

NIPD

ANNUAL REPORT
FOR 2019



LETTER FROM THE CHIEF OF POLICE

To the Naperville Community:

Naperville is proud to be recognized as one of the safest communities in the country, a recognition we received once again in 2019. Our Police Department employs the most effective, responsive and up-to-date policies and scenario based de-escalation training models. This is evidenced by our ninth reaccreditation through the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) in both Law Enforcement and the 911 Communications Center. As you will see in the pages of this report, we found many innovative ways to keep our community safe and provide extraordinary service to the community in 2019.

The restructuring of our Department in 2019 was a critical step toward optimizing our operations. The addition of an administrative division, led by a new deputy director, has better aligned our staff to serve the community, particularly in the area of leveraging technology and data to deploy personnel, solve crimes, shorten response times and educate the community.

The successes of our Patrol and Investigations divisions in the last year are clear, as well. Our staff effectively worked through a number of major cases and solved two homicides in 2019. They diffused high-risk incidents and arrested violent offenders while also conducting proactive patrols and traffic enforcement. Most importantly, they saved lives.

In 2019, 21 of our NPD staff responded to a deadly warehouse shooting to assist the Aurora Police Department and were instrumental in bringing that incident to an end without further loss of civilian life. One of our officers calmly used de-escalation tactics in an attempt to persuade an armed, suicidal man not to harm himself or anyone else. Officers also saved a child from drowning in a retention pond, pulled three people from a burning building and administered Narcan to individuals suffering from drug overdoses, among other life-saving acts.

The heroism and commitment to service by our staff is second to none, as evidenced by these examples and the countless more not included in this report. The continued success of our Department is a testament to the character of people we employ as well as the quality of the training program we have implemented. Our training program will continue to play a critical role in the development of our workforce, which continues to evolve as the number of individuals eligible for retirement continues to increase. As new officers are brought on and new leaders are promoted, their training is essential to their success and maintaining the level of service our community deserves and has come to expect.

As we reflect on the last year and look forward to the next, we will continue to build upon our successes to make our department and our community even stronger in years to come.



Robert Marshall
Chief of Police

**It is our mission to provide extraordinary service to the community
while protecting life and property.**

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*In memory of Chief Robert Worthel,
to honor his service and sacrifice.*

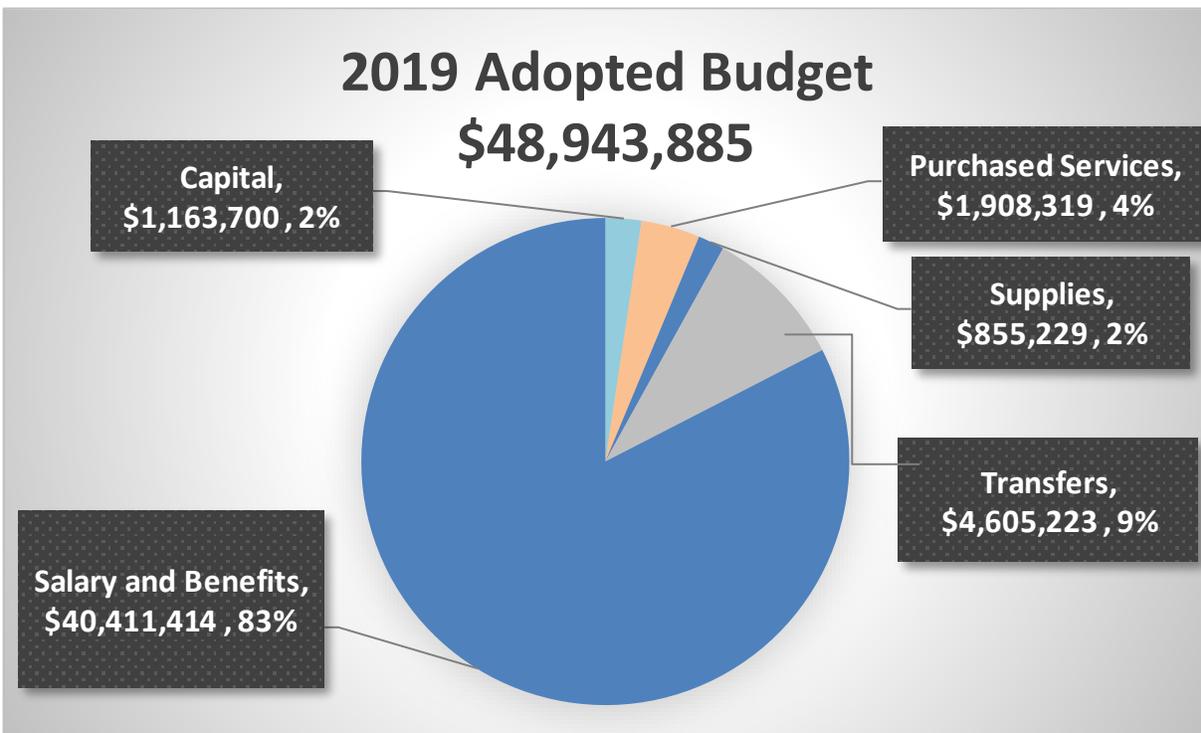
On the 92nd anniversary of his line-of-duty death, the Naperville Police Department honored Chief Robert Worthel for his service to the community. The intersection of Washington and School streets, where he was killed on September 24, 1927, was named Chief Robert Worthel Memorial Way, and the Department was presented with a remembrance chair from Saving A Hero's Place.



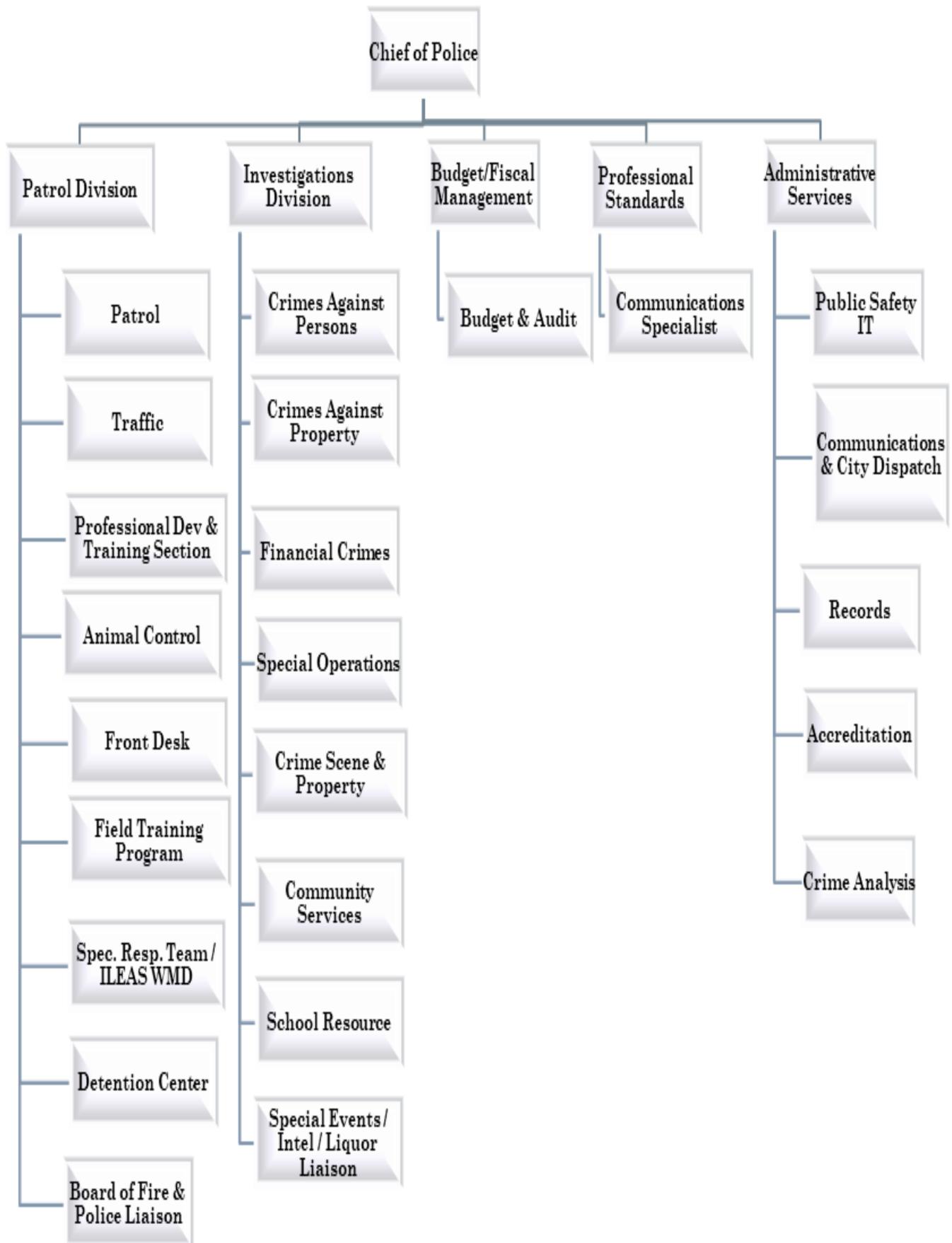
STAFFING TABLE

Total Personnel		266.125	
Sworn Personnel-169 FTEs			
Chief	1	Sergeant	24
Deputy Chief	2	Officer	134
Commander	8		
Civilian Personnel-97.125 FTEs			
Administrative Assistant	3.625	Customer Service Assistant	1
Administrative Assistant II	1	Deputy Director	1
Accreditation & Compliance Coordinator	1	Detention Officer	5
Animal Control Officer	3	Dispatcher	10
Animal Control Supervisor	1	Investigations Specialist	1
Budget & Administrative Coordinator	1	Police Services Officer	3.5
Communications Manager	1	Property/Digital Technician	3
Communications Supervisor	4	Records Manager	1
Community Service Officer	10	Records Specialist	5
Crime Analyst	2	Social Worker	2
Crime Prevention Specialist	3.5	Telecommunicator	25.5
Crime Scene & Property Unit Supervisor	1	Vehicle Reclamation Officer	1
Crime Scene Technician	5	Victim Advocate	1

