

NAPERVILLE POLICE DEPARTMENT

PEOPLE • RESPECT



TRUST • PRIDE

2024
**ANNUAL
REPORT**

Jason R. Arres
Chief of Police

Chad Bissegger
Deputy Chief of Patrol

Jason Zbrozek
Deputy Chief of Investigations
& Patrol Operations

Russell Matson
Deputy Director of Administrative Services



630-420-6666
1350 Aurora Avenue
Naperville, IL 60540



Mission

It is the mission of the Naperville Police Department to provide extraordinary service to the community while protecting life and property.

Values

Integrity — We are committed to actions that reflect honesty and integrity at all times, regardless of the circumstances.

Employees — We are committed to working together as a team and serving the community with dignity and respect.

Accountability — We acknowledge, as a department and as a staff, the need to account for and accept responsibility for our actions.

Community Partnership — We are committed to collaborating with the entire community to build a partnership based on engagement, trust, and transparency as we carry out the great responsibility of enforcing laws and ordinances with the community, not on the community.

Diversity — We recognize the value of varying backgrounds, beliefs, perspectives, and experiences as being vital to our understanding and meeting the community's needs.

A Note from Chief Arres

To the Naperville Community:

I'm pleased to present this annual report to highlight another successful year of great policework, collaboration with the community, and progress towards our goals as a department.

What you'll see in the subsequent pages of this report is a glimpse of what I get to see on a daily basis, and that's the amazing work that the men and women of the Naperville Police Department engage in to protect, serve and educate our community. Their dedication is truly impressive, and we should all be grateful for what they do every day on behalf of our community.

The Naperville Police Department was extremely busy in 2024. In addition to being dispatched to incoming calls for service, our staff also initiated activity proactively, made connections with the community, and educated residents on safety and crime prevention topics. We cleared a number of high-profile cases, continued our long-overdue upgrade of police support system technologies, and made progress on the multi-year overhaul of our 33-year-old building.

Our advances in technology contributed to solving many cases in 2024 as well as enhancing training for our people. Our use of drones and license plate readers, specifically, helped us identify a number of subjects involved in crimes committed in our community. The use of a virtual reality training system expanded our ability to immerse our officers in role playing and scenario-based training.

We also completed the implementation of new Computer Aided Dispatch (CAD), Mobile Data Terminal (MDT) and Records Management System (RMS) solutions. These systems are the backbone of how we collect and share information on emergency calls, relay confidential and restricted information, and store data and reports. They play a critical role in how we do business, and their replacement was no small undertaking.

In addition to all the emergency response, crime investigation and behind-the-scenes projects we worked on in 2024, we also continued to emphasize community engagement. We held two successful Citizen Police Academies, hosted a Public Safety Open House in collaboration with the fire department, and delivered hundreds of community presentations. I encourage you to visit [our website](#) to see what we offer and request a free presentation or training.

