delivery trucks to park on Washington Street during morning and afternoon rush. Use sidestreets or alleys or make deliveries at a different time.
128	The City of Naperville has ruined the beautifully, quaint downtown area by over-construction with high-end establishments and parking structures. I can't wait until the housing market recovers and I can sell my home and get out of this commercialized city!
129	It would be great to have more 15 or 30 minute spots. I like to make short trips but it is often difficult to find open short-term spots. Thanks!
130	The no overnight parking law (2am-5am) is terrible, and enforcing it for no reason is even worse. That law should only be enforced during snow storms or such where work crews would have a difficult time doing their jobs with cars on the street. It is absolutely ridiculous to have a policeman writing tickets for cars that are accidentally left out in a cul-de-sac overnight in the summer in front of the owner's house! They should be out looking for criminals not harassing residents that left their cars on the street. Use some common sense!
131	Parking enforcement in the business district seems to be appropriate as practiced. It has gone through periods of overzealous enforcement near the Metra train station.

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132	Pedestrians and traffic don't seem to be compatible ... Consider restricting traffic on certain downtown streets ... Washington and Chicago Ave are free access ... on remaining streets (and once all new parking structures are complete) allow no traffic within the area of the perimeter created by the parking structures after the normal day time business hours.
133	Parking should be banned at all times on Washington. Further, there are TOO MANY signs providing parking instructions on Washington. Three signs per pole is ridiculous and unsightly. Surface lots should be metered. Overnight parking should be permitted in structures to discourage DUI. I know DUI is an important source of revenue for the city, but public safety should take precedence.
134	I was not aware of preferential parking permits for residents - those should be publicized if they exist as well as what their benefits are. The short term - 15 minute zones - should be rigidly enforced and they do not appear to be.
135	I have never had a problem finding parking. EVER - even during ribfest & last fling. We have lived in Naperville for 22 years. I do not see the need for any additional parking decks.
136	I generally have no problem parking downtown. I do not think we should spend any taxpayer money on providing more parking spaces.
137	more parking is needed and the city is working on this problem
138	The Nichols Parking Deck should be put on hold until the economy strengthens and the two new decks coming on line are near capacity.
139	Our town is losing its "quaintness". New buildings, particularly parking structures, are ruining naperville.
140	We need strict parking fines for people using Library parking for shopping. Lots of non-library parking being used.
141	Street parking SHOULD NOT be permitted on Washington at any time. The flow of traffic is more important than maintaining the few spots on the street. Businesses should accept the fact that their customers will have to find alternative parking in the garage or other street parking.
142	van buren parking lot construction has made parking even more difficult. finding parking downtown has become so irritating and inconvenient, i have chosen not to go downtown as often as a result.
143	There is too much construction going on downtown to make it easy to park.
144	I lived in Naperville until recently and visited the downtown area frequently. Most of the time the parking was reasonable to find and adequate for time. When there is a special event, though, or if it is a particularly nice day, finding parking can be difficult. I have given up a few times and not attended an event. Hopefully the additional parking that is being constructed will help with that. Other than that, I find downtown Naperville to be a vibrant, active and fun place to visit.
145	Sorry to say I often stay away from my downtown because of the parking. Or, I just try to time my visits to very early on a Saturday before the crowds arrive and certainly try to stay out of the way on Friday evenings when it's gridlock. I don't feel like I can enjoy my town because it's easy to get to, but hard to find parking. I "pass through" every day on my drive to and from the Metra train station, so I observe the parking conditions as I pass through in the am and pm. I know some business professionals who feel they are not getting enough clients willing to make appointments and come in because it's too hard to find a place to park. I think Naperville has not coordinated the availability of appropriate parking to accompany the growing infrastructure that brings crowds, e.g., the new performing arts center at North Central College will add a real pinch to already stretched beyond limits parking in the Central Deck. I know you say it's been studied and it is ample, but it's not and it won't because it's nearly impossible to get a spot there now.
146	Get the ridiculous parking off of Washington Street downtown in its entirety. This adds to congestion, road-rage and accidents and ties up traffic entirely during all times of the day. Additionally, cars are left parked on the street and delivery vehicles during "non-parking" hours all the time in my 10+ years of going to the downtown Naperville train station. 1 out of 2 people seem to also ignore the "can't turn left lit signs." Move this parking somewhere else and allow traffic to flow smoothly and safely through one of the critical corridors of Naperville. Too many cities continue to allow businesses, residents and parking along critical traffic routes that turn those areas into less than pleasant experiences. I can barely remember a time when driving from North to South or the reverse on Washington was a desirable experience in my 15 years in Naperville.
147	Enough about downtown parking. What about addressing the parking situation at the downtown train station?
148	My family and I went downtown Naperville, on a Tuesday evening, to have some icecream along the Riverwalk and it took us 20 minutes to find a place to park. We did find a place to park but it was quite a walk from the icecream shop of our choice. There were not any festivals or special events downtown on that particular day. Secondly, a parking garage is VERY MUCH needed for the commuters and residents who take the train into Chicago. The waiting list is incredibly long.

