



2025 Annual Report

NAPERVILLE FIRE



COMMITMENT ♦ LOYALTY ♦ INTEGRITY ♦ HONESTY ♦ DEDICATION



Cover Photo Credit: Ron Hume

Table of

CONTENTS

Department

- 3 Core Values
- 4 Message from the Chief
- 5 Organizational Structure
- 6 Career Milestones
- 7 Apparatus
- 8 Service Area
- 9 Fire Stations
- 11 Financials
- 12 Department History

Featured Stories

- 13 From Nurse to Firefighter
- 14 Calls for Service

Core Services

- 15 Firefighting
- 16 Health Services
- 17 Community Advocate Response Team
- 18 Community Risk Reduction
- 19 Emergency Management
- 20 Communications Center

Specialty Teams

- 21 Unmanned Aerial Systems
- 22 Hazardous Materials Team
- 23 Water Rescue Team
- 24 Fire Investigations
- 25 Tactical EMS
- 26 Technical Rescue Team

Programs & Community

- 27 Professional Development
- 28 Wellness & Fitness
- 29 Public Education
- 30 Support Services
- 31 Honor Guard
- 32 Cadet Program
- 33 NPFFC
- 34 Programs & Services



COMMITMENT ♦ LOYALTY ♦ INTEGRITY ♦ HONESTY ♦ DEDICATION

VISION

The Naperville Fire Department will cultivate a culture of compassionate, diverse, and resilient firefighters, who will strive to meet the evolving needs of the community by focusing on mental and physical health, all-hazards emergency preparedness, collaborative data analysis, and implementing robust community risk reduction strategies.

MISSION

The mission of the Naperville Fire Department is to respond to all emergency and non-emergency calls for service in a time that meets the expectations of the community and to promote safe practices through ongoing fire prevention and public education programs.



MESSAGE FROM THE CHIEF

Mark J. Puknaitis

Our 2025 Annual Report serves as a vital bridge between the Naperville Fire Department and the community we are proud to protect. While this year began with the heavy loss of Division Chief Doug Erwin—a brother whose legacy will never be forgotten—it also marked a year of significant evolution as we surpassed 18,000 annual calls for service.

Entering my 18th year as your Fire Chief, I am incredibly proud of our team's professionalism. We concluded the year with a 21% reduction in reported injuries and an 80% decrease in preventable vehicle collisions. This is a direct reflection of the discipline of our entire department. Our annual report remains an important way to communicate with those we proudly serve and protect.

A key focus of the Naperville Fire Department has been expanding our CART program (pg. 17). We recognized the growing importance of responding effectively to mental and behavioral health incidents while ensuring residents feel safe and supported.

Significant facility improvements included major renovations to Fire Stations 1 and 3, with planning underway for Station 4 and the training tower in 2026. We also completed a new Strategic Plan for 2026-2030, shaped by both internal and community input to guide our priorities for the next five years.



Our team saw both transition and growth, as we honored three retirees and welcomed six new members, including two Registered Nurses (pg. 13). We restructured leadership by adding a second Deputy Chief and renaming key divisions to better reflect our mission.

This year also brought important advancements in technology and operations, including an upgraded EMS reporting platform. We began transitioning to in-house

medical billing, improving efficiency, data control, and revenue turnaround.

Community engagement remained strong, highlighted by record attendance at our Public Safety Open House. We also broke ground on a fire museum to preserve our history and began enhancements to our memorial wall to honor our retirees.

Finally, this past year, we welcomed a new Emergency Manager, Natalie Wiza. Natalie is taking the lead in launching the Naperville Office of Emergency Management (pg. 19). to strengthen citywide coordination and resource sharing.

Stay Safe,

A handwritten signature in black ink, appearing to read 'Mark J. Puknaitis'.

Fire Chief Mark J. Puknaitis

ORGANIZATION

Personnel



17 Administration



190 Operations



Naperville Fire Department MILESTONES

New Hires

Courtney Bass
Louis Golebiowski
Krystle Minski
Owen Pavey
Dominic Polizzi
Brendan Westergaard

Promotions

Deputy Chief
Dan Smith

Division Chief
Jeremiah Adesko
William Croft

Lieutenant

Ryan Cowhey
Ryan Goode
Tim Posing
Matthew Randall
Tim Wrenn

Retirements

Lt. Kevin Schuler - 30 years
Lt. Steve DeYoung - 28 years
Lt. Darrin Johnson - 23 years





