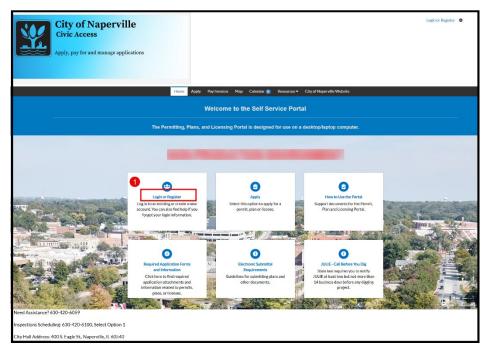
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This document will guide a user through submitting new vendor forms, W-9 forms, and contact information to the City of Naperville. Vendor information must be updated with City every two years.

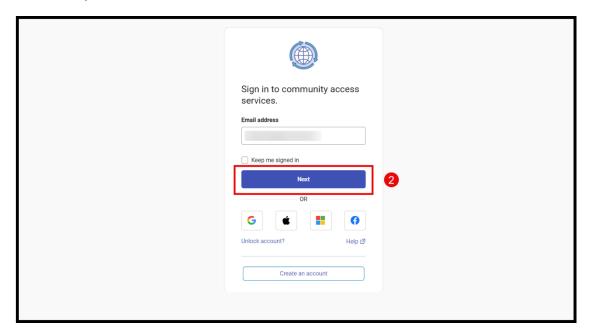
Link to the City of Naperville Civic Access Portal: Civic Access Portal



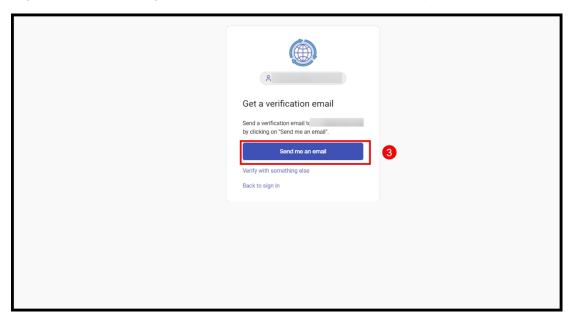
1 Login to Civic Access portal using **Login or Register** tile.

If you do not have a Civic Access, create an account using the <u>Create a Civic Access Account</u> documentation.

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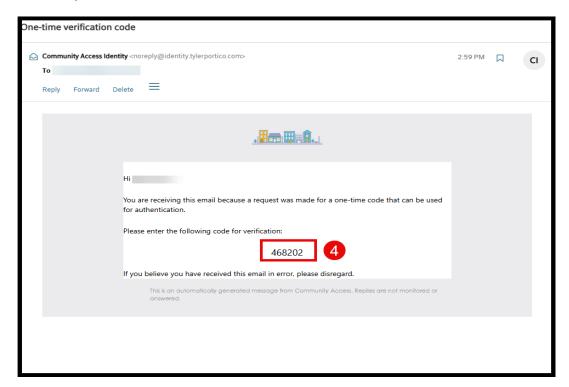


- This will take you to the Community Access Services sign-in page. Login with the email associated with your account and select **Next** button.
- Using one of the social sign-in buttons below the Next button will skip step 3 5.



You need to request a verification email at this point. Confirm your email is correct and click blue **Send me an email** button.

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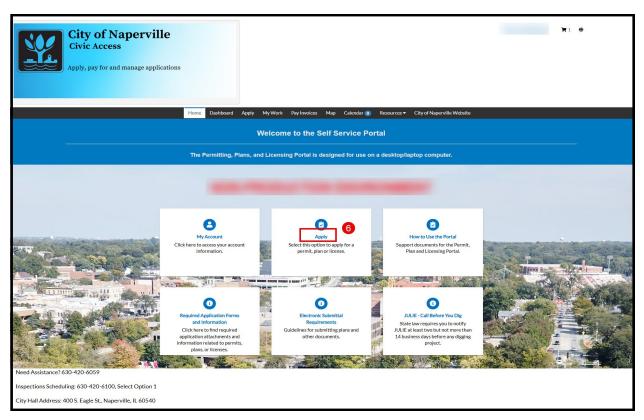


4 You will receive a one-time verification code from Community Access. Copy this code for entry into Civic Access.



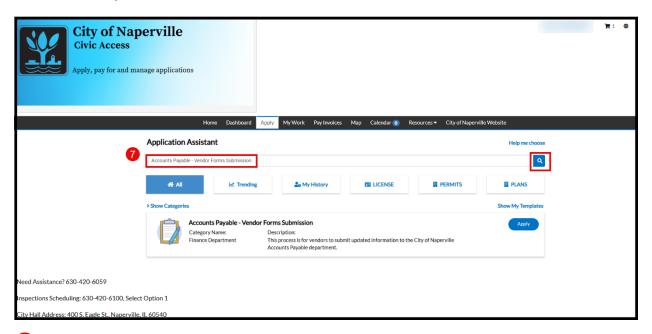
Paste this verification code into box titled **Enter Code**. Click **Verify**.

