



Naperville Fire Department **2022 ANNUAL REPORT**

COMMITMENT ♦ DEDICATION ♦ HONESTY ♦ INTEGRITY ♦ LOYALTY

CITY OF NAPERVILLE

JUST THE FACTS

CITY POPULATION

(2022 ESTIMATE)

149,540

Demographics (as of the 2020 Census)

- White – 69.8%
- Asian – 20.5%
- African American- 4.2%

Median Household Income: \$127,648

Housing Value: \$433,400 (via 2017-2021 ACS)

Total Housing Units: 53,408

Distance from Chicago: Approximately 30 miles

Money Magazine - #3 on Top 10 Places to Live if You Work from Home

Niche.com - #1 on 2020 Best Cities to Raise a Family in America

Niche.com - #1 on 2020 Cities with the Best Public Schools in America

Interest.com - #7 on Top 15 Cities for Jobs After Graduation in 2020

Safewise - #1 on Safest Cities to Raise a Child



Annual Report 2022

TABLE OF CONTENTS

MESSAGE FROM THE CHIEF	3-5
ABOUT NAPERVILLE FIRE	6-7
ADMINISTRATION	8
BUDGET	9
FIRE STATIONS	10-16
PERSONNEL	17-19
PROMOTIONS/RETIREMENTS	20-22
OPERATIONS	23-29
SPECIALTY TEAMS	30-36
TRAINING	37-38
SAFETY	39
EMS	40-45
SUPPORT SERVICES	46-50
HONOR GUARD	51
CADETS	52
NPFFC	53
CRR	54-56
EMERGENCY MANAGEMENT	57-58
COMMUNICATIONS	59-60
PROGRAMS AND SERVICES	61-62



Message from the Fire Chief

A MESSAGE FROM YOUR NAPERVILLE FIRE CHIEF

As we close out the year and as I begin my 15th year as your fire chief, I once again wish to thank all our personnel for their dedication and service to our community. Their commitment to safety and high performance is evident each and every day. I am proud of what our department accomplished in 2022, but even more excited about what the future holds for the people we serve and protect.

As we near the end of 2022, I want to congratulate the entire department on a job well done as we reflect on the accomplishments, progress, and challenges we have witnessed throughout the year. 2022 was unique in many ways. We emerged from the pandemic crisis as we continued to monitor and respond to the ever-present emergency response demands of the city.

This year will end with us responding to more incidents than ever in a given year. As we responded to those incidents, we realized many required additional time and assistance to solve the problem. The Car 47 program to respond to non-emergent incidents was so successful that a need for expansion of that program was set in place to prepare for that service to be available 24 hours each day.

The fire service has changed, and we now realize, based on factual data, that a large number of our responses can lead to more treating and not transporting the patient to a comprehensive facility but instead taking the time to figure out the problem and finding the right solution even if that means transport to an alternative facility and possibly eliminating transport all together. In doing so, we save money and time for the patient and their insurer but more important, we are doing the right thing for the patient, as validated by our resident feedback from our Car 47 pilot program.

In August, we achieved another milestone as our department successfully completed a 6th consecutive accreditation cycle through the Center for Public Safety Excellence. The Naperville Fire Department is one of only two agencies in the world that have achieved this recognition. One of the major documents in our accreditation efforts is our strategic plan. Within that plan is an emphasis on community risk reduction. This year, we changed the title of our Fire Marshal position to a Community Risk Reduction Manager. In doing so, we combined emergency management, public education, fire alarm monitoring, and codes and standards to fall under one umbrella.

In September, we ran another successful Public Safety Open House where we witnessed a record number of visitors, and our Citizens Fire Academy was held with outstanding feedback from the participants. CPR/AED classes continue to be scheduled as we strive to teach as many citizens as possible in ways they can assist in life-saving efforts. Our CPAT program also remains very effective and utilized to assist new candidates with the certifications needed for firefighter eligibility testing.

MESSAGE FROM THE CHIEF, CONT.



As we all know, there is so much more that we have accomplished and overcome this year and as we move ahead, please keep in mind those in our families that may be struggling with health or other issues. Remember our brothers and sisters that we serve with and all the others that we represent. My hope is that 2023 will bring love, kindness and prosperity to all of you and your families.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark J. Puknaitis".

Fire Chief Mark J. Puknaitis



ABOUT NAPERVILLE FIRE

WHO WE ARE



OUR VISION

The Naperville Fire Department will cultivate a culture of compassionate, diverse, and resilient firefighters, who will strive to meet the evolving needs of the community by focusing on mental and physical health, all-hazards emergency preparedness, collaborative data analysis, and implementing robust community risk reduction strategies.

ADMINISTRATION



Mark Puknaitis
Fire Chief



Phil Giannattasio
Deputy Chief



Scott Salela
Division Chief Support Services



John Sergeant
Division Chief Training



Doug Erwin
Division Chief EMS



Dan Smith
Division Chief Operations



Ben DeAnda
Community Risk Reduction
Manager



Dan Nelson
Emergency Management Coordinator

BUDGET

The Naperville Fire Department is broken up into 2 categories, Administration and Operations. The Administration Division is overseen by the Fire Chief and includes the Deputy Chief, who is responsible for the coordination of four divisions (Operations, EMS, Training, and Support Services), and the Emergency Management Coordinator. The Operations Division is overseen by the Deputy Fire Chief, who is responsible for the coordination of 184 operational personnel assigned to three shifts. The Operations Division includes all emergency and non-emergency responses, buildings, equipment, and vehicles to support the emergency response to incidents throughout the city.

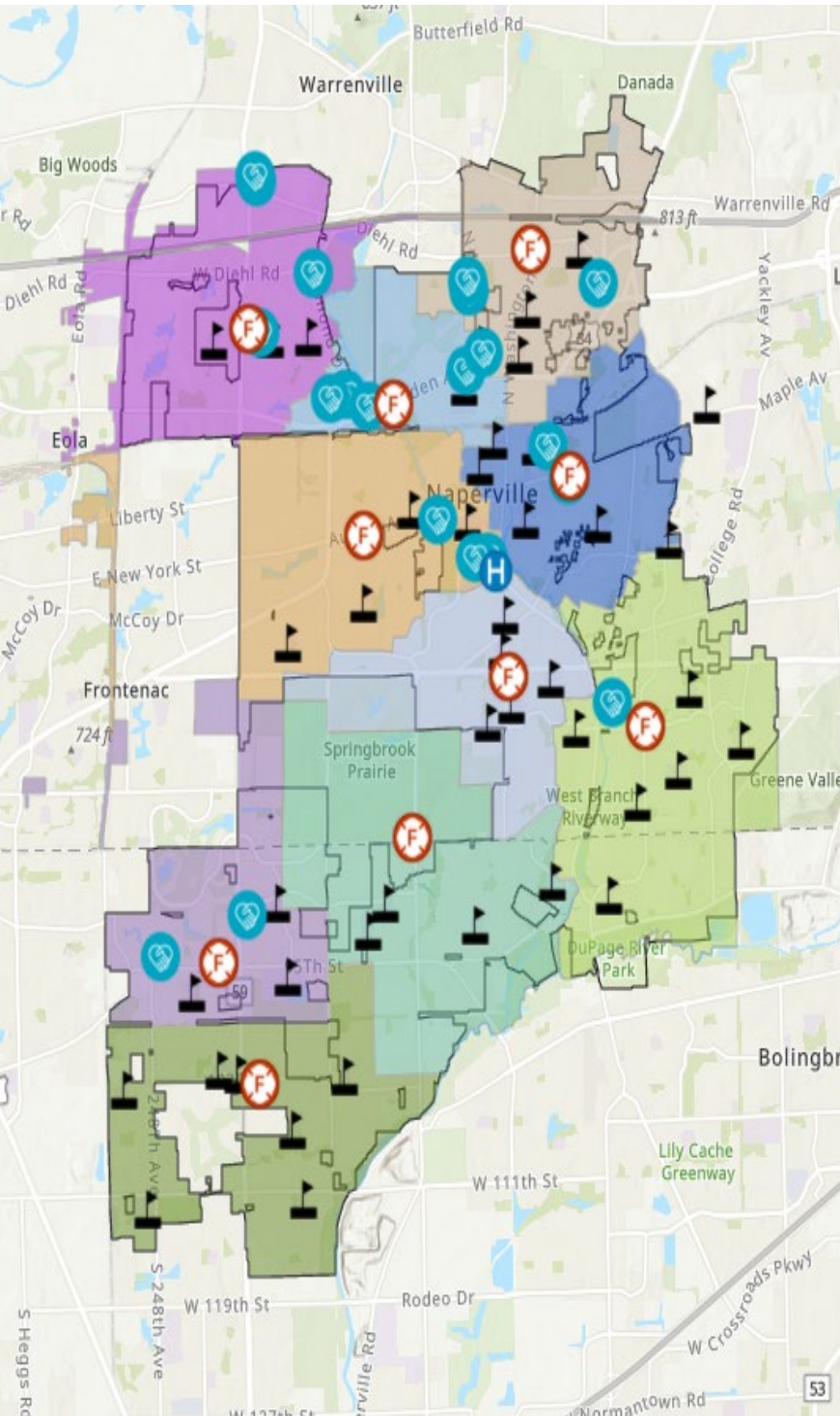
Department Expenses by Category		
	2021 Budget	2022 Budget
Salaries & Wages	23,200,166	23,645,508
Benefits & Related	14,320,397	14,923,303
Purchased Services	1,197,150	1,233,575
Purchased Items	815,731	853,150
Capital Outlay	1,184,500	3,088,873
Interfund Transfer	289,543	353,166

Department Revenue by Category	
2022 Actuals	
Medical Billing	\$ 5,600,834
GEMT	\$ 1,751,693
Fire Recovery	\$ 144,028
Fire Alarm Monitoring	\$ 692,637
Other Programs and Services	\$222,932
Total	\$8,412,124