Naperville Fire Department

APPARATUS

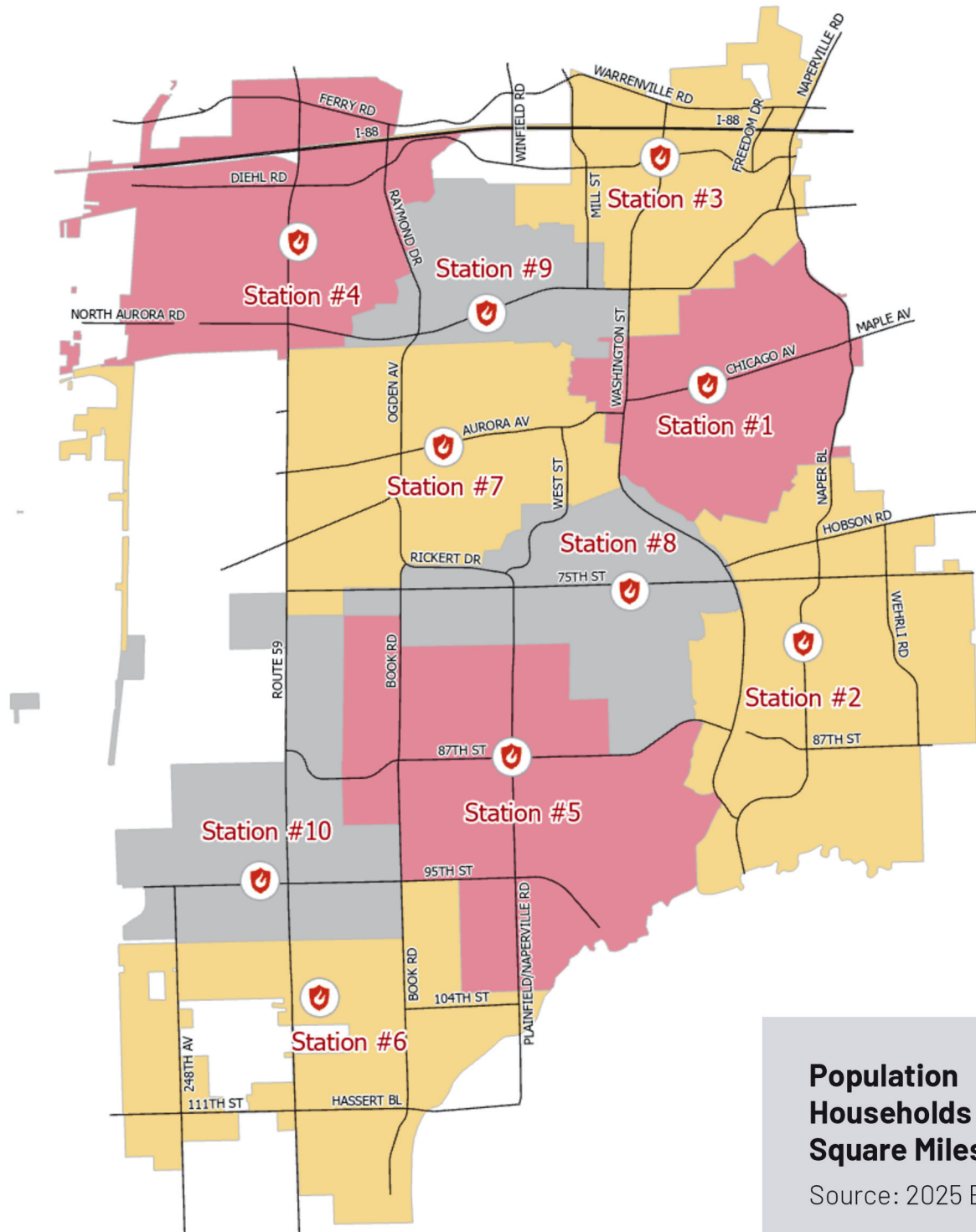
Core Apparatus

- 2 Ladder Trucks
- 6 Engines
- 6 Ambulances
- 2 Squads
- 2 Shift Commanders
- 1 CART Unit

Specialty Apparatus

- 1 Mabas Air Truck
- 1 Haz Mat Vehicle
- 1 Technical Rescue Vehicle
- 1 EMS Trailer
- 1 Mobile Operations Center
- 1 Water Rescue Vehicle

SERVICE AREA



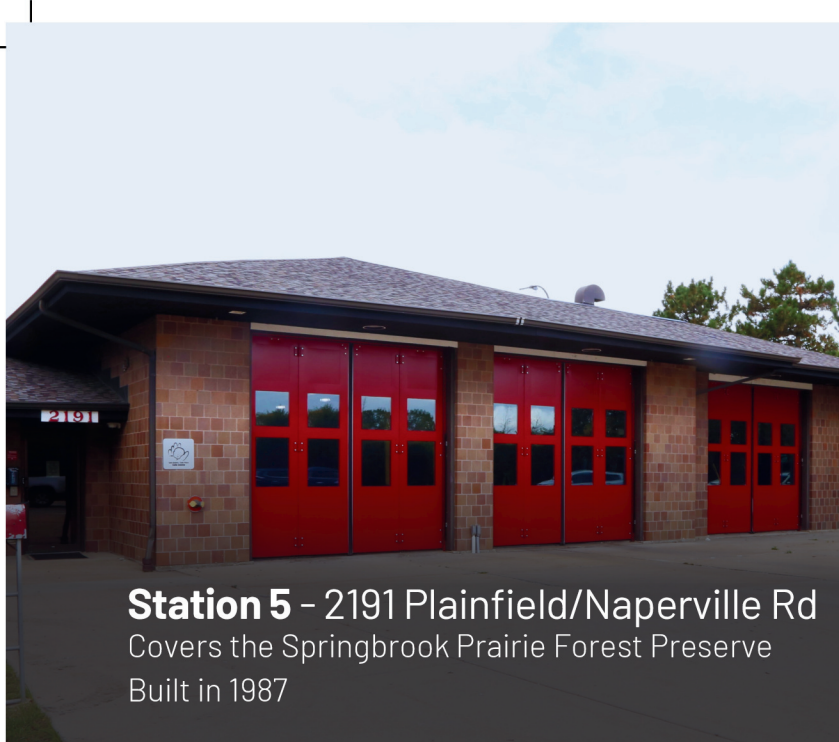
Naperville Fire Department

FIRE STATIONS

The very first fire station was built in 1888 on West Jefferson Street. As the community has grown, the Naperville Fire Department has expanded to 10 total fire stations, with the last station opening in 2010. These stations are critical to the goal of responding to each incident in under six minutes.

All told, these 10 stations service a population of more than 157,000 people, nearly 50 square miles, over 40 schools, 20 senior living facilities, and in times of need they provide mutual aid to neighboring communities.

