



# Naperville Connected

## Water Rate Study Information

The City of Naperville's Department of Public Utilities-Water/Wastewater employees take pride in providing high-quality and reliable water/wastewater services to customers at a reasonable cost. As part of its continued commitment to providing appropriately priced services, the utility is currently conducting a water and wastewater cost of service rate study.

This rate study is an opportunity for the utility to develop rates for the next five years while taking into account the financial resources to maintain service levels and meet new regulatory requirements. As it has been some time since the utility completed a rate

study, this effort will establish the funding needed to maintain the high standards of utility services to the residents and businesses of Naperville.

Opportunities for public comment on the study results will occur in early 2017. The City Council will be holding workshops to discuss the rate study results, hear input from the public and consider various rate alternatives. More details about the study and public comment opportunities will be made available at [www.naperville.il.us/waterrates](http://www.naperville.il.us/waterrates).

If you have any questions about the rate study, contact Jim Holzapfel, Director of the Water Utility, at (630) 305-5320 or [holzapfelj@naperville.il.us](mailto:holzapfelj@naperville.il.us).



## Protect Our Waterways By Using Less Chloride

Keeping roads and parking areas free of ice and snow is an essential part of modern life. However, road salt contains chloride as its principal ingredient. Chloride from the road salt runs off salted areas and drains into waterways. Chloride then accumulates in the water bodies, severely impairing the ability of plants to absorb nutrients, causing habitat decline which in turn impacts fish and other aquatic organisms. Overuse of chlorides can also damage residential landscaping such as grass, perennials and trees.

Many communities are already employing alternative technology to help reduce the amount of chloride in our waterways, such as anti-icing, which applies salt brine to roads prior to a storm to prevent the formation of ice.

### What Can I Do To Help?

- Shovel to remove snow before applying a de-icing product.
- Put down just enough product to keep the area free of ice.
- Sweep up undissolved product after a storm is over for reuse.
- Consider switching to a more eco-friendly, non-chloride de-icer.
- Support changes in chloride application in your neighborhood.
- Inform a neighbor about the impact chlorides have in our streams and rivers.

For more information on chloride reduction, visit the DuPage River Salt Creek Workgroup's website, [www.DRSCW.org](http://www.DRSCW.org).

## Winter Tips Courtesy of Public Works

Please observe the following tips to help keep yourself, your family, friends, neighbors and, yes, our employees safe this winter.

### Parking and Shoveling

Residents should not park on the street during a winter event. Parked cars are an obstacle to snow plows and leave large areas of snow and ice on the roadway.

Shoveling snow into the street is a City code violation. Shovel snow from driveways onto the parkway and not into the street. This will help to avoid creating dangerously slippery conditions for motorists and pedestrians.

Shovel out fire hydrants that are in or around your property and around meters to aid utility meter readers. Clear sidewalks of snow for the safety of pedestrians and children walking to school. Not keeping sidewalks clear is a City code violation. Please also be sure to uncover your mailbox for postal delivery.

If you are able, please help your neighbors. For many residents, age or medical conditions make it difficult to shovel snow without

risking health.

### Tree and Lights Recycling

Live Christmas trees will be collected on each resident's normal garbage collection day during the weeks of Monday, January 2, 2017, and Monday, January 9, 2017.

Trees must be free of all ornaments, tinsel, lights, strands, plastic and bagging material. For details, visit [www.naperville.il.us/garbage](http://www.naperville.il.us/garbage).

Holiday lights can be dropped off for recycling in the lobby at the Public Works administrative offices, 180 Fort Hill Drive, during normal business hours of Monday through Friday from 7 a.m. to 4 p.m. A drop-off box will also be located in the lunch room of the Municipal Center, 400 S. Eagle St.

Accepted lights include mini-lights (Italian lights), C7, C9 rope and LED in all colors and lengths as well as extension cords.

Holiday lights are being accepted for recycling now through March 17, 2017.

More information about this program is available at [www.naperville.il.us/holidaylights](http://www.naperville.il.us/holidaylights).

## Electronics Recycling Resumes in Naperville

Naperville's Environmental Collection Campus, 180 Fort Hill Drive, is once again serving as a collection point for electronics recycling. Electronics drop-off is available Monday through Friday from 7 a.m. to 3 p.m. Please note that a fee is charged for CRT, flat screens, projection TVs and monitors.

For more information, including fees and a full list of accepted items, visit [www.naperville.il.us/electronic recycling](http://www.naperville.il.us/electronic recycling).

*Every holiday season, Naperville Police receive several reports of vehicle and home burglaries. All too often in these cases, doors to vehicles and homes had been unlocked, creating easy targets for burglars looking for easy opportunities to steal. Don't be an easy target! The Naperville Police Department reminds residents to "Lock It or Lose It" this holiday season.*

# City Calendar - December 2016 @ January / February 2017

**December 5 & 20, January 3 & 17, February 7 & 21: City Council, 7 p.m.**

**December 7 & 21, January 4 & 18, February 1 & 15: Planning and Zoning Commission, 7 p.m.**

**December 3, January 5\*, February 2\*: Transportation Advisory Board, 8 a.m.**

*\* Beginning January 1, 2017, Transportation Advisory Board meetings will be held at 7 p.m. on the first Thursday of each month.*

The above-listed meetings and workshops are held in Council Chambers of the Municipal Center, 400 S. Eagle St. Meetings are broadcast live on the City's government access channel WCNC (Ch. 6 - WOW, Ch. 10 - Comcast and Ch. 99 - AT&T) and can be viewed live or on-demand online at [www.naperville.il.us/granicus](http://www.naperville.il.us/granicus). Potential workshop dates include December 12; January 9, 23 & 31; and February 13 & 27.

