

MEETING SUMMARY
Advisory Commission on Disabilities
(ACD)

EXHIBIT A

Wednesday, August 3, 2016, 6:30pm
City Hall, 400 S. Eagle Street
Meeting Room A

1. The meeting was called to order at 6:32 p.m. A quorum was established as members introduced themselves.

ATTENDEES:

ACD Commissioners Present:

Tim Dumler (Chair), Sheri Baumgartner, Andrea Marwah, Jorgen Philips, Kish Pisani, Barbara Stark

Public Attendees:

Cindi Swanson, Resident
Karen Courtney, Senior Task Force Co-Chair
Sharon Thompson, Resident
Crys Hum, Resident
John Uhrich, Resident
Art Swanson, Resident
Sherry Bryant, Resident
Susan Szymanski, Resident

Staff: Amy Emery, Strategic Projects Supervisor

2. Minutes. Motion made by Phillips, second by Baumgartner to approve the Minutes of the June 1, 2016. Motion passed unanimously.
3. Public Comment Items Not on Agenda.

Cindi Swanson expressed concern about the contract status and continued operation of Ride DuPage. She indicated residents with disabilities are particularly dependent on this service and asked the ACD to be aware of the situation and take action to see its continued operation.

At the direction of the ACD, Ms. Emery will coordinate with City staff to establish a web page to provide a resource for residents to remain informed. Ms. Emery will report back to the ACD at the next meeting.

Ms. Swanson also requested that the Naperville Police Department consider training to include basic sign language to be able to communicate simple messages (e.g., no, stop, etc.) to aid in a response when a person with a hearing impairment is involved. At the direction of the ACD, Ms. Emery will take this issue to Debbie Hanson, the public

safety representative of the staff compliance team. She will report back on actions taken.

Art Swanson noted that he has observed staff indicating on more than one occasion Naperville is a leader with respect to ADA compliance. He asked whether these statements were based on an official scale, ranking, or were more anecdotal. Information was provided to explain that the claims were made based on the fact that the City has completed both its ROW Facility Plan (with update planned in 2017) and Facility Transition Plan. At a DuPage County Mayors and Managers Meeting in June, it was reported that 67% of communities have yet to even complete such a plan. More importantly, the City has not simply developed plans, it has made hundreds of upgrades to right-of-ways and facilities and committed to continuing to make improvements each year. Also, it was noted with the consideration being given to establishing a task force, Naperville will be the only community in the state to have both a commission and a task force focused on ADA issues, further demonstrating its commitment and leadership.

4. New Business. No Items.

5. Old Business

a. ADA Team Introduction / Staff Report

Ms. Emery reported on the following:

- *Community Concert Center Signage for pedestrian crossing Central Park Road.* Barricades were unintentionally omitted at the last concert by the Municipal Band. The ACD agreed that in lieu of the barricades, efforts should be made to repaint the crosswalk and, if possible, consider permanent crosswalk signage. Ms. Emery agreed to share this recommendation with the Transportation Engineers and report back on any changes made.
- *Taxi Complaint Investigation.* After receiving a complaint in June, staff initiated an investigation. A violation was confirmed. A violation letter has been sent to American Taxi. An additional complaint was received on July 28, 2016. An amended violation letter has been sent. The City requires ADA compliance when issuing companies a license. The City takes the complaints very seriously with regard to the status of that license. American Taxi has a right to a hearing to contest the violation or they can admit their violation and receive punishment to be determined by the City Clerk. Punishments may include fines (up to \$500 per violation) or suspension up to 30 days.
- *Ribfest.* No ADA complaints were received for the 2016 Ribfest event. Ms. Emery noted that Ribfest organizers this year provided sign

language interpreters only for headliners on the main stage. All communications, including the event web page, noted that additional accommodations would be provided if requested for other performances. The change is consistent with other special events in the community. No complaints were received.

- Municipal Center improvements to the entrance and phone system were noted. Efforts are currently underway to plan for ADA improvements in the next calendar year budget cycle based on the approved ADA Facility Plan.
- Other Inquiries. City staff received a call from the NE Illinois Accessibility Alliance which is interested in working with any task force established to provide education and outreach to businesses for ADA compliance. A customer contacted the city about the E-bill web page to express concern about ADA compliance with new web site upgrade. The Information Technology and Communications Departments are taking the lead on investigating this issue. The page in question is not directly controlled by the City. It is provided by a 3rd Party vendor. Staff will report back on efforts made to work with the vendor to address issue.

b. Recommendation to City Council for Changes to the ACD and Creation of an Accessible Community Task Force

The ACD reviewed the completed recommendation paperwork for presentation to the City Council to make changes to the powers and duties of the ACD and recommend the establishment of a Task Force. The ACD agreed the materials accurately reflected their recommendations.

c. Application for Accessible Community Task Force

The ACD reviewed a draft application form for persons interested in applying for the new task force, subject to City Council approval of the recommendation to establish a task force. Commissioner Marwah asked that the reference to Naperville residency be removed. All agreed with this change and supported use of the application form.

6. Adjournment

Motion by Phillips and second by Baumgartner to adjourn. Motion approved 6-0. The meeting was adjourned at 7:27pm.