BUDGET



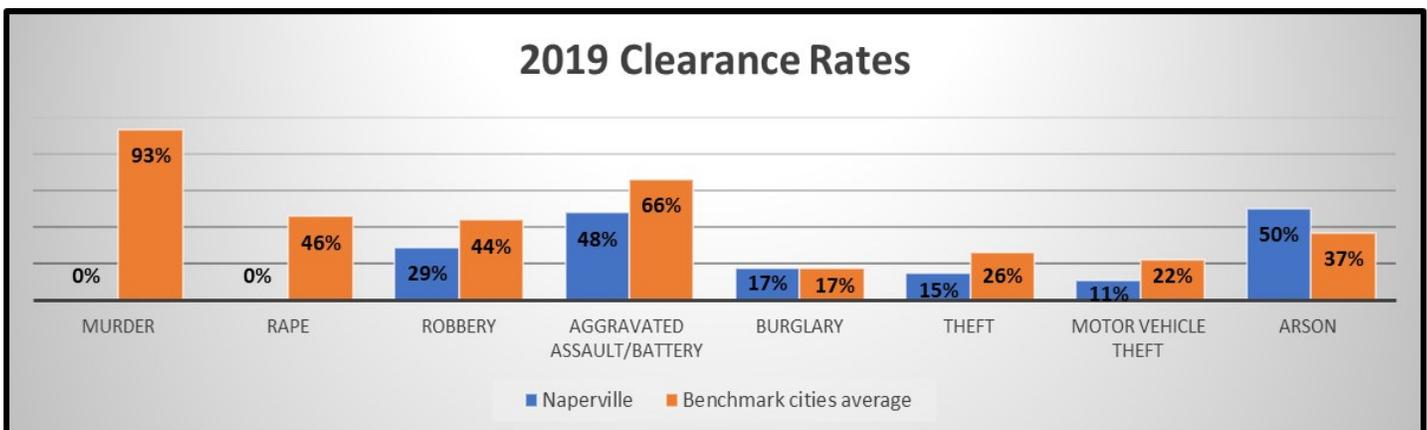
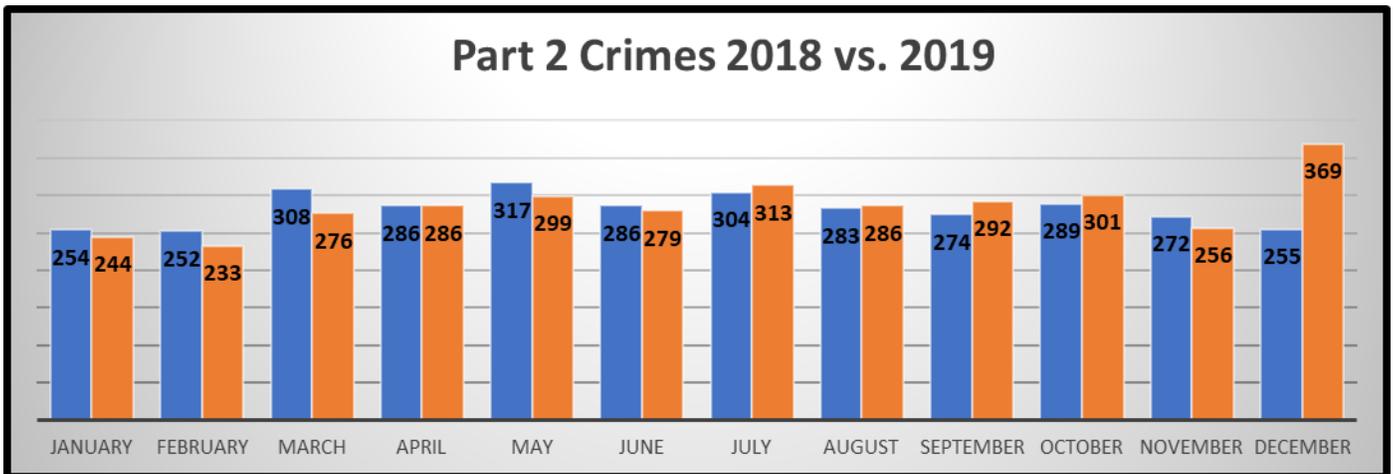
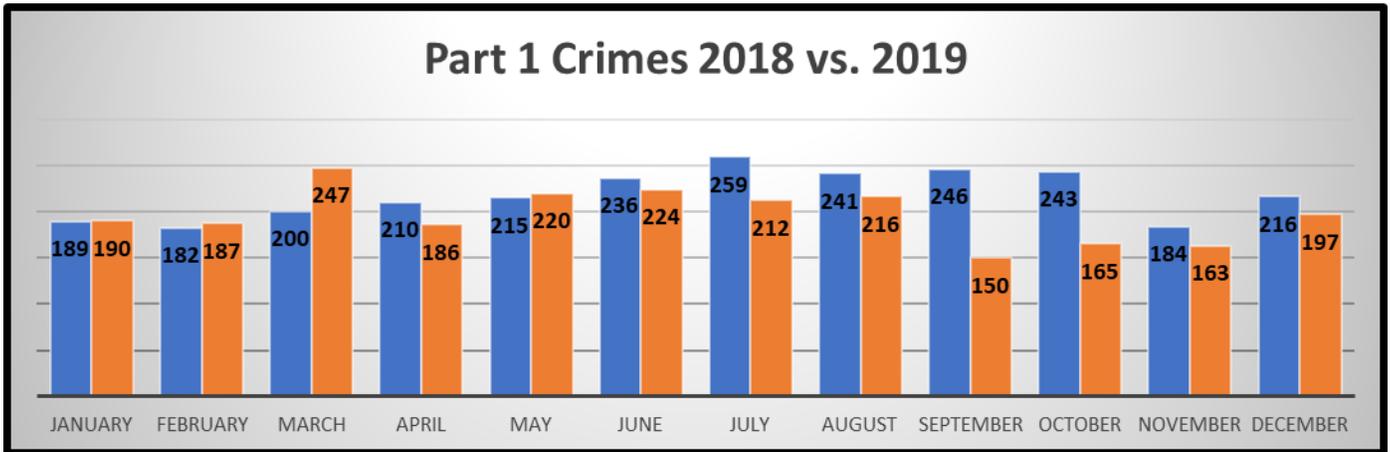
ORGANIZATIONAL CHART