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149	The Main and Jackson lot should stay as is.
150	Why does naperville bother keeping the parallel parking between Chicago Ave and Van buren on Washington St. At 4:00 or rush hrs you enforce the no parking rule. You should make that a permanent change so that 4 lanes of traffic continuously flow. Those spaces you'd give up are minimal and that parking can be assumed in the parking structures provided on Chicago Ave or Van Buren.
151	STREETS ARE TOO NARROW, HORRIBLE TRAFFIC JAMS, SHOULD HAVE MORE PARKING LOTS INSTEAD OF PARKING AT THE STREETS
152	More parking garages are needed in the downtown area.
153	The only structures that should be built in the Fifth Ave. area are multi-story parking garages!
154	Because of problems completing this survey (using Mozilla Firefox), I could not finish Questions 4&5. Would not allow me to put more than one checkmark per column.
155	Need much more Metra parking
156	on street 2 hr parking is a joke, no time for any shopping, lunch, or an appt. and be done in 2hrs. build the new deck soon!
157	Parking lots should have lights that reflect which spots are open and how many spots are on which levels.
158	Good luck with this!! There's no easy answer!
159	do away with valet parking. Why do restaurants got to block public parking spots (Like Hugo's does) they don't own those spots? Same with Rosebuds. The city lets them build these large restraurants but doesn't make them provide their own parking.
160	designated park. for employee or res. in park garage should be based on duration, older res. should not be expected to parked at top and negotiate stairs. our downtown is crowded, and needs more parking. The downtownarea seems to stretch at least 8 blocks in all direction and further complicated by NCC & LF's whose students and workers are not provided parking by their establishments.
161	Eliminate parking on Washington. Charge a much higher price for parking permits at the train station for non-residents. They do NOT pay the city taxes we do, so I believe they should pay much higher fees - just like the park district charges. An additional example is to obtain a library card the non-resident of Naperville must pay a fee because they are not paying taxes to support the facility. I truly believe non-residents should stop getting a free ride on my taxes. They don't want to pay the costs of housing, taxes, school fees, etc of living in Naperville but the non-resident wants the "perks" of Naperville. Yes, this includes the people who have a Naperville address but are living in un-incorporated Naperville so as to have the Naperville name but not have to pay for it.
162	People who have parking places at the train station should be audited to verify that they do not rent their parking permit to others. I have met several people who brag that they rent out one permit and use one. They have two permits because both husband and wife used Metra at one time or their parents had a permit. Now, the wife stays home with the kids and they need only one permit, so they rent the other one out. Doing an audit like this would probably free up many dozens of spaces for people who have legitimately waiting in line.
163	We just plane need more parking in the downtown area.
164	Suggestions: 1) After business hours, market the City Hall lot . We always look there on busy nights and it is often empty. 2) Instead of more lots, create a shuttle or trolley system from various lots and garages. Parking is mostly a problem in the summer and on weekends. School lots, office building and church lots can be better utilized for this purpose, perhaps a small fee, could help pay for the shuttle and/or the use of the private lots (\$1.00/vehicle). 3) Route 59 Metra should have multi-level garage and charge premium for covered parking.
165	The parking regulations on the street and in lots are not enforced. The parking garages (both of them) are poorly designed and more often than not full. People avoid downtown Naperville not because they don't like it but because it is nearly impossible to park. Even though there isn't enough parking, there should NEVER be street parking along Washington. It slows the flow of traffic and should be done away with.
166	Too much of the parking structure east of Washington between Jefferson and Chicago Ave is 'reserved' (but mostly unused) for the exclusive use of the bank. It gives visitors the illusion that the city of Naperville is trying to coerce drivers into opening accounts with a particular bank.
167	Eliminate parking on Washington Street at all times.
168	Don't rent to high traffic businesses until we can increase parking spaces

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169	Parking on Washington should be banned 100% of the time! Even one parked car causes traffic problems. The parking decks and lots are a very adequate alternative.
170	Eliminate Washington St. parking and build more decks downtown.
171	I've been a resident for over 10 years. Get rid of the on-street parking on Washington. This is not a small town anymore and Washinton is a major N/S route many people use.
172	need more parking by train station
173	I have lived here for over 22 years, so I am fortunate to know where all of the parking areas are located. There may be signage that I just don't notice, but it would be helpful if there were large signs upon entering the downtown area from each direction that points motorists toward each and every parking lot and garage.
174	There should be NO Parking on Washing during the day on Saturdays. It is not that many spaces and it makes it horrible to get through. I wind up taking alternate routes or shop else where because of this.
175	I used to go downtown more often, several times a week, but parking is difficult. Also the interesting one-of-a-kind shops are shrinking due to high rents and parking. I avoid downtown as much as possible now.
176	Delivery trucks are not a major problem. Would like to see no parking on Washington; it is a hazard with people entering & exiting their cars. Jaywalking across Washington is a problem. Why do you have to activate the crosswalk signs? Make them automatic.
177	Need to add parking structures and eliminate parking on Washington St.
178	Very difficult on weekends. We walk, but still very difficult to park.
179	I use handicap parking spots (when available). If they are not open, I go elsewhere for shopping.
180	Parking issues downtown (length of time, etc.) are fine. There just aren't enough spaces on street, and the garages and lots are always full. We've only taken advantage of valet parking once (Hugo's Frog Bar), and there were no problems. By the way, where are patrons of the new NCC concert center expected to park? Even though the Chicago Avenue garage is right behind the center, out-of-towners will have fun looking for spaces when the garage is full.
181	The problem is not the parking it is the over building. Developers run this town. Residents should not have to pay for the parking problem that the Developers created ... While our City Govt allows them to do whatever they want. Next they want to build on 75th. The City goes through the same game ... we want to listen to your input ... but we will build anyway.
182	How about proofreading your surveys?
183	I have no problems with parking at any time. There is always one available within 2 blocks of destination.
184	I've only experienced problems on weekend evenings
185	Completely eliminate parking on Washington Street during the day. At 4pm, someone inevitably blocks high volume traffic flow during the evening rush.
186	I don't think there is a problem with parking to the extent that many people complain about. I always find spots in the 3 garages (Van Buren, Municipal, and Chicago Avenue). People complain because they are too lazy to walk a few blocks and want to find a spot right in front of their destination. I would hate to think we need to keep constructing garages because people are unwilling to exercise and feel they have to have curbside service. I am in downtown most Friday nights for dinner, often at midday lunch breaks from work, and often on weekends during the day or evenings. The last time I recall having a problem with parking was the night of the Harry Potter silliness. One of the biggest joys of our downtown is strolling the streets and getting to shop, dine, get coffee, etc... in a hometown atmosphere, and that includes walking! Don't let the lazy people call all the shots and create a misleading scenario regarding the parking situation. I do think there is a huge problem with the commuter train parking pass situation. It is a shame that people who are hogging passes don't use them every day, and maybe even most days, thus preventing summer interns or people who have occasion
187	During lunch time it is nearly impossible to find a parking spot. Several times I have changed lunch plans because it is too inconvenient to go to a restaurant in Downtown Naperville because there is no parking. I have no problem walking distances sometimes long distances from my parking spot to my destination. I also notice an outrageous amount of wasted space on the roads and in the parking lots.
188	I don't think we need any more parking decks downtown. The current availability of parking is more than adequate for anyone who is willing to walk a block or two. I think the people who complain about parking won't be satisfied until there is a parking deck adjacent to every business.
189	parking during lunch time is atrocious