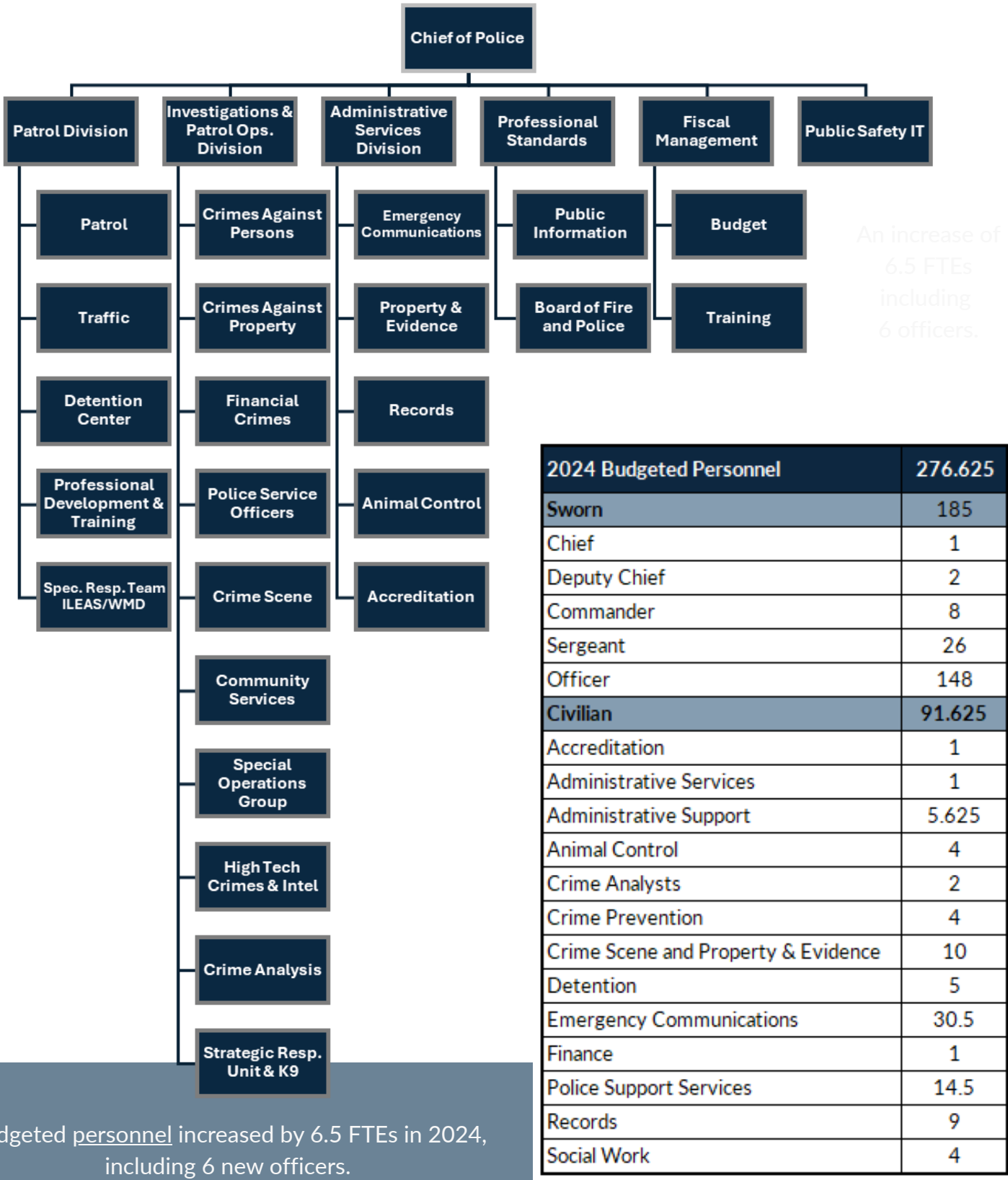
The safest communities are the ones that have an excellent police department but also an extremely engaged community. So, I once again thank the men and women of the Naperville Police Department for their efforts, but I also want to thank you – the community – for your support, engagement and continual vigilance in working with us to keep our community safe.

Have a great 2025.

Jason R. Arres
Chief of Police



About Us



Policy & Finance



In 2024, the Police Department and Emergency Communications Center successfully completed on-site assessments, marking the conclusion of another four-year assessment and achieving reaccreditation.

The Commission on Accreditation for Law Enforcement Agencies (CALEA) was established in 1979 through a collaborative effort by key national and international law enforcement executive associations. CALEA's mission is to enhance public safety services by upholding rigorous professional standards across the law enforcement community.

The Naperville Police Department has proudly maintained CALEA accreditation since 1992, and the Emergency Communications Center has been accredited since 2001. Achieving and sustaining this accreditation requires ongoing policy and procedural reviews, consistent collection of compliance documentation, and on-site evaluations conducted by CALEA assessment teams every four years. This voluntary and demanding process ensures that the Naperville Police Department adheres to the highest professional practices, reinforcing our commitment to public safety and service excellence.

CY24 Adopted Budget \$63,387,925

Capital,
\$3,918,598 , 6%

Transfers,
\$7,191,351 , 11%

Supplies,
\$1,614,113 , 3%

Purchased Services,
\$3,039,600 , 5%

Salary and Benefits,
\$47,624,263 , 75%

The 2024 budget increased by nearly \$2.5 million from 2023.

Anniversaries

We extend our congratulations to the personnel who celebrated milestone anniversaries in 2024. Your dedication and continued service the department and the community are deeply appreciated.

5

Officer Adrienne Auberry
Detention Officer Jordan DelGrosso
Officer Danielle Dimatteo
Community Service Officer Vincent Ducato
Officer Ryan Ford
Community Education Specialist Michael Garofalo
Officer Alexis Hammer
Officer Derek Holcomb
Officer Brett Kohler
Officer Mark Lahtinen
Digital Evidence Technician Erin Laubsted
Officer Juan Leon
Deputy Director Russell Matson
Officer Kevin Merrihew
Officer Nicholas Metzger
Community Service Officer William Meyer
Officer Michaela Rausch
Officer Michael Selig
Officer Cale Sparks
Community Service Officer Eugene Toms
Records Specialist Claudia Uysaloglu
Officer Colton Wooldridge

10

Officer Melynda Chlebek
Officer Peter Konow
Officer Conner Lain
Officer Alex Mumenthal
Officer Colton Parchem
Officer Timothy Thorpe
Officer Victor Valazquez

15

Telecommunicator Stacy Walker

20

Officer Timothy Boogerd
Sergeant Kenneth Czubak
Detention Officer Tammy Loan
Sergeant Michael McLean
Officer William Stahulak
Commander Jason Stubler

25

Commander Richard Arsenault
Officer William Carlson
Evidence & Property Tech. Amy Cummings
Officer Sean Driscoll
Officer Matthew Fletcher
Officer Juan Leon
Sergeant Jonathan Pope
Sergeant Frank Tonkovich

30

Telecommunicator Margaret Kochurka
Sergeant Jason Oganovich

35

Animal Control Supervisor Joanne Aul

Congratulations
to Crime Scene and Digital
Evidence Supervisor
James Griffith
who celebrated
45 years of service
in 2024!