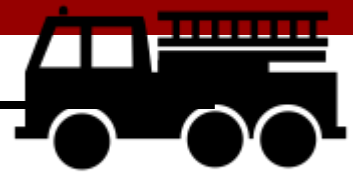
Fire Stations

STATION, MAP, AND APPARATUS PROFILE



- 10** Fire Stations
- 2** Ladder Trucks
- 6** Engines
- 8** Ambulances
- 2** Squads
- 2** Rescue Vehicles
- 2** Shift Commanders
- 1** MABAS Air Truck
- 1** Water Rescue Vehicle
- 1** HazMat Trailer
- 1** TRT Trailer
- 1** EMS Trailer
- 1** Community Advocate Response Vehicle

FIRE STATIONS



Fire Station 1
964 E. Chicago

Fire Station 01

Total Population: 16,617
Population 65+: 2,801
Square Miles: 3.92

Nursing Homes
Sunrise Assisted Living
Little Friends

Schools:
Naperville Elementary
Washington Junior High
Highlands Elementary
Prairie Elementary
Kennedy Junior High
Ellsworth Elementary



Fire Station 2
601 E. Bailey

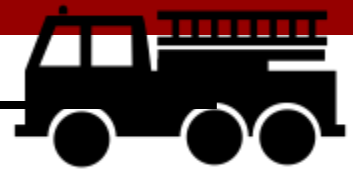
Fire Station 02

Total Population: 25,798
Population 65+: 4,018
Square Miles: 7.02

Nursing Homes
Alden Estates of Naperville

Schools:
River Woods Elementary
Scott Elementary
Maplebrook Elementary
Madison Junior High
Ranch View Elementary
Meadow Glens Elementary

FIRE STATIONS



Fire Station 3
1803 N. Washington

Fire Station 03

Total Population: 8,488
Population 65+: 1,481
Square Miles: 4.22

Nursing Homes
Avenida Independent Living
Harbor Chase
Katharine Manor

Schools:
Jefferson Junior High
Beebe Elementary
NIU - Naperville Campus



Fire Station 4
1971 Brookdale Road

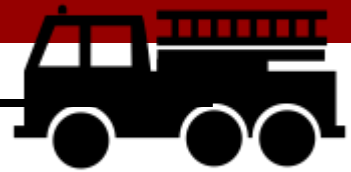
Fire Station 04

Total Population: 16,129
Population 65+: 2,118
Square Miles: 5.54

Nursing Homes
The Auberge
Monarch Landing
Tabor Hills
Springs at Monarch Landing

Schools:
Longwood Elementary
Thayer J. Hill Middle School
Brookdale Elementary

FIRE STATIONS



Fire Station 5
2191 Plainfield/Naperville
Road



Fire Station 6
2808 103rd Street

Fire Station 05

Total Population: 18,423
Population 65+: 1,650
Square Miles: 7.00

Nursing Homes

Schools:

Gordon Gregory Middle School
Spring Brook Elementary
Kingsley Elementary
Robert E. Clow Elementary

Fire Station 06

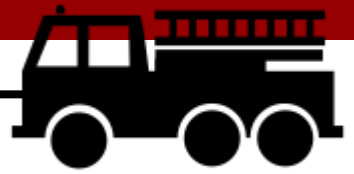
Total Population: 18,864
Population 65+: 1,100
Square Miles: 5.34

Nursing Homes

Schools:

Crone Middle School
Scullen Middle School
Wheatland Elementary
Kendall Elementary
V. Blanche Graham Elementary
Patterson Elementary
Peterson Elementary School

FIRE STATIONS



Fire Administration
Fire Station 7
1380 Aurora Avenue



Fire Station 8
1320 Modaff Road

Fire Station 07

Total Population: 15,976
Population 65+: 2,057
Square Miles: 5.61

Nursing Homes
Naperville Manor
Martin Avenue Apartments
Independence Village

Schools:
Mary Lou Cowlshaw Elementary
Naperville Central High School
May Watts Elementary
All Saints Catholic Academy

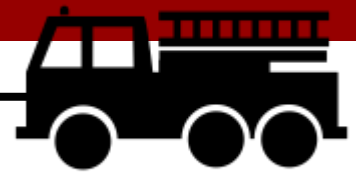
Fire Station 08

Total Population: 12,681
Population 65+: 2,084
Square Miles: 3.89

Nursing Homes

Schools:
Elmwood Elementary
St. Raphael School
Bethany Lutheran School
Lincoln Junior High
Owen Elementary School

FIRE STATIONS



Fire Station 9
1144 W. Ogden Avenue

Fire Station 09

Total Population: 9,355
Population 65+: 1,762
Square Miles: 2.43

Nursing Homes
Meadowbrook Naperville
Spring Meadows
Sunrise Assisted Living
Arista Healthcare
St Patrick's Residence

Schools:
Mill Street Elementary
Naperville North High School



Fire Station 10
3201 95th Street

Fire Station 10

Total Population: 13,950
Population 65+: 1,404
Square Miles: 4.32

Nursing Homes
Arbor Terrace
Carillon Club of Naperville

Schools:
Fry Elementary
Arlene Welch Elementary
Neuqua Valley High School



Personnel

OPERATIONS PERSONNEL

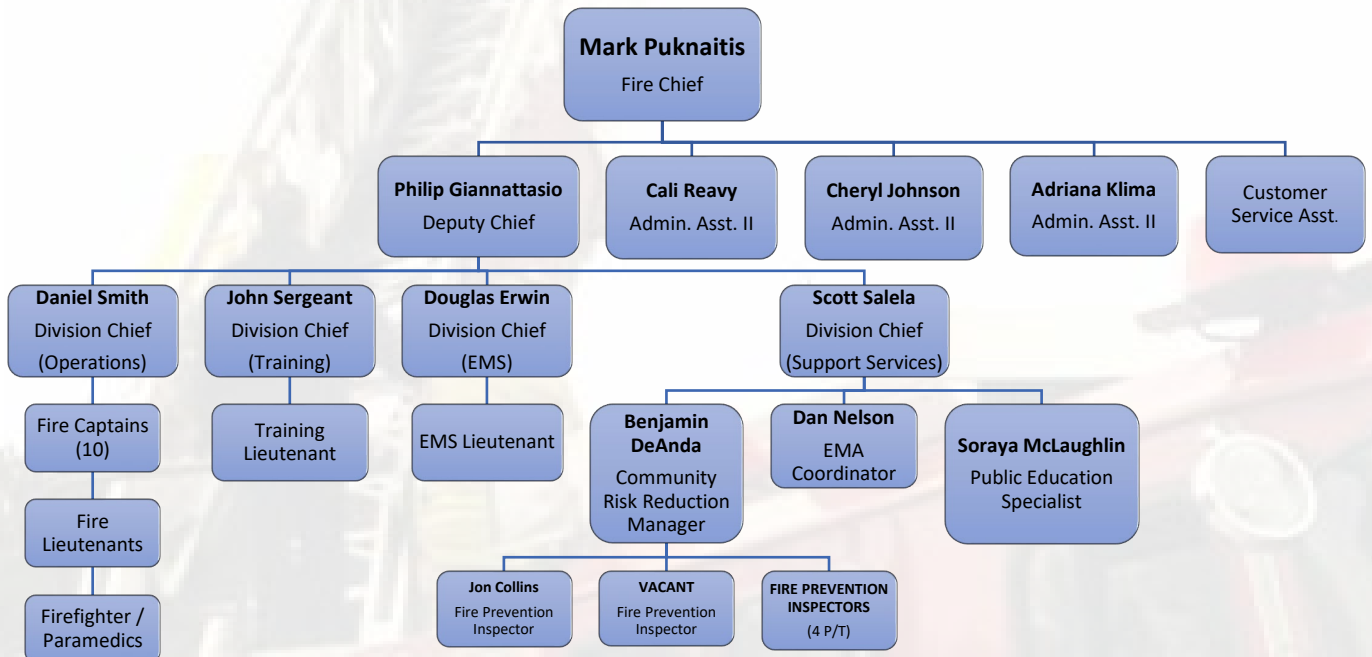
Captains	10
Lieutenants	27
Firefighters	147
<i>TOTAL OPERATIONS PERSONNEL</i>	<i>184</i>

ADMINISTRATIVE PERSONNEL

Fire Chief	1
Deputy Chief	1
Division Chiefs	4
Training Lieutenant	1
EMS Lieutenant	1
Emergency Management Coordinator	1
Community Risk Reduction Manager	1
Fire Inspector	2
Customer Service Assistants	1
Administrative Assistant II	3
Public Education Specialist	1
<i>TOTAL ADMINISTRATIVE PERSONNEL</i>	<i>17</i>

TOTAL FIRE DEPARTMENT PERSONNEL	201
--	------------

ORGANIZATIONAL CHART





**Promotions
Retirements
New Hires**

PROMOTIONS

PROMOTED TO RANK OF LIEUTENANT

Firefighter/Paramedic Tom Kriss

Firefighter Mike Walsh

PROMOTED TO RANK OF CAPTAIN

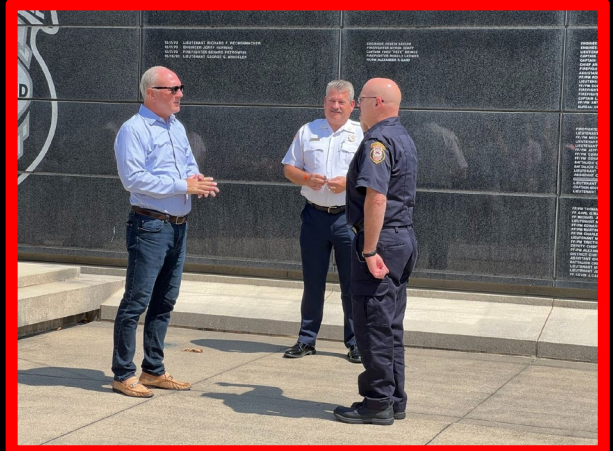
Lieutenant Daniel Donahoe

PROMOTED TO RANK OF DIVISION CHIEF

Lt. Doug Erwin

PROMOTED TO RANK OF DEPUTY CHIEF

Division Chief Phil Giannattasio



RETIREMENTS

FF/PM Mike Dickinson

FF/PM Larry Ehrhart

Captain Rick Zakaras

Fire Marshal Scott Scheller

Deputy Chief Amy Scheller

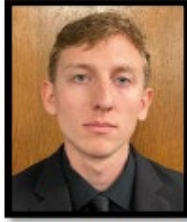
NEW HIRES



James Malinski



Brian Butkiewicz



Brixton Rill



Jacob Bendik



Miguel Luis



Anthony Joaquin



Logan Riggs



Andrew Walter



Alexander James



Brianna Burke





Operations

INCIDENT BREAKDOWN

Naperville is an all-hazard agency which means our personnel are trained to tackle any situation – big or small. We pride ourselves on being compassionate and customer-service oriented.