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<b>190</b>	there needs to be a multi parking structure on the west side of downtown and another one maybe on water street where the city council said the area was blighted.
<b>191</b>	I have never had a problem finding a parking spot. Even when the garages are full, I park a couple blocks away in the neighborhood. People need to learn to walk a couple blocks.
<b>192</b>	With the opening of the new auditorium at NCC parking will become extremely difficult.
<b>193</b>	you overbuilt and now you worry about parking. IF the big businesses that overbuilt downtown had to pay the bills, they wouldnt have overbuilt. I avoid downtown naperville as much as possible!
<b>194</b>	We need more structural parking. 3 hours is really not enough time for a nice dinner and cocktails with friends.
<b>195</b>	There needs to be more parking structures. They are located on the outer parts of downtown, where there are surface lots, there should be structures. Most of the time in the summer we do not go to downtown Naperville because parking is difficult and crowded!
<b>196</b>	I disagree with a parking garage at the library. It changes the character of the area in a negative way for both the residential area and library. Isn't the new Wentz Center adding additional parking to the area in the future that will add more parking too ?
<b>197</b>	We have to get to downtown before 11:30 am and 5:00 pm to get a parking space. More spaces would be wonderful.
<b>198</b>	I would like to see more parking decks added to downtown. Specifically, I would like to see more parking around the library and, especially, around the 5th ave train station! I think it is ridiculous to be on a 9 year waiting list, especially since more houses are coming on-line in naperville over the next ten years.
<b>199</b>	I was not aware of parking limitations in the downtown, so I think that indicates to me that the signage is wrong. The construction of the parking deck has made parking difficult recently -- projects not appropriately balanced (Riverwalk and deck simultaneously). Moving from parking lots to street is difficult because cars on street, in parking lot and pedestrians can cause problems. I also feel there should be more emphasis on improving existing parking to accommodate more cars over building new, large parking structures. (Ex. Is there a more efficient way to configure lot behind Jefferson Street restaurants?)
<b>200</b>	We need to forget our worries about parking and direct our money towards public transportation. The amount of pollution we create in this car-centered town is ridiculous, and our bus system is withering. Many people don't even know where the buses could take them because everyone is so content on driving everywhere, and by creating more parking this government will just be enabling that sentiment. For a cleaner greener Naperville, I feel we need to focus on revamping our public transportation system.
<b>201</b>	During peak times, parking is difficult to find in downtown Naperville. Last Friday, I circled parking garages, parking lots and streets for 45 minutes and ended up leaving downtown Naperville for another location (not Naperville) to dine. Additional parking is needed for those peak times.
<b>202</b>	You obviously know that there isn't enough parking in the downtown area. I would suggest adding metered parking and take off the 2 hour restriction. It would be an additional source of revenue to pay for additional people to monitor the parking situation in the downtown area.
<b>203</b>	get rid of valet parking and increase the time for no parking on Washington and enforce it quicker, ie tow cars quicker
<b>204</b>	There should be no parking ever on Washington street.
<b>205</b>	Expand the Central Garage ASAP (needed for Wentz Concert Hall) and reduce the scale of the Nichols Library parking - focus on Library expansion/modernization. As a first class Library it needs the focus, not just parking for shoppers/restaurant patrons.
<b>206</b>	I've noticed that most people who visit downtown Naperville are simply unwilling to walk to their destination in downtown. I find walking to my destination part of the visit to downtown and not an inconvenience. I NEVER expect to find a spot in front of the store/restaurant I visit and if I do, it's simply a bonus. Living in an area that is congested and popular, you have to expect parking issues.
<b>207</b>	If additional parking is not added soon, you will loose my families business.
<b>208</b>	Why not just install pay-as-you-go parking vending machines like ALL OF Europe? This non-tax, (thus fairer for everyone who may pay tax but not use the parking facilities), allows people to pay for as long as or as brief a visit as they need?
<b>209</b>	I have always been able to find a parking space in the parking deck, even on Friday nights. I often have trouble getting a spot at the Library, when I am bringing my kids to the library. I am against a parking deck at the library for shopping/dining purposes, and would prefer a lot for library patrons only.

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210	Parking can be difficult...but I don't think the city is in the business of making life free of difficulties. I am willing to be inconvenienced rather than build a garage near the library.
211	Generally parking for downtown is very good. I appreciate that on street and deck parking are free. Near the train station is a big problem. Why is this the only place in Naperville where there is not enough parking and it's so expensive? Also, I'd like to be able to park my car for a few days to take the train out of town and haven't figured out how to do this.
212	Need to add more parking for sure. also need to find any space to allow parking.
213	The city needs to address commuter parking. It is not acceptable to have 1,740 taxpayers to be on a waiting list. The city should open up on-street parking by the train station for all day parking versus 3hr time limits. In addition to this, the City should look to build several parking structures in and around downtown that can be available all day parking. The city leaders wanted to grow the city but they don't want to deal with the drawbacks of a big city, lets address this issue quickly. You will not make all citizens happy but, this city needs to help out the commuters. How about a parking structure at the Central High School by Spring street?
214	I don't feel patrons should ever have to pay for parking. I also hope the decision to build a deck at Nichol's Library is reversed. Parking decks are difficult to maneuver in with children and strollers. This is a library that should have easy and safe access.
215	I only do shopping downtown on weekday because parking is so bad. I use to eat downtown every weekend, but now once every 60 days. I wish there were more valet options.
216	Handicapped street parking with NO time limits should be available
217	The number of typos in this survey suggests a serious lack of professional attention.
218	Some of the questions do not allow for a proper answer. "I generally park in the parking deck and find it convenient." is one such question. Or, should I say, two. Yes, I generally park in a parking deck. But is it convenient? sometimes it is, sometimes not. Regarding tickets of any kind, I like the idea of them being a very low amount the first couple of times. Thereafter, raise the rate. But the first few times, a low amount is appropriate. Although it isn't a part of this survey, the one way signage on the street immediately north of Chicago is grossly inadequate. Signage is minimal, poorly placed and screened. It is a ticket, if not an accident, waiting to happen.
219	The waiting lists for the Metra commuter parking are an embarrassment to this city. 9 years for the "privilege" to use them? Why is the city not doing ANYTHING about it? Constructing all kinds of other parking decks, yet ignoring commuters? Further, the City now restricts commuters from even using any of the parking decks! What a joke! I guess sight-seers who want to buy a cup of Starbucks are more valuable than people who rely on the Metra to get to work! The city has ignored Metra commuters for far to long!
220	I usually park in the parking structure on Chicago Ave and don't have any problems if you get there early enough. The on-street parking does make for some conjection in the area but I think it's needed.
221	There should be no parking on Washington street at any time.
222	I often do not shop in downtown Naperville because I know that I will not be able to quickly find a parking space...I tend to limit my trips to times when I know parking will be convenient. I end up shopping online if I want something from a national retailer, or going over to Oakbrook! I live in the vicinity of 87th and Washington. I would shop downtown alot more if there was 1hr. parking...I'd be willing to pay a nominal fee for this...like a dollar or two...I could run in and out of a store, or pick up take out food from a favorite restaurant... Parking is a nightmare and I avoid downtown.
223	Parking in downtown is horrible. Parking at the train stations is also horrible. The idea to build a new theater near Fifth Avenue station is totally stupid. It is create more traffic, congestion, and make parking even worse.
224	Resent paying a valet fee since i am paying taxes for use of our streets.Will cancel dinner reservations if I have to pay to park.
225	Much more commuter parking is needed at the downtown Naperville Metra station.