Service Recognition

Congratulations to the individuals who joined our team, celebrated retirements, or were promoted in 2024. Your dedication and accomplishments are greatly appreciated, and we look forward to your continued success.

Retirements-

Officer Jarrett Albold
Crime Prevention Specialist Mary Browning
Officer William Carlson
Officer William Kovarik
Detention Officer Tammy Loan
Records Specialist Cindy Ryan
Telecommunicator Dianne Taber
Officer James Tanksley
Sergeant Scott Thorsen
Commander Daniel Fisher

Promotions-

Commander Richard Arsenault
Sergeant Christopher Giglio
Sergeant Eric Muska
Sergeant Erik Richards
Sergeant William Stahulak

Welcome
to the 31
new employees
hired in 2024,
including 17 new officers



Award Recognition

In 2024, the Naperville Police Department awarded 358 department awards. 295 were awarded to sworn employees and 63 were awarded to civilian employees.

74 Letters of Commendation
202 Chief's Commendations
37 Life Saving Awards
12 Meritorious Service Awards
27 Meritorious Unit Awards
6 Public Safety Collaboration Awards

Congratulations to those who received awards from public safety, local, county and state organizations.

- Officers Neal Adamski, Joshua Christenson, Justin Cunat, Courtney Duffy, Matthew Fletcher, Jason Maulding, Mark Schumacher, and Alison Simko, Sergeant David Pastrick and Commander Richard Arsenault were recognized with Citizens Appreciate Public Safety (CAPS) Awards.
- Officer Joshua Christenson, Sergeant David Pastrick and Commander Richard Arsenault received the CAPS A. George Pradel Award for Public Service.
- Officer Martin Franken received the Board of Fire and Police Commissioners' Award and the Fort Payne Daughters of the American Revolution Good Citizen Award.
- Officer Jason Maulding received the KidsMatter/Collaborative Youth Team Make Kindness Count Award.
- Officer Michael Selig was recognized by the American Legion Naperville Post 43.
- Officers Courtney Duffy, Mark Schumacher and Alison Simko received the Fox Valley Sons of the American Revolution Heroism Award and the DuPage County 100 Club Award of Valor.
- Telecommunicator Tracey Eisemon was recognized as the Illinois APCO Telecommunicator of the Year.
- Emergency Communications Manager Jillianne Chuffo was recognized as the Illinois APCO Director/Manager of the Year.

Officer Kamys also recognized his chain of command by presenting them with a Patriot Award through the Employer Support of the Guard and Reserve (ESGR) Program, as a token of his appreciation for the department's ongoing support throughout his military service.

The following staff were recognized during National Public Safety Telecommunicators Week:

Telecommunicator of the Year Tracy Eisemon, Training Officer of the Year Andrea Moore, Senior MVP Theresa Keith, Junior MVP Beth Ward; and John Snowden for his excellent customer service and Mike Rafferty for his heart of gold.

Tracy Eisemon, Allegra Glienke, Maggie Kochurka, Amy Kosinsky, Andrea Moore, Mike Rafferty, Jennifer Raitt, and Braden Washington were also recognized for their outstanding team performance during a critical incident.

Community Engagement

We are committed to collaborating with the entire community to build partnerships based on engagement, trust and transparency. This relationship leads to a greater understanding of law enforcement by residents, better awareness of current crime trends, and dedicated partners in crime prevention for the good of the community. Here are a few statistics that highlight some of the interactions we had with the community in 2024.

Events & Programs

- 42 neighborhoods participated in National Night Out on August 6
- 1 successful and well-attended Public Safety Open House on September 28
- 2 Chats with the Chief
- 63 seniors attended 4 AARP Smart Driver classes hosted by NPD
- 404 people participated in 26 tours of the Naperville Police Department
- 52 participated in the two adult Citizen Police Academies
- 75 child safety seat inspections were conducted
- 551 crime prevention & community education presentations were provided to residents by our Crime Prevention Unit

Outreach

- 12 months of #ASaferNaper campaign
- 394 posts to Facebook and X
- 96 Instagram posts
- 79 press releases issued
- 9,778 incidents added to our open data portal



Giving Back

- About 60 local kids assisted through Shop with a Cop
- 5 NPD staff members each rode bicycles 320+ miles over 4 days to benefit the Illinois Chapter of Concerns of Police Survivors

Additional ways to learn from, interact with, and benefit from NPD:

Active Shooter Response Training, Caring Hands, Crime Free Multi-Housing, Crime Prevention Calendar, Crime Stoppers, Fastrack, Firearm Take Back, Found Property Listing, Internet Safe Sale Zone, Internships, Naper Notify, Paws on Patrol, Police Cadets, Prescription Drug Drop Box, Safety Town, Scouting Programs, Smart 911, Youth Police Academy.