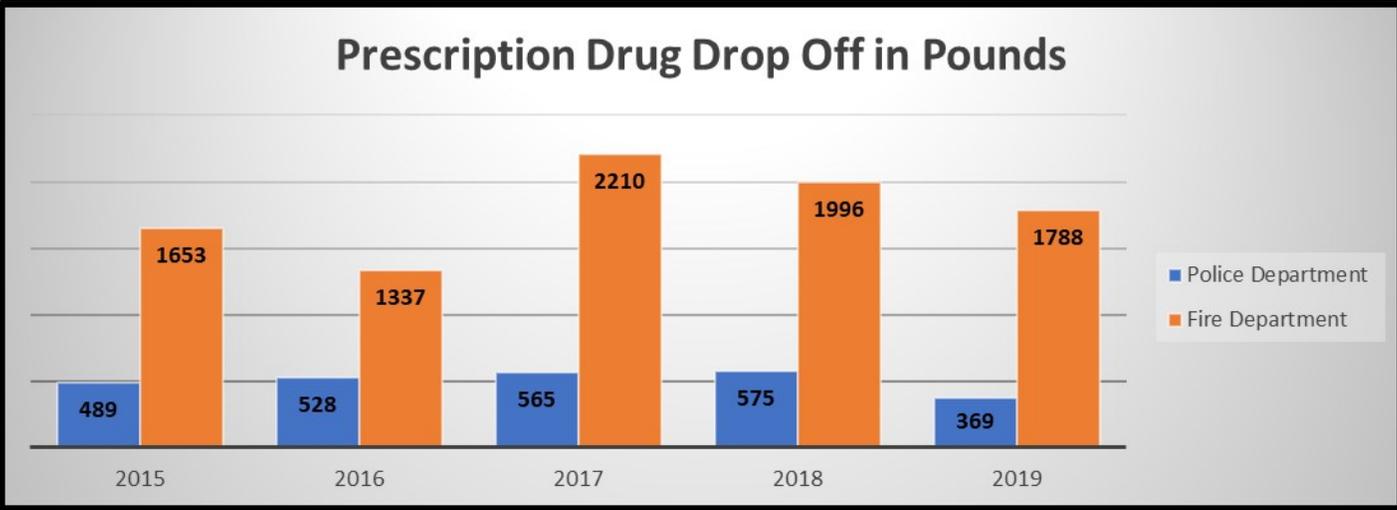
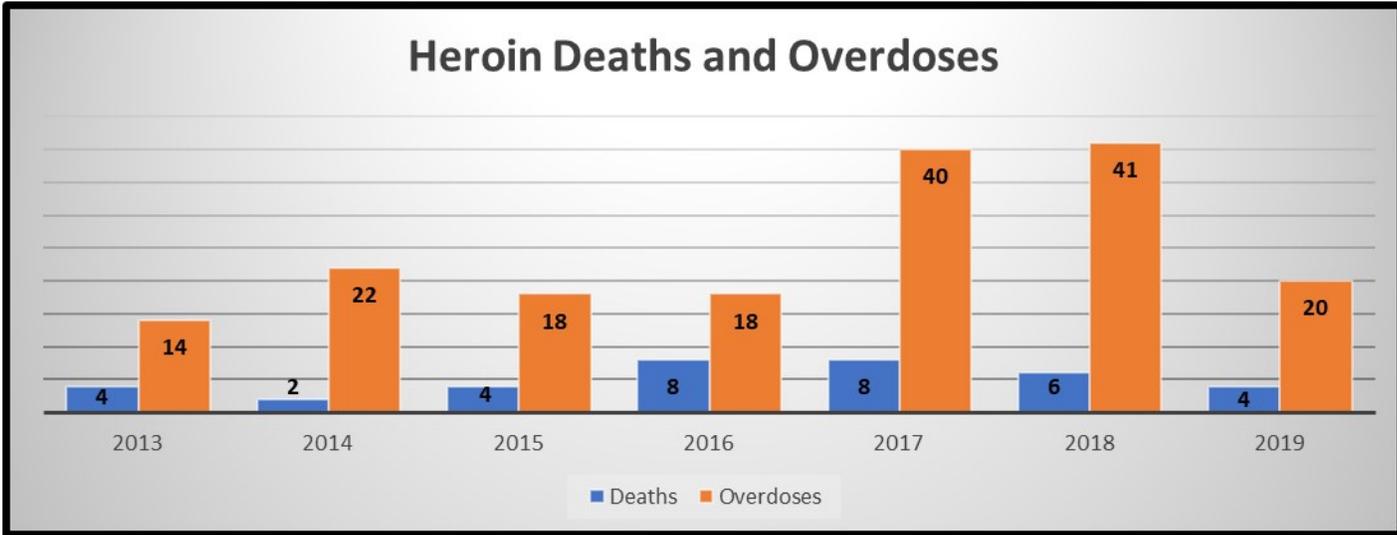
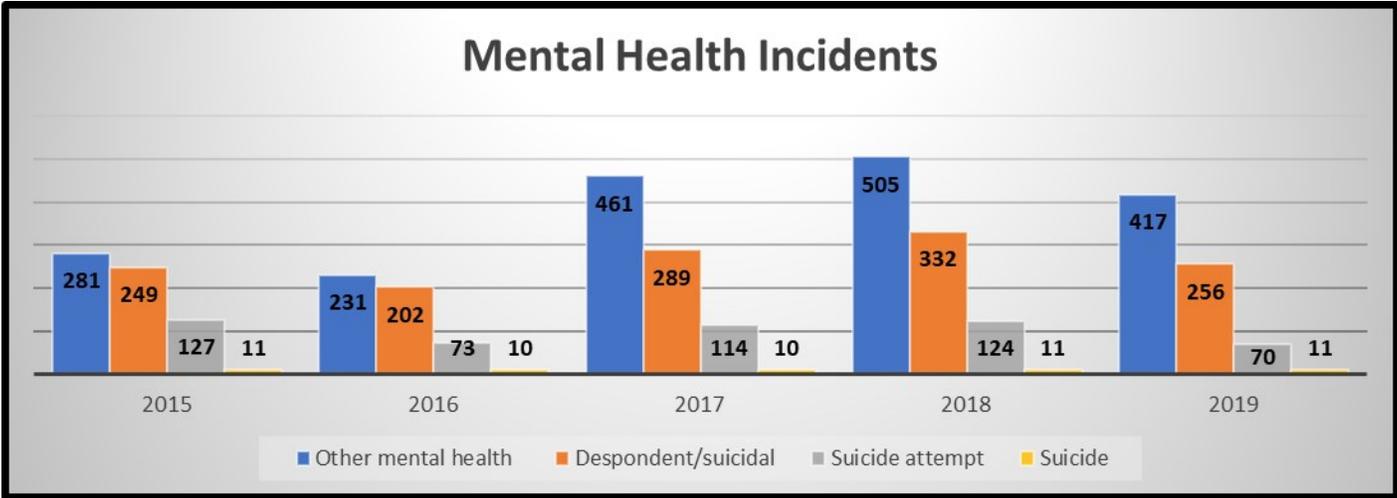


CRIME STATISTICS

Part 1 Crimes include both violent and property crimes such as aggravated assault, murder, criminal sexual assault, robbery, arson, burglary, theft and motor vehicle theft.

Part 2 Crimes include all other crimes such as: simple assaults, receiving stolen property, weapon violations, forgery/counterfeiting, embezzlement/fraud, prostitution, sex crimes, crimes against family/child, narcotic drug laws, liquor laws, drunkenness, disturbing the peace, disorderly conduct, gambling, DUI and moving traffic violations.





COMMUNITY ENGAGEMENT

Naperville may have a small-town feel, but it is actually a bustling city. Naperville boasts nearly 150,000 residents and 39 square miles of residential, commercial, recreational and industrial development, making it the fourth largest city in the State of Illinois. Yet, we regularly manage to make it onto prestigious national “best places to live” and “safest cities” lists. These recognitions almost always include a public safety component, and we attribute part of our success in that area to our partnership with the community.

A citizenry engaged in crime prevention and public safety is critical to maintaining a low crime rate. In 2019, we continued our community engagement initiatives by hosting our Citizen and Youth Police Academies, Chats with the Chief, active shooter training and various presentations and classes. Our department also launched a partnership with the ‘Neighbors’ by Ring app to improve neighborhood safety through technology and communication.

Our 2019 Safer Naper campaign featured a mix of presentations, videos, social media posts and events aimed at increasing crime prevention awareness. Our staff targeted specific audiences based on crime prevention needs. They worked with schools to reduce locker thefts, with daycare centers to raise awareness of smash-and-grab car burglaries and with the libraries to reach parents of small children who might wander, among many other campaigns.



Social media also continued to provide a valuable means of assisting the department in meeting community outreach and crime prevention objectives. In 2019, the Department's Twitter account (www.twitter.com/napervillepd) grew by more than 1,300 followers while the Department's Facebook account (www.facebook.com/napervillepd) grew by nearly 2,500 people!

Crime is a community problem and requires a community solution. Fortunately, Naperville's sense of community is strong, and we have the partnerships, low crime rate and consistent ranking as one of America's safest cities to prove it!

Reading Buddy Program

This mentoring program builds a positive relationship with the students at Mill Street School. Each school week, police department employees meet individually with students selected by the classroom teacher. Twice each year Map #363 sponsors a party for the students in the program. Additionally, each student receives books throughout the year to promote the joy of reading and to assist the students in building their own personal library at home.



STEM and STEAM Nights

Members of the Naperville Police Department served as presenters and resources for a multitude of STEM and STEAM nights in our local schools. These family events focus on Science, Technology, Engineering, Math, and occasionally, Art. Students attending these special programs learn all about different aspects of police work including the science behind radar, fingerprinting, alternate light sources, and shoe print casting. These hands-on activities engage residents of all ages and help them understand how we use science and technology in our everyday duties.



Safe @ Home Classes

The Naperville Police Department, in partnership with Safety Town, conducted seven "Safe @ Home" classes in 2019. These classes taught 4th through 6th graders how to be safe when home by themselves. Attendees learned how to handle emergencies and what to do in common situations, such as when someone comes to the door or calls on the phone. With the growing number of children taking care of themselves for short periods of time, or even for a few hours after school until their parents arrive home after work, the Naperville Police Department saw the need for this type of education. One of the unique aspects of the course is parent participation. During the last 20 minutes of each session parents are invited to join their child to discuss what was learned and to discuss expectations and guidelines when home alone.



Supporting Our Local Scouts

The Naperville Police Department continues to provide many opportunities for Scouts to meet their various badge and rank advancement requirements that include a law enforcement component. In 2019, over 600 Scouts toured our building and gained a greater insight into police operations. Additionally, 120 Boy Scouts earned merit badges either in Traffic Safety, Fingerprinting, or Crime Prevention. Cub Scouts worked towards their "Forensics" elective and Girl Scouts earned their "Detective" badge by working through a mock crime scene set up at Safety Town. Using forensic science, Scouts examined fingerprints, shoe impressions, chromatography, and unknown powders to develop suspects and determine who committed the crime.