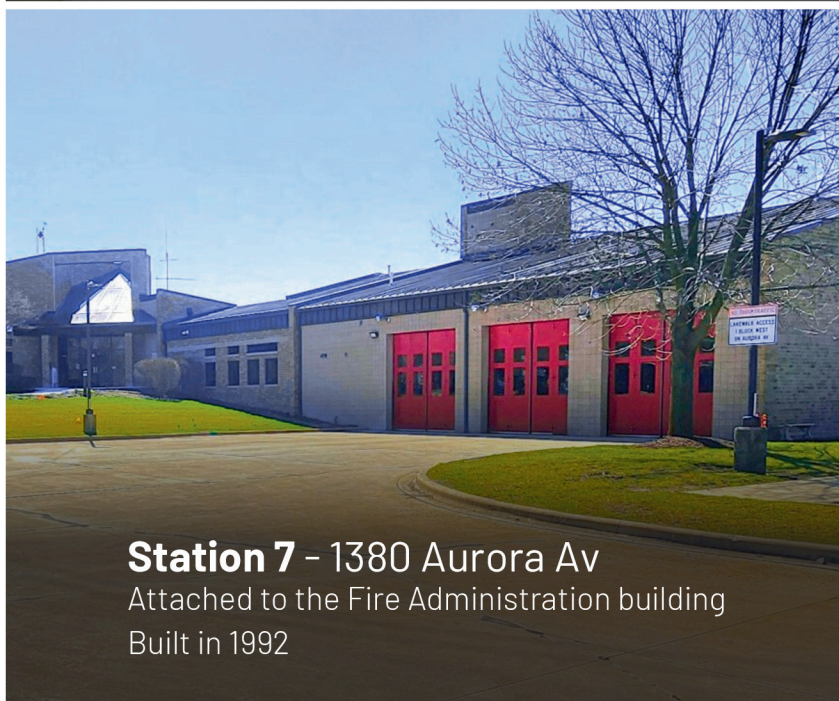




Station 5 - 2191 Plainfield/Naperville Rd
Covers the Springbrook Prairie Forest Preserve
Built in 1987



Station 6 - 2808 103rd St
The southern most station
Built in 1993



Station 7 - 1380 Aurora Av
Attached to the Fire Administration building
Built in 1992



Station 8 - 1320 Modaff Rd
Designed to fit with the surrounding homes
Built in 2001



Station 9 - 1144 W Ogden Av
Home to the Technical Rescue Team
Built in 2006



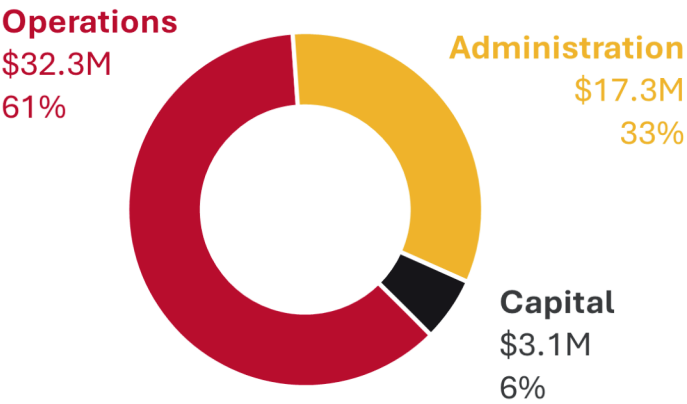
Station 10 - 3201 95th St
LEED certified sustainable structure
Built in 2010

Naperville Fire Department

FINANCIALS

As the largest portion of the budget, the operations budget supports the Naperville Fire Department’s primary responsibility of responding to calls for service. It includes salaries, benefits, training, and equipment. The administration budget is spent on administrative staff, community risk reduction, fire inspections, education & outreach, emergency management, and technology. The capital budget funds the purchase of new vehicles and building renovation projects.

The department is primarily funded through the City’s general fund revenues, but about one-fifth of the department’s operating budget is offset through special revenues related to services. At \$7.8M, the largest source of special revenue is from medical billing. Alarm monitoring and grant programs provide additional revenue.



Fire stations one and three underwent major renovations in 2025. Medic 10, delivered in December 2025, is the first gasoline powered ambulance in 25 years. This new rig will require less maintenance, provide a better patient experience, and costs significantly less than a diesel model.



HISTORY

1874

The Naperville Fire Department is founded after two major downtown fires.

1888

The first fire station is built on West Jefferson Street.

1924

City Council approves the purchase of the 1st motorized pumper, the Ahrens Fox.

1946

A major train collision near Loomis Street kills 47 people and injures more than 100 others.

1992

The Fire Administration building is built at the Public Safety complex on Aurora Avenue

1997

The department achieves accreditation from the Center for Public Safety Excellence

2010

The department opens fire station 10 on 95th street.

2026

The department breaks ground on a museum at Fire Headquarters.



FROM NURSE TO FIREFIGHTER

The Naperville Fire Department Finds a New Way to Grow the Team

In 2025, Brandon Westergaard and Courtney Bass became the first licensed pre-hospital registered nurses in the department.

Courtney never imagined that after nursing school she would one day wear a fire department badge and serve her community in such a different way. While her nursing background provided a strong clinical foundation, the fire service introduced a completely new environment, one that challenged her physically and mentally and helped her grow as a pre-hospital provider. At its core, however, the mission remained the same: “show up for people on their worst days and make a difference when it matters most.” She describes the journey as deeply rewarding and is excited for the opportunity to mentor other nurses as they explore the important role the fire service plays in supporting their communities.