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226	<p>I am glad to see this section of the survey.</p> <p>I feel the parking along our cities main artery Washington Street should be greatly reduced. At 4pm every day we are paying city employees to baby sit these spots. The traffic is a big enough hazard. Now add in the pedestrians. Washington should have no parking on it in the business District.</p> <p>The beer trucks making delivery to The Lantern should not park on Washington Street they should park on the street in front of the location.</p> <p>I've seen Ambulance, fire trucks all bottled necked while deliveries are on going.</p> <p>Street parking is the only place there should be a time limit and it has to be a good fine otherwise it will not be followed.</p>
227	<p>I hate the thought of going shopping or to dinner downtown and I only live a very short distance away. It takes way too long to try and find a spot, by then I don't want to have dinner or do my shopping any more. There isn't nearly enough valet and I've only seen one taxi stand. Even weekday evenings you can't find a spot if you want to go downtown for dinner. And there are so many great restaurants I'd like to go eat in.</p>
228	<p>I use to shop/visit downtown more often but I have changed my habits due to the challenge of finding a parking spot. i.e. I go to the Naper library, shop at stores south of town (Bolingbrook). I feel like downtown has become more of a 'fancy food court'. Several times I have tried to shop downtown and have given up after driving around the entire VanBuren parking deck looking for a spot. I live near Hobson and Washington and end up choosing to travel longer distances for convenient parking.</p>
229	<p>Different solutions are needed for parking at the train station. Perhaps the lot could be made into a parking garage; parking lots are extremely insufficient.</p>
230	<p>There is not enough parking in downtown Naperville for the existing restaurants, businesses, etc. I think that no more new places should be built. It will just make the parking situation worse. Last Friday night, I had friends in town. We drove downtown about 7:15/7:30 to go to Front Street Cantina. I drove through the entire Van Buren parking garage, the lot across the street (behind Front Street) and the other parking garage and never found a spot to park. I probably spent 1/2 hour looking for a spot. Finally, I gave up and we drove to Pepe's instead. As a Naperville resident, I get very annoyed about not being able to find a place to park in my own town. I think there should be some spots in all lots or on the streets that are 15-30 minute only spots so that if you just need to quickly run into a store, you can find a place to park without having to walk for blocks. Also, I don't think a parking garage should be built next to the library. It will ruin the look of things there. Instead, I think a garage should/could be built between Jefferson and Van Buren where the existing parking lots are, behind Front Street Cantina, and also the lot across from Main Street Promenade.</p>
231	<p>I feel parking on Washington should be eliminated. I understand it is a burden on the businesses there, but if getting through town is a big hassel, I would not shop in those stores anyway. Chances are you wouldn't find street parking for those business.</p>
232	<p>I understand that the issue of parking on Washington street is a double-edged sword for businesses along Washington. I would like to see survey and study data on that specific issue.</p>
233	<p>As a taxpayer, it is a shame that the city planners did not envision the need for parking for the commuting residence. As a commuting taxpayer, I feel that I am not getting the service (ie parking spot near the train) that the city should provide. I understand this will be a touchy topic for those who live downtown but you can not please everyone in a city this large. I think the city should build a parking structure large enough to accommodate everyone on the waiting list at the Children Museum. Also open up all day parking on one side of the street near the train station. We need action it is long past due.</p>
234	<p>I think there should be a parking deck built on the land vacated by the Public Works Department on 5th Ave for use by commuters and downtown shoppers. It is ludicrous to build a convention center when the need for commuter parking is so great and has been for many years. Is anyone listening?</p> <p>Parking is fine during the day. Evening parking should be paid for by bars and restaurants since it is their customers who do not have adequate parking. A consortium of restaurant and bar owners should fund a deck and charge for parking.</p> <p>Perhaps bar and restaurant workers could park off site, such as at Centennial Beach. That would free up about 300 places.</p> <p>Parking is only a problem during the evening hours !</p>

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235	I am hopeful that you are attempting to address this growing problem. I have been a resident of Naperville for 8 years and it is escalating to the point that frustrates me beyond words. I find myself driving to Danada in Wheaton or Bolingbrook to spend my money because I know I will get a parking spot. There have been numerous times I have tried to find a parking spot during the day to run errands or go to lunch and have left the Downtown area because there is no parking and I spend most of my lunch hour looking for parking.
236	Valet parking takes up too many on-street spots during the evening - impedes traffic flow. Get rid of Washing ton street parking full time to ease traffic flow especially during the 2 hours around noon. Start towing cars at 4:00 pm sharp - they ought to know by now they can't park after 4:00 pm. Look to build a parking deck at the downtown train station - then you can get the trolley to run a service to the resturants downtown. Make valet parking park at that garage. Encourage North Central College to ban cars for Freshmen and Sophmore students. Make NCC build thier own parking garage for thier own Performing arts center. I object to using my tax dollars to support a private college feature. They can ask thier alumni for funds not the city.
237	Personally, I think that the bottlenecks that occur downtown can be eliminated by totally eliminating parking on the Washington street for all hours of the day, not just at rush hours. I also think there should be a ban on delivery trucks parking anywhere on d/t Washington street regardless of their destination. Too often south bound traffic is bottlenecked (and dargerous) when beverage delivery trucks are allowed to stop just north or the bridge to deliver for Feature, etc. No parking means NO PARKING. Businesses shouldn't get a break on that. And last, Valet parking is nice, but not at the expense of others trying to find parking. Too often valets for those businesses are "reserving" perfectly valid public parking spots. In the past I was unable to park in public parking areas like those behind the building of the SE corner of Washington and E Chicago when over zealous valet attendants start placing orange cones in every available spot "just in case" they need them for the Timpano restaurant.
238	Prefer not having a parking lot around the library. We use the library more than anything else. In reasonable weather, we walk downtown (1-2 miles).
239	Years ago when the first parking deck was built City Council said it would remove parking on Washington St, Here we are building a third parking deck and they have yet to remove parking on Washington St. They constently fold the pressure put on by merchants sho feel customers won't come if they can't park outside the door. We would rather be able to drive there in a timely manner and find parking in the parking decks. I hate valet parking. It ties up parking for other residents who pay taxes to cover the cost of something they can't use.
240	As a long time resident on the waiting list for train parking, I believe the city elders have let me down. I think the city should consolidate the waiting list to two (downtown and Rt59), rather than having different list for Kroehler, Burlington etc. Additionally, the city if not willing to build a parking deck for commuters should open up more all day street parking on streets like School, North Ave, Spring, Loomis, Brainard and other streets that is around the train station. The city can not look to please every resident but we the commuting residents of Naperville are also tax payers and how about improving our quality of life?
241	Parking during the day for the most part is available but in the evening, I have driven around for up to 30 minutes and ended up going home with no parking available to just run into a store quickly. For dining at night if no parking found then I will use valet or park further away.
242	A vibrant downtown Naperville is important to all our citizens. I have seen other towns go through cycles of use and lack of use of their downtowns. In fact I hope that we are always discussing 'parking problems' for our downtown since that is an indication of use of the services provided. My personal universe of downtown parking includes various lots at North Central College, the Washington street train station and, in worst case, Centennial beach parking. This means I rarely worry about parking.
243	We have enough parking. Enough spaces for all. It is only a minor inconvenience when I can't find a easy spot. I'd rather take a few extra minutes looking than have to look at ugly tall and unsightly parking decks. Enough decks!!!!
244	To encourage drivers to park in the decks, I would suggest a shuttle to operate in the downtown area only. This would also eliminate some of the congestion on Jackson/JEfferson/Main and Washington. I know many who WILL NOT come downtown because of the difficult parking situation.
245	It is difficult to find convenient parking if you just want to run into a store for a brief time period (i.e. 30 mins.) Jefferson St. parking should be metered with a short time period allowed for this purpose. Especially now that the retail mix is becoming more national chains, I'll go to a regional mall for shopping since I don't like driving around looking for a street or open lot space.