COMMUNITY ENGAGEMENT

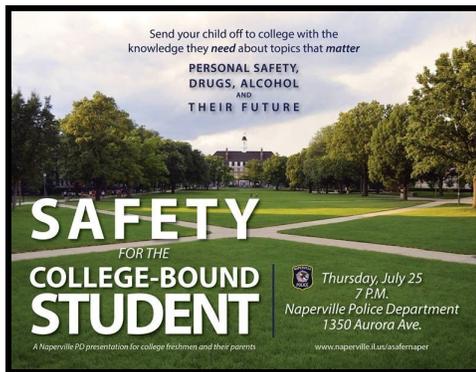
School-Based Programming

The Naperville Police Department is committed to educating residents of all ages. This education starts at a very young age and is reinforced throughout their lives. Safety programming provided by Community Education Specialists within all schools in Naperville includes instruction on how to be safe on the internet, when home alone and when out in the community. In addition to school-based programming, members of the Department also promote safety through lessons taught at Safety Town, community presentations, safety fairs, and at day care centers. In 2019, over 10,000 children under the age of 10 years old were taught important safety rules and guidelines.



Campus Safety

Before students headed to campuses across the nation, members of the Community Services Section offered a presentation to arm students with knowledge and skills to keep themselves and their property safe. Attendees learned about the dangers of campus life, and were given strong crime prevention strategies to keep them from being victimized. The presentation had two distinct areas of focus. The first focus concerned making good choices as they related to drugs, alcohol, social media and the law, including understanding the consequences. The second area of focus was personal safety.



Naperville-Lisle Townships Triad

The Naperville-Lisle Townships Triad is a senior organization comprised of law enforcement, senior organizations and residents with goals to reduce the criminal victimization of older citizens and enhance the delivery of services to the senior population. It focuses on reducing unwarranted fear of crime and improving the quality of life for seniors. Together we co-sponsor an annual senior picnic at the VFW, a senior housing expo, and a senior conference with over 250 attendees at the municipal center.



Caring Hands

In 2019, we launched the Caring Hands program, which allows residents to voluntarily provide Naperville's first responders with critical information about themselves or loved ones with developmental, intellectual, medical and/or physical disabilities who may require special assistance during an emergency or non-emergency situation. Information provided includes a participant photo, methods of communication, sensory and medical issues as well as approach and de-escalation techniques. This allows the appropriate first responders to receive the necessary information about the member of the household who may require special attention or care before they even arrive at the scene. Additional information about this voluntary program is available online at www.naperville.il.us/caringhands.



Shred Event

In April, the Naperville Police Department hosted its third annual shred event in partnership with the Naperville Park District. This event was designed to bring awareness to residents about identity theft and fraud prevention and to encourage the shredding of their confidential documents. More than 25,000 pounds of paper were shredded at this free event!

National Night Out

This was the City's 24th year participating in this community campaign that promotes partnerships and builds camaraderie to make our neighborhoods safer places to live. National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community. A community kickoff event was held at Centennial Beach on August 5, followed by almost 50 neighborhood events on August 6. During the neighborhood events, residents throughout Naperville and across the nation were asked to turn on their porch lights, lock their doors and unite to spend the evening outside with their neighbors, police officers, firefighters and other City personnel at cookouts, block parties and neighborhood parades. This was the City's fifth year partnering with a local non-for-profit organization in conjunction with National Night Out. Participating neighborhoods donated items to benefit Family Shelter Service of DuPage County.



Public Safety Open House

The Naperville Police & Fire departments held their annual Public Safety Open House in September to showcase both departments. The Naperville Police presented K9, SRT, and DUI arrest demonstrations. Police & fire vehicles were on display along with educational tables from Forensics, Crime Prevention, PSAP, and Animal Control.



COMMUNITY ENGAGEMENT

Crime Prevention Calendar

The Naperville Police Department published its 33rd edition of the Crime Prevention Calendar. McGruff was chosen for the front cover of the 2019-2020 calendar to celebrate the 40th anniversary of this iconic symbol of crime prevention. This community service project was developed as a tool to reinforce good safety rules and to create a partnership between the schools, service organizations and police department. Students create artwork featured in the calendar, and each school selects the posters that are then judged for inclusion in the final project. Local service organizations, including the Exchange Club and Crime Stoppers, along with Naperville School Districts 203 and 204 and the private schools, help fund the printing of the calendar. Each year, approximately 22,000 calendars are distributed free of charge to K-5th grade students in all area elementary schools. The artists whose artwork is chosen to be included in the calendar are recognized by Police Chief Robert Marshall and Mayor Steve Chirico.



Animal Crime Stoppers

Established in 1982, Naperville Crime Stoppers has been soliciting tips regarding crimes for over 36 years. Recently, they added another division, "Animal Crime Stoppers." This new division allows citizens to anonymously report animal cruelty, abuse, or neglect. It gives a voice to those that don't have voices of their own. Tips may include such things as animals left outside in dangerous weather conditions or other types of abuse such as physical harm or dog fighting. Working closely with the Department's Animal Control Unit, these tips are investigated and often lead to the discovery of other crimes within the home. Tipsters remain anonymous, which may encourage those that want to do the right thing, but are afraid of retribution, to report the abuse or neglect. Tipsters may also receive an award of up to a \$1,000.00 if their tip results in an arrest. With this new division, Naperville Crime Stoppers helps protect not only people and property, but now pets as well. Anyone with information regarding a crime that has been committed, or information about a crime that is going to happen, can call the tip-line at 630-420-6006. Of course, if an animal or person is in immediate danger, call 911!



**Anonymous Report Animal
CRUELTY, ABUSE or NEGLECT
(630) 420-6006**



**CASH
REWARDS
up to \$1,000**

COMMUNITY RADIO WATCH

The Naperville Community Radio Watch (CRW) is a 501(c)(3) group of citizen volunteers who are passionate about keeping their hometown safe. Since its inception in 1982, the CRW has logged thousands of patrol hours, acting as additional eyes and ears for the Naperville Police Department.



CRW members do not replace patrol officer activities, but serve as additional individuals trained in police observation capabilities to reduce crime and enhance public safety. These volunteers are police department ambassadors. They are all eager to learn and assist where they are needed. Anyone interested in volunteering should contact Sergeant Brad Marsh at marshb@naperville.il.us. Volunteers are subject to a background check, will attend a monthly meeting, and then be trained by a selected team member. Upon training completion, individuals are sworn in and given a CRW badge. CRW members regularly volunteer to provide help in the following areas:

- Mobile device violations
- Neighborhood/residential burglary patrols
- Radar patrols
- Event & parade security patrol
- Bicycle safety program
- Overnight security patrol
- Seat belt surveys
- Naperville Police Department facility tours

POLICE CHAPLAINS

The Naperville Police Department Association of Police Chaplains has been operating since July 18, 1977. This not-for-profit 501(c)(3) organization is funded through private donations and is a public service for the department and the citizens of Naperville. The 2019 Board includes President Kurt Lange, Vice President Mike Spitali, Treasurer Mike Curtis, and Secretary Steve Spangenberg.

Law enforcement officers request a chaplain in situations involving spiritual or emotional issues. Each chaplain is on call for one week-long period every month and their time is completely donated. Several denominations are represented by the clergy of the association. Citizens can reach the on-call chaplain by calling the Naperville Police Department at (630)420-6666 to request services. Police chaplains regularly provide help in the following areas at no cost:



- Transient assistance
- Death notifications
- Bereavement counseling
- Traumatic event counseling
- Spiritual counseling
- Invocations for ceremonies and events
- Community event volunteering
- Mental health and ALICE® training
- Representation on the NPD Peer Support Team

Thank you to Safety Town for the donation to the Chaplain's Association.

CITIZENS APPRECIATE PUBLIC SAFETY

Citizens Appreciate Public Safety (CAPS) is a community group with a sole purpose to recognize individuals in the Naperville Police and Fire departments for their contributions to the community. Each year, citizens can nominate officers and civilian employees of the Department who have displayed an interest in the citizens of Naperville in a manner that is beyond the call of duty, and who have shown a genuine concern for the welfare and well-being of the City's residents. Congratulations to all of the recipients who received CAPS awards as well as various other Department awards in 2019.

CAPS Awards

Officers Martin Franken, Ken Keating, Jordan Koziel and Ryan Suthard;
Commander Anthony Mannino

Board of Fire & Police Commissioner's Award

Officer Jordan Koziel

A. George Pradel Award for Public Service

Officer Martin Franken



Telecommunicator of the Year Award

Retired Communications Manager Kalah Considine

Chief's Commendation

Detective Kenneth Czubak and Crime Scene Technician Jamie Griffith

Meritorious Unit Award

Crime Scene Technicians Jamie Griffith and Christopher Krzos; Detectives Steve Baker, Kenneth Czubak, Paul Elliott, Erin Gibler, Daniel Ragusa, John Reed, and Michael Umbenhower; Sergeants Richard Arsenault and Tim Black; Commander Robert Lee

Life Saving Award

Officer Ryan Suthard

Medal for Meritorious Service

Sergeant Bernard Keegan

Medal for Distinguished Service

Officer Courtney Madden

Medal of Valor

Firefighter/Paramedics Kirk Diaz and Tammey Morris; Officers Emily Heikes, Shaun Ferguson, Jordan Koziel, and Shawn Moy; Sergeant Tim Black

SERVICE AWARDS

In June, the Sons of the American Revolution Fox Valley Chapter presented a Heroism Award to the Naperville Police Department and a Emergency Medical Services Award to the Naperville Fire Department. The awards represent the Chapter's appreciation for these departments' heroic response to the mass shooting at the Henry Pratt Company in Aurora in February, going above the call of duty, and serving our community daily with distinction and honor.



Congratulations to Sergeant Brad Marsh on being named the Exchange Club Police Officer of the Year for his part in rescuing a child that fell through ice into a pond during the winter. He was also recognized for his involvement in establishing a Crisis Intervention Team within the Naperville Police and Fire departments to educate and train first responders how best to respond to mental health-related incidents.