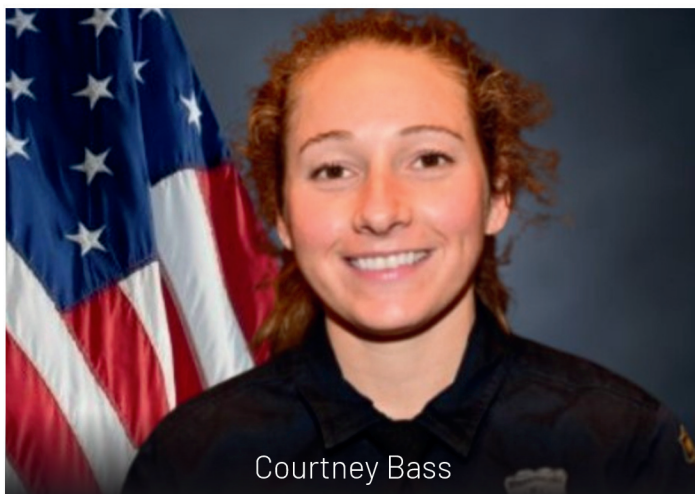
After spending ten years as a bedside emergency

department nurse, Brandon felt confident in his clinical skills and comfortable in a fast-paced environment. Caring for patients with diverse and complex needs—alongside physicians, respiratory therapists, pharmacists, fellow nurses, and firefighter paramedics—shaped how he thinks and

acts in high-pressure situations. That experience provided a strong foundation for his transition into pre-hospital medicine.

Stepping into the role of a firefighter/PHRN brought entirely new challenges. Providing care outside the hospital—whether in a home, a confined space, a field, or a road—required adapting to unpredictable scenes, limited resources, and greater autonomy. Managing scene safety while working with a small crew pushed him to rely on his instincts and clinical judgement.

Reflecting on the experience, Brandon remarked “this transition has been both humbling and rewarding, deepening my respect for pre-hospital care and the fire service.”



Courtney Bass



Brandon Westergaard

CALLS FOR SERVICE

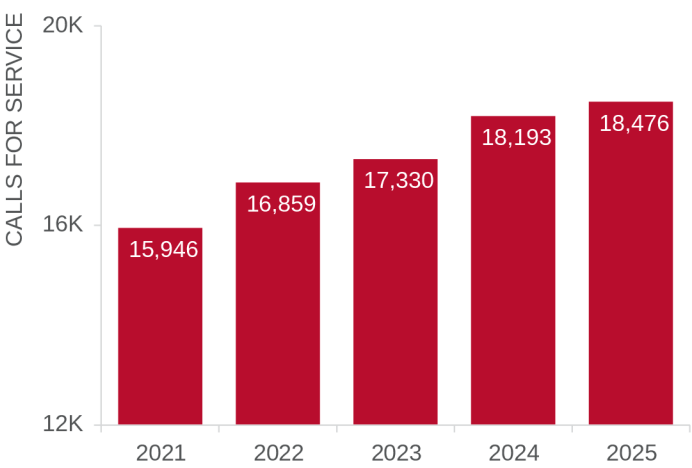
For the 5th consecutive year, the Naperville Fire Department broke it’s own call volume record.

The department responded to 18,476 calls in 2025. This was 283 more calls than 2024, a 1.5% annual increase, and a 16% increase since 2021. The vast majority of these calls are for emergency medical services.

Despite this long-term trend of increasing call volume, the department is committed to responding to each call in a timely fashion. Our goal is to respond to 90% of calls within six minutes of the call being placed. In 2025, the department responded to 71% of calls within the target, a remarkable accomplishment considering the increased workload.

The department is committed to addressing this rising call volume on a variety of fronts. A major initiative in the last few years is the creation of the

Call Volume Increases Again



Community Advocate Response Team (CART). Part of that program’s mission is to reduce call volume by addressing the unique needs of certain high frequency callers who may require increased intervention. Read more about CART on page 17.

Every call kicks off a three step response by the department



Call Processing is the time to answer a call and dispatch units.

71% of calls in 2025 were responded to within 6 minutes.

51% of calls were processed within 30 seconds.



Turnout is the time it takes the first unit to leave the station.

68% of 1st unit turnouts occurred within 90 seconds



Travel is the time it takes the first arriving unit to reach the scene

73% of 1st arriving unit travel took less than 4 minutes

FIREFIGHTING

Although emergency medical calls make up the bulk of incidents, fires remain a persistent and dangerous issue.

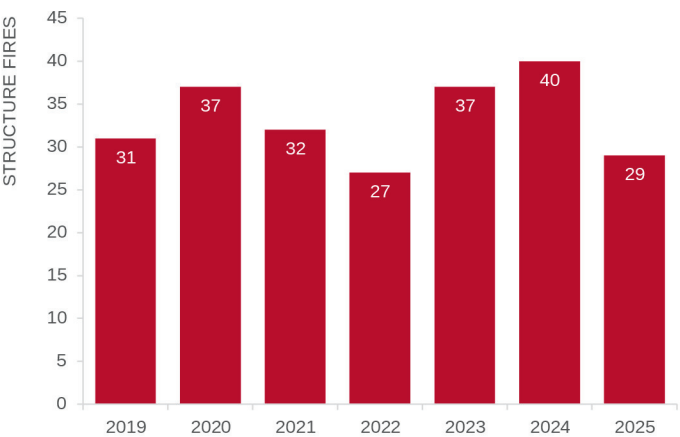
This year, brush or grass fires exceeded building fires as the most common specific type of fire incident. Structure fires in general receded from a 2024 high down to levels not seen since 2022.

Vehicle fires remain a top concern, especially the challenges presented by electric vehicles. This year the department purchased nozzles specially designed to fight electric vehicle fires.