## Winter Electrical Safety Tips

Did you know that there are nearly 47,000 home electrical fires each year throughout the U.S.? According to the National Fire Protection Association, about half of these fires involve lighting equipment or home electrical wiring. The months of December through March are particularly dangerous with 46 percent of electric fire deaths occurring during that time period.

Overloaded electrical circuits are a major cause of residential fires. Lower your risk of electrical fires by taking the following precautions:

- Never use an extension cords or multi-outlet converter for appliances.
- All major appliances should be plugged directly into a wall receptacle outlet.
- Only plug one heat-producing appliance into a receptacle outlet at a time.
- A heavy reliance on extension cords is an indication that you have too few outlets to address your needs. Have a qualified electrician inspect your home and add new outlets.
- Power strips only add additional outlets; they do not change the amount of power being received from the outlet.

As temperatures dip, we all want to stay warm, but before you plug in that portable electric space heater, take the following safety precautions:

- Plug a space heater directly into an outlet and avoid using an extension cord or a power strip.
- Do not plug any other electrical devices into the same outlet as the heater.
- Don't use a space heater if the plug is broken or the cord is frayed, worn or damaged.
- Never leave space heaters unattended.
- Only use a space heater with the certification label of a nationally recognized testing lab.
- Place space heaters on a flat, level surface, away from high-traffic areas and keep them 3 feet away from anything that can burn.
- Always unplug and safely store the heater when it is not in use.

Make electrical safety a top priority in your home. Being aware of electrical hazards is the key to reducing the staggering number of electrical-related home fires, injuries and deaths that occur every year.

## Animal Control Year in Review

In 2016, Naperville Animal Control transported more than 150 sick or injured wildlife to rehab for medical treatment. They also assisted in returning more than 350 animals back to their owners and transferred approximately 100 unclaimed animals to private rescue facilities and humane agencies.

Moving forward to 2017, staff would like to see even more animals returned to their families and fewer needing to find new homes. To this end, please microchip your pets and keep ID tags updated with current phone numbers.

If you have questions or see an animal in need, call (630) 420-6178. For more information on Naperville Animal Care & Control services, visit [www.naperville.il.us/animalcontrol](http://www.naperville.il.us/animalcontrol).

## Holiday Closures and Trash & Recycling Collection

The Naperville Municipal Center, 400 S. Eagle St., will be closed in observance of the following holidays:

- Christmas Eve - Friday, December 23
- Christmas Day - Monday, December 26
- New Year's Day - Monday, January 2, 2017

Please note there will be no garbage and recycling collection on December 26 or January 2. All collection will be pushed back one day on those two weeks.

## Yard Waste Collection

All bagged and bundled yard waste collection for the year ended on December 9. Collection will resume on March 13, 2017, at which time yard waste stickers will be required again on all bagged and bundled yard waste.

## Christkindlmarket

This holiday season, shop Naper Settlement's Christkindlmarket to find that perfect gift for your friends and family members.

The market is open Thursdays through Sundays from November 25 until December 18. Thursday hours are 11 a.m. to 7 p.m., Fridays and Saturdays are 11 a.m. to 9 p.m. and Sundays are 11 a.m. to 6 p.m.

Between Monday, December 19 and Saturday, December 24, hours will expand to Monday through Friday from 11 a.m. to 9 p.m. and Saturday from 11 a.m. to 4 p.m.

For more information, please contact Naper Settlement at (630) 420-6010.

Stay Connected!  

**Official City Website:** [www.naperville.il.us](http://www.naperville.il.us)

**Naper Notify:** [www.napernotify.com](http://www.napernotify.com)

**Meetings:** [www.naperville.il.us/granicus](http://www.naperville.il.us/granicus)

**Facebook:** [www.facebook.com/NapervilleIL](http://www.facebook.com/NapervilleIL)

**Instagram:** [www.instagram.com/NapervilleIL](http://www.instagram.com/NapervilleIL)

**Twitter:** [www.twitter.com/NapervilleIL](http://www.twitter.com/NapervilleIL)

**YouTube:** [www.youtube.com/OfficialNapervilleIL](http://www.youtube.com/OfficialNapervilleIL)

**eNews:** [www.naperville.il.us/enews](http://www.naperville.il.us/enews)

**General City Phone Number:** (630) 420-6111

**Office of the Mayor:** (630) 420-6018

**Office of the City Council:** (630) 548-2983

**City Manager's Office:** (630) 420-6044

**Emergency Ambulance, Fire and Police:** 9-1-1

**Non-Emergency Police:** (630) 420-6666

**Non-Emergency Fire:** (630) 420-6142

**Electric, Street Light, Water and Sewer**

**Problems:** (630) 420-6187

**Naperville Connected Staff:** (630) 420-6707

**WFPF City Radio:** 1610 AM

**WCNC Government Access TV:**

Ch. 6 - Wide Open West, Ch. 10 - Comcast,

Ch. 99 - AT&T

**Mayor:** Steve Chirico

**City Council:** Becky Anderson, Rebecca

Boyd-Obarski, Judith A. Brodhead, Kevin M.

Coyne, Kevin Gallaher, Patricia A. Gustin, Paul J.

Hinterlong and John J. Krummen

**City Manager:** Doug Krieger