

A Safer Naper: Fastrack and Caring Hands

The Naperville Police Department maintains two distinct programs designed to help make our community “A Safer Naper” for residents that have special needs.



The Fastrack Program, offered since 2005, is a life-saving program designed to locate high-risk people who have a history of wandering. Clients of the Fastrack Program wear a personalized transmitter that emits a continual silent tracking signal. When caregivers notify the Naperville Police Department that a client is missing, a search and rescue team responds and begins tracking the client with a hand-held system that can reduce search times from hours and days down to minutes.

Also, Fastrack emphasizes relationships between the department and our clients. A department member conducts bi-monthly visits to maintain equipment and support the client's family. Fastrack team members are skilled in how to approach, gain trust and comfort a person who has wandered.

For more information on the Fastrack Program, visit www.naperville.il.us/fastrack.

The Caring Hands Program is a joint effort of the Naperville Fire and Police Departments that began in 2019. It allows residents to voluntarily provide Naperville’s first responders with critical information about themselves or loved ones with developmental, cognitive, mental, medical and/or physical disabilities who may require special assistance during an emergency or non-emergency situation. Information provided could include methods of communication, sensory and medical issues as well as approach and de-escalation techniques. This program allows the appropriate first responders answering a call for service to have necessary information about individual who may require special attention or care before they even arrive at the scene.



For more information on the Caring Hands Program, visit www.naperville.il.us/caringhands.