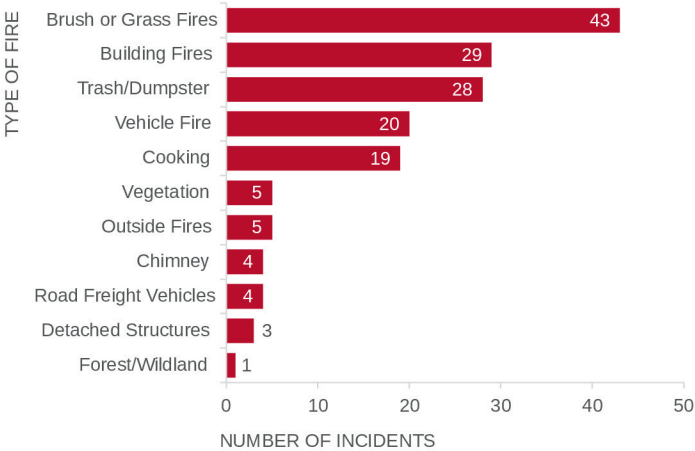
All told, the department saved over \$32 million worth of structures and content from fires in 2025.



Annual Structure Fires in Naperville



2025 Fire Incidents in Naperville by Type



HEALTH SERVICES

The Naperville Fire Department continues to see a steady demand in Emergency Medical Services (EMS) across the community. In 2025, 13,436 calls for EMS were received. This volume represents 72.7% of the totals calls and reinforces the essential role the Health Services Division plays in supporting both emergency response and proactive community health initiatives.

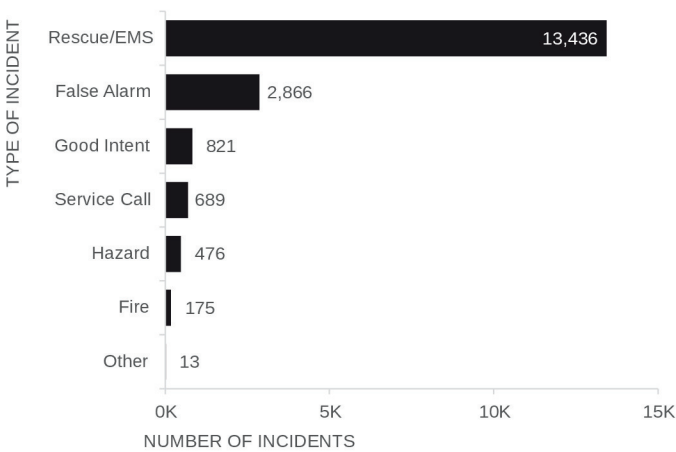
This year, the EMS Division underwent a strategic restructuring to more accurately reflect the work the department performs in the community every day. The division now operates under a broader health services model, strengthening our focus on holistic care, member wellness, and community-based support. A significant component of this realignment is the continued development of the Community Advocate Response Team (CART).

The department remains committed to enhancing outcomes for patients experiencing out-of-

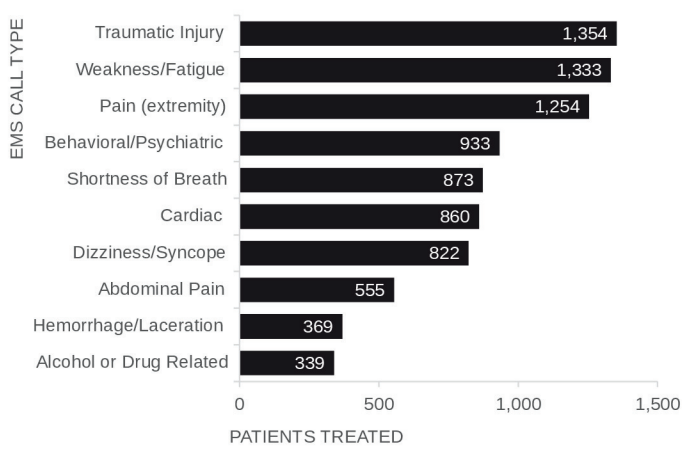


hospital cardiac arrest. This year, we expanded our deployment of advanced mechanical CPR devices, improving the consistency and effectiveness of resuscitation efforts across the city.

EMS Calls Dominate in 2025



Top 10 EMS Call Types





Core Services

CART COMMUNITY ADVOCATE RESPONSE TEAM

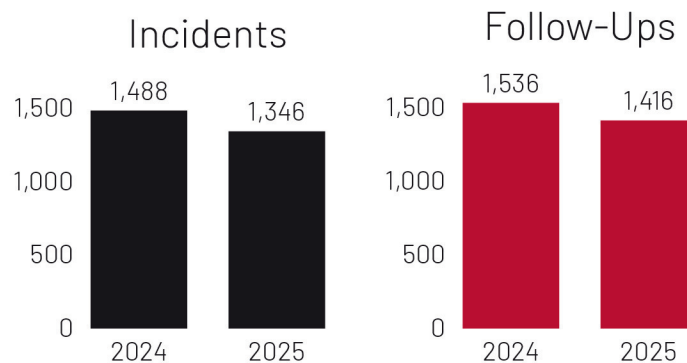
Mental health and quality-of-life calls often require a different approach than traditional EMS emergencies. In response to this need, the Naperville Fire Department launched the Community Advocate Response Team (CART) in 2022.

CART focuses on identifying and addressing the root causes of patient concerns. Through patient education and strong partnerships with community organizations, the team connects residents to appropriate services and resources—helping resolve issues that extend beyond the scope of traditional EMS response.

In 2025, CART continued its mission by providing on-scene care aimed at improving patient outcomes while reducing unnecessary hospital transports. Specially trained paramedics served

as patient advocates, connecting individuals and families with resources that support long-term health, safety, and stability.

CART also provided follow-up visits, home safety inspections, lockbox installations, and family support after emergencies. This proactive approach strengthens community trust and enhances the overall quality of care delivered by the department.