In October, Officer Jordan Koziel received the Award of Valor from the One Hundred Club of DuPage County. Officer Koziel was awarded this great honor for his courageous and compassionate response to an extremely tense incident involving a man with a gun in January.



STAFF ACHIEVEMENTS

The following personnel celebrated milestone employment anniversaries with our Department. This recognition highlights their individual importance as a member of our Department. Collectively, we will continue to provide professional, high quality, and effective police service in partnership with the community.

5 Years

Officer Melynda Chlebek
Officer Peter Konow
Detective Conner Lain
Officer Alex Mumenthal
Officer Colton Parchem
Officer Timothy Thorpe
Officer Victor Velasquez

10 Years

Telecommunicator Stacy Walker

15 Years

Detective Timothy Boogerd
Detective Kenneth Czubak
Detention Officer Tammy Loan
Officer Michael McLean
Detective William Stahulak
Commander Jason Stubler

20 Years

Sergeant Richard Arsenault
Officer William Carlson
Property Custodian II Amy Cummings
Sergeant Russell Davis
Officer Sean Driscoll
Officer Matthew Fletcher
Officer Juan Leon
Sergeant Jon Pope
Dispatcher Patrick Samek
Officer Frank Tonkovich
Dispatcher Barbara Zerna

25 Years

Sergeant Timothy Black
Officer Scott Hiestand
Officer Kenneth Keating
Telecommunicator Margaret Kochurka
Deputy Chief Robert Lee
Sergeant Bradley Marsh
Officer Jason Oganovich
Officer Roger Otto
Commander Michael Son

30 Years



Animal Control Supervisor Joanne Aul,
Officer Mark English and Officer Mark Winter

35 Years

IT Telecommunications Technician Dirk Wolgast

40 Years

Crime Scene Technician James Griffith

Promotions

Congratulations to those who were promoted in 2019:

Emer. Comm. Supr. Kristy Parchem
Sergeant Timothy Curran
Sergeant Russell Davis
Sergeant Ben Moehring
Sergeant Gregory Rink
Sergeant Matthew Wagner
Commander Sherry Meine
Commander Steve Schindlbeck
Commander Jason Zbrozek
Deputy Chief Robert Lee

Retirements

Congratulations to those who retired in 2019:

Records Specialist Cindy Neupert
Emer. Comm. Mgr. Kalah Considine
Officer Robert Carlson
Officer Tracy Heusinkveld
Commander Ken Gettemy
Commander Lee Martin

OFFICE OF PROFESSIONAL STANDARDS

The Office of Professional Standards handles three very important functions within the police Department: commendations, internal investigations and media relations. The Office of Professional Standards' activity has increased as a result of citizens using social media as a way of notifying the Department of commendable actions and/or alleged misconduct.

In 2019, 93 employees are awarded commendations. Fifty-four of these commendations were from citizens who had contact with Naperville Police Department employees. Many of the commendations consisted of individuals expressing their gratitude for services rendered or complimenting Naperville Police employees for their professionalism and/or performance of their duties. *If you had a contact with a police officer where you felt they demonstrated great service and professionalism, please contact us at 630-420-4137 and let us know so we may recognize these efforts.*

It is the policy of the Naperville Police Department to investigate all allegations of employee misconduct. The Office of Professional Standards is responsible for the investigation of complaints made against the Department or its employees. In 2019, the Department received 27 citizen complaints of misconduct involving 27 sworn employees and 3 non-sworn employees. Seven of the complaints made by citizens were sustained; 21 of the complaints were unfounded, 3 were inquiries and 1 was no conclusion.

CALEA ACCREDITATION

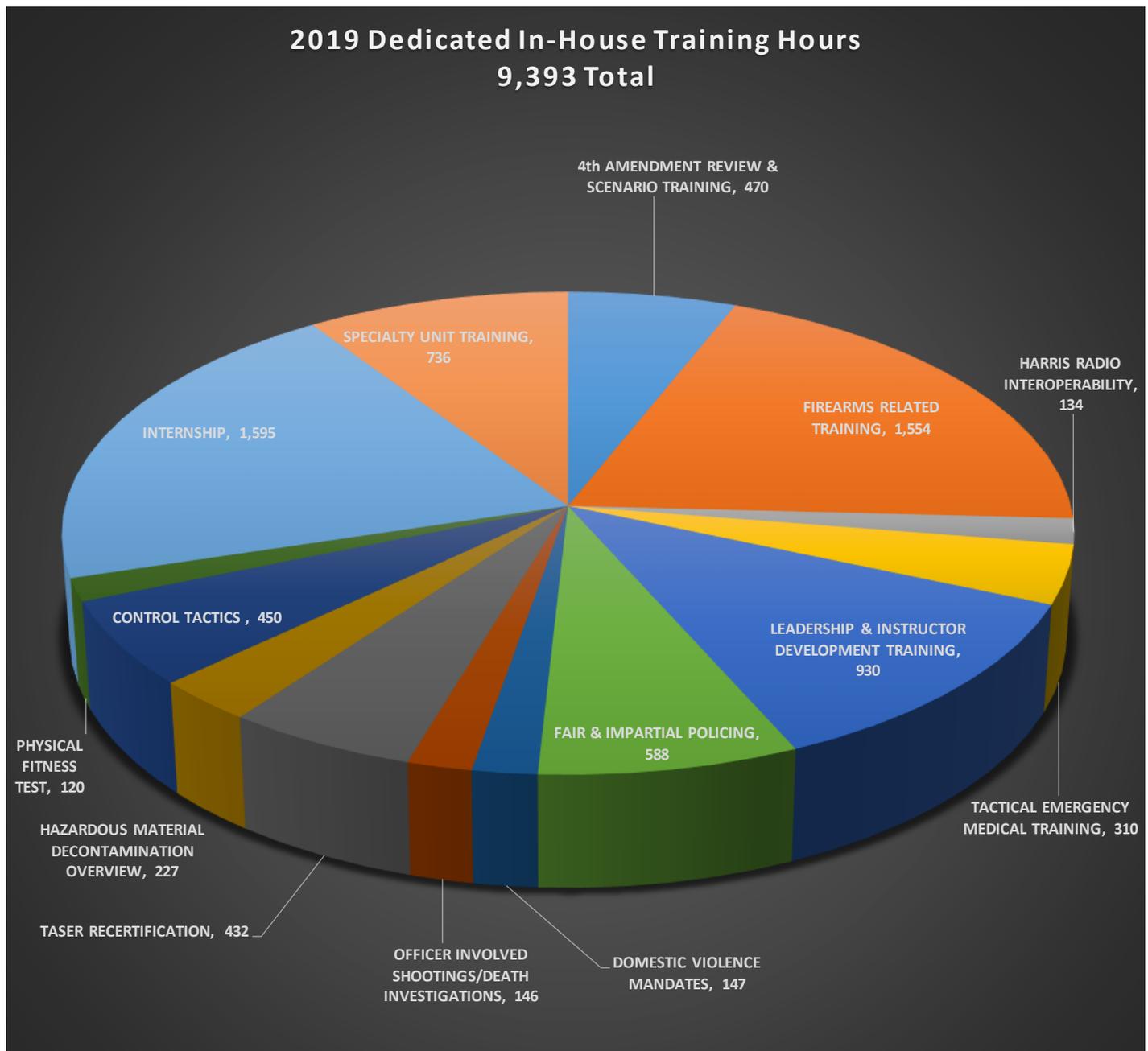
In December of 2019, the Naperville Police Department and the Communications Section successfully underwent an on-site assessment for reaccreditation by the Commission on Accreditation for Law Enforcement Agencies, Inc (CALEA). The reaccreditation process requires agencies to comply with standards in five basic areas - policy and procedures, administrations, operations, support services, and communications. The on-site assessment was the second time that the Police Department's Law Enforcement and Communications standards were assessed concurrently by CALEA. The Police Department was first accredited in 1992 and its Communications Section in 2001. The Police Department and its Communications Section appeared before the review committee of CALEA Commissioners in March 2020 in anticipation of receiving its reaccreditation award. The Naperville Police Department is committed to maintaining the best professional practices and policies in its service to the public.



PROFESSIONAL DEVELOPMENT & TRAINING SECTION

During 2019, the Professional Development and Training Unit provided 9,393 hours of training for the Department. These hours consisted of a plethora of topics including 4th Amendment review and scenarios, firearms related training, tactical emergency medical training, leadership and instructor development training, fair and impartial policing, domestic violence mandates, officer involved shootings and death investigations, Taser recertification, hazardous material decontamination overview, control tactics and a physical fitness test.