Technology

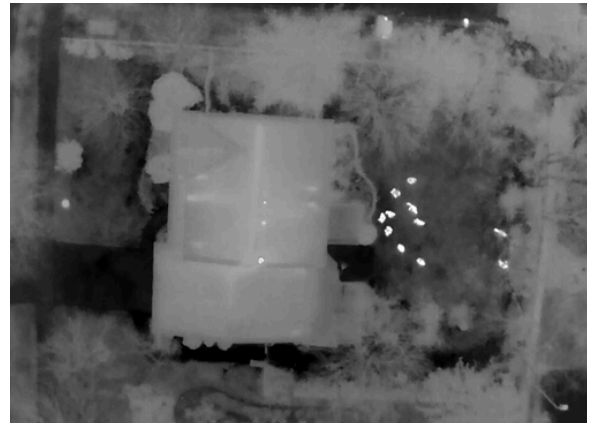
The Unmanned Aircraft Systems (UAS) Team consists of 17 FAA-licensed pilots responsible for operating drones to support police operations. Adhering to FAA protocols, this team plays a crucial role in:

- Enhancing situational awareness for incident commanders in high-risk/low-frequency scenarios
- Documenting training exercises and traffic accident scenes
- Conducting reconnaissance at special events
- Assisting in search and rescue operations and public health crises

Overall, drones enhance the speed, safety, and effectiveness of first responder efforts in critical situations.

Below are two examples of drones elevating department operations.

On a December evening, officers were dispatched to Washington Street, south of 75th Street, to locate a vehicle stolen approximately an hour earlier in an armed carjacking in Schaumburg. The Schaumburg Police Department was actively tracking the vehicle to this location. Initial reports indicated that three masked individuals, armed with a handgun, had taken the car. Upon arrival, officers discovered the vehicle running and backed into a parking space at an apartment complex. As officers approached, the vehicle began to pull out of its parking spot. Several units successfully trapped the vehicle, preventing its escape. Two passengers in the back seat were quickly apprehended after a brief foot chase. The driver, armed with a firearm in his right hand, fled from the vehicle. Officers maintained visual contact while pursuing him from a safe distance. After the suspect jumped several fences, the chase was called off, and a perimeter was established. Using a drone to assist in the search, the suspect was located hiding in the backyard of a nearby home. The Aurora Police Department's K9 unit responded and apprehended the suspect while he was hiding in a shed after encountering the K9. Will County Sheriff's K9s also arrived and conducted a search, successfully recovering the firearm and a glove belonging to the suspect in a nearby yard where he had jumped the fence. Excellent work by all involved.