11,434

EMERGENCY MEDICAL INCIDENTS



202

FIRE INCIDENTS



309

HAZARDOUS MATERIALS INCIDENTS



184

MUTUAL AID INCIDENTS



4,730

OTHER CALLS (Including false alarms)

16,859

TOTAL INCIDENTS*

* An incident is any 911 call that generates a response from the Fire Department.

RESPONSE TIMES

NFD sets a benchmark of 90% compliance:
The chart shows how NFD faired in 2022 in the listed categories.

- Call processing
- Turnout time
- Travel time
- Call to arrival time

Call Processing @ 00:30	Turnout @ 01:30	Travel @ 04:00	Call to Arrival @ 06:00
52.8%	85.1%	82.3%	85.6%
Compared to Dept % Fire / EMS - No Aid Given	Compared to Dept % Fire / EMS - No Aid Given	Compared to Dept % Fire / EMS - No Aid Given	Compared to Dept % Fire / EMS - No Aid Given
0.0%	0.0%	0.0%	0.0%
01:04 for 90% compliance	01:45 for 90% compliance	04:29 for 90% compliance	06:23 for 90% compliance
4,447 / 3,971	6,744 / 1,178	6,809 / 1,469	7,936 / 1,333
Pass / Fail	Pass / Fail	Pass / Fail	Pass / Fail
% Compliance Time of	% Compliance Time of	% Compliance Time of	% Compliance Time of
59 / 44 / 50 / 61	82 / 90 / 87 / 77	78 / 82 / 82 / 84	73 / 86 / 87 / 87
AM1 / AM2 / PM1 / PM2	AM1 / AM2 / PM1 / PM2	AM1 / AM2 / PM1 / PM2	AM1 / AM2 / PM1 / PM2

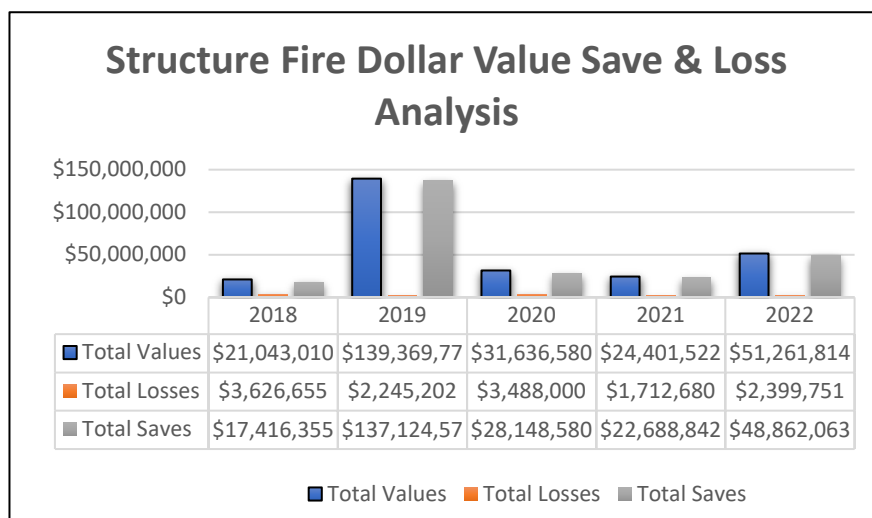
Combined, our goal for response from time of the call to arrival is to arrive within six minutes, 90% of the time. The department currently performs at 85.6% for the call to arrival benchmark. To reach 90%, the department would need to respond within 6 minutes and 18 seconds.



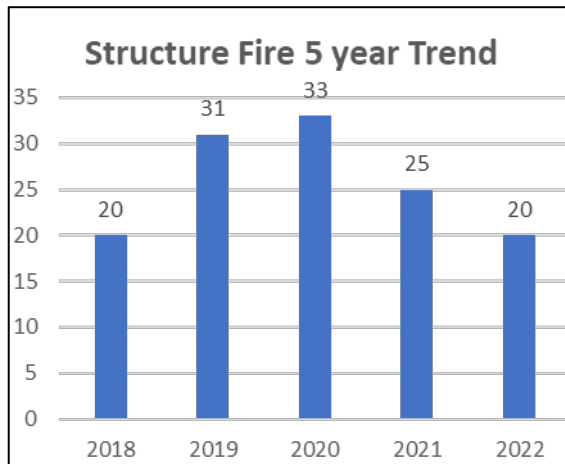
OPERATIONS

The Naperville Fire Department takes an all-hazards approach to emergency incidents. In addition to providing EMS and fire related services, the Fire Department maintains trained professionals in the areas of: Swift Water Rescue, Ice Diving, Water Rescue, Trench Collapse, Confined Space Rescue, High Angle Rescue, Vehicle Extrication, Hazardous Materials, and Tactical Emergency Medical Services. The delivery of these services is the responsibility of the Operations Division within the Fire Department. The operations division maintains a daily minimum of 44 personnel that operate out of 10 stations that are strategically located throughout the city. Within those stations, the department staffs 10 fire apparatus (6 Engines, 2 Squads, 2 Trucks), 2 Shift Commanders, and 8 Medic units. In 2022, the fire department took possession of a new 105-foot Pierce ladder truck. This vehicle replaced a 20-year-old truck from our fleet.

In 2022, Naperville once again experienced its busiest year. The Fire Department responded to 16,859 requests for service. This was a 5.6% increase over 2021. EMS incidents comprised over 72% of our total call volume. 2022 is also the year Naperville seen a dramatic increase in the utilization of 911 for non-emergent calls. To combat this trend, the Fire Department created the Community Advocate Response Team (CART).