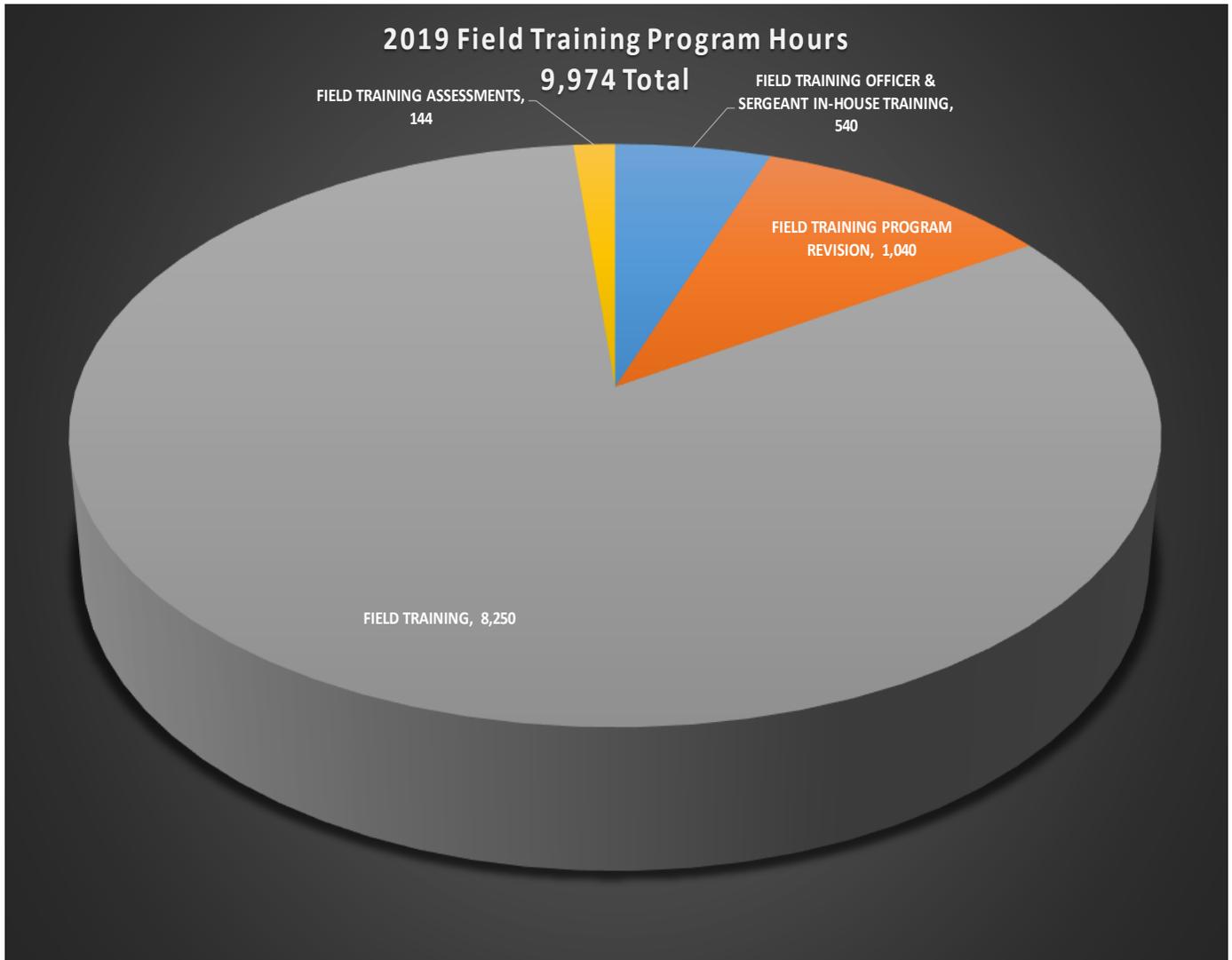
In addition, the Professional Development and Training Unit interviewed, selected and trained 22 college students who participated in the Naperville Police Department Internship Program. These interns were exposed to training similar, if not equal, to the level of training police cadets receive in the Police Academy. Since 2014, the internship program has seen a 40% job placement rate in the law enforcement field. The Naperville Police Department is the highest single beneficiary of former interns, proving the program's immeasurable recruiting and retention value.



All aspects of the Field Training Program were revised in 2019. Changes included:

- selecting three new field training officers
- auditing all tasks required in the progressive field training cycles
- introducing and educating the existing field training officers and supervisors on the updated standards

This amounted to the oversight of approximately 9,974 field training hours for the unit.



Field Training: The instruction of all newly hired police officers



RECORDS SECTION

For 2019, the Naperville Police Records Section efficiently facilitated expungement and seal order processing, court case filings through the transmittal process, fulfillment of Freedom of Information Act (FOIA) requests, and addressed all incoming requests received from county courthouses and outside agencies. Additionally, the section continues to effectively convert all received documents into an electronic medium, which saves on both retrieval time and storage, as physical records are disposed of locally through an environmentally friendly method. Most importantly, the section is one of the first points of contact to the public; providing exemplary customer service to all.

The Records Section will continue to strive towards greater efficiency through procedure/workflow mapping and analysis, investigating data automation methods and researching new records management systems, while welcoming new colleagues to best to serve the organization and the community.

2019 RECORDS BY THE NUMBERS



3,959		ACCIDENT REPORTS PROCESSED
1,367		COURT NOTICES DELIVERED
11,264		COURT CASES GENERATED
264		EXPUNGEMENTS & SEALS PROCESSED
1,057		STATE'S ATTORNEY REQUESTS (SINCE JULY 2019)
77		SUBPOENAS PROCESSED (SINCE JULY 2019)
16,329		NAMES VALIDATED INTO DATABASE
1,183		HOURS ON F.O.I.A. REQUESTS
1,809		F.O.I.A. REQUESTS COMPLETED
511		PARKING APPEAL COMMUNICATIONS SENT
15,918		PARKING TICKETS ISSUED
34		PARKING TICKETS SENT TO COURT
4,601		PAST DUE PARKING LETTERS GENERATED
1,806		BACKGROUND CHECKS (SINCE JULY 2019)
334		INSURANCE REQUESTS (SINCE JULY 2019)
9,640		PHONE CALLS TAKEN
25,366		E-TICKET VIOLATIONS PROCESSED

COMMUNICATIONS SECTION

2019 Public Safety Answering Point (PSAP) Highlights

- Handled **51,466** 9-1-1 calls, averaging 141 calls per day
- Answered **107,347** administrative/non-emergency calls, averaging 294 calls per day
- Processed **94,995** police event tickets
- Handled **15,529** Fire/Emergency Medical Service related incidents
- 100% of our telecommunicators are trained in Crisis Intervention (CIT)
- Successfully completed our 6th CALEA accreditation for the Emergency Communications Section
- Retirement of Emergency Communications Manager Kalah Considine after 42 years of service
- Appointment of Deputy Director of Administrative Services Russ Matson in April 2019
- Promotion of Emergency Communications Manager Stacey Edwards in June 2019
- Promotion of Emergency Communications Supervisor Kristy Parchem in September 2019
- Addition of Jen Raitt to our Tactical Dispatch Team

Public Education Team

The Communications Section participated in various Public Safety Education events throughout 2019. Several 9-1-1 Telecommunicators provided interactive training throughout the summer at Naperville's Safety Town events demonstrating how to properly use 9-1-1. They also participated in other annual city events such as National Night Out and the Public Safety Open House. This section enjoys interacting with the citizens of Naperville and attending speaking engagements at high schools and senior citizen facilities, as well as presenting for the Citizen Police Academy and to special needs groups. Members of the public were also able to visit our 9-1-1 Center and witness the great service provided to the City of Naperville first hand during a scheduled sit-along.



Call of the Quarter & NFD Survivor's Banquet

In 2015, Edward Hospital initiated the "Call of the Quarter" award program, in which call submissions from every department within the Edward Hospital EMS System are evaluated. In the first quarter of 2019, Naperville Fire Department was selected to receive this award for saving the life of a choking patient. All involved Naperville employees were recognized for the positive outcome of this call, which included 9-1-1 Call Taker Mike Stys and Fire Dispatcher Theresa Harris. In June, staff from Edward Hospital, Naperville Fire Department and the PSAP management team joined together for a ceremony to recognize everyone that contributed to saving a citizen's life.

During the Fire Department Survivor's Banquet, Telecommunicators Mike Rafferty, Joan Marquardt, Harold Downs, Gina Leato, Allegra Glienke, Stacy Walker, and Kim McCarthy were recognized for their outstanding work that contributed to the saving of several lives during cardiac arrest events.

Telecommunicator Recognition

In 2019, each of our 9-1-1 Telecommunicators were recognized for their continued dedication to their job and the City of Naperville. Telecommunicators Nick Nigro (Call Taker of the Year), Allegra Glienke (Certified Trainer of the Year), and Harold Downs (Top Organizational Attendance) were recognized for exceptional service during National Telecommunicator Week. Several others were recognized for exceptional work during the Naperville CAPS Fire Department Awards Ceremony.

CRIME SCENE UNIT

The Naperville Police Department Crime Scene Unit has a staff of five civilian Crime Scene Technicians and a civilian supervisor who are specially trained, equipped, and assigned to work any type of crime against property and crime against people calls. They have also acquired the duties of video collection in the exponentially growing field of digital media evidence.

All Crime Scene Technicians have successfully obtained crime scene certification through the International Association for Identification. This certification requires each employee to complete Crime Scene Certification Board-approved continuing education courses and to pass a rigorous testing process.

The Crime Scene Unit continued to provide presentations to numerous groups throughout the year. Many of these presentations had mock crime scenes so attendees could participate in a "CSI experience." CSU members were active in STEM nights, NPD Citizen and Youth Police academies, the Public Safety Open House, Scout programs, and Crime Time through the Naperville Public Library. The team also worked with Neuqua Valley High School staff to create a CSI activity highlighting careers in science and applied classroom content to a real-life situation.