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246	<p>I think with the new parking deck addition, that parking should be fine. The real issue is that people are too lazy and want parking right next to where they are going. In this age of gas issues, people should be reminded that walking a little bit is not a bad thing.</p> <p>The idea of another deck by the library is absurd. We have the best library in the country and we are thinking about screwing it up by closing it for a year to construct another parking deck in a residential area. If we feel, after the next two decks are complete, that another is needed, we should look at other locations. Water St.?</p>
247	<p>It's obvious that the City has made great efforts to make parking available. And, they have done a great job. But, as the city has grown it's been more and more difficult to park downtown. As a resident that lives south of 95th street, I would appreciate a convenient shuttle that could get me downtown even if it had a nominal fee, \$1 or less. I think the city planning department should continue to be innovative in finding parking solutions, because the availability of free and accessible parking has been a key part of making Naperville into the type of town that it's residents are proud to live in.</p>
248	<p>Daytime parking downtown has never been a problem for me. It seems that only patrons of nighttime bars and restaurants are complaining about inadequate parking.</p>
249	<p>Free commuter parking is desperately needed... why isn't that addressed anywhere in your survey??</p>
250	<p>1, Need arrows in the deck on Chicago Ave to direct ingoing and outcoming traffic. Change to angled parking, much easier to use, less door dinging!</p> <p>2, Why not make the parking lot between Van Buren &amp; Jefferson, behind Lou Malnati's and Andersons into multi-story with access from Webster and Van Buren</p> <p>Also, think about making the streets from Washington to Webster (Jefferson) and Van Buren to Chicago (Main St) pedestrianized during the hours of 10am to 10pm?</p>
251	<p>It is unfair to the Naperville resident who pay taxes yet are unable to come into town to shop or for services and find parking. I try to make my service appointments before 10:00 a.m. and as for dining out I find myself leaving town to go to other area restaurants rather than get frustrated by the lack of adequate parking for the amount of restaurants that the City of Naperville have enticed to come to Naperville. I feel the residents of Naperville are the last ones considered when it comes to making things convenient. I truly has soured me on the whole supposed small town feeling and I've been a resident for 22 years.</p>
252	<p>CANCEL THE PARKING ON WASHINGTON ST.</p>
253	<p>I'm disappointed that this survey didn't include any questions about the lack of parking for the commuter rail stations. A 9+ year waiting list, with little to no option for daily fee parking (unless you go before 5AM) is ridiculous and frankly keeps a lot of people from moving to Naperville. What good is living on the train line if you can't take the train?</p>
254	<p>Generally, I know that I can park at the Chicago Ave. parking deck at any time on the upper levels. Parking is important, but the attractiveness of our downtown is far more important. If another deck will be necessary, I strongly dislike the idea of a deck in front of our library. It may be less cost effective, but perhaps two smaller decks could be built, including a smaller deck to the west of the library (just not the North or East side, please!) If well marked, pedestrians could also park South of the river, if necessary; it's no farther from downtown than the Chicago Ave. deck. Thank you.</p>
255	<p>I do understand that there are limited parking spaces downtown but there needs to be a comprehensive plan to address the lack of parking at peak times. Naperville has listed in the top 3 of best places to live in the last couple of years. One of the reasons that we are not #1 is the parking/traffice issue.</p>
256	<p>Do NOT build a graze in the Library parking lot. Find ANOTHER lication!!!!!!!!!!!!!!</p>
257	<p>Parking on Washington Street greatly slows traffic flow. Is it worth the handful of spots it creates? It's just another reason to avoid the downtown area.</p>
258	<p>It's time to stop adding businesses without adding parking spots-- people who come here from elsewhere ridicule naperville for its short-sightedness and the inconvenience. I can never park in front of my own house. College events fill my street, but the police and official city personnel assure me this can't be true. I get no consideration or assistance from the police regarding special event parking both festivals and college events are a huge inconvenience. Living near the downtown used to boost my property value, now it's like living in any other overcrowded urban area. With self-centered college students littering my property and college employees taking all the street parking, the college is now using loud speakers making noise at buildings they never should have been allowed to build wo adequate parking. 1 hr parking should be the limit and the college and the downtown should be adequately provided with spaces. Valet parking is just another way of taking up spaces to give to privileged people who can afford to tip to get rid of their car. I never eat at the downtown restaurants because I am disabled and can't walk that far.</p>