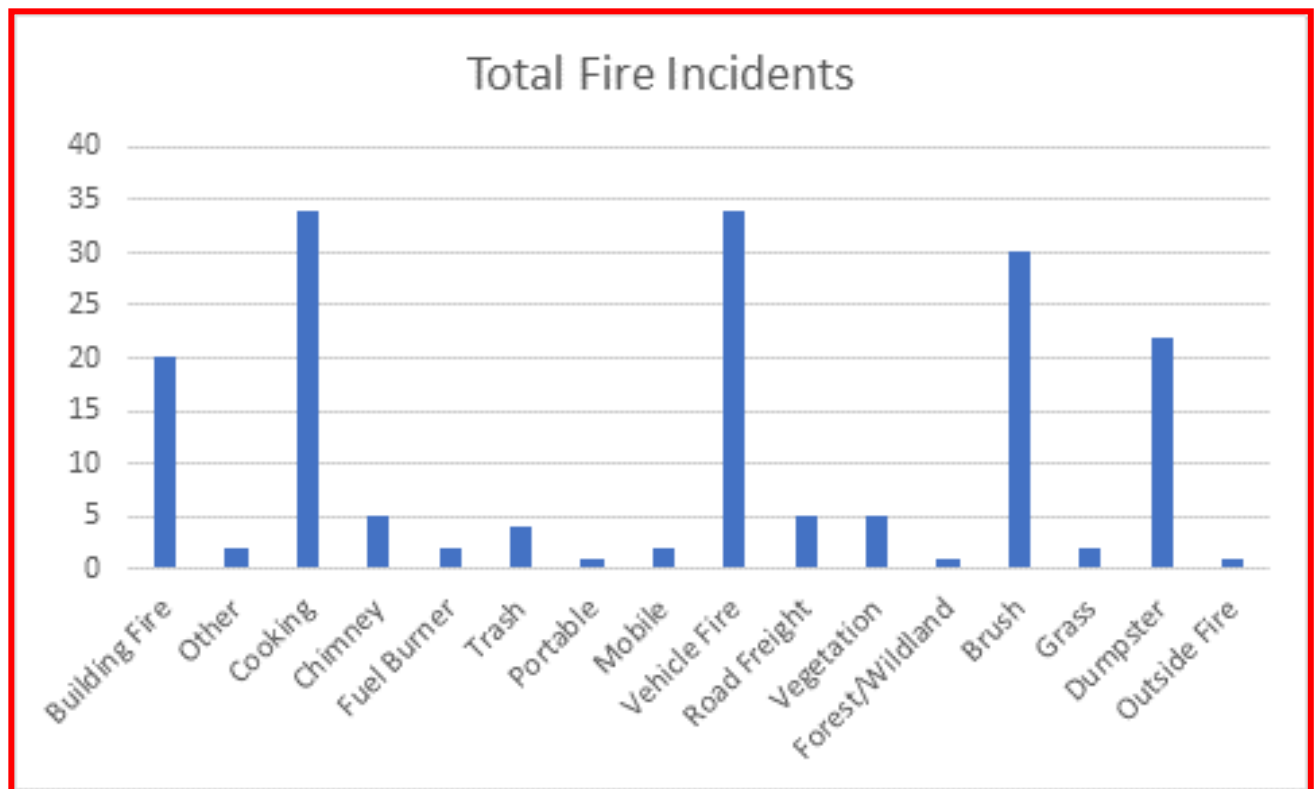


OPERATIONS

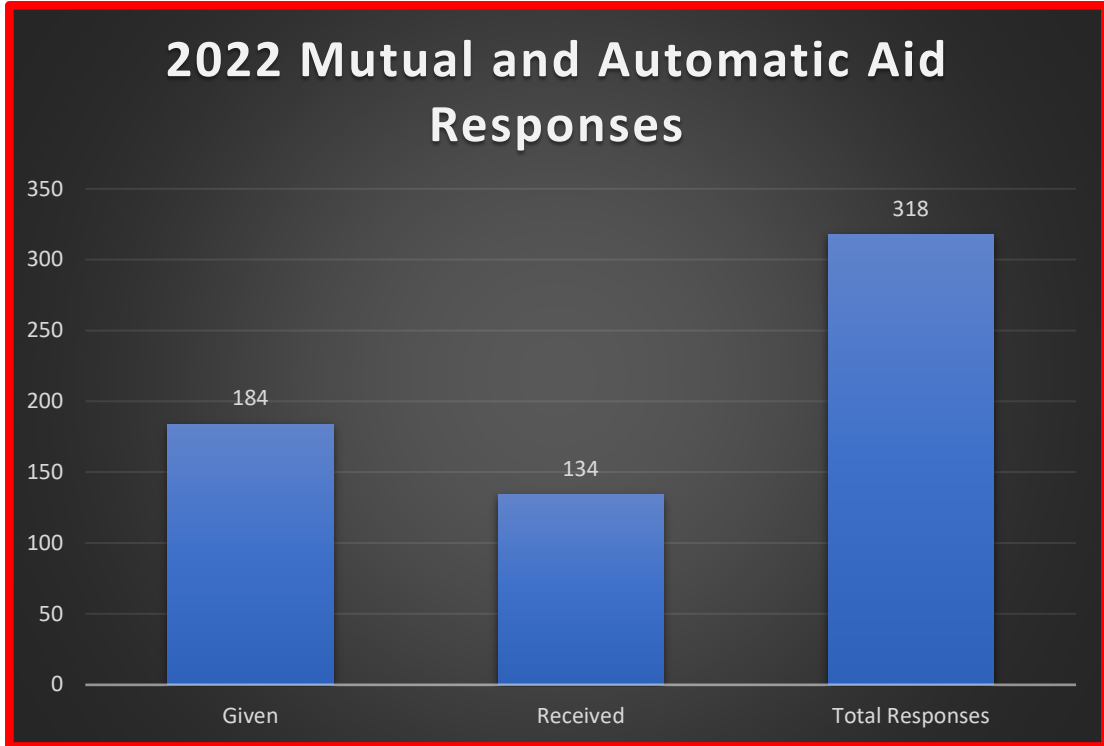


In 2022, the fire department evaluated and revised its box cards. Mutual aid departments were asked if they still could provide the resources outlined in previous agreements. As a result, several revisions were made to the document.

Adapting to newer technologies, the fire department purchased its second set of battery powered extrication tools in 2022. These tools give rescuers on our Squad Companies greater freedom and mobility over traditional hydraulic pumps that are restricted due to hose length.



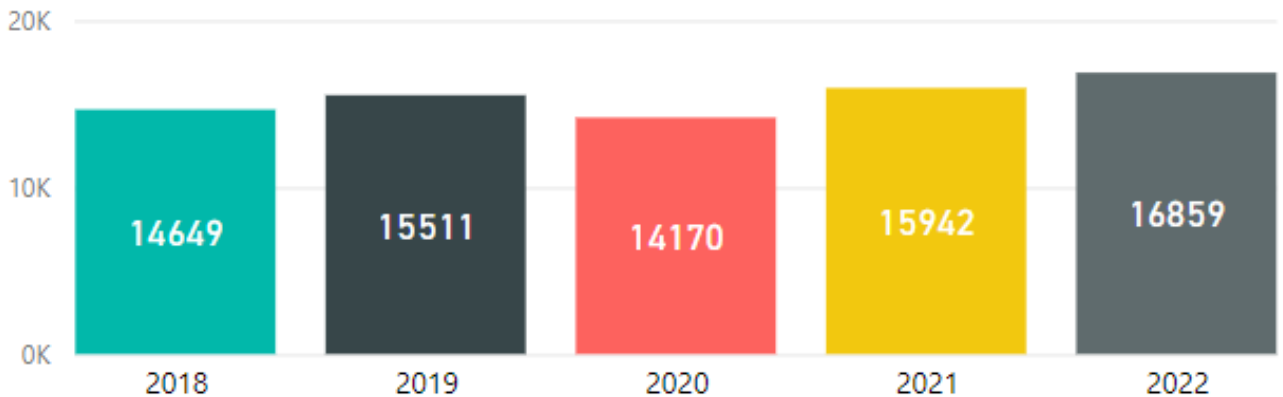
OPERATIONS



This chart shows a 5 - year trend of call volume

Incident Count by Year

Year ● 2018 ● 2019 ● 2020 ● 2021 ● 2022

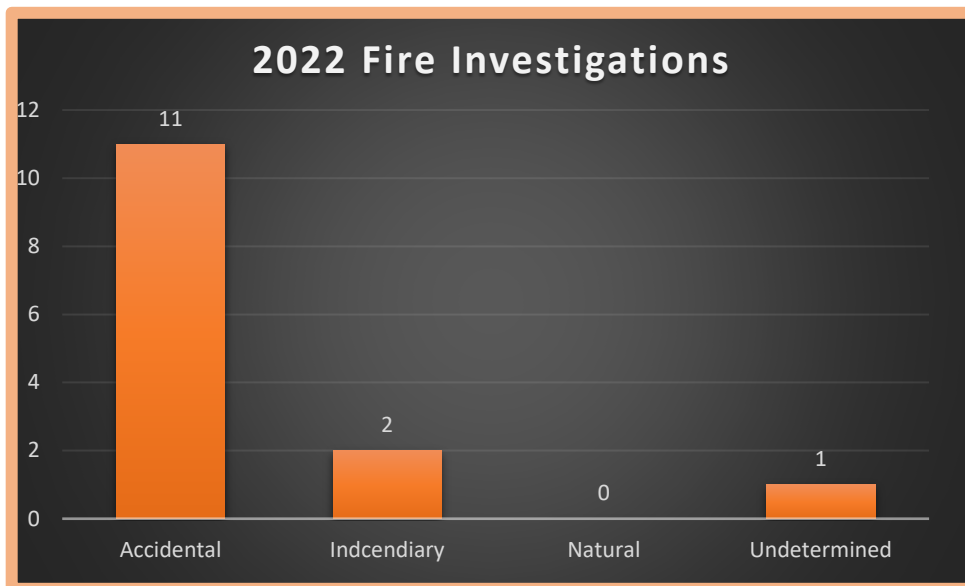


Fire Investigations Team

By state statute, the Naperville Fire Department has the responsibility to investigate the Cause and Origin of every fire in its jurisdiction. When circumstances prohibit the company officer from determining cause and origin, the Fire Investigation Team shall be called in to provide assistance.

The Naperville Fire Investigation Team is comprised of firefighters who are trained in fire cause & origin, and report to fire scenes off duty as necessary. The team is a collaboration with the Naperville Police Department, who get involved in cases that are criminal in nature.

In January 2021, the Fire Investigation Team switched record management to BATS. BATS is an acronym for Bomb and Arson Tracking Software which is provided and maintained by the Bureau of Alcohol, Tobacco, Firearms and Explosives. The ATF is a division of the U.S Department of Justice.





Specialty Teams

SPECIALTY TEAMS

Hazardous Materials Team

Water Rescue Team

Technical Rescue Team

Tactical Emergency Medical Support (TEMS) Team

Unmanned Aerial System Team

Naperville Fire Department has established several teams that can respond to specific incident types that present a higher-risk environment for responders.

UNMANNED AERIAL SYSTEM TEAM

The City of Naperville has merged all of their UAS teams into one citywide UAS team. This team incorporates members from Fire, Police, and Public Works, to assist all city departments with their operations. The citywide team consists of pilots that are licensed by the FAA, and they operate in strict compliance with FAA regulations and state statutes. In 2022, UAS pilots acquired over 500 hours of combined training.



UAS has proven to be an asset to the city. Some of the missions flown in 2022 include:

- Providing increased situational awareness to incident commanders during high risk/low frequency situations
- documentation of training scenarios
- reconnaissance at festivals and special events
- search and rescue
- Various police matters



TACTICAL EMERGENCY MEDICAL SUPPORT



**2022
TEMS
Incidents
= 19**

The dedicated Tactical Emergency Medical Support (TEMS) team medics continued to attend courses across the nation, taught tactical medicine to our MABAS/ILEAS partners, responded to incidents, and maintained our position as a model TEMS program for the State of Illinois.

In 2022 the TEMS team responded to 19 incidents with both the Naperville SRT and the ILEAS Region North WMD SRT. Incidents ranged from barricaded subjects to active shooter incidents in our community and the surrounding cities. TEMS medics continued to train in person and take advantage of outside training opportunities.

The TEMS team responded to 19 incidents in 2022. Approximately 84% of the incidents occurred within the City of Naperville. Pursuant to the General Order, on duty personnel were utilized for all the incidents that had less than a 40 min lead-time. On duty personnel were utilized on 70% of the incidents that occurred in 2022.

The Naperville Police Department has embraced the collaborative effort to integrate medics into their REACT teams allowing us to better serve our community with point of wound care during escalated incidents that have yet to warrant an SRT response. In addition, the use of TEMS medics during active shooter incidents allowed the Naperville Fire Department to have an ALS care provider assess patients sequestered prior to being transferred to a medic unit.

In 2022, the TEMS team completed our third annual validation exercise. The exercise tested the training that was received in the previous year. The validation was a three-day event at the Site training facility in Mt. Carroll Illinois.

Working on the improvements needed from 2021, the TEMS medics performed extensive scenario-based training involving fire as a weapon, RTF, and CQB. This training involved the use of armored vehicles, ballistic shields, Medical Bearcat, and acquired structures to simulate deployment into the hot zone.

The recruitment testing process started in September of 2021 and will continue into 2022. We were able to place 4 new recruits into training after passing all aspects of the testing process. 2022 also saw the restructuring of the TEMS leadership. Capt. Shink finished his tenure as the TEMS team leader. Lt. Polizzi took on the responsibility of TEMS team leader and will continue to represent the team with honor and dedication.

