



# Naperville Connected

## Bulk Curbside Brush Collection Begins in May

The City will provide free curbside collection of tree and shrub branches beginning in May.

The annual Bulk Curbside Brush Collection program divides the City into five districts, identified by your garbage collection day. Brush collection in each district begins on Monday and takes one full work week to complete.

To participate, place brush on the parkway the Sunday before collection in your area begins. Stack branches neatly on the parkway with cut ends toward the street. Make sure branches measure between 3 and 8 feet long and are no greater than 6 inches in diameter. Remove all roots, stumps and dirt, and be sure brush piles do not contain any nails, metal, stones, vines, willow whips, lumber, railroad ties or cornstalks. Brush containing these items – or anything other than branches – will not be picked up.

Crews will only make one pass in each neighborhood. Brush placed at the curb after crews have passed will not be collected, nor will brush piles that are badly tangled. Brush will not be picked up along busy side streets or from the rear of homes. When crews cannot accept a pile, they'll attach a tag explaining why it was not collected.

To view brush collection progress, visit [naperville.il.us/brushcollection](http://naperville.il.us/brushcollection) for an interactive map. To receive updates through Naper Notify, visit [napernotify.com](http://napernotify.com) and sign up for the Brush and Leaf Collection category under community notifications. Residents may also dispose of bagged or bundled brush each week until Dec. 13 through the yard waste collection program.

2024 Bulk Curbside Brush Collection Schedule		
Homes with garbage collection this day	Must put branches by the curb no later than	Branches will be collected once during
Monday	May 5	May 6 - 10
Tuesday	May 12	May 13 - 17
Wednesday	May 19	May 20 - 24
Thursday	May 27	May 28 - May 31
Friday	June 2	June 3 - 7

## Apply to Serve on a Board or Commission

The City always seeks talented, dedicated residents to fill volunteer positions on City boards and commissions. Serving on a board or commission is one of the most valuable ways to get involved and provide input about your community!

With multiple seats expiring at the end of May due to term limits, now is the time to apply for the board or commission that fits your interests and expertise.

Before applying, the City encourages potential applicants to attend at least one meeting of the board/commission they intend to apply for to help assess whether the volunteer opportunity is a good fit. The City also encourages potential applicants to view the Boards and Commissions Guide to learn about each advisory panel's mission, the application process and the expectations of board members and commissioners.

Find the guide and links to each board and commission's webpage at [naperville.il.us/boards](http://naperville.il.us/boards).

## A New Way to Connect with City Council

The City is pleased to announce a new way for constituents to connect with Naperville's elected officials. Naperville's Help Center is now used to contact Mayor Scott Wehrli and all City Council members, providing a more efficient and organized way to submit requests, questions and feedback. This process replaces submitting inquiries to elected officials using City email addresses.

The transition to the Help Center allows elected officials and the City to respond to customers' submissions more effectively. Key benefits of this change include faster response times through streamlined sharing of service requests to appropriate departments, improved submission tracking, enhanced security, and increased transparency in communication. In addition to offering one centralized place for all communications and requests, the Help Center allows users to track the status of their submissions securely online.

To contact the Mayor and City Council, please visit the City's Help Center in the upper left corner of [naperville.il.us](http://naperville.il.us). While a Help Center account is not required to send a submission, it is highly recommended that users create an account, either before or after sending their submission, as an account is required to track a submission's status or engage in conversation through the system.

Submissions are forwarded to the appropriate individual (or individuals) selected. Users will receive both an on-screen and email confirmation with a direct link to their submission. The City has created a help guide with instructions on using the platform effectively, available at [naperville.il.us/citycouncil](http://naperville.il.us/citycouncil).

For questions about the Help Center, please get in touch with the Mayor's Office at (630) 420-6018.

## Register for a Silver CPR Class

The Naperville Senior Task Force is again urging community members to take its Silver CPR class, designed to teach seniors the lifesaving skills of basic CPR, use of an automated external defibrillator and choking intervention.

Silver CPR classes are free to participants and taught in a relaxed setting by Naperville Fire Department paramedics who understand the capabilities of older Naperville residents. New guidelines issued by both the American Heart Association and the American Red Cross emphasize compression-only CPR, so no "rescue breaths" or mouth-to-mouth resuscitation is required.