VEHICLE RECLAMATION

The Vehicle Reclamation Officer is responsible for processing towed vehicles resulting from arrests, accidents, abandonments and Article 36 vehicle seizures. In addition, this position oversees the issuance and renewals of the Department's tow license contracts and monitors the performance of each licensee.

Highlights include:

- **2,297** calls for tow rotation service
- **473** administrative tow fee assessments
- **42** Article 36 seizures filed
- **8** court awarded Article 36 vehicles were auctioned through city-contracted Insurance Auto Auctions. Then due to a change in Illinois law **13** court awarded Article 36 seizure vehicles were sent to Clinton Auto Auction as directed by the Illinois State Police
- **119** Certificates of Purchase were processed
- **11** light duty, **5** medium duty and **2** heavy duty tow companies were approved for the 2020-2021 tow license contract period

EVIDENCE AND PROPERTY UNIT

The responsibility of the Evidence and Property Unit is to maintain a management system for evidence and property seized by the department. The management system meets strict and legally sufficient standards for the handling, security and disposition of evidence and property. The unit is staffed by three full-time employees and one full-time supervisor.

Property Intake/Disposals

- The unit currently stores approximately **42,945** items.
- Approximately **9,565** items were received into the unit in 2019.
- There were approximately **4,444** items removed from the inventory through returns to owner, auction, departmental retention, transfer to other agencies and/or Records Section, forfeiture/seizure, recycling or disposal.
- Approximately **370** pounds of over the counter and prescription medications was collected from the designated drop box where citizens disposed of their unwanted medications.



Laboratory Submissions

This past year, approximately **414** requests for forensic laboratory analysis were received. Approximately **469** items of evidence were transferred to forensic laboratories:

- **305** items were submitted to the Illinois State Police Forensic Science Center
- **97** items were submitted to the DuPage County Crime Laboratory
- **8** items were submitted to the University of Illinois Chicago-Analytical Forensic Testing Laboratory
- **3** items were submitted to the Forensic Analytical Science Lab in California
- **56** items were prepared for in-house forensic analysis

Digital Imaging

In September 2019, the DuPage County State's Attorney's Office implemented a new case management system in an effort to streamline the exponential growth of cases that involve digital evidence. Instead of making copies of digital evidence onto discs, personnel is now able to upload these items via a portal for DCSAO access. Since going live, over 500 items have been uploaded.

- There were **739** memory cards submitted and downloaded
- There were approximately **33,049** images contained on memory cards
- There were **512** in-car videos downloaded
- There were approximately **72** video line-ups submitted and downloaded
- There were **1,061** requests for multi-media service (including 52 FOIA requests)

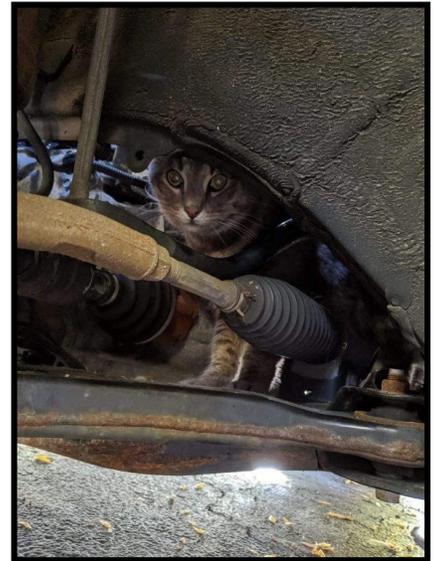


EVIDENCE

ANIMAL CONTROL UNIT

2019 Animal Care and Control Highlights

- Handled **4,929** calls for service where Animal Control Officers handled 90% of the workload
- Impounded **260** animals, transferred **110** cats and dogs to shelters and rescues, while **117** animals were reclaimed by the owners
- Handled over **1,400** nuisance wildlife calls in the field or by phone
- Engaged in a variety of community contacts including the Naperville Area Humane Society Kids Camp, ADOPT Pet Shelter Makin' Strides for Strays, and National Night Out
- Hired new Animal Control Officer Shannon Hedman in February
- Recruited the second Animal Control Intern in May
- The unit was accepted into the ASPCA FIR (Field Investigations & Response) Partner Program which sends skilled staff and volunteers to assist with field rescue, crime scene documentation and emergency sheltering. Some benefits include eligibility for response partner grants, access to FIR team experts, and resource sharing.
- The unit participated in the Wildlife Neighbor Pledge through the Humane Society of the United States
- All ACOs are certified National Control Officers, and are also certified in shelter management and animal First Aid and CPR.



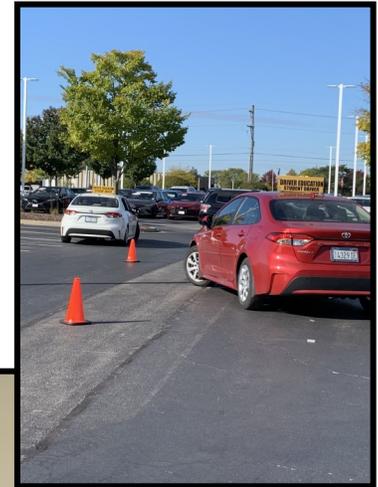
ACOs respond to a variety of calls for service such as working with aggressive animals, rescuing a stray cat from a car engine and reuniting it with the owner via microchip, and assisting strays or wildlife whether orphaned, injured or confused.



TRAFFIC SECTION

Driver's Education Classes

Throughout the year, the Traffic Unit and Community Services Section taught over 500 students about the dangers of impaired and distracted driving. The students experienced first hand how impairment affects driving as they drove a pre-determined course while wearing fatal vision goggles. These goggles simulate the visual and cognitive effects of intoxication. The students also operated a texting and driving simulator to discover how texting while driving impacts their safety. The students were also educated on what to do during a traffic stop.



Bike and Pedestrian Safety

Keeping our roadways safe for all users is a priority for the Naperville Police Department. In 2019, bike and pedestrian safety was taught at various elementary schools, safety fairs, and Cub Scout events by members of our Traffic and SRO units. Children and adults were taught how to correctly fit a bicycle helmet, the rules of the road and bike maintenance. Additionally, AAA's "School's Open, Drive Carefully," campaign was initiated at all 41 elementary schools, and we participated in National "Walk to School Day."



SPECIAL RESPONSE TEAM

The Naperville Special Response Team (SRT) is a highly-skilled group which exists for the primary purpose of providing enhanced response capabilities to critical incidents. The SRT is comprised of four entities: 21 police officers, 9 firefighter/paramedics, 9 crisis negotiators, and 5 tactical dispatchers, all of which work in collaboration to substantially reduce the risk of injury or loss of life to citizens, law enforcement officers, suspects, and at-risk subjects. Access to the best training and equipment afford the team increased options to successfully resolve crisis situations in the safest possible manner.

The Naperville Police Department also currently serves as the commanding agency for the Illinois Law Enforcement Alarm System (ILEAS) Region North Weapons of Mass Destruction Special Response Team (WMD SRT), a multi-jurisdictional unit comprised of northern Illinois officers and paramedics trained in special weapons and tactics and whose tasks revolve around counterterrorism interdiction with chemical, biological, radiological, and explosive threats. Because of the affiliation to ILEAS, Naperville Police Department is afforded specialized tactical equipment and vehicles through Homeland Security funding that allow for immediacy of response. These options offer Naperville advantages in deploying life-saving tools for rescue operations or casualty care in hazardous events.



SRT and WMD had 15 combined activations in 2019, two of which were the Henry Pratt mass casualty shooting and the state declared flood emergency in Monroe County. Members of both teams offered crucial assistance to agencies in need and served in roles integral to resolving those situations. The other team activations entailed local operations, mutual aid and special events. The SRT also routinely participates in community interaction and charitable events throughout the year.



Patrol personnel responded to a variety of calls for service and emergencies in 2019.

Officer-Involved Shooting

Officers responded to the parking lot in front of Los Burrito's restaurant in the 1200 block of west Ogden Avenue for a report of a suspicious subject. The subject was located in the parking lot on his knees with a firearm pointed at his head. Three officers and a sergeant responded and attempted to speak with the subject. The subject then stood up, advanced on the officers and pointed the firearm directly at them. An officer discharged his firearm, striking the subject, who was transported to Edward Hospital for treatment. The firearm possessed by the subject was recovered at the scene. No police officers were injured. The offender was charged with Aggravated Assault.

Multiple Warrants for Arrest

A Patrol officer initially handled a drive-off theft of gasoline. He obtained license plate information and determined the plate was stolen. The officer began an exhaustive, resource-based investigation which culminated with the identification of a large-scale crew operating in southern Wisconsin and northern Illinois involved in stolen plates, stolen autos, counterfeit money, stolen landscape equipment, etc. This officer's efforts included coordinating with multiple police departments including Mt. Pleasant (WI), Kenosha (WI), Milwaukee, Lisle, Aurora, North Aurora, St. Charles, and Elburn, as well as US Marshalls and the Illinois State Police. His information intelligence, and suspect identification proved crucial in a multi-agency, multi-warrant arrest.

Life Saving Efforts

Officers were dispatched to a residence to check on a female after friends became concerned she was going to harm herself. Upon arrival, the officers observed an unoccupied vehicle backed in front of an attached garage. Further examination revealed the vehicle was running and there was a vacuum hose attached to the exhaust pipe which lead into the closed garage. The officers acted quickly to remove the hose and made contact with the lethargic female. The subject was initially unwilling to go to the hospital, but the officers utilized crisis intervention skills and convinced her to go. Later at the hospital, the female admitted that she was attempting suicide. The officers involved received a Department Life Saving Award for this incident.