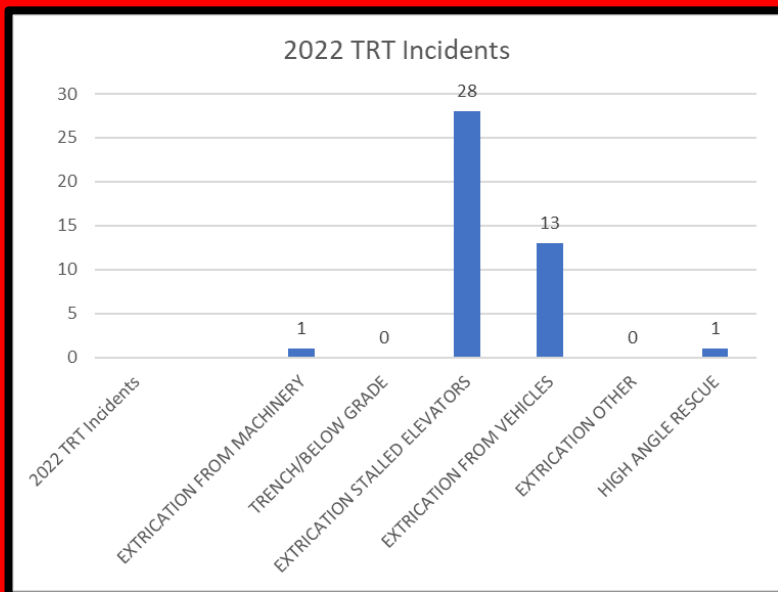
TECHNICAL RESCUE

In 2022, the Naperville Technical Rescue Team focused on four main disciplines: Collapse, Confined Space, Trench, and Rope Rescue. This training included some of the following: Confined Space - horizontal and vertical rigging, Rope – ascending and cell tower rescue, Trench – T trench, Collapse – raker construction and building collapse. The Technical Rescue Team continued to participate multi-department training. In October, the team completed its yearly Combined Area Rescue Team (CART) validation. The validation simulated a multi-patient rescue from an elevator shaft, that included an elevated retrieval.

In 2022, the team provided each member with their own personal response gear bag. The gear included a helmet, rope gloves, utility gloves, hand light, helmet light, respirator, respirator filters, and class “3” harness.

The Technical Rescue Team is made up of 30 members of the Naperville Fire Department. These members have specialty training in the following 4 disciplines: Confined Space, Rope Rescue, Structural Collapse, and Trench Rescue. Members completed more than 360 hours of training. This training includes classroom, hands on skills, and real-world scenario-based training. Naperville’s TRT Team is a member of MABAS Division 16 and the CART Silver Team. Division 16 is made up of members from Bolingbrook, Downers Grove, Lisle, Naperville, and Warrenville Fire Departments. In addition, 3 members belong to the State of Illinois Urban Search and Rescue Team – Illinois Task Force One.

The NFD TRT Team is supported by “TRT1”, a semi-tractor trailer loaded with special technical rescue equipment. Many small equipment/tool upgrades have been made in 2022, and more are planned for 2023. These upgrades will continue to aid the team in the ever-changing technical rescue environment. “TRT1” is housed at Fire Station 1, 964 E. Chicago Avenue.



**2022 TRT
Incidents= 43**

HAZARDOUS MATERIALS

2022 Total Incidents 309

The Hazardous Materials Team responds to and mitigates incidents involving chemical transportation accidents and chemical spills in businesses, manufacturing facilities, and residential single and multiple family dwellings. Natural gas leaks and other toxic gases such as carbon monoxide, carbon dioxide, and refrigerant gases are no longer a challenge to detect with the new monitors that were purchased in 2022. Those were not the only new monitors purchased which included the replacement of many of the department's single gas detectors and updates to our radiation monitors as well. The Hazardous Materials Team has continued to address the issue of fluorinated foam containing possible cancer-causing agents by purchasing and continuing to research new eco-friendly friendly foam concentrate options.

The Hazardous Materials Team members continue to provide excellent service to all residents of the State by staffing the Household Hazardous Waste site. This year was marked by challenges when the waste disposal contractor had a fire in their main incinerator, leaving them unable to accept many of the items that the site could normally accept. Our team members rose to the challenge and pivoted with the assistance of our waste contractor to remain open, accepting anything possible. By utilizing social media and the HHW website to relay the information to the public, the HHW was able to remain open the whole year. The City of Naperville HHW site was the only site to remain open in the state of Illinois past July of 2022.

The team continues to enhance the operational ability of the HazMat 4 trailer. The trailer contains climate-controlled office space for tactical and operational planning and research at incidents, storage and charging capabilities for our monitoring equipment, and all of the mitigation and PPE equipment that may be needed at a hazardous materials incident. This includes the release of toxic industrial chemicals, or chemical, biological, radiological, nuclear, or explosive threats. In addition to all of the operational equipment carried, the trailer is also ready to be deployed and be self-sufficient with the team for a minimum of 72 hours at a moments notice. This includes all of the teams needs including rations, sleeping, and operational readiness.

CAUTION CAUTION CAUTION

Hazardous Material Incidents by Response Code

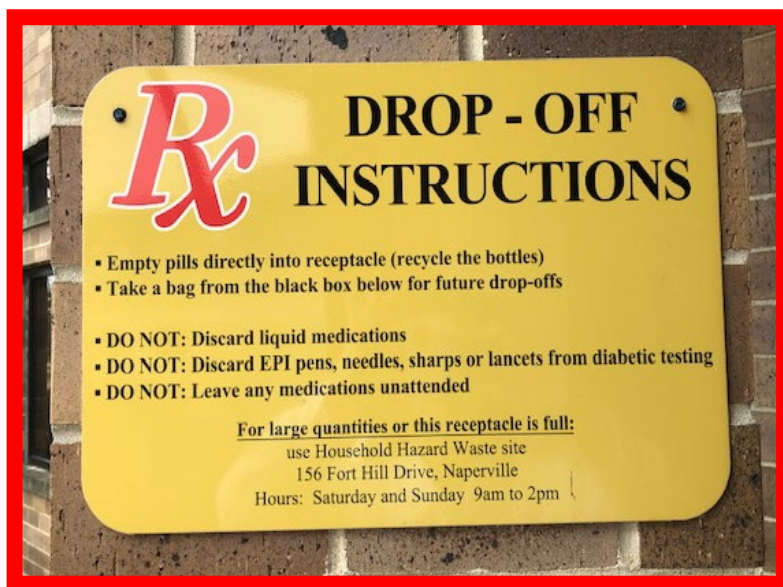
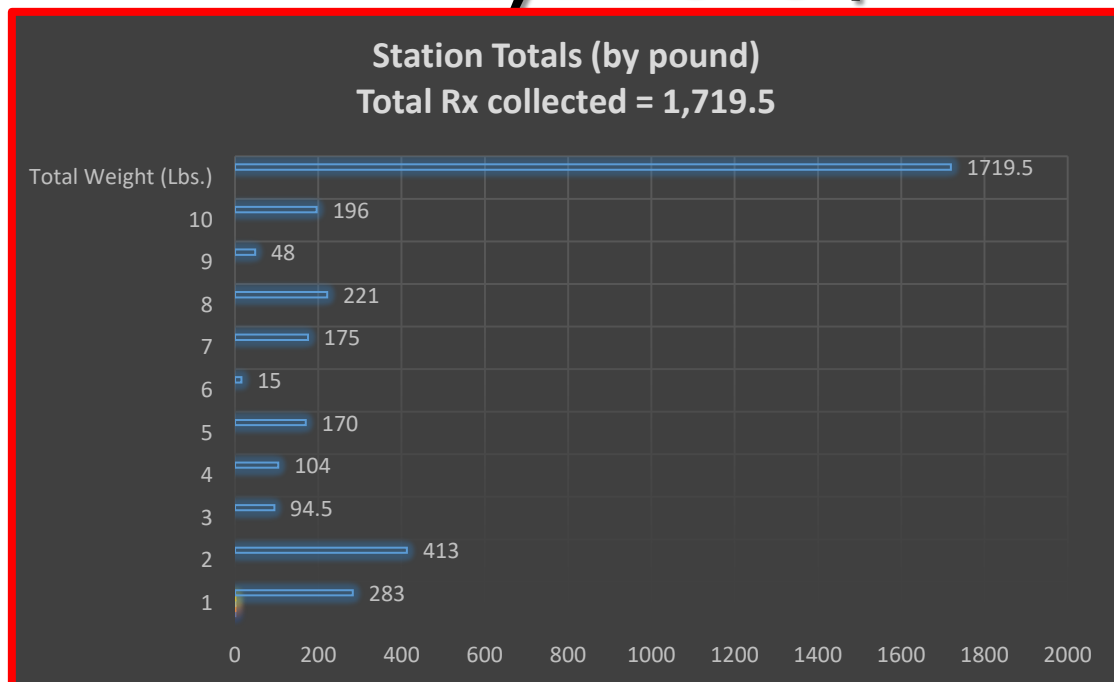
	2021	2022
430 Radioactive condition, Other	0	0
421 Chemical hazard (no spill or leak)	3	2
420 Toxic condition, other	2	1
400 Hazardous condition, other	2	7
423 Refrigeration leak	3	1
413 Oil or other combustible liquid spill	2	1
422 Chemical spill or leak	5	3
410 Combustible/flammable gas/liquid, Other	2	4
411 Gasoline or other flammable liquid spill	17	15
424 Carbon monoxide incident	63	60
412 Gas leak (natural gas or LPG)	196	183
131 Car fires	17	32

**46,910 pounds
of Household
Hazardous Waste
dropped off in
2022**

17,426 Vehicles
visited Household Hazardous Waste in
2022

PRESCRIPTION DRUG DROP OFF

1,719.5 pounds collected



WATER RESCUE

5

Water Rescue incidents in 2022



The Naperville Water Rescue Team is composed of members from the Naperville Fire Department and the Naperville Police Department. We currently have 27 members certified to respond to subsurface incidents. These members are trained as Public Safety Rescue Divers. They respond to any events that are underwater, 365 days of the year. In addition to being dive certified, these members along with 16 other members are certified to respond to events in moving water. This includes flood situations and any incidents that require the members to operate in fast moving water where diving is not required. The Naperville Water Rescue Team is actively involved with the MABAS 16 Water Rescue Team which is composed of teams from Bolingbrook FD, Downers Grove FD, Lisle FPD, and Warrenville FPD.

Throughout the year, Naperville WRT trained three times each month. Honing their skills in open water scuba diving, emergency procedures while diving, Ice diving, sonar operations, Swiftwater/flood water situations and vehicles in water operations.