Classes are scheduled for 10 a.m. and 12:30 p.m. on Thursday, May 2 at the A. George and Patricia Pradel Safety Town of Naperville, 1320 Aurora Ave. To register, visit the following links:

- May 2, 10 to 11:30 a.m.: [bit.ly/3wQBBpM](http://bit.ly/3wQBBpM)
- May 2, 12:30 to 2 p.m.: [bit.ly/3wPYzxo](http://bit.ly/3wPYzxo)

For more information, please email [silvercpr2024@gmail.com](mailto:silvercpr2024@gmail.com).

On May 1, the combined residential garbage and recycling collection fee will increase from **\$14.45 to \$14.86** per month. As in years past, the collection fee increase aligns residents' payments with the actual cost of providing services. For more information about your garbage and recycling services, visit [naperville.il.us/garbagerecycling](http://naperville.il.us/garbagerecycling).

## A Safer Naper: Crime Victims' Rights

April 21-27 is nationally recognized as Crime Victims' Rights Week. Although the Naperville Police Department (NPD) is devoted to supporting victims of crime and their comprehensive needs all year long, this designation provides a unique opportunity to highlight a variety of local and national resources that exist to support victims of crime, specifically pertaining to domestic violence.

During this month's Safer Naper campaign, visit the police department's website to learn what to do if you or someone close to you has been impacted by domestic violence. If you are looking for other ways to positively impact victims and their journey to safety, the campaign will also highlight different volunteer or critical support opportunities in our community.

While enduring abuse and moving forward is incredibly difficult, NPD hopes that the information shared can point you in the right direction to access the care that you deserve. Since every situation is unique and has different considerations, anyone in need of support or guidance is encouraged to contact the Naperville Police Department's officers and/or social services team directly. Learn more at [naperville.il.us/asafernaper](http://naperville.il.us/asafernaper).

## NPD Warns: Watch Out for Scams

Naperville Police are warning residents to be on the lookout for scams after noting an unusual number of fraud cases involving cryptocurrency. Scammers use cryptocurrencies because the transactions are irreversible and hard to trace.

Some of the recent scams residents have fallen victim to include:

- **Romance scam:** Someone the resident met online and thought they were in a relationship with gained their trust and convinced them to transfer large sums of money.
- **Law enforcement scam:** Someone claiming to be from a federal agency threatened to arrest the resident if they didn't pay an outstanding fine.
- **Hacking scam:** Someone claiming to be from a computer company convinced the victim that their computer had been hacked and their financial information was stolen. The scammer convinced the victim to protect their money by transferring it to a new account.

While the types of scams have been different, there are two common threads that can help residents potentially identify a scam.

First, you will never meet the individual in person. All contact and communication will be done via telephone and/or the internet.

Second, the scammers will ask for or demand money in a very specific way. Recently, that's been cryptocurrency, but also be suspicious if someone asks for payment using a wire transfer, gift cards or a payment app.

Naperville Police ask residents to please be careful when anyone you haven't met in person is asking for or demanding money, especially cryptocurrency. Resist the pressure to act immediately. Stop and talk to someone you trust or reach out to the Naperville Police Department at (630) 420-6665 before sending any money.

## Free Paper Shredding Event on April 20

The Naperville Police Department, in partnership with the Naperville Park District, is sponsoring a free shred event from 8 to 11 a.m. on Saturday, April 20, at the Centennial Beach parking lot, 500 W. Jackson Ave. Attendees are limited to two banker-size boxes or two bags per person. Boxes and bags cannot weigh more than 15 pounds. Please remove metal and plastic binder rings/clips; staples and paper clips are permitted. Volunteers will unload boxes while attendees remain in their vehicles. Crews will shred onsite; the service is available until the trucks are filled.

**GOVERNMENT MEETINGS:** Meeting locations and how to listen and participate are noted on each upcoming meeting's agenda. Please refer to the Government Meetings calendar at [naperville.il.us](http://naperville.il.us) or scan the QR code below to access the calendar directly and for information



about any changes or meeting cancellations. Watch City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6, AT&T U-verse – Ch. 99, or Comcast – Ch. 10) or stream at [naperville.legistar.com/Calendar](http://naperville.legistar.com/Calendar).

## It's Easy to be Green in Naperville

Earth Day is around the corner on April 22! To celebrate, the City is happy to announce the return of the following programs.

Register for **No Mow May** and voluntarily delay mowing to allow pollinators to safely emerge and early blooming plants to flower and provide needed food. This may result in ground cover exceeding the established ordinance height restrictions; however, enforcement will be suspended in May for **registered** program participants.