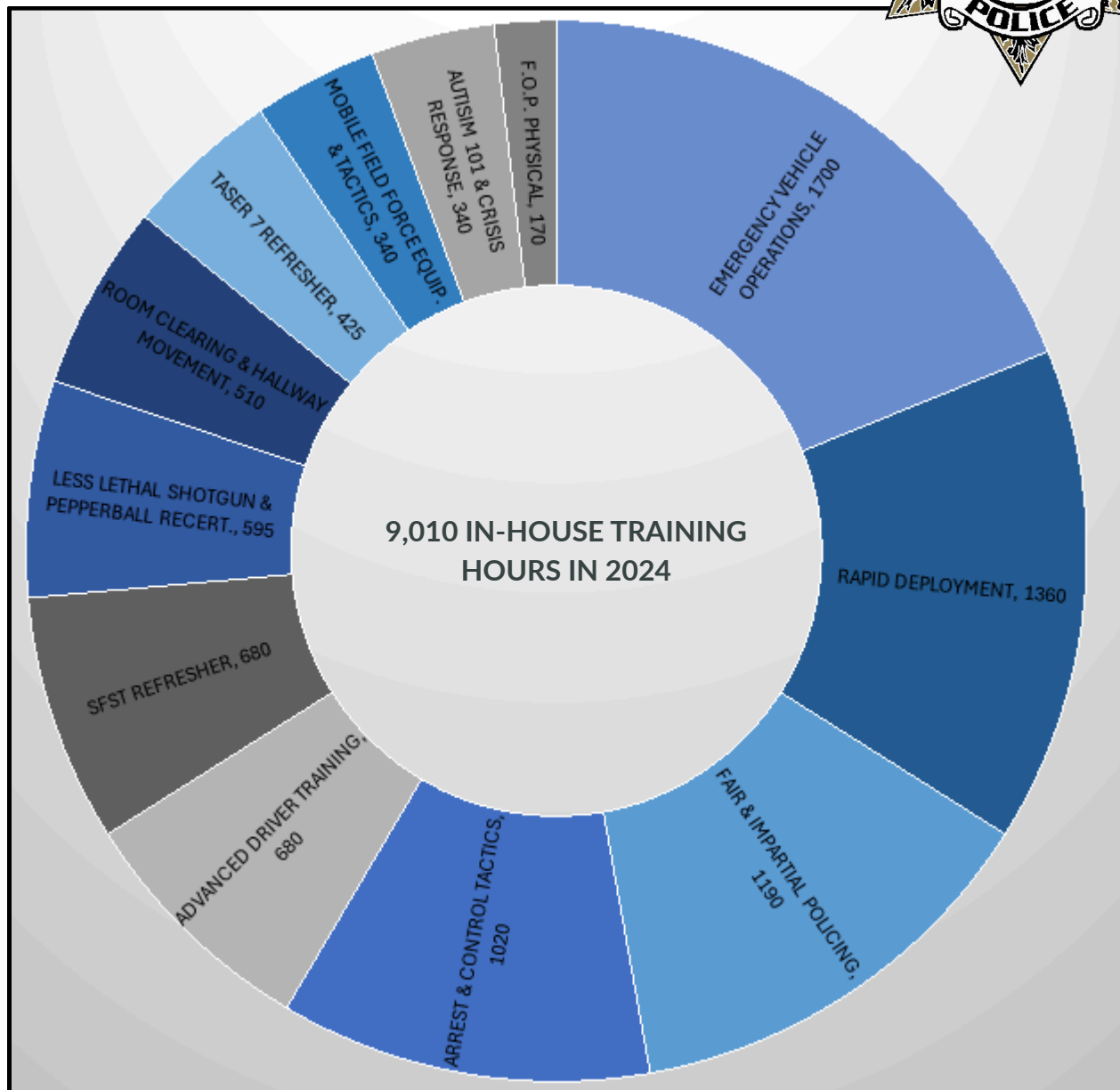
Just after midnight on a November night, a resident contacted 9-1-1 to report that her vehicle was being stolen from a parking lot on Inland Circle. Officers attempted to carry out a traffic stop on the vehicle traveling northbound on Route 59, but it fled the scene. A pursuit ensued, leading officers along I-88, Winfield Road, Diehl Road, and finally south on Alderleaf Lane, where the vehicle collided with a tree. The driver then fled on foot into a nearby forest preserve. A drone equipped with thermal imaging and a spotlight was deployed to track the suspect, who was found behind a residence. Upon officers' arrival, they found the individual with muddy and wet clothing. He claimed to have been riding a dirt bike. Officers took him into custody and found a ski mask on him. The vehicle was towed to the police department for forensic examination where a screwdriver was observed in the vehicle's cupholder.

Training

Throughout 2024, the Professional Development and Training (PD&T) Unit delivered an impressive 9,010 hours of in-house training, featuring a diverse range of classes focusing on tactics, crisis response, emergency vehicles and driving, less lethal equipment and physical fitness.

2024 Field Training Highlights:

- 12 college students participated in the internship program
- Four new field training officers were selected
- Training was provided for 4 new officers and 12 lateral officers throughout the year
- Approximately 8,000 hours were dedicated to field training and academy training.



Operational Insights

The Department presents the following summaries for three key operational points in 2024.

Emergency Communications



- 62,506 9-1-1 calls, averaging 171 calls/day
- 808 text-to-9-1-1 messages processed
- 75,744 administrative/non-emergency calls, averaging 208 calls/day
- 48,408 outgoing calls, averaging 132 calls/day
- 73,348 police event tickets
- 18,194 fire/emergency medical service-related incidents

Response to Resistance

The Department maintains annual records of Response to Resistance (RTR) incidents. Each RTR incident undergoes a thorough review by the supervisory chain of command and the findings are officially preserved by the Office of Professional Standards (OPS).

In 2024, officers employed force in response to resistance in only 68 out of more than 80,000 contacts with the public. This is a decrease from the 71 incidents reported in 2023. The data suggests multiple officers often respond to situations involving resistance to maintain control and force may be applied multiple times and by various officers.

Total number of officers involved	181
Total applications of physical force	227
Total applications of additional force	15
Incidents involving the arrest of a citizen	60
Incidents where a citizen sustained injuries	8
Incidents where an officer sustained injuries	21
Incidents of Aggravated Battery to an officer resulting in injury	0

Professional Standards

The Office of Professional Standards (OPS) oversees all investigations within the department related to alleged employee misconduct. In 2024, the Naperville Police Department documented 47 citizen complaints and 27 administrative or internal investigations including both sworn and civilian personnel.

- Of the 47 citizen complaints, only 9 were classified as sustained cases of misconduct.
- 23 of the 27 administrative or internal investigations were classified as sustained cases of misconduct.