CRR COMMUNITY RISK REDUCTION

The Community Risk Reduction (CRR) Division is responsible for overseeing and promoting fire and life safety within the City of Naperville. The division is staffed by four full-time employees—the CRR Manager, Alarm Monitoring Coordinator, and two full-time Fire Inspectors—and is further supported by five part-time inspectors. Together, the division conducts a wide range of inspections, including fire protection system evaluations, architectural and engineering plan reviews, and special event planning and inspections.

The 2025 self-inspection program was highly successful, achieving a 95% compliance rate. This initiative enables multi-family residential properties to perform their own annual inspections. As we enter the third year of the program in 2026, CRR staff will begin conducting random field audits to ensure continued program integrity and verify that no violations are present.

Risk Reduction in 2025

1,843

Plan reviews

827

System Inspections

1,505

Safety Inspections

404

Self-Inspections

294

Occupancy Inspections

65

PM inspections

40

Special Events Inspections



NEMA

NAPERVILLE EMERGENCY MANAGEMENT ASSOCIATION



In 2025, the arrival of a new Emergency Manager, ushered in a refreshed direction centered on modern risk awareness, organizational resilience, and strategic growth. Risk and resilience now serve as core components of the agency's vision, shaping how NEMA anticipates hazards, strengthens capabilities, and supports a safer and more prepared community.

Volunteers remain a cornerstone of the organization, playing a vital role in supporting operations, enhancing situational awareness, and reinforcing community engagement. Their commitment and service are fundamental to NEMA's ability to operate effectively and maintain a resilient posture.

The agency is actively reshaping its approach to emergency management by embracing globally informed best practices while continuing to serve the Naperville community with the same trusted level of support. This renewed focus supports the agency's ongoing Illinois Emergency Management Agency - Office of Homeland Security accreditation and its continued designation as a StormReady community.

Looking ahead, NEMA is preparing to expand its reach by leveraging global perspectives, emerging innovations, and a resilience-focused framework to build a more connected and future-ready community. This vision positions the agency to meet evolving challenges while continuing to deliver the dependable service Naperville residents expect.



ECC

EMERGENCY COMMUNICATIONS CENTER



The Emergency Communications Center (ECC) answers and processes 9-1-1 and non-emergency calls from the public and dispatches police, fire, and emergency medical services.

The ECC operates 24/7 and is staffed by a team of highly trained telecommunicators serving as the first point of contact during emergencies.

In 2025, the ECC implemented a custom interface between the alarm board and the Tyler Enterprise CAD system, automatically creating calls for service and reducing call processing times for fire and burglar alarms. The ECC also selected APCO IntelliComm as its new Emergency Medical Dispatch provider, with implementation planned for 2026. The system integrates with Tyler Enterprise CAD and supports efficient call handling and improved outcomes for patients and responders.

Communication Center in 2025:



Calls Received

64K 911
78K Non-emergency



Dispatches

18K Fire & EMS
67K Police



Alarms Monitored

1.5K Fire Alarms
17 Burglar Alarms

Specialty Teams

UAS UNMANNED AERIAL SYSTEMS TEAM

In 2025, the UAS team supported all major city events, providing live-streamed video to the command post in coordination with the Naperville Police Department for enhanced visitor and worker safety. In June, the team assisted at Fermi Lab in locating a missing person using the Skydio X10 equipped with Night Sense obstacle avoidance, spotlight, and microphone, resulting in a successful recovery. Late in the year, new MABAS (Mutual Aid Box Alarm System) Cards were approved to include UAS deployment for confirmed structure fires, effective in 2026. All team members maintain compliance with quarterly training and FAA Part 107 certification requirements.

The UAS team conducts a training exercise at the Fawell Dam in McDowell Forest Preserve.



HAZMAT TEAM

The Hazardous Materials Team is responsible for mitigating chemical, biological, radiological, nuclear, and explosive (CBRNE) incidents within the City of Naperville and through regional mutual-aid partnerships. The Hazmat Team also provides personnel and technical expertise to support the City of Naperville's Household Hazardous Waste (HHW) program, which serves residents throughout the State of Illinois.

In 2025, the Hazmat Team continued its program to upgrade hazardous materials monitoring equipment across all frontline fire apparatus in the City, providing improved detection capabilities. The team participated in numerous training events throughout the year, including collaborative training with the Naperville Water Department to identify chlorine storage locations and develop response plans in the event of a leak. In addition to monthly in-house training, the team took part in four regional training exercises with our MABAS partners to strengthen operational coordination and working relationships with neighboring departments during incidents.

The Hazmat Team also operates the Household Hazardous Waste Facility, providing residents with a free and environmentally responsible option for disposing of household chemicals. Working at the facility allows team members to gain valuable hands-on experience and technical knowledge that directly translates to real-world incident response. In 2025, nearly 20,000 vehicles visited the facility, resulting in the collection of



approximately 129,000 gallons of hazardous materials that were safely processed and kept out of landfills.

WATER RESCUE TEAM

The Water Rescue Team (WRT) is a multi-faceted team trained to handle any water-related emergency event. The team consists of 24 scuba and swiftwater-trained members alongside 38 dedicated swiftwater specialists, and responds to swift water, static water, and ice water incidents.

Training includes three sessions per month throughout the year, encompassing both subsurface operations in open water and ice-covered ponds. These trainings help the team execute rescues in fast-moving water, utilizing ropes, boats, and physical swimming techniques to reach individuals in distress.

In 2025, the team responded to numerous dive incidents. A notable highlight of the year was a collaboration with the Naperville Police Department's dive team to recover a vehicle that had been submerged for 22 years. This joint effort helped solve a cold case and provided closure to the family of the missing individual. Such partnerships underline the importance of inter-agency cooperation and exemplify the teams commitment to serving the community.