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259	Rush hour parking on Washington should be more strictly enforced. The signage is more than adequate (flashing signs!).
260	Don't build the parking deck at the Library. It would be better across from Hugo's.
261	valet is great if you are in a hurry or have a time limit otherwise, you can always find a spot, it's just a matter of how far you made need to walk. those who have worked in chicago are not bothered by walking, regardless of weather, but i've noticed others will drive around for a long time just to be a little closer to their location.
262	i have lived here for 25 years. why do we not keep up with enabling people to park here? we have been growing for years. this is no surprise to us. put up deck parking on anything or any building that will be near downtown. what is the big deal about the library? i just don't understand. even when i want to go to the library, i can't even park there because everyone else who isn't using the library is sneaking in there. put the deck up, and many more.
263	I am against a parking deck at Nichols Library. I feel very strongly that a parking deck at the Metra train station is better use of city funds. That is a place where parking is a nightmare!!!!!!!!!!!! It does not make our town appealing.
264	I believe the city should offer more \$2 parking spot on streets near the train station. As I noted above, to ease traffic flow, at least allow parking on one side of the street for commuters. Second, perhaps consider building a sizeable parking structure at the Childrens Museum. One could even expand street parking temporarily while a large parking structure is build at Kroehler and/or Burlington/Parkview location. Its time to take some bold action to allivate the commuter parking backlog.
265	where will people park when they use the new North Central College auditorium?
266	I work at Century21 Team Realtor at 35 S. Washington. The 3 hour limit in the adjacent parking structure is difficult. I never know how long I may be there & I hate having to keep looking at my watch!
267	it has become a real problem going into the downtown area on almost any night. Parking is sparse. I think there should be an area for Naperville residents only. Thi would make our tax rate a little more acceptable.
268	Dread shopping in Naperville or dining out. 48 yr residents and we now avoid dt for dining. Hate, hate, hate the valet parking. VERY unfair to residents. Only good for restaurants and city making more money.
269	I use the 30 minute parking spaces often, when available. I'm usually just making a quick stop to 1 store. If they are not available, I skip the shopping trip.
270	This whole parking thing is way overblown. I feel like too many people are too lazy to walk a couple of blocks after parking. I have NEVER had a problem finding a parking place in any circumstance (ribfest, last fling, etc.). The city hall lot is always practically empty on weekends and at night. I am also adamantly against the deck at the library. What an eyesore that will be!
271	There have been several times that I've had to leave a salon in the middle of a service and move my car in order to not get a ticket. If you want to eat and then go to a football game or other event, it's ridiculous that you have to move your car in between the two to insure you don't get a ticket. I usually avoid dining downtown on weekends because of parking. When you add in the various festivals and charity walks, parking becomes even more difficult. Residents are paying for the parking. I think all residents should be eligible for a parking permit and allowed to have unlimited parking in certain lots or garages. I would like to see out of town visitors pay their fair share.
272	We regularly use the parking decks. But they need to be expanded. I would love to see no parking on Jefferson, jackson and chicago between Washington and Main. There would be much more room for pedestrians and the socializing that happens there anyway. Add more parking on the periphery of that area and downtown would be much more pleasant.
273	Leave library as is. Build deck somewhere else.
274	In the twenty-two years that we have lived here we have NEVER had a problem with parking. It would seem for some a one or two block walk is too much! Rarely do we have to walk over a block fromour destination. We do feel that the parking limitations do not allow for sufficient time for lunching and shopping which we believe cheats the merchants out of potential sales.
275	We need to get rid of the valet parking in the downtown or charge the businesses for those spaces that they use for them. If the taxpayers are paying for those spaces they need to be getting a return on them if we can't use them during those times that the valet service is in use. We also need to get rid of the parking on Washington st. or increase the no parking hours during the rush hours on Washington.
276	The college has taken our parking in the residential area due to the new center ... there is NOT enough parking no matter what .. with the new art center where are these people going to park? .. I live in the neighborhood but I did not have parking in front of my house and my visitors took 40 min. to get thru downtown on the Friday night due to traffic and parking when it is really only 10 mins at most...

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277	Residential or resident parking permit??? Are there resident stickers? As lifelong residents, the congestion is irritating. I hate to use the decks...don't feel secure and don't like to go round and round. And why can't the stairs be kept clean? But really, here is my wish list: 1. Issue residents free stickers and only allow residents to park on the street - everybody else can use the decks. 2. Don't put a deck in front of the library. How about a 10 story deck on top of the City Hall deck instead? How would that look? 3. And while the Council is at it, stop approving more restaurants and generating so many cars. I know restaurants require the most parking spaces per square foot of building, yet where are they!!!! How about a good mix of stores instead?
278	I am a commuter, I am sure many commuters don't know about this survey, so allow me to speak for many of them. The city has to open up more paid parking spots on the side streets near the station. We are willing to walk three/four blocks from the station. Second, why not look to build parking decks at the Museum lot and the Parkview lots. The council can not look to please everyone (especially the downtown residents) but it needs to finally take care of the commuting taxpayers. Having a eight year waiting list is a black eye. The city is no longer a small city and we need to grow up. So lets open up more street parking for commuters and build some decks (perhaps even move the museum to another site to build a large facility there).
279	It is absolutely ridiculous to allow parking on Washington at ANY time. The main artery through the downtown area should always remain clear to facilitate the flow of traffic. Any parking allowed, restricts traffic and makes the downtown area less desirable to potential visitors and customers of the local businesses, as well as a hassle to local residents. There is plenty of downtown parking available without the use of the few places on Washington.
280	Get the parking off of Washington Street to allow better traffic flow through the downtown area AT ALL TIMES OF THE DAY!
281	The libray lot should be reseeded for libray users!!!On 9/23/08 I had to drive all the way down to 95th street to find a parking space.
282	There is parking in downown people just want to park in front of store they are going to. One letter to the editor last week said it was a long walk from Van Buren Garage to two Bostons!?! How much use does the Munciple lot get? I always find spots there.
283	A few 15-30 minute spaces should be made available during store hours on the main shopping blocks for "running-in" to pick-up or drop-off. Delivery trucks & UPS stopping on Washington St should be banned. The new parking garage planned for the library should be eliminated and located father north with day parking provided for train visitors to Chicago,Bfd Zoo, and still within walking distance to downtown.
284	a pay for parking should be inacted on all parking decks, a reduced time limit as compared to deck parking should inacted for all ground level parking. metered in/out could be used for deck parking and illegal ticketing with a graduated fine and time limit per ticket with each violation of street and off street ground level.
285	I think valet should not be allowed - they take up spaces in front of business, and I am paying taxes for those spaces, and they're making a profit from it!
286	It time the city to address parking for commuters given the growth in the city. It is a shame that there are roughly 1,800 folks on the waiting list and countless others that are in the shadows. The city should expand daily parking slots on side streets near the station and look to build parking decks on lots. Make something impactful happen.
287	Please change the parking sign on west side of Main St., just south of Benton. I parked next to the sign that said parking was allowed, but I received a ticket because there is a contradictory sign just north of it that says "No parking here to corner". There was no way to fit a car between the parking allowed sign and the driveway in front of it. NOT FAIR. I paid the \$15.00 parking ticket, because I don't have time to go fight it.
288	parking deck is needed at the train station. people are willing to pay more to park there. downtown employees should park at a remote lot and walk to work. that would free up many parking spaces and more decks would not be needed downtown.
289	Much more parking s/b added at the Metra Station near 5th Avenue Station. There are always at least dozens of open spots all day at the lots that are for quarterly permit holders. A new system which allows for commuters to use these spots at an appropriate time otr more permits s the number 1 parking issue in my opinion.
290	We need MORE! Please get moving on the Nichols (library site) parking deck! It'll be more convenient than the other two, and IS needed.
291	We could use more parking structures.
292	n o parking on washington will make it easier to move thru town