In 2022, the Naperville WRT responded to numerous situations. As part of Division 16 WRT, the members responded to assist other agencies in other towns. Utilizing surface supplied air lines for scuba operations and sub surface sonar operations, we assisted in a search and recovery operation in the I & M canal. Agencies involved in this operation were MABAS Division divers, IL DNR, MABAS ROV (remote operating vehicle) operators from Romeoville and CFD.

Other responses involved vehicles in the water. In each incident, WRT divers searched and located the submerged vehicles. After confirming, NO occupants in vehicles, members utilized their underwater vehicle recovery skills to lift the vehicles with air lift bags and move them close to shore in order to secure attachment to tow operators' vehicle.



Training

TRAINING

2022 Training Initiatives:

62,000+ training hours

The Naperville Fire Department's Division of Training spent time getting hands on training back to our pre-pandemic norm. That norm represents the return of in person classes, more availability to get interior fire training completed, and a return of intense special operations training in our specialty team environment. The EMS and training division continued a great relationship of collaboration, meshing the training needs of both entities. We graduated 11 recruits, through our 8 -week intense fire and EMS training academy, they get to train in a simulated firehouse environment, participate in company driven fitness as a team, and we assure they are ready for every challenge they may encounter.

In 2022, the Training Division will be focusing on psychomotor training, to strengthen knowledge, skills, and safe behavior. Our focus will be on training with the recent equipment purchases from 2020, 2021 and 2022. Our 2023 training budget focus is centered on the skills and knowledge of our firefighters and paramedics. Additionally, we will once again put potentially 20 new recruit firefighters through our internal Basic Operations Firefighter Academy, which is officially recognized by the Illinois State Fire Marshal. Lastly, and most importantly, we are on pace for our best safety year ever. Preventable vehicle accidents are down year over year by 20%, and 2022 is a 5 year all time low in preventable accidents. We will finish 2022 with almost 40% less accidents than our annual 5-year average.

Candidate Physical Ability Test (CPAT)

**400 +
CPAT participants In
2022**

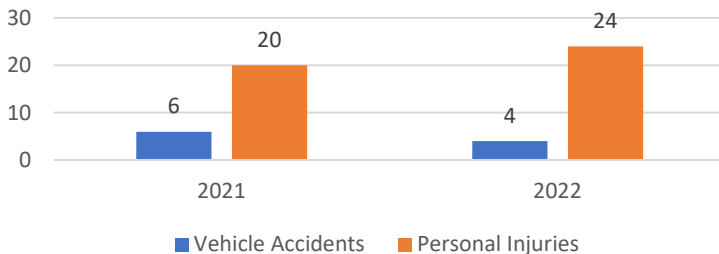
The Candidate Physical Ability Test, or CPAT, is a standardized test created by the International Association of Fire Fighters and the International Association of Fire Chiefs, to assist fire departments with the recruitment of candidates who are physically capable of performing the essential tasks of a firefighter. The CPAT is acknowledged as a reliable indicator of an individual's ability to function at the scene of a fire.



2022 SAFETY

The Naperville Fire Department strives to make its work environment as safe as possible by implementing numerous safety initiatives.

Accidents vs. Injuries
2021 vs. 2022



Cancer Committee to evaluate and make recommendations on how to reduce cancer risk and provide support for firefighters.

Decontamination kits on suppression vehicles in full use.

Health and Wellness Committee addresses firefighter injuries, mental and physical well-being.

Annual physicals, including extensive bloodwork, respiratory, vision and hearing testing.

Safety Committee meets regularly and evaluates injuries and accidents.

Advanced training in RIT and fire ground safety techniques.

Infection control/PPE measures.



Emergency Medical Services (EMS)



11,434

EMERGENCY MEDICAL INCIDENTS

Naperville's EMS Division is responsible for the licensure of ambulances, paramedic equipped fire engines, squads, and ladder trucks. Also, relationships with our EMS System, Project Medical Director, and Illinois Department of Public Health are managed by our EMS division. Our City's demand for 911 Emergency Medical Services surged to 11,434 calls for service in 2022. This is the second year in a row that EMS demand has risen above 11,000.

Advanced Cardiac Resuscitation program continues to be the benchmark in emergency cardiac care for the department and communities surrounding Naperville. Survivability rates are nearly double that of the national average with a Return of Spontaneous Circulation (ROSC) and survivability.

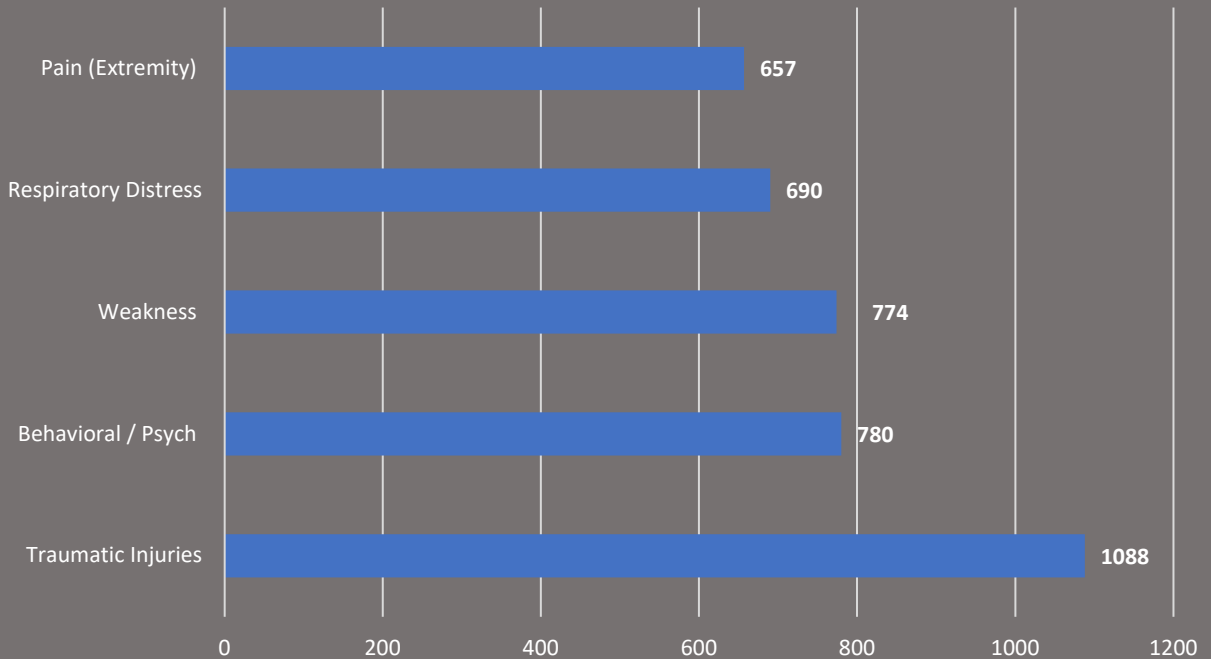
COVID -19 continued to be a part of our daily operating procedures, although restrictions as in the years past have subsided. Personal Protective Equipment (PPE) measures are still in place, however the extremes that were taken in 2020 and 2021 are no longer necessary. An overall awareness to COVID is a primary concern when interacting with patients.

The EMS Division works with the Supports Services Division in coverage for Special Events. This year Naperville Fire upgraded the bike medic program with two 604 Shred e-bikes. This improvement to the program will allow for better coverage in large scale events that have limited areas of coverage. In 2023, the Division looks to replace one EMS golf cart for the program and potentially obtain a new UTV to the fleet.

The Fitness / Wellness Committee is comprised of members of the department with the desire and education to improve overall health and mental wellness. Providing safe and effective fitness equipment for the members during one-hour mandatory fitness. The committee educates and instructs members on new equipment introduced to the program. Performs installation and maintains the approved equipment at each fire station. Providing access to predetermined training on a social media platform and additional programs such as yoga and additional opportunities for the members. Further educate the committee members/training to share knowledge back to the department. Monthly information via the newsletter to all stations on varies topics. i.e. Cancer awareness, Mental Health, and injury prevention.

The Significant Incident Advocate Team provides a level of mental health resiliency to the members of the Naperville Fire Department. The purpose of the committee is to have individuals interested in helping other firefighters after a significant incident or high stress event. Providing assistance and/or referrals to members, including but not limited to, after action review support, provides resources and information on assistance from Employee Assistance Program (EAP) Support Linc, Chaplain program, Peer Support, Social Services, and/or professional services in efforts to reduce post-traumatic stress impacted on NFD personnel. The committee supports resiliency by promoting healthy, positive, and aggressive approach to healing properly after a significant or high stress incident. Studies and data since 2015, show more firefighters die from suicide each year than in the line of duty. Firefighters are at increased risk of depression, anxiety, stress, and other mental health-related problems either chronic or acute. This year several steps were taken to implement the program and team. Thirteen members were assigned which composed of a coordinator, one team leader for each shift, and three additional members on per shift.

2022 Top Five EMS Calls by Nature of Call



Cardiac Arrest Data 5 YEAR Average

ROSC (Return of
Spontaneous Circulation)

36%

Survivability

13%



In 2022, the Naperville Fire Department continues to strive for better neurologic survival for our citizens who suffer an out of hospital cardiac arrest. Through continued education and scenario-based training thru-out the year. Since 2019, when we started Advanced Cardiac Resuscitation (ACR), The NFD has seen over double the number of neurologically intact survivors from cardiac arrest putting the Naperville Fire Department as one of the top agencies in the country with cardiac arrest survival percentages. Data collection remains an important piece in the advancement of ACR and the NFD's commitment to better serve our community.

CPR



45 classes

288 participants

The City of Naperville recognizes the importance of Cardiopulmonary Resuscitation (CPR), First Aid and Automated External Defibrillators (AED). The instruction of the general public increase both awareness and readiness within the community, all of which play a vital role in the chain of survival for heart attack victims.

All courses are taught by Naperville firefighters, certified by the American Heart Association, and are held at the Naperville Training Center located at Safety Town, 1320 Aurora Avenue. Classes are also offered to businesses off-site.

Almost 90 percent of people who suffer cardiac arrest when not already in a hospital do not survive. When CPR is performed in the first minutes of the cardiac event the person's chance of survival can triple. The Naperville Fire Department's Community CPR/AED program's goal is to educate as many members of the community on these lifesaving skills in accordance with the American Heart Association guidelines.