FIRE INVESTIGATIONS



By State statute, the Naperville Fire Department has the responsibility to investigate the cause and origin of every fire in its jurisdiction. When circumstances prohibit the company officer from determining cause and origin, the Fire Investigation Team is called in to aid. The Fire Investigation Team is comprised of firefighters who are trained in fire cause and origin. The team is a collaboration with the Naperville Police Department, who gets involved in cases as necessary.

Twelve of the fifteen fire investigations in 2025 resulted in a positive identification of the cause and origin of the fire. The three remaining investigations are still on-going.

TACTICAL EMS



The Tactical Emergency Medical Support (TEMS) team is specially trained to deliver advanced medical care in austere and hostile environments.

In 2025, TEMS responded to 14 critical incidents and supported 15 special events, meeting its operational goal of arriving within 40 minutes or less to every scene.

TEMS provides medical support during a wide range of high-risk situations, including REACT responses with on-duty police officers, barricaded subjects, hostage scenarios, high-risk warrants, and active shooter incidents.

Three TEMS members also serve on the statewide Weapons of Mass Destruction (WMD) Region North team, which is equipped to respond to fentanyl laboratories and terrorist-related incidents. All members are trained in Tactical Emergency Casualty Care and bring additional expertise in Rescue Task Force operations, K9 medical support, TP-C certification, and advanced trauma care. The team trains twice monthly with the Police Department's Special Response Team, and each member must pass a rigorous validation assessment every two years.

Notable achievements in 2025 include the launch of a new K9 Medic program, the addition of two new active members, and the outfitting of every TEMS vehicle with ballistic plates to enhance responder safety.



TECHNICAL RESCUE TEAM

During emergencies where accessing the patient or removing them from the scene is a challenge, the Technical Rescue Team (TRT) jumps into action. TRT is tasked with responding to and mitigating incidents involving structural collapse, trench rescue, high-angle, confined space, vehicle extrication, and elevator rescues.

The team consists of 30 members spread over three shifts, with 4 of these members assigned to Illinois Task Force-1. This is the State of Illinois's Urban Search and Rescue Team. These members attend roughly 40 hours of training each year addressing all the disciplines, with the Task force-1 members receiving double the training.

This year, the department responded to 486 Motor vehicle accidents with injuries, 54 removals of subjects from stalled elevators, 15 vehicle accidents requiring extrication of subjects from the vehicles utilizing hydraulic or e-draulic rescue equipment, 2 people requiring extrication from industrial machinery and 2 motor vehicles into structures.

In 2025, TRT updated all of it's confined space equipment to the current NFPA standard, purchased 3 Paratech regulators for their Strut system and also replaced all the departments Class III rope rescue harnesses. Next year, TRT will update their structural collapse rescue equipment.



PROFESSIONAL DEVELOPMENT

In 2025, the former Training, Education, and Safety Division underwent a rebranding to become the Division of Professional Development. This transition emphasizes the department’s commitment to continuous learning, competency-based advancement, and streamlined oversight of state-mandated credentialing processes. As a direct link to the Office of the State Fire Marshal(OSFM), the division ensures that all certification and recertification programs meet or exceed Illinois and national standards.

The division oversees shift training, specialty team training, and the Naperville Fire academy. This broad portfolio of support is designed to enhance operational readiness across the organization.

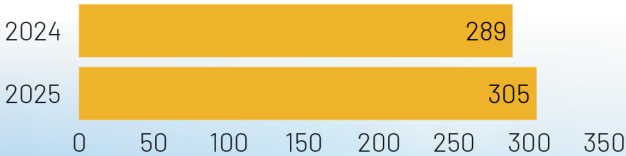
Preventable Vehicle Accidents



Workplace Injuries



Average Training Hours (per person)



WELLNESS/FITNESS

The Wellness/Fitness Committee is committed to developing a comprehensive program that supports the physical and mental well-being of firefighters, all while enhancing their ability to perform their duties.

In 2025, several committee members earned certifications through the Functional Movement Screen (FMS) Academy. The committee also hosted weekly yoga sessions led by a Master Yoga Instructor, who rotates monthly among the 10 fire stations. Additionally, a monthly Wellness/Fitness newsletter is distributed at all stations, providing vital information relevant to firefighters.

In 2024, two state-of-the-art functional trainers were added to Fire Stations 1 and 3. In 2025, three more functional trainers are scheduled for purchase to replace weight machines that are over 20 years old. Annual maintenance and repairs of cardiovascular equipment at all 10 stations, as well as at the EOC and CPAT building, continue to extend the lifespan of this equipment. During the Naperville Fire Academy, peer fitness instructors provided physical fitness training to candidates before they began their skills and evolutions.



PUBLIC EDUCATION



National Night Out



School Visits



Public Safety Open House



Citizens Fire Academy

The Naperville Fire Department's public education goal is to equip residents of all ages with the knowledge and confidence needed to prevent emergencies, respond effectively when they occur, and build a safer, more resilient community.

This year, the department recorded over 35,000 educational contacts. These interactions took place in classrooms, neighborhood events, corporate trainings, civic group presentations, and senior facilities. The department also connected with residents during parades, festivals, and open houses to answer questions about prevention, training opportunities, and department services. Outreach in the digital space included 3.8 million views of the Naperville Fire Department Facebook posts. Meanwhile thousands of students participated in age-appropriate fire and life safety lessons.

In 2025, the department prioritized targeted messaging about cold-weather safety, cooking-related fire prevention, and severe-weather preparedness. The department also expanded engagement with community organizations and businesses, offering customized presentations that addressed emerging risks and reinforced best practices for staying safe.