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293	Our number 2 use of downtown is for the LIBRARY. We STRONGLY DISAGREE with the proposal to put a parking deck in front of the library!!! A much better alternative would be to rebuild the Chicago Ave. deck, which is currently a very ineffective use of space. Redesign it to flow like a real parking deck!
294	Need more parking near the train station. It is ridiculous to have to wait years to park in the lot at the station. It is very difficult to find a parking place near the train after 7:00 am. Nichols library is not the place to build a new parking garage. It would ruin the library and the Riverwalk. More employee parking is needed. Perhaps eliminate parking on Washington at all times to increase traffic flow.
295	Enough with the surveys, build decks and expand parking around the train station. I have to have my wife drop me off every morning to catch the 6:05 AM train. This also means waking up my two year old. Now as you can imagine this is not an ideal situation for our family so please help me out and build/create more parking spots around the station.
296	I am highly opposed the a parking deck in the current library lot. It would be a disaster regretted for decades to come.
297	eliminate washington street parking---no parking all day and night. no parking tickets in residential areas from 8am -8pm. only monitor commuter lots.
298	Feel very strongly that there should be no parking on Washington. Have felt this way since moving here 12 years ago and it just gets worse. For goodness sakes,we only have 2 North South streets in Naperville and the traffic needs to flow better at all times. The tow truck nonsense at 4:00 causes all sorts of ties ups and is a waste of money and time. We do need more parking but certainly not at our wonderful library. What a destruction of downtown's biggest attraction besides Riverwalk. The plans are hideous and not necessary. There are so many empty businesses because of high rent, do we really need additional parking at the library?
299	Additional parking facilities for commuters using the train station are direly need. Please attend to this before extending other parking areas.
300	Too many taxi stands on Washington and Chicago Ave. Only two taxi's should be allowed to wait in this area - - -send them to a remote area so they do not consume valuable parking spots on Chicago Ave. Possibly work with Walgreens/J.C. Leitch to park in their lots after 10pm. The steet parking limit of 2 hours is fine. If someone is going to be in downtown longer, they need to use a parking garage. Save the street parking for those that are making shorts stops. How about a spot in the garage for the motorcylcles that park in front of Jimmy's? They are too noisey!
301	My kids attend Sts. Peter and Paul school, so I drive through town every day to drop them off at school. When there are events at NCC or at the band shell it is difficult to find parking near the central business district. On the weekends, I usually choose to go somewhere other than downtown Naperville because the parking is terrible. You don't know which garages are full before you head downtown, and unless you know which areas are having events (bandshell, NCC, other events), you don't know which garage to try first. There are times when I've had to try 2 or 3 different lots/garages to find a space. The parking situation is a big dis-incentive for me to go downtown on weekends.
302	PLEASE find an alternate spot to increase parking in downtown Naperville. Adding more parking spots is definately necessary, but building a deck in the middle of downtown and basically obscuring the Nichols Library building is not an acceptable solution. Not only will the increase in parking at the library cause more problems with people using the library as a parking spot/bathroom stop and making it harder for those of us who actually want to go in the building and check out books (not to mention the library employees who constantly have to fight to find a spot), it will also make the Riverwalk area, one of Naperville's more attractive attractions, unseemly and out of touch with it's natural surroundings. Finding a way to provide additional parking near the train station and help encourage Napervillians to take what little public transportation we have available to us would be a much better solution to the parking crunch. I believe that the expansion of the Van Buren parking deck, while really ugly, will also make a difference to both visitors and those who work downtown. As a part-time employee for a business located on Jefferson, I have had many difficulties finding parking for work. In the morning, I can typ
303	Since parking garages are on the outskirts of downtown and no matter what you end up walking to the center of town why no have a garage at Centenial Beach? The lot is large, it is along the Riverwalk and it is still quite close to town. It would also be an excellant place for the RibFesta nd the Fling! A much better solution instead of packing more cars into the downtown.
304	Need better enforcement of DNA employees that don't park in designated areas and for people who park longer than 2 hours on street
305	The downtown employee parking permit system is a problem. They park anywhere they want. Probably issue their parking permits to friends. Ineffective.

## Downtown Parking Management Study Recommendations Summary

	Category	Current Conditions	Recommendation
1	Parking Operation and Oversight	There is a formal organizational structure for parking management under TED and the Transportation Advisory Board. There is not a single point of contact for parking however.	Transportation and Traffic Service Manager should be established as the point person for parking
2	Parking Ownership	Naperville controls 73 percent of the parking in the downtown.	The City should maintain the policy of providing parking within the study area. The City should continue to update the Continuous Improvement Model and review the need for additional parking in the downtown.
3	Parking Enforcement	There are issues with adequate coverage for parking enforcement for on and off-street spaces during the day-time	There should be two PEOs assigned to the downtown during the peak times which can be from 10:00 A.M. to 2:00 P.M. This may require the reassigning current staff or the addition of one staff person. If this is difficult to do on a regular basis, then selective enforcement should be undertaken two days a week.
4	Parking Enforcement	Due to the large number of restaurants and bars, their staffs may park on-street in the late afternoon.	Extend enforcement hours on-street for two hour parking to at least 7:00 P.M. to control bar and restaurant staff parking from parking in two hour on-street spaces.
5	Parking Enforcement	Parking enforcement hours are not posted.	Best practice is not to necessarily post enforcement times, but include this information on the City's parking web site and in publications.
6	Parking Enforcement	Based on best practice and benchmarking, the number of tickets written per officer per day/week is low.	Complete a turnover study of two hour on-street and three-hour off-street spaces at least once per year to determine if there are in fact issues with the number of tickets being written.
7	Parking Enforcement	Existing handhelds can not do electronic chalking and courtesy tickets.	Existing handhelds either need to be upgraded (software) or a new system purchased
8	Parking Enforcement	Parkers are allowed to move their vehicle into a new parking space on the same block face after the two hour time limit is up. This leads to employees moving their vehicle to a new on-street parking space every two hours rather than parking in long term parking lots.	Consider enacting an anti-shuffling ordinance.
9	Parking Enforcement	Currently there is not a courtesy ticket for first time violators.	Issue courtesy tickets to violators on their first offense within a set time period.
10	Parking Enforcement	Are the level of fine rates adequate?	Based on benchmarking the fines rates in Naperville are on the higher end and should not be changed at this time.
11	Parking Durations	Currently the majority of on-street parking time limits are two hours and should this be changed?	On-street time limits should remain at two hours.
12	Parking Durations	Currently the majority of off-street parking lots have a time limit of three hours and should this be changed?	Three hour parking is sufficient in the parking lots
13	Parking Durations	Are employees permit fees adequate?	The cost of the employee permit is reasonable, especially considering that all the other parking is free.
14	Parking Durations	Employee permits are not well understood.	Employee permits need to be better marketed.
15	Parking Durations	Employees are not allowed to park on-street with a permit.	The unwritten policy that employee permits are not allowed on-street should be continued.
16	Parking Durations	Currently there are 15-30 minute multi-use on-street spaces for short stay (15 minutes) and loading/unloading (30 minutes) located throughout the downtown.	Continue 15-30 min stalls, though they should all be located at the ends of the block faces (except where handicapped spaces are located). Since these types of spaces are not necessarily needed on every block face, it should be up to the businesses on the block face to petition for the need for these spaces at the beginning and end of their block face.