Crime & Incident Data

An overview of crime and incident data reported between January 1 and December 31, 2024.

Crimes Against Persons

Crimes against persons made up approximately one-quarter of the total crimes reported in Naperville in 2024. More than 91% of the reported crimes against persons fell into the categories of intimidation and simple assault including altercations and incidents (including domestics) not involving weapons or serious injuries. Here are a few take-aways from the 2024 statistics:

- There was one homicide in Naperville in 2024. This was a domestic incident that occurred in a residence on the 2500 block of Saddlebrook Drive in July 2024.
- The total number of crimes against persons is down compared to 2023.
- A total of 36 criminal sexual assaults were reported to police in 2024. While it does not minimize the seriousness of this crime, in 33 of these cases, the victims knew or were somehow acquainted with the offender. Of the remaining three cases, one involved a victim who was assaulted by someone they had just met that evening and two involved victims who would not disclose any information about the incidents.
- Domestic batteries make up approximately 64% of all simple assaults reported.



Crimes Against Property

Approximately 64% of Naperville's reported crime in 2024 is classified as property crimes, most of which are theft, fraud, and vandalism. Here are a few take-aways from the 2024 statistics:

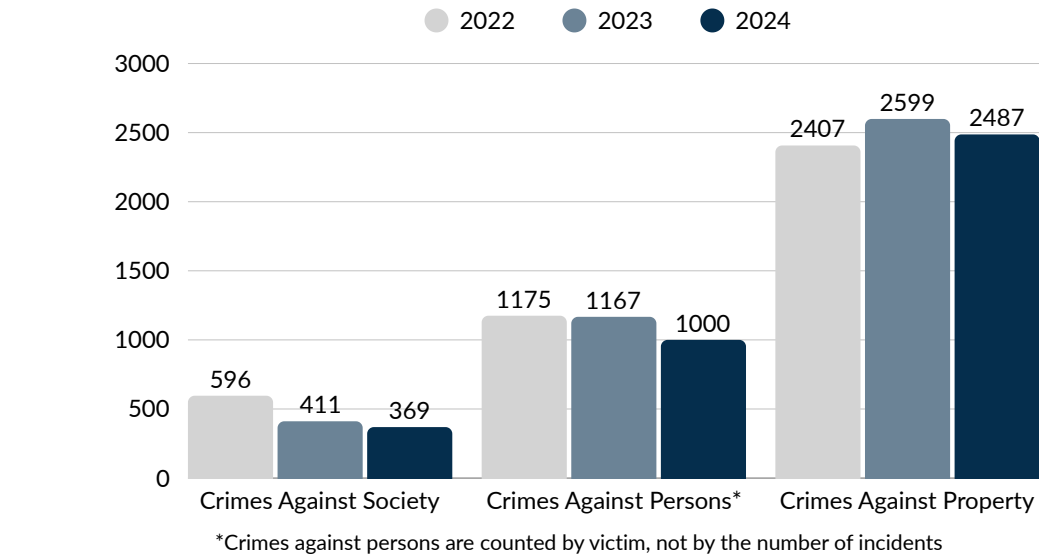
- Overall, property crime in 2024 was down approximately 4% compared to 2023.
- Theft made up nearly half of all property crimes reported, with the number of reported shoplifting offenses increasing in each of the last two years.
- Reported incidents of burglary to motor vehicle and motor vehicle theft increased slightly in 2024, with 77% of burglaries to vehicles involving unlocked vehicles.
- Overall, fraud cases decreased in each of the last two years. However, the amount of money residents reportedly lost to scams in 2024 totaled nearly \$5.5 million. Victims ranged in age from 15 to 91 and most frequently reported social media market, tech support, warrant, fraudulent overpayment and investment scams.

Crime & Incident Data

2022-2024 National Incident Based Reporting System (NIBRS) Data

N
I
B
R
S

D
A
T
A



Crimes Against Society			
	2022	2023	2024
Drug/Narcotic Violations	382	251	231
Drug Equipment Violations	62	40	27
Gambling Offenses	0	0	0
Prostitution Offenses	2	2	5
Pornography/Obscene Material	2	2	5
Weapon Law Violations	148	116	91
Animal Cruelty	0	0	0

Crimes Against Persons			
	2022	2023	2024
Murder/Manslaughter	2	0	1
Justifiable Homicide	1	0	0
Kidnapping/Unlawful Restraint	9	2	1
Rape	30	29	36
Sodomy	5	1	0
Fondling	7	6	8
Statutory Rape	0	1	0
Aggravated Assault	23	36	40
Simple Assault	917	737	759
Intimidation	181	355	155