2022 was another successful year for the program. Even with the majority of the year's classes being cancelled due to COVID-19 restrictions, CPR instructors still certified over 200 students in Heartsaver, Basic Life Support and Friends and Family CPR. This year, the focus was on off-site CPR classes for Naperville businesses, and the numbers almost doubled, with 16 classes being taught offsite.

Stop the Bleed

A national program that gives instruction on hemorrhage control. The life saving techniques target direct pressure, wound packing and tourniquet application. In 2022, we had 100+ participants.

Senior CPR (Silver CPR)

A program for Naperville residents, age 55 and older, with instruction and concentration on *HANDS only* techniques. The class is offered at no cost to those that register for the classes.

PulsePoint

PulsePoint is the Naperville Fire Department's mobile app, which alerts CPR-trained citizens when a cardiac arrest occurs in their area. It is meant to get quick, quality CPR done until the fire department arrives. The app also allows citizens a virtual window into fire and EMS activity in the community. This app is downloadable from carrier app stores. The Naperville Fire Department is proud to engage citizens with this type of transparency and civic response.

**1,609 active
users per
month**

COMMUNITY ADVOCATE RESPONSE TEAM

In 2022, the Naperville Fire Department piloted a new program titled The Community Advocate Response Team (CART), better known as Car 47. The Community Advocate Response Team will include fire department members trained and equipped to handle non-emergent EMS requests from the Naperville community that impact critical service delivery of our Emergency Medical Services Division. The vehicle identifier is CAR 47.

The CAR 47 vehicle will be dispatched as the response vehicle to the following call types:

- Citizen Assists
- Lift Assists
- Falls with no injury

The CAR 47 vehicle may attach themselves or be requested to respond to the following call types:

- Mental Health incidents
- Failure to thrive
- Wellbeing checks initiated by the citizen
- Structure fires
- Box alarm incidents
- Elevated EMS incidents

The CART team will be staffed by up to three paramedics four days a week between the hours of 0700 hours and 1700 hours. The team will utilize a marked fire department SUV to respond to non-emergent citizen assists, falls without injury, and social service follow-ups. The CART team will also conduct senior home visits, respond to non-violent psychological emergencies, will look to provide treat-no-transport services and explore opportunities through telemedicine eventually. The team provides an interaction beyond the initial response. The ability to interact with the community without the restriction of time allows for guidance in contacting available resources. This concept has allowed for a reduction in repeat calls for service by nearly 90 percent. Currently, the team is operational 40 hours a week; however, the concept is effective, and the department will look for opportunities to have this team available 24 hours a day in 2023.

Over the year, this program has proven to be an effective instrument in helping our community. Total calls for the year were 819. 119 follow-up patients were identified, and 101 were successfully assisted and are no longer reliant on 911 emergency services for healthcare.

The team's main job is to act as an advocate for those vulnerable patients that must rely on the emergency healthcare system for their medical needs. Staffed with paramedics, the CART team routinely makes house calls in addition to responding to those non-emergent 911 calls. The CART program was set up with a two-phased approach. The first phase, which is being used as a trial period, is expected to last throughout 2022. In this phase, the CART team will be staffed by up to three paramedics four days a week during the hours of 0700 hours and 1700 hours. The team will utilize a marked fire department SUV to respond to non-emergent citizen assists, falls without injury, and social service follow-ups. The second phase will include a total of six paramedics that are utilized to staff the position seven days a week between the hours of 0700 and 1900 hours. In addition to the services provided in the first phase, the CART team will also conduct senior home visits, respond to non-violent psychological emergencies, provide treat-no-transport services, and explore opportunities through telemedicine. The main goals of the program include:

- Targeting the needs of those that routinely utilize the 911 system for non-emergent reasons.
- Reducing the amount of emergency vehicles that handle non-emergent requests.
- Acting as an advocate for those that cannot advocate for themselves.
- Providing the above services in a cost-efficient way.





Support Services

Support Services: **SUPPORT SERVICES**

The Support Services Division of the Naperville Fire Department houses several department initiatives including a primary focus on the accreditation efforts of the department. The division works extensively with data analysis and development, community risk reduction efforts, community engagement programs and services, and other special projects as assigned. The Division Chief of Support Services oversees Public Education, NEMA, Special Events, and the Community Risk Reduction (CRR) Division.

Accreditation:

Naperville was chosen in 1996 to participate as a beta test site and has maintained accredited status ever since. The department has been internationally accredited through the Center of Public Safety Excellence since 1997.

Chief Puknaitis has incorporated the self-assessment model into the fabric of the department. All divisions of the department have completed an annual appraisal, continually assess its progress, and measure itself against best practices and outcomes.

In 2022, the department completed the process of its 6th Accreditation cycle. A CPSE evaluation team came to Naperville in May of 2022. The department was recommended by the team for accreditation, and we appeared before the commission members in August of 2022 in Denver, CO.

Community Engagement / Community Risk Reduction:

The Support Services Division has worked with the EMS division on the Community Advocate Response Team (CART). This program was inspired by our strategic plan and implemented to provide a program geared toward a growing need for non-traditional and non-emergent calls for service. The primary types of calls for service have been with the elderly and invalid assists and patients with mental health needs.

Data Analysis:

2022 included greater use of data visualizations which included the use of Power BI to visualize structure fire data, CRR initiatives, fire inspections, and the early development of an EMS visualization to help better capture EMS data. We have also started to use GIS more as we analyze data track our emergency and non-emergency responses.

Grants:

The Naperville Fire Department was awarded a \$400,000 grant the State of Illinois for Emergency Management and Preparedness Infrastructure Development. The City of Naperville and the fire department are looking at various options within the city for the housing of our NEMA assets and centralized training facility.



SPECIAL EVENTS

Special Events:

The Naperville Fire Department provided EMS, Bike Medics, or Command Staff to over 50 Special Events or sporting events in 2022. The fire department and police department work closely together to make sure the special events in Naperville can be attended by everyone safely.



PUBLIC EDUCATION

Fire and life safety education is an essential component of the Naperville Fire Department's mission to promote safe practices through ongoing quality fire prevention and public education programs. Our strategy to reduce fire deaths and injuries is to focus on prevention by identifying and changing unsafe behaviors. The Naperville Fire Department recognizes the most important defense against fire is awareness through education.

During the second half of 2022, public education activities returned to the pre-pandemic format of being in all of its venues physically. This was welcomed by both the educators as well as the administrators/students.

Fire safety in the Workplace also returned to its pre-pandemic format, however the number of presentations decreased tremendously, due in part to many of the office complexes not being even close to full capacity during the daytime.



Programs offered:

- Learn Not to Burn – 3rd grade (District 203/204)
- First Aid for 7th grade – (District 203)
- Safe Sitter
- Safety Town
- Fire Safety in the Workplace
- Fire Extinguisher Training
- Home Fire Safety
- Senior Home Fire Safety
- Senior Home Safety Surveys
- Station Tours
- Block Parties
- Fire Drills
- College Dorm Safety and much more!

Accreditation:



Naperville was chosen in 1996 to participate as a beta test site and has maintained accredited status ever since. The department has been internationally accredited through the Center of Public Safety Excellence since 1997.

Chief Puknaitis has incorporated the self-assessment model into the fabric of the department. All divisions of the department have completed an annual appraisal, continually assess its progress, and measure itself against best practices and outcomes.

In 2022, the department completed the process of its 6th Accreditation cycle. A CPSE evaluation team came to Naperville in May of 2022. The department was recommended by the team for accreditation, and we appeared before the commission members in August of 2022 In Denver, CO.

The accreditation process allows organizations to study internal performance and ensure that they are placing an emphasis on being data-driven, strategic-minded and community-focused. There are 301 agencies accredited by the Center for Public Safety Excellence. The Naperville Fire Department has been designated as a “Legacy Agency” and has been accredited since 1997. Naperville is one of only two agencies in the world to achieve accreditation six consecutive times.

“Our department is committed to maintaining the standard it has set over the previous 25 years of accreditation and will continue to use data-driven decision making to provide efficient, high quality service to all Naperville community members,” said Naperville Fire Department Chief Mark Puknaitis. “Accreditation is an international recognition of achievement and every member of the department should take great pride in the level of service we provide this community.”

To be recommended for accreditation, the Naperville Fire Department completed a self-assessment and compiled both a risk hazard assessment and a strategic plan. In an effort to be prepared for the accreditation process, the Naperville Fire Department has incorporated these requirements into their day-to-day operations.

HONOR GUARD

The Naperville Fire Department Honor Guard proudly continues the tradition of representing the men and women of the Naperville Fire Department and Naperville Professional Firefighters Union L4302. The Honor Guard responds to funerals of current and former members of the Naperville Fire Department, as well as departments throughout Illinois and surrounding States. In addition to funeral duties, the team is responsible for presenting and maintaining the colors of the Naperville Fire Department and L4302 for parades, celebrations, and memorials. In 2022 the Honor Guard participated in LODD Funerals throughout the state, Posted Colors for our annual CAPS awards Ceremony, 9/11 Memorial, our Naperville Firefighter Memorial at Firefighters Memorial Park, marched in the Memorial Day Parade and participated in many retirement walk out ceremonies. At the 29th annual AFFI Honor Guard Convention held in Bloomington we welcomed three new members, Lt. Juletta Lewis, FPM Matt Randall, and FPM Matt Las, to our ranks. We look forward to 2023, continuing on as representatives of the Naperville Fire Department and Naperville Professional Firefighter's Local 4302.



CADET PROGRAM



The Cadet program was established in 1992, to offer young men and women an insight to the field of fire and EMS services. At the same time, the post members provide services to the fire department and the community. There are currently 23 active cadets enrolled in the program.

The Explorers meet bi-weekly at Naperville Fire Station 4 from 7 – 9 p.m. to "explore" the inner workings of the Naperville Fire Department and the jobs of its firefighters/paramedics. Training covered hose line advancement, ladders, ventilation, search and rescue, fire behavior, water supply, salvage and overhaul, extinguishers and EMS.



Training Opportunities

- SCBA training
- Hose line advancement
- High rise evolutions
- Hydrant connections
- Search and rescue
- Ladders



The Naperville Professional Firefighters for a Cause is a 501c.3 non-profit organization that was born from the desire of the brothers and sisters of the Naperville Professional Firefighters Local 4302, to do something more for the community they serve.