17	Parking Durations	15 minute double parking for delivery vehicles is allowed though this often creates problems by blocking traffic or blocking vehicles in parking spaces until the delivery is complete.	PEO's need to monitor delivery vehicles doubled parked and ticket vehicles that stay beyond 15 min. duration.
18	Parking Durations	15 minute double parking for delivery vehicles is allowed though this often creates problems by blocking empty parking spaces or blocking vehicles in parking spaces until the delivery is complete.	Consider possibility of creating truck delivery loading areas that would not allow any other vehicle type except delivery trucks in the space for certain hours in the morning, say 7:00 AM to 11:00 A.M.
19	Parking Durations	There are currently five on-street handicap spaces within the study area.	Handicap parking spaces are not required under ADA for on-street parking though it is important to provide adequate handicap parking. Like the 15/30 minute multi-use spaces, the handicapped accessible spaces when installed should be located at the ends of blocks. If there are already 15/30 minute multi-use spaces at the end(s) of a block face, the handicapped accessible space should be located as the first or last space on the block face to ensure that they are accessible to the sidewalk corners.
20	Parking Durations	With the number of residents in the downtown, it would be beneficial to allow overnight parking (resident parking) in the Van Buren or Central Parking Decks	The City should create a permit for this parking and charge a fee for it. The permit holder would agree that their vehicle must be moved out of the parking deck for example by 9:00 A.M. on weekdays and they would not be allowed to store a vehicle
21	Parking Durations	In addition to the resident's own parking, there is the need for overnight guest parking	The City should develop a system where a resident can purchase for a nominal daily charge a dashboard placard or mirror tag that would allow an overnight guest to park in a resident permit parking space. The guest would have the same restrictions as the resident with a permit
22	Signage and Wayfinding	The parking deck identification signs are detailed with all of the specific parking information posted.	Reduce the amount of information on the parking deck identification signage in front of the parking decks. The name of the parking deck should be larger and more prominent. Specific information should only be where customer/visitor parking is available.
23	Signage and Wayfinding	All parking duration signs are the same color.	Have colors for the different parking types. Use these colors on signage within the parking decks or lots and then use them on signage as the driver enters the parking area to alert them to the different parking types and what signs/colors to look for.
24	Signage and Wayfinding	Parking identification signs in front of parking deck entrances do not describe in an understandable way what type of parking is available.	Parking identification signs need to clearly spell out what types of parking is available such as; all day, 3-hour, etc.
25	Signage and Wayfinding	There are several signs covered by trees or other vegetation in the downtown.	Signage needs to be placed where it is not covered by trees or other vegetation.
26	Signage and Wayfinding	End columns are not designated in the parking decks. It can be difficult for visually impaired drivers to distinguish between the floor and columns.	Consider candy striping end columns in the decks.
27	Signage and Wayfinding	There is no way for a driver to know if a parking deck is full without driving through the deck.	For the parking decks, we recommend the installation of a PGS (parking guidance system) system that will count the inbound vehicles and outbound vehicles and develop a differential count that can be feed into system of VMS (variable message signs).

28	Valet Parking	What should be the policy when multiple businesses request valet parking on the same block face.	When multiple businesses request a valet operation, the shared valet transfer zone should be located mid-block and the City must regulate the signage for the valet since there may be more than one valet operator sharing the transfer zone. There should be one sign that states the businesses that are sponsoring the valet and then the applicable charges (especially if different for the different businesses that are sharing the zone).
29	Valet Parking	Should the City consider a sole vendor for valet services in the downtown?	If there are additional requests for valet parking, especially where existing service already exists on a block face, the City should consider selecting a sole vendor for providing valet services in the downtown.
30	Valet Parking	There are issues with valet staff closing off parking stalls for valet before the designated times.	When a valet operation is found to be violating the ordinance with respect to the start time of valet or the number of spaces they can use for the transfer zone, they should be cited and a fine assessed. The fine rate could be similar to a parking infraction, \$30.00 with no deduction for early payment. This system will require that PEOs are monitoring the valet a part of their enforcement route.
31	Marketing/ Branding of Parking	Communication between the City and stakeholders should be incorporated into DNA publications to continually get the message out.	The City should coordinate with the DNA and have parking articles or notices in every piece that is prepared by DNA. If it is a monthly newsletter, reminders about parking restrictions should be included as well as information of the employee permit system.
32	Marketing/ Branding of Parking	The positive aspects of parking in Naperville such as it's free and that there is employee parking needs to be communicated more effectively.	Any marketing piece used to advertize real estate and Naperville in general should describe the parking downtown, highlighting that it is free and how the employee parking permit system works
33	Marketing/ Branding of Parking	The City's web site for parking should be updated to make it more user friendly.	On the City's web site it may be more helpful to have the map of parking come up when the Parking button is hit. Additionally, have a parking button on the main City page.
34	Marketing/ Branding of Parking	How the community can use the City's web site better for parking information.	The DNA website should have a link to the City's parking page.
35	Marketing/ Branding of Parking	Businesses do not use the web to let customers/visitors know about parking in downtown.	Businesses in the downtown should be encouraged to have a link to the City's parking page.
36	Security	There are CCTV cameras in the Van Buren and Municipal Decks but not the Central Parking Deck.	The Central Parking Deck should have CCTV cameras installed.
37	Security	CCTV cameras are not monitored on a full time basis, but they are recorded on a DVR.	If the CCTV cameras are not monitored on a full time basis, then that fact needs to be disclosed in signage. This should be reviewed with the Police Department and the City's risk manager.
38	Security	Lighting levels in the Central Parking Deck appear to be below Best Practice.	Lighting levels in the Central Parking Deck appear to be below Best Practice and City code and should be reviewed by the City and if below Best Practice and/or code the lighting should be upgraded.
39	Special Event Parking	Special Events Committee within the City coordinates with other departments.	Maintain existing system. Review remote parking options.