Crime & Incident Data

2022-2024 National Incident Based Reporting System (NIBRS) Data

N
I
B
R
S

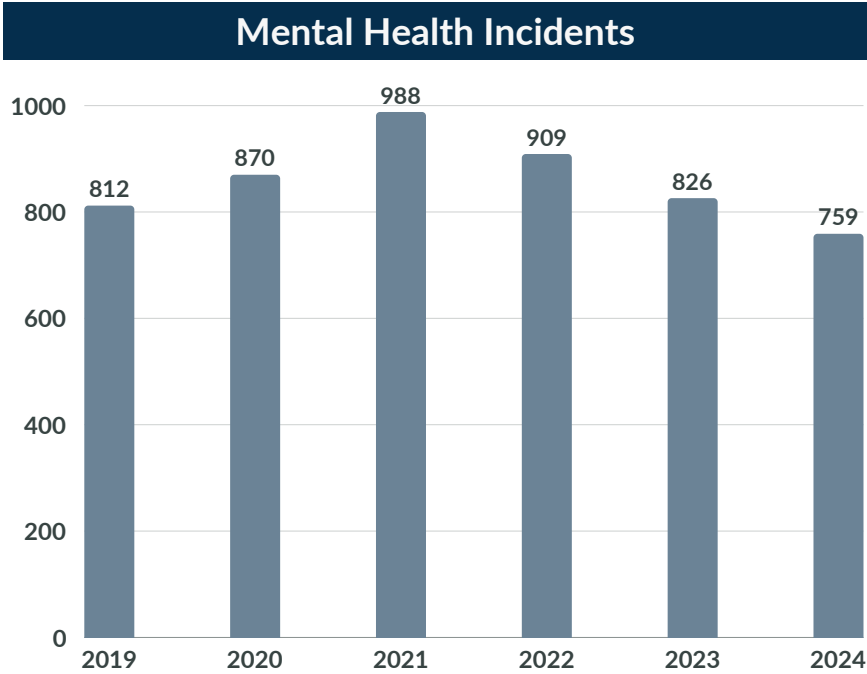
D
A
T
A

Crimes Against Property			
	2022	2023	2024
Robbery	13	18	23
Burglary	83	111	99
Pocket-Picking	23	16	10
Purse Snatching	1	6	3
Shoplifting	243	383	430
Theft From Building	62	58	68
Theft From Coin Operating Machine	0	0	0
Theft From Motor Vehicle (BMV)	137	140	157
Theft of Motor Vehicle Parts	223	41	26
All Other Theft	381	477	460
Motor Vehicle Theft (MVT)	50	81	94
False Pretenses/Swindle/Conf Game	275	291	292
Credit Card/ATM Fraud	6	7	8
Impersonation/Obstruction Identification	1	21	37
Welfare Fraud	0	0	0
Wire Fraud	0	0	0
Identity Theft	568	517	401
Hacking/Computer Invasion	6	0	0
Arson	4	2	1
Extortion/Blackmail	9	17	16
Counterfeiting/Forgery	44	46	33
Embezzlement	3	0	1
Stolen Property Offenses	9	2	25
Vandalism/Criminal Damage	266	365	303
Bribery	0	0	0

Crime & Incident Data

Five Years in Review

Major Crimes						
	2019	2020	2021	2022	2023	2024
Murder	3	1	1	2	0	1
Criminal Sexual Assault	24	20	21	30	29	36
Robbery	25	29	21	13	18	23
Aggravated Assault	51	49	39	23	36	40
Burglary	154	159	92	83	111	99
Theft	994	1078	785	933	934	997
Motor Vehicle Theft (MVT)	74	86	57	50	81	94
Arson	2	1	2	4	2	1
Burglary to Motor Vehicle (BMV)	210	303	145	137	140	125
Identity Theft	496	1827	1395	568	517	401

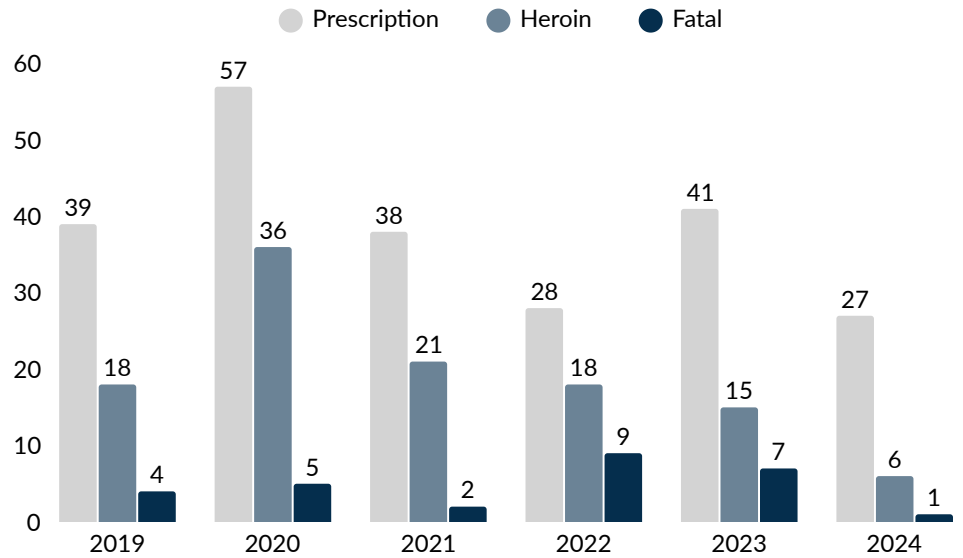


As of December 2024,
90% of our sworn officers
successfully completed
Crisis Intervention Team
(CIT) training

