

A Safer Naper --- Social Services for A Safer Naper

The Naperville Police Department understands that the well-being of our city depends on how safe we keep our community. This is precisely why NPD partners with businesses, government agencies, community organizations, schools and residents – to make, and keep, Naperville ‘a Safer Naper.’ One such partnership involves our in-house Social Services Unit.

Recognizing early on that some incidents reported to our agency required more than the involvement of police officers, the Naperville Police Department has had social services professionals on staff for more than two decades. By having social services available to follow up with people, NPD has been able to provide a comprehensive level of service that the residents of Naperville deserve.

The Social Services Unit assists citizens in cases of domestic violence, mental illness, child/elder abuse, sexual abuse, substance abuse and youth and family issues. They provide crisis intervention in situations requiring immediate assistance, short-term counseling and referrals, assist with mental health assessments, court advocacy for Orders of Protection, assistance with death notifications and grief counseling, provide victim/witness support and follow-up on incidents reported to the police that require further assistance.

When people traditionally think of their police department, they usually think of marked squad cars, officers on patrol, arrests and traffic tickets. The Naperville Police Department has been working for years to change perception. We realize that the absence of crime is not the goal of law enforcement. Rather, it is a promotion and protection of public safety while respecting the dignity and rights of all. Our dedicated social services team, in conjunction with our various community partnerships, can help us achieve this goal.

Meet Our Social Services Team

Over time, we have been fortunate to add to our social services team and currently have three, full-time Masters level, licensed clinicians on shift working with officers and detectives. In addition to their overall skills and knowledge, all three have specialized concentrations that help address the needs of community.

Eirene Boulougouris, LCPC, CDVP

Naperville Police Department Police Counselor

TEL: (630) 420-6174

Eirene Boulougouris received her Master of Science in Clinical Psychology Degree at Benedictine University. She is a Licensed Clinical Professional Counselor, a Certified Domestic Violence Professional, Certified Clinical Trauma Professional and a Certified Compassion Fatigue Professional. Eirene has extensive experience providing crisis services in law enforcement and community mental health settings and serves as a clinical coordinator for the department’s CIT and Peer Support Program. Eirene has been employed with the Naperville Police Department since 2016.

Jamie Horner, LCSW, CADC

Naperville Police Department Social Worker

TEL: (630) 420-4165

Jamie Horner received her Master of Social Work Degree at Loyola University Chicago following a Bachelor of Arts in Psychology Degree from the University of Illinois Urbana-Champaign. Jamie is a Licensed Clinical Social Worker, Certified Alcohol and Drug Counselor and Certified Clinical Trauma Professional with a focus on severe mental health issues and substance use disorders. Jamie also has extensive experience in domestic violence and sexual assault related matters. She has worked as a Social Worker for the Naperville Police Department since 2016 and serves as a chairperson for the department's Connect for Life program.

Gianna Trombino, LCSW, CDVP

Naperville Police Department Victim Advocate

TEL: (630) 305-5488

Gianna Trombino received her Master of Social Work Degree from Aurora University. She is a Licensed Clinical Social Worker and a Certified Domestic Violence Professional and has completed a certificate in Forensic Social Work. She has been working with survivors of interpersonal violence and their significant others since 2013 with extensive training in sexual assault and domestic violence advocacy, legal advocacy, linkage to local, state and federal resources and protective orders. Gianna joined the Social Services Unit in 2018.

Coming Soon!

The Naperville Police Department believes so strongly in its Social Services Unit, that in 2020, it requested and received approval to hire a **fourth** clinician. This fourth member will be added to the team in early 2021 and will give NPD even more social service expertise to help address the needs of those who live and work in Naperville.

Connecting with the Community

An additional benefit to having a social services team at the police department is the connections to the community it brings. Our social workers and counselors collaborate with outside groups (medical, religious, not-for-profit, etc.) to help deliver even more services to our community.

Through these connections, NPD is stronger and better able to support our community.

How to Receive Help

In an emergency, dial 9-1-1.

Anyone can reach out to an NPD social worker, regardless of police interaction. NPD's social workers/counselors can be reached directly at the phone numbers provided above or by calling the PD's front desk (630-420-6665) and asking for Social Services.

The Social Services Unit also maintains a directory of community resources that provides additional assistance and services to residents.