

Quick Summary

Create an Account 1 of 3 Ways:

Online: www.paybyphone.com,

Call: 1-888-450-7275 (PARK)

Mobile Web: m.paybyphone.com

Pay Your Parking By Phone

1 **Call:**
1-888-450-7275 or
Mobile Web:
m.paybyphone.com

2 **Enter**
Location # - *See Below

3 **Enter**
Space #



text message
reminders



add time
remotely



no cash
needed



online
receipts

*Location Numbers

Route 59 Station

3441

Downtown Naperville Station

3442



SP Plus™
Municipal Services
Superior People. Superior Performance.

Stay Informed!

Sign up for the City of Naperville's Commuter Connection e-Newsletter!

Receive the latest information on commuter parking by signing up for the Commuter Connection e-Newsletter at www.naperville.il.us/enews.aspx

For more information on Commuter Parking in Naperville, visit the city's website at www.naperville.il.us/commuterparking.aspx

Learn more about the public transit options in Naperville by visiting www.naperville.il.us/transit.aspx



For more information regarding Standard Parking and its operating divisions, visit www.splusplus.com

Or

www.standardparking.com



Naperville

Daily Fee Commuter Parking Pay By Phone Information

paybyphone

Powered by: **verrus™**

Is brought
to you by:



SP Plus™
Municipal Services
Superior People. Superior Performance.

Remember: Pay at
the time you park.

How it Works!

1. Either Call 1-888-450-7275 or Mobile Web m.paybyphone.com
2. Enter Location Number (posted on signage near daily fee machines)
3. Enter your parking space number

How Do I Sign Up?

Sign-up for a free PayByPhone account 1 of 3 ways:

Online: www.paybyphone.com,

Call: 1-888-450-7275 (PARK)

Mobile Web: m.paybyphone.com

You will need to provide the following information:

- Mobile phone number
- Credit card (Visa or Mastercard)

The next time you call from your cell phone, your details will be automatically recognized. You will only need to:

- Enter the location number posted on the signs located near the daily fee machine.
- Enter the space number in which you are parked.

What Are the Benefits?

- No need to pay at the daily fee machine
- Pay for parking from the comfort of your car or the train
- Reduce your chances of missing the train when you are running behind schedule
- View and print parking receipts online
- Your account will work in any city or location that offers Verrus
- PayByPhone parking

mobile apps and more at
paybyphone.com

Is there a Charge to PayByPhone?

Sign-up is free. The normal parking fees apply, plus a 35¢ convenience fee per transaction will be charged to your credit card.

Payment:



Frequently Asked Questions

Is it safe to do a credit card transaction on a mobile phone?

Yes. Your credit card number is encrypted when you sign up and is never entered, displayed, or spoken during a transaction.

When will I see the transaction on my credit card statement?

Each time you pay for your parking by cell phone the payment is processed in real-time. The amount of time that elapses before it shows up on your statement will vary depending on your credit card company.

Do I get a receipt?

You can view all of your transactions by logging into your account. All parking charges can be printed in the form of a receipt. E-mail receipts are also available; select this optional feature on your profile.

How does the Parking Enforcement Officer know that I paid by phone?

When you pay for your parking by phone, the space number you entered for that transaction is sent via internet to the location's host system and is registered the same as if you paid at the machine.