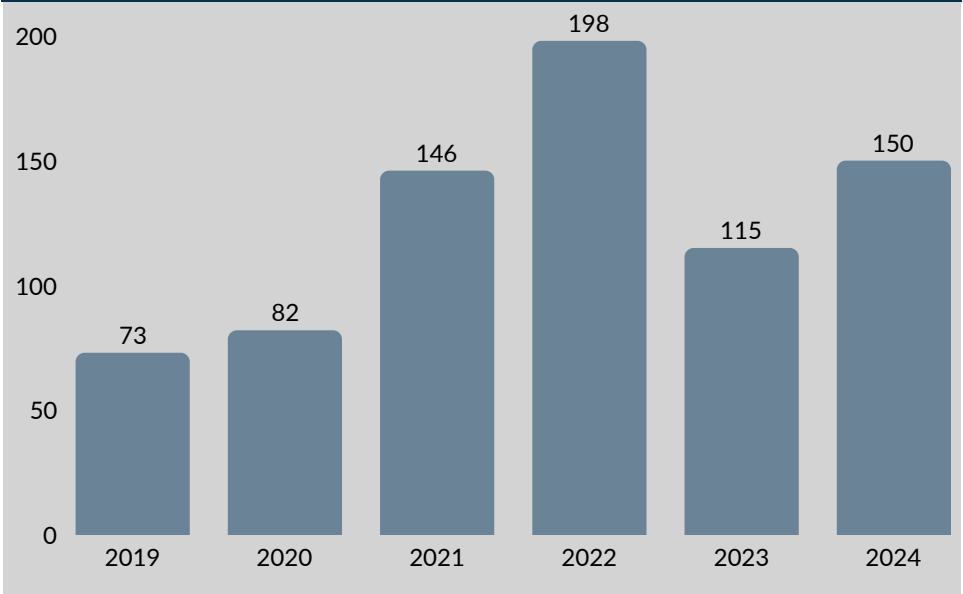
Crime & Incident Data

Five Years in Review

Overdoses



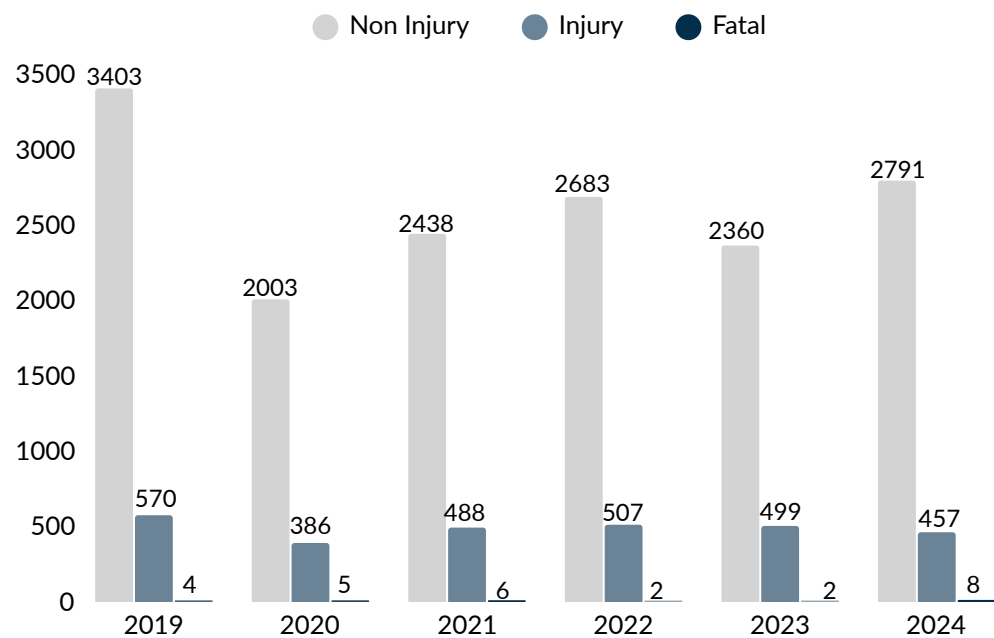
Illegal Firearms Recovered



Crime & Incident Data

Five Years in Review

Traffic Crashes



Fleeing & Eluding