This level of engagement reflects the strong relationship a strong community and reinforces the teams commitment to keeping Naperville informed, prepared, and connected.



The Support Services Division helps put on the popular annual Public Safety Open House

Programs & Community

SUPPORT SERVICES

The Support Services Division of the Naperville Fire Department oversees several major initiatives, with accreditation efforts serving as its primary focus. The division plays a vital role in data analysis, community risk reduction, public engagement programs and services, and special events planning.

Throughout the year, the Support Services Division partnered with the public education specialist to provide a monthly public service announcement program designed to share crucial fire safety

information through viral social media videos.

In 2025, the Support Services Division guided the department and external stakeholders in the completion of the five-year strategic plan that went into effect on January 1st, 2026.

HONOR GUARD

The Honor Guard proudly upholds a longstanding tradition of representing the dedicated men and women of the Naperville Fire Department and the Naperville Professional Firefighters Union, Local 4302.

The Honor Guard responds to funerals for current and former members of the department, along with fire departments throughout Illinois and neighboring states. In addition, the team is entrusted with the presentation of the colors of the department and Local 4302 at parades, ceremonies, and memorial events.

In 2025, the Honor Guard participated in three firefighter funerals across the state. Tragically, one of these services honored one of our own, Division Chief Douglas Erwin.

Throughout the year, the Honor Guard posted the colors at the annual CAPS Awards Ceremony, the 9/11 Memorial, and the Naperville Firefighter Memorials. Members also marched in the Memorial Day Parade, supported swearing-in and promotion ceremonies, and participated in the retirement walk-out ceremony honoring three retiring members of the department.





Programs & Community

CADET PROGRAM

The Cadet Program is instrumental in shaping the next generation of firefighters. The program is designed to train and mentor individuals aged 14 to 21 who are interested in pursuing a career in the fire service. Curriculum includes training, volunteer opportunities, and community engagement to prepare participants for the challenges and responsibilities of the fire service.

Participants are instilled with essential character traits such as punctuality, professionalism, leadership, effective communication, and

teamwork. Problem-solving skills are cultivated through a balanced approach that combines hands-on training with the application of theoretical knowledge.

Cadets are dedicated to personal growth, striving to excel both physically and mentally. The program not only equips them with the skills needed for a successful career in the fire service but also fosters their development into well-rounded individuals of integrity, resilience, and capability.

NPFFC **NAPERVILLE PROFESSIONAL FIREFIGHTERS FOR A CAUSE**

Naperville Professional Firefighters for a Cause (NPFFC) is dedicated to helping the local community. In 2025, the NPFFC hosted three major events:

In May, proceeds from the Chari-Tee time Golf Outing (pictured below) were donated to the 100 Club of Illinois. The 100 Club of Illinois is a non-profit organization that provides support to the families of first responders killed in the line of duty, and supports active-duty first responders throughout our state. They provide resources, financial support, access to training, and moral support.

The proceeds from the charity pickleball tournament, Paddles for a Purpose, were donated to Earn with a Purpose in November. Earn with a Purpose is a not-for-profit organization that provides employment for individuals with diverse developmental abilities.

Proceeds from a Chicago Bears Watch Party in December were donated to Indian Prairie Parents Council Families Helping Families program. The IPPC Families Helping Families Program helps provide IPSD 204 families with school supplies, meals, clothing, holiday meals, & holiday gifts.

Years of Existence	15 years
2025 Money Raised	\$18,500
Total Money Raised	\$1,000,000

Naperville Professional Firefighters for a Cause is a 501(c)(3) non-profit organization that was born from the desire of the brothers and sisters of the Naperville Professional Firefighters Local 4302, to do something more for the community they serve.



PROGRAMS & SERVICES

Citizen Involvement

Naperville Emergency Management Agency
Community Emergency Response Team
Pulsepoint
Citizen Fire Academy

Customer Service

Household Hazardous Waste
Caring Hands (formerly MEDIC program)
Prescription Drug Drop Off

Awards and Recognition

Citizens Appreciate Public Safety
Firefighter Recognition Program
Edward Hospital Call of the Quarter
Fire Chief Citizen Award

Specialty Teams

Tactical Emergency Medical Support
Water Rescue
Technical Rescue
Hazardous Materials
Unmanned Aerial System
Bike Medic

All Hazards Operational Services

Fire Suppression
Emergency Medical Services

Revenue

Grant Program
EMS Transport/GEMT
Fire Alarm Monitoring
Fire Recovery
CPR/AED/Stop the Bleed
Candidate Physical Ability Test

Training

Fire Academy
Firefighter/Officer Development

Mental Health

Crisis Intervention Team
Community Advocate Response Team

Bullying/Substance Abuse

Confronting the Elephant

Safety/Health

Firefighter Cancer Prevention
Fire Department Health and Wellness

Community Risk Reduction

Fire Investigations Team
Youth Firesetters
Fire Alarm Monitoring
Life Safety Occupancy Inspections
Fireworks Inspection and Supervision
School Inspections
Liquor Inspections

Public Education

Learn Not to Burn
Senior Home Fire Safety
Surveys
Home Fire Safety
First Aid
Preschool Fire Safety
Safe Sitter College/Dormitory Fire Safety
Fire Safety in the Workplace
Safety Town
Fire Extinguisher Training
Fire Watch
Fire Drills
Public Safety Open House
Fire Station Tours
Home Inspection Program
Block Parties
Smoke Alarms for Visually/Hearing Impaired

Performance Goals and Standards

Fire Accreditation
Community Risk Reduction
Insurance Services Organization
IC-OSHA
Office of the State Fire Marshal





**Proudly serving the
community since 1874**

Naperville Fire Department
1380 Aurora Av. Naperville, IL 60540
(630) 305-5900