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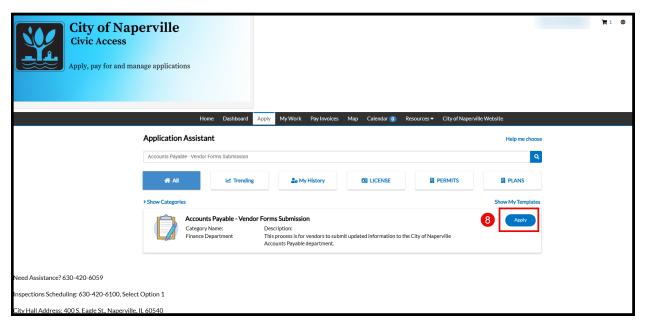


6 Once you are logged in to system, click the **Apply** tile.

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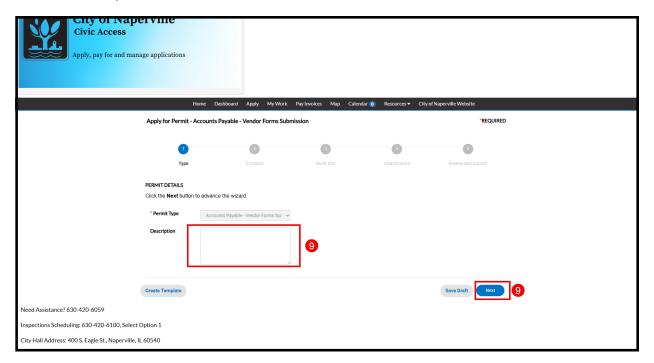


You should be at the Application Assistant screen. Search for the **Accounts payable - Vendor Form Submissions** by typing **Accounts Payable - Vendor Forms Submission** in search field at top. Click on the magnifying glass to complete search.

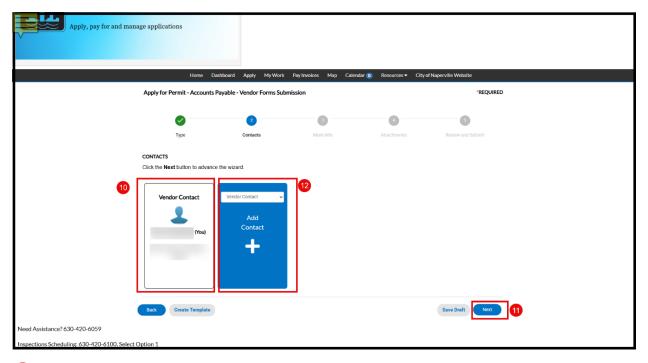


8 Click on blue **Apply** button for the Accounts Payable – Vendor Form Submission option.

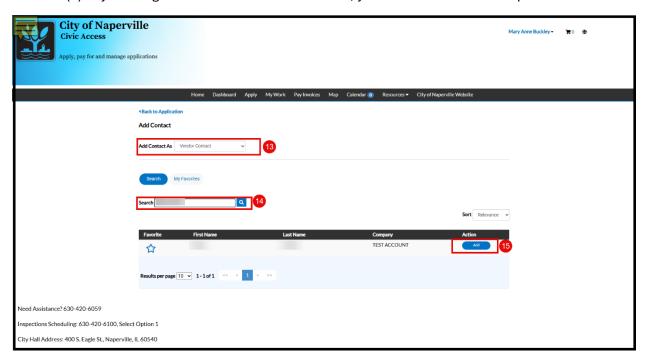
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⁹ "Apply for Permit-Accounts Payable-Vendor Forms Submission" will be at the top of your screen. Permit type should be auto-populated to indicate "Accounts Payable – Vendor Forms Submission". The Description field can be used to include a note to the City of Naperville's Accounts Payable Team. Click **Next.**

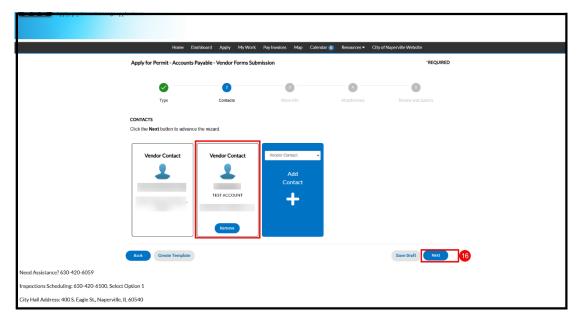


- 10 Review your contact information.
- If information is correct, you can click the Next button on the bottom right and skip to step 13.
- If necessary, you have an opportunity at this point to add additional contacts by clicking on the blue tile (+). By clicking on the blue tile to add contact, you will be directed to step 13.



