



Lead Water Service Line Flushing

What to expect after the appointment

All interior plumbing should be flushed immediately following the replacement. Subsequent flushing should be done once every two weeks for three months following the work. The flushing should be done with cold, not hot water. Follow the instructions below for how to flush your service.

1. Find all faucets on each floor of your house, including your basement.
2. Remove any aerators or screens from your faucets whenever possible.
3. Be sure to include laundry tubs, hose bibs, bathtubs, and showers as flushing points.
4. After all aerators or screens that can be removed have been removed, open the faucets in the basement or lowest floor in the house and run the faucet at the highest rate possible using cold water.
5. After all the faucets are open on the lowest floor, fully open the faucets on the next floor of the house. Continue until all faucets are open on all floors of the house.
6. After all faucets are open, leave the water running for at least 30 minutes. After 30 minutes, turn off the faucet you turned on first and continue to turn off faucets in the same order you opened them.
7. Clean or replace the aerators/screens you have removed.

For more information:

If you have any questions or need further information, feel free to contact me at 630-305-5373 or by email at straitj@naperville.il.us.

Josh Strait

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City of Naperville | 3612 Plainfield-Naperville Road | Naperville, IL 60564



Pitcher Filter Instructions and Follow-Up Sampling

ANSI/NSF CERTIFIED LEAD REMOVAL PITCHER AND FILTER INSTRUCTIONS:

The City of Naperville is supplying you with a water pitcher and a 6-month filter cartridge that meets American National Standards Institute (ANSI)/National Sanitation Foundation (NSF) Standards 42 and 53 certified for lead removal. This precautionary measure is intended to mitigate any potential temporary increase in lead concentration in your drinking water following a lead service line replacement. This should be used after the post-replacement flushing procedures have been followed. Please follow the manufacturer's instructions to ensure proper use.

OFFER OF LEAD SAMPLING 3-6 MONTHS FOLLOWING REPLACEMENT

Your service line was replaced on _____. The City of Naperville is offering to conduct a follow-up test of your water for lead at no cost to you. This testing can be completed between _____ and _____. If you would like to schedule a follow up test, contact Lisa McNames at 630-420-6121 or by email at McNamesL@Naperville.IL.US. A water sampling kit and instructions will be dropped off to your home with a scheduled pickup date to collect the completed samples.

For more information:

If you have any questions or need further information, feel free to contact me at (630) 420-6121 or by email at McNamesL@Naperville.IL.US.

Lisa McNames

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