

A Bright Idea



62,000 + Customers • 103 Employees • Outstanding Reliability
Community Owned Public Power Utility

Naperville owns its electric utility



Naperville has owned its Electric Utility since 1899, celebrating 120+ years of reliability and continuous improvement, bringing power to more than 62,000 customers each month.

Features of your locally-controlled utility:

92,551,094

kilowatt hours of electricity were purchased in November 2023.

Naperville buys its electricity through the Illinois Municipal Electric Agency (IMEA).

95% of Naperville's electric infrastructure is underground.

This increases reliability because it is less prone to weather and other damage versus overhead.

Naperville residents enjoy competitive electric rates.

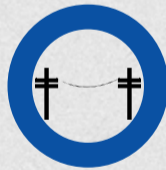
Naperville's Electric Utility is at the forefront of new technologies designed to keep the power on and to respond to outages more quickly.



Spotlight on reliability

Naperville recorded 120 outages from September 2023 to December 2023.

The breakdown of causes are:



21
Overhead Equipment Failure



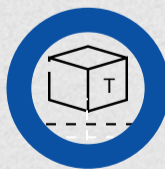
3
Trees



22
Weather



15
Birds, Animals, Snakes, etc.



45
Underground Equipment Failure



10
Human/Unknown/Other



0
Supply to City



4
Vehicle

TOTAL MILES OF ELECTRICAL CABLE

1,270 miles

Underground

1,167 miles

Overhead

103 miles

If all this electrical cable were laid end-to-end, it would stretch as far as North Port, Florida.



In October 2023, Naperville residents could expect to be without power for only 25 minutes per year.