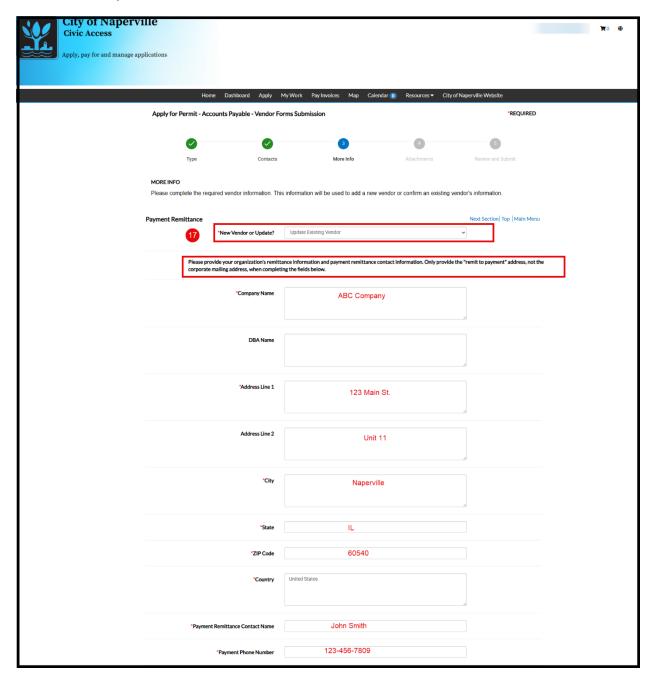
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- If you are adding a new contact, once you click on the blue (+) tile you will be brought to the **Add Contact** screen. You will need to select **Vendor Contact** from the **Add Contact As** drop-down menu.
- Search for additional vendor contacts you would like to add by name, email, or company. (They will need to be an existing contact in the system.) We have included a link in this document for establishing new contacts.
- Click the blue **Add** button from results if you would like to add them to vendor document submission.



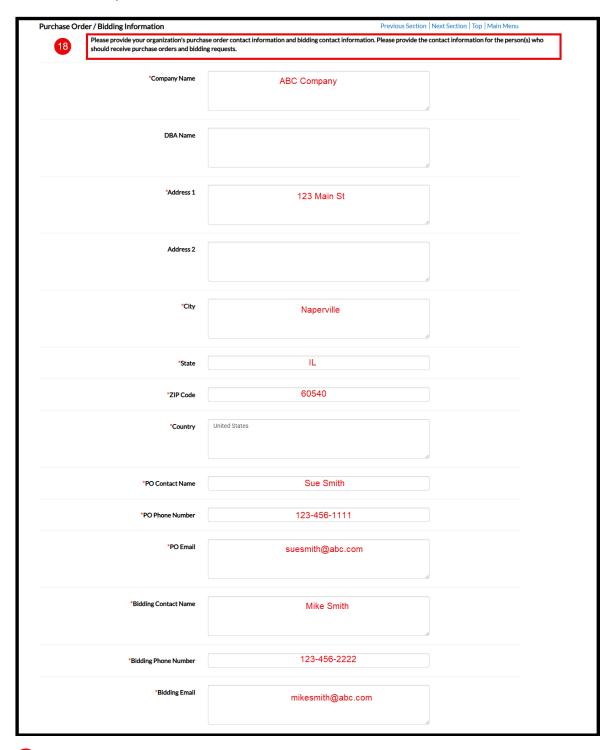
When you click **Add** you will be directed back to your contacts screen and additional contact will appear with your original contact. Click **Next** to advance to next screen.