2022 SUMMARY

GENERAL SUMMARY OF ACTIVITY

- Total events/campaigns → 2
- Total amount financial donations → \$8,000
- Total # of Beneficiaries → 5
- Beneficiaries: Loaves & Fishes Community Services, Family Focus, Indian Prairie Educational Foundation, Campout From Cancer, Ray Graham Association

CHARI-TEE TIME GOLF OUTING

- Beneficiary – [Campout From Cancer](#)
- Total donation of \$1,500

FIREHOUSE FOODFIGHT

- 5,751 pounds of food & \$1,000 donated to Loaves & Fishes
- Total Collection – 268 Jackets/Coats & 384 Misc. Items
- Total Families Adopted – 24 Families
- Total Donations: \$4,000



Community Risk Reduction

CRR

The Division of Community Risk Reduction (CRR) consists of 2 full-time fire inspectors, 4 part-time fire inspectors, and 1 Administrative Assistant. The Division of Community Risk Reduction strives to prevent injury and loss of life through a variety of activities including new construction and fire protection system plan review, on-site fire protection system testing, code interpretation and compliance, annual fire safety inspections in existing buildings, public education, and fire alarm monitoring. The goal of implementing Community Risk Reduction is to recognize risks by the use of data and create programs to reduce those risks. This is to ensure a safe environment for our residents and business community.

The Division of Community Risk Reduction has seen an increase this year from pre-pandemic levels of plan reviews, and system tests. The number of annual safety inspections are still not at the point which they were at pre-covid. This is due to mostly hardware issues with our current Reporting Management System (RMS). Once the new RMS is implemented in 2023, we expect to get inspections back on track. CRR will also implement a self-inspection program to make the inspection process more efficient. The self-inspection program will allow occupancies that have no violations and are consistently up to date on their fire system testing in the past three years the ability to self-inspect. We have also eliminated the inspection of townhome/condo occupancies if they do not have a common area. This will open areas for staff to concentrate more on fire alarm follow-ups and target risk occupancy inspections. We are still able to update critical pre-plan information on buildings identifying fire safety equipment and potential construction hazards related to firefighting.

The Fire Department also provides a reliable and economical way for businesses to meet their fire alarm monitoring needs with signals sent directly to the city's 911 dispatch center at a very low monthly cost. The department has over 1,600 businesses and multi-family locations that are being monitored by the dispatch center.

The Division of Community Risk Reduction continues to use technology to aid in our fire prevention efforts. In addition to our annual fire safety electronic inspection program, we conduct building and fire protection system plan reviews electronically. We also continue to track all fire suppression system and fire alarm test reports electronically. We have over 6,183 systems identified in the city and with the submittal of 6,176 reports we followed up on 504 reports that have indicated some type of deficiency. This shows that 91% of the reports submitted are compliant. With the low percentage of deficiencies this allows us for a quick manageable way to enforce deficiencies on systems to ensure they will work if they are needed.

2022	Plan Reviews	Occupancy Inspections	System Acceptance	Special Event Inspections	Inspection Follow ups	PM Inspections
Totals	855	295	451	24	835	30

Naperville Fire Alarm Monitoring Program

The Naperville Fire Department provides a reliable and economical way for businesses to meet their fire alarm monitoring needs, with signals sent directly to its 911 Dispatch Center, at a very low monthly cost. The department has over 1,400 locations that are being monitored by the 911 dispatch center.





Emergency Management Agency

EMERGENCY MANAGEMENT

2022 was a year of growth in scope for emergency management. We had two activations of Naperville's Emergency Operations Center in 2022. For historical purposes, this is a reduction from the three EOC activations for weather in 2019, 2020, and 2021. Total volunteer hours returned to pre-pandemic levels in 2022.

2022 New technology

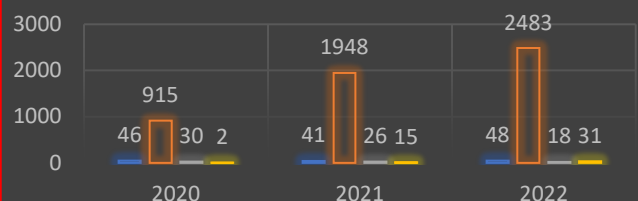
- Installed two new outdoor warning sirens, they are the first solar to battery powered sirens installed in Naperville. We now have 27 tornado sirens.
- Upgraded siren activation software with better maps and new procedures. A new larger display now overlays radar, watches, warnings, siren status including the new feature of automatic activation of outdoor warning sirens using a geo fence.
- Purchased a new mobile command post to be delivered in 2023 replacing the current 1990 bus.
- Implementation of new crisis management software to use at all large special events and for Emergency Operations Center activations.

Conducted seven tabletop exercises, for special events, Electric department and Water department. Naperville Emergency Management Volunteer unit increased our total members by 20% in 2022.



2022 NEMA Activity

- Volunteer Head Count End of Year
- Total Volunteer Hours
- Callouts requests from Fire/Police
- Special Events 30





Communications

COMMUNICATIONS

64,219 911 calls



92,387 Police event tickets processed

78,013 Administrative/Non-emergency calls

16,833 Fire/EMS related incidents processed

The Naperville Public Safety Answering Point (PSAP) serves as the Emergency Communications Center (ECC) for the City of Naperville. The Naperville ECC receives and processes emergency and non-emergency telephone calls from residents and is responsible for dispatching police, fire, and emergency medical services for the City of Naperville. It is the mission of the Naperville ECC to provide extraordinary service to the community while protecting life and property.

In 2022, the Emergency Communications Center successfully transitioned from decades old analog 9-1-1 trunks to the State of Illinois Emergency Services IP Network, or ESInet, as part of the Next Generation 9-1-1 project. This allows the ECC to be NG 9-1-1 and National Emergency Number Association (NENA) i3 compliant which will enhance emergency number services to create a faster, more resilient system that allows 9-1-1 calls and text messages to flow seamlessly from the public to the 9-1-1 network. The ESInet will allow Telecommunicators to receive a caller's precise location based on geospatial data if they call from a landline, cell phone, smart device, or send a text message to 9-1-1 (this does not include VoIP phones which are still based on the caller's registered address). The caller's approximate location will no longer be based on the cellular tower that receives the 9-1-1 call. The caller's location will also be dynamic, meaning if they are driving, walking, running, etc., their location will continue to update. The accuracy of the caller's location is based on the device's XY coordinates and is routed to the correct Emergency Communications Center compared to Geographic Information Systems (GIS) data. More technology advances with the NG 9-1-1 project will be coming in the future. Eventually, the ECC will be provided with the caller's Z location, or vertical location. This can assist Telecommunicators in determining which floor a caller is on if they are in a multi-story building and don't know their exact location. Also, the ECC will eventually be able to receive photos and videos through text messages.

In order to accomplish its goals, and provide the highest possible quality of customer service, the Emergency Communications Center concentrates on the latest technology and training, to facilitate the efficient operation of the center. In 2022, Telecommunicators participated in a multitude of training classes, seminars, and conferences to enhance their call taking and dispatching skills. Much of the training focused on mental health for both callers/patients and Telecommunicator's own well-being. Telecommunicators participated in eighteen different fire radio drills throughout the year to be better prepared for high risk, low frequency emergency situations. Newly hired Telecommunicators receive a minimum of 20–24 weeks of initial training from Certified Communications Training Officers. Continuing education is provided to all employees in several different formats throughout the year. In addition to training, all Telecommunicators maintain Emergency Medical Dispatch certification through the Illinois Department of Public Health. In 2022, four new Telecommunicators received their Emergency Medical Dispatch certification. Emergency Communications Supervisors provide quality assurance reviews to all Telecommunicators on a monthly basis to ensure EMD protocols are being properly followed. The ECC continued to do quarterly exercises at the back up communications center, in the event that primary center could not be used for any reason.

PROGRAMS AND SERVICES

Citizen Involvement

NEMA (Naperville Emergency Management Agency)
CERT (Community Emergency Response Team)
Pulsepoint

Customer Service

Household Hazardous Waste
Caring Hands (formerly MEDIC program)
Prescription Drug Drop Off

Awards and Recognition

CAPS (Citizens Appreciate Public Safety)
Firefighter Recognition Program
Edward Hospital Call of the Quarter
Fire Chief Citizen Award

Specialty Teams

TEMS (Tactical Emergency Medical Support)
WRT (Water Rescue)
TRT (Technical Rescue)
Haz Mat (Hazardous Materials)
UAS (Unmanned Aerial System)
Bike Medic

All Hazards Operational Services

Fire Suppression
EMS (Emergency Medical Services)
Rescue Vehicle Program
Dropping the Borders
Power Shift

Revenue

Grant Program
EMS Transport/GEMT
Fire Alarm Monitoring
Fire Recovery
CPR/AED/Stop the Bleed
CPAT (Candidate Physical Ability Test)

Training

Fire Academy
Firefighter/Officer Development

Mental Health

C.I.T. (Crisis Intervention Team)

Bullying/Substance Abuse

Confronting the Elephant

Safety/Health

Firefighter Cancer Prevention
Fire Department Health and Wellness

Office of the Fire Marshal

FIT (Fire Investigations Team)
Y-Fire (Youth Firesetters)
Fire Alarm Monitoring
Life Safety Occupancy Inspections
Fireworks Inspection and Supervision
School Inspections
Liquor Inspections

PROGRAMS AND SERVICES

Public Education

Learn Not to Burn (3rd grade curriculum)

Senior Home Fire Safety Surveys

First Aid (7th grade curriculum)

Safe Sitter

Fire Safety in the Workplace

Fire Extinguisher Training

Fire Drills

Fire Station Tours

Block Parties

Smoke Alarms for Visually/Hearing Impaired

Senior Home Fire Safety

Home Fire Safety

Preschool Fire Safety

College/Dormitory Fire Safety

Safety Town

Fire Watch

Public Safety Open House

Home Inspection Program

Performance Goals and Standards

Fire Accreditation

Community Risk Reduction (CRR)

ISO (Insurance Services Organization)



**Proudly serving the
community since 1874**



Naperville