In addition to delaying mowing, it's vital that program participants refrain from applying pesticides and herbicides to their lawns for the duration of program participation. The registration window for this initiative will run from April 15 through May 3. Registration is required. Visit [naperville.il.us/naturalresources](http://naperville.il.us/naturalresources) to register.

The **Electric Lawn Equipment Rebate** program also returns for 2024. Residents who purchase a battery-powered electric lawn mower, snow blower, leaf blower, trimmer, edger or manually powered reel lawn mower on or after Jan. 1, 2024, can apply to the City of Naperville for a \$50 rebate. Participants are eligible for one rebate per household per calendar year.

The program opens on April 1, at which time interested residents can complete the application form, which requires proof of residence in incorporated Naperville and a copy of the purchase receipt. Applications will be accepted until May 31. Rebates will be available on a first-come, first-served basis until all funds are allocated, so don't delay! Visit [naperville.il.us/sustainabilityincentives](http://naperville.il.us/sustainabilityincentives) for details.

In its 33rd year, the annual **DuPage County River Sweep** is a county-wide self-coordinated stream cleanup held each spring by The Conservation Foundation. The purpose of the one-day event is to encourage volunteer groups to help "sweep our rivers clean" by picking up debris in and along local waterways. This year's event takes place on Saturday, May 4 from 9 a.m. to noon. Visit [theconservationfoundation.org/rivers-streams/river-sweep](http://theconservationfoundation.org/rivers-streams/river-sweep) to learn more.

See below for more resources to help you become more environmentally conscious:

- **Sustainability Resources:** [naperville.il.us/napersustainability](http://naperville.il.us/napersustainability)
- **Energy Efficiency Programs:** [naperville.il.us/renewable](http://naperville.il.us/renewable)
- **Yard Waste/Organics:** [naperville.il.us/yardwaste](http://naperville.il.us/yardwaste)
- **Household Hazardous Waste:** [naperville.il.us/hhw](http://naperville.il.us/hhw)
- **Adopt A Drain:** [naperville.il.us/adoptadrain](http://naperville.il.us/adoptadrain)
- **Safely Discard Prescriptions:** [naperville.il.us/rxdrugdropbox](http://naperville.il.us/rxdrugdropbox)
- **Solar Panel Guidelines:** [naperville.il.us/solar-panel](http://naperville.il.us/solar-panel)
- **Native Plantings:** [naperville.il.us/naturalresources](http://naperville.il.us/naturalresources)
- **Electronics Recycling:** [naperville.il.us/electronicsrecycling](http://naperville.il.us/electronicsrecycling)

**Reminder.** If you're not taking part in No Mow May, make sure grass and weeds don't grow taller than eight inches on your property or in the right-of-way, per City Municipal Code. After May, participants in No Mow May should also follow these regulations. View property maintenance standards at [naperville.il.us/codeenforcement](http://naperville.il.us/codeenforcement).

**Official City Website:** [naperville.il.us](http://naperville.il.us)  
**Naper Notify:** [napernotify.com](http://napernotify.com)  
**Meetings:** [naperville.legistar.com/Calendar](http://naperville.legistar.com/Calendar)  
**Facebook:** [facebook.com/NapervilleIL](https://facebook.com/NapervilleIL)  
**X, formerly known as Twitter:** [twitter.com/NapervilleIL](https://twitter.com/NapervilleIL)  
**YouTube:** [youtube.com/OfficialNapervilleIL](https://youtube.com/OfficialNapervilleIL)  
**eNews:** [naperville.il.us/enews](http://naperville.il.us/enews)  
**Naperville Connected Editor:** 630-420-6707

**General City Phone Number:** 630-420-6111  
**Office of the Mayor:** 630-420-6018  
**Office of the City Council:** 630-548-2983  
**City Manager's Office:** 630-420-6031  
**Emergency Ambulance, Fire and Police:** 9-1-1  
**Non-Emergency Police:** 630-420-6666  
**Non-Emergency Fire:** 630-305-5900  
**Electric, Street Light, Water & Sewer Problems:** 630-420-6187

**WCNC Government Access TV:**  
Astound – Ch. 6, Comcast – Ch. 10, AT&T U-verse – Ch. 99  
**Mayor:** Scott A. Wehrli  
**City Council:** Jennifer Bruzan Taylor, Ian Holzhauser, Patrick Kelly, Paul Leong, Allison Longenbaugh, Josh McBroom, Dr. Benjamin M. White and Nate Wilson  
**City Manager:** Doug Krieger