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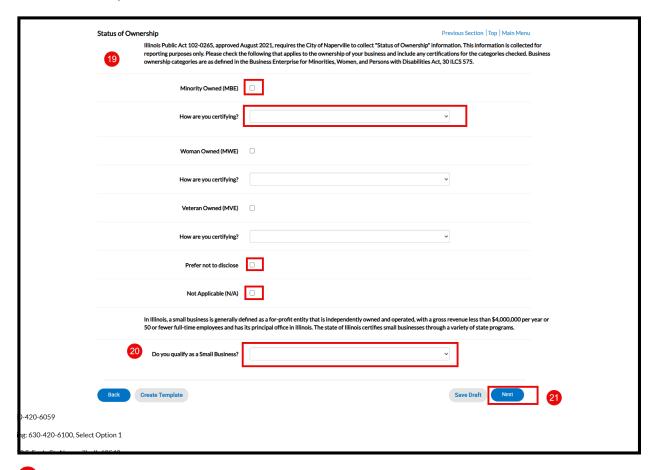


The More Info screen will request Payment Remittance information. Select whether you are submitting forms for a new vendor, or updating existing vendor forms, from drop down menu. *Fields indicated by a red asterisk (*) are required.* This first section should include payment remittance contact information. Only provide the "remit to payment" address, not the corporate mailing address please.

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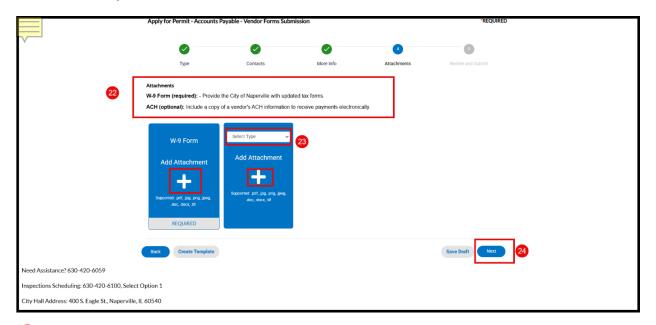


You will need to scroll down. In the next section, please provide your organization's purchase order contact information and bidding contact information. Please provide contact information for the person(s) who should receive purchase orders and bidding requests.



- You will need to scroll down again to complete **The Status of Ownership** section. It collects information for reporting purposes only. Please check any of the category options that apply to the ownership of your business and select from the related drop-down how you will certify for those categories checked.
- Ohoose from the drop-down menu as to whether you qualify as a Small Business.
- 21 Click Next.

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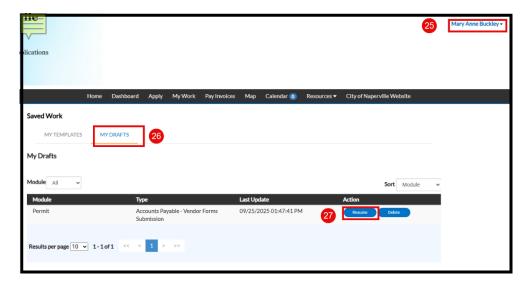


You will need to add your attachments on this page. Click on the **white (+) sign in the blue tile that is titled W-9 form**. You will need to add one of the supported document types here. This attachment is required.

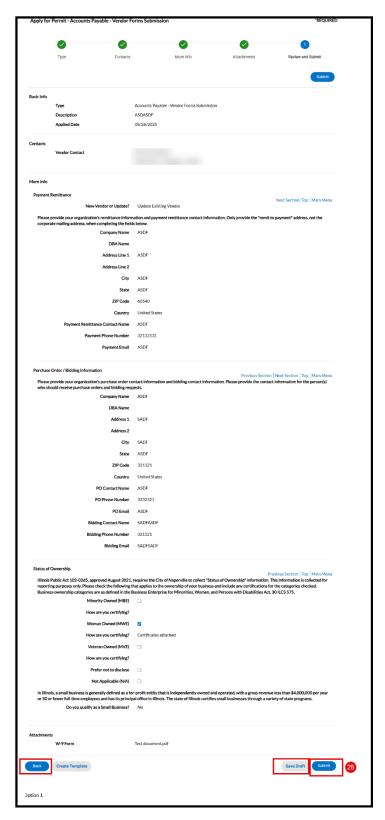
You have the option to add any additional attachments by selecting the type of attachment from the drop-down menu and clicking on the white + sign in the second blue tile.

Click **Next.** After clicking **Next** you will be directed to Step 28.

If you cannot add attachments at this stage, the system will NOT allow you to continue. You will need to click on **Save Draft.**



- If you have saved your work, you can go back to your work in the future by logging in to your account and clicking on the drop down for your account name in upper right corner. Click on **Saved Work.**
- Click on **My Drafts** and you will see your draft.
- 27 You can now click on **Resume** to go back to add attachments.



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On this page you will have the opportunity to review all the information you have entered before submitting. Once you have reviewed, you will need to click on **Submit** at the bottom right of the page. You will also have the option to go back to make corrections to your entries or save your draft.