Retail Theft

Multiple officers and detectives responded to a call from Dick's Sporting Goods regarding retail theft suspects who were fighting with store personnel. Responding personnel located suspects nearby, eventually making a traffic stop on 75th Street. Multiple offenders were identified and placed in custody. After a thorough investigation, it was ultimately determined the subjects were responsible for several area thefts in the Chicagoland area.

Bank Robbery

Multiple officers and detectives responded to a bank robbery. Officers quickly obtained witness information and began a search of the area where a suspect was located and identified. The suspect had been previously arrested for bank robbery and, at the time of this arrest, was also in possession of a stolen auto.

HONOR GUARD

The Honor Guard serves as a tribute to sworn personnel who have made the ultimate sacrifice, as well as deceased active and retired personnel. Tributes include serving as casket watch and pallbearers and presenting National, State and Naperville colors. The team also participates in conferences, parades, local, county and national police memorials and line of duty funerals. Members of the team are physically fit, possess impeccable Honor Guard uniform standards, are in good standing with the Department, and have a willingness to perform close quarter drill and ceremony. Team members receive their formal training from the Chicago Police Department Honor Guard Unit.



INVESTIGATIONS DIVISION

Members of Patrol and Investigations displayed great teamwork and tireless effort in the pursuit of justice.

Patrol officers responded to an apartment on Inland Circle for a well-being check after a caller reported hearing a very loud argument. Upon arrival, officers found a male victim alone and unresponsive with a large wound on the side of his neck. The victim was transported to the hospital by the Naperville Fire Department where he was pronounced deceased. It should be noted that a probationary officer captured photos of the victim and his placement prior to fire department personnel treating the victim. These photos would become important evidence in processing and recreating the crime scene. Patrol supervisors coordinated notifications and managed the apartment and hospital crime scenes. Approximately an hour after the original call, Naperville Police detectives were sent to the Aurora Police Department to transport a female subject back to Naperville after she reported a battery complaint that occurred at the Inland Circle address. The female informed Aurora officers that she had stabbed the victim in his neck. The Investigations Division coordinated a large scale investigation with nearly the entire team working to conduct neighborhood canvases, locate potential witnesses, conduct background investigations, secure evidence and process the crime scenes, vehicles and cellular phones. In addition, a grid search of the area was conducted and the Underwater Recovery Team searched for the murder weapon in a nearby pond. It was learned that suspect and became involved in a verbal argument at the victim's apartment. The argument turned violent with the suspect stabbing the victim in the side of his neck, severing his carotid artery and jugular vein. The suspect was charged with two counts of First Degree Murder.

INVESTIGATIONS DIVISION

Investigations personnel conducted follow-up investigation of crime in 2019.

Property Crimes

In late August, the Naperville Police Department received reports of several residential burglaries. The offender was entering homes at night stealing items including currency, purses and credit cards. There were several other area jurisdictions investigating similar residential burglaries. During the investigation, a fingerprint was recovered which matched a subject who was not authorized to be inside the residence. The subject had several warrants for his arrest from various agencies and was non-compliant with his probation. A Naperville detective was able to identify a possible location for the suspect, but during an attempt to locate him, the suspect fled the residence. A surveillance operation commenced with numerous agencies participating over several days. With the assistance of the Waukegan Police Department, the suspect was taken into custody in his back yard, and a search warrant was executed without incident. A realistic looking handgun was located at the residence as well as evidence linking the suspect to multiple residential burglaries in the Chicago area.

Financial Crimes

A local bank reported a loss of approximately \$30,000 after a customer committed fraud on his business account. A deposit had been made in January of \$34,269 into the business account. The Naperville account holder/offender proceeded to make withdrawals of approximately \$30,000 through in-branch withdrawals and online purchases at Amazon.com. In February, the deposit was returned as counterfeit. Through investigation, it was determined that this deposit was a counterfeit check drawn on an account of a Waukegan business that had entered into a contract with the offender to purchase a bulk quantity of computers for \$60,000. The offender received a down payment wire of \$30,000 in September of 2018, but the Waukegan business demanded their money back when the product wasn't delivered. A warrant was obtained for the offender for the charges of Identity Theft and Theft by Deception.

SOG / DEA Task Force

Naperville's U.S. Drug Enforcement Administration (DEA) Task Force Officer and other members of his task force cultivated a confidential source with ties to a narcotics broker in Mexico. Following a successful introduction of an undercover officer to the narcotics broker, a sample kilo of heroin was mailed to the undercover officer, which was successfully intercepted with the assistance of United States Postal Inspection Service. The narcotics broker continued to introduce the undercover officer to Chicago-area members of the drug trafficking organization over several months. Numerous drug deals and/or meetings took place, which lead to additional drug seizures and arrests. As a result, this DEA Task Force Group has seized approximately \$1.56 million United States currency, 25 kilos of cocaine, 16 kilos of crystal meth, 10 kilos of heroin and 6 kilos of fentanyl, and arrested more than 25 individuals in seven states for drug trafficking-related charges.

Crimes Against Persons

A 20-year old Naperville man was reported missing in January 2018. An investigation by police revealed he went missing under suspicious circumstances. The victim's body was recovered in an abandoned home in Chicago approximately 4 1/2 months later. The case was turned over to the Chicago Police Department, with two very strong suspects already having been developed. Upon the arrest of these two subjects by Chicago police, it was learned that the victim had been shot twice in the back of the head while still in Naperville. The case was turned back over to Naperville detectives. Additional investigation led to the execution of multiple search warrants in Chicago and Rockford and resulted in three individuals being charged in February 2019 with First Degree Murder, Aggravated Kidnapping, Armed Robbery and Concealment of a Homicide.

2019 NAPERVILLE POLICE DEPARTMENT

Neal Adamski	Vincent Ducato	Theresa Keith	Brendan (Ben) Moehring	Thomas Sheehan
Jarrett Albold	Jason Duffy	Leslie Kelpsch	Andrea Moore	Christopher Sherwin
Kathleen Anderson	Stacey Edwards	Kevin Kendrick	Shawn Moy	Kurt Siegmeyer
Rachel Andreina	Matthew Egan	Sarah Kirkland	Alex Mumenthal	Thomas Sindelar
Scott Armandi	Tracy Eisemon	Heather Knight	Kelley Munch	William Skirpan
Amanda Arney	Paul Elliott	Margaret Kochurka	Jason Murr	Jordan Sloop
Jason Arras	Mark English	Brett Kohler	Eric Muska	Charles Smith
Richard Arsenault	Timothy Erdman	Peter Konow	Katherine Negley	Julie Smith
Joanne Aul	Nick Fabbri	James Koukal	Cynthia Neupert	Kate Smith
Steve Baker	Kevin Fasana	William Kovarik	Jacqueline Nguyen	Jason Snow
Nijaz Banushi	Cole Ferguson	Wojtek Kowal	Nicholas Nigro	John Snowden III
Karyn Barenbrugge	Shaun Ferguson	Jordan Koziel	Russell Nisivaco	Michael Son
William Barrett	Joshua Fields	Kate Koziel	Patrick O'Connor	Cale Sparks
Adrienne Batres	Maura Finn	Tara Kraft	Timothy Ogan	Tammy Spencer
Donald Bisch	Daniel Fisher	Ricky Krakow	Jason Oganovich	Suzanne Spink
Chad Bissegger	Dawn Fletcher	Frederick (Dylan) Krueger	Noe Ortega	William Stahulak
Timothy Black	Matthew Fletcher	Christopher Krzos	Roger Otto	Theresa Stock
Robert Bobinsky	Katherine Flores	Joseph Kwasniewski	James Pacetti	Kristine Stockwell
Timothy Boogerd	Ryan Ford	David Lach	Colton Parchem	Gerald Stoj
Eirene Boulougouris	Martin Franken	Mark Lahtinen	Kristy Parchem	Jason Stubler
Jeffery Brennan	Adam Fulkerson	Conner Lain	David Pastrick	Michael Stys
Harold Bressler	Michael Garofalo	Michael Lange	Franklin Patterson	Matthew Susnis
Jill Bridges	Geraldine Gabrielsen	Julie Lardino	Eduardo Perez	Ryan Suthard
Samantha Briggs	Sarah Gane	Gina Leato	Larry Pincsak	Luke Swanson
Mary Browning	Michael Geiger	Rosemarie Ledermann	Aubrey Plasencia	Paul (Brad) Sword
Patricia Buck	Kenneth Gettemy	Robert Lee	Jonathan Pope	Dianne Taber
Michael Buckley	Thomas Gibertini	Juan Leon	Donald Porus	James Tanksley
Robert Carlson	Erin Gibler	Juan M Leon	Ann Quigley	Timothy Thorpe
William Carlson	Christopher Giglio	Edward Levandowski	Paul Radzicki	Scott Thorsen
Erin Catalano	Allegra Glienke	David Lindgren	Michael Rafferty	Eugene Toms
Melynda Chlebek	Alexis Gloria	Jeffery Lizik	Daniel Ragusa	Frank Tonkovich
Joshua Christenson	Steven Gonzalez	Tammy Loan	Jennifer Raitt	Kimberly Treme
Robert Chrzestek	David Goodalis	Daniel Lukensmeyer	Jack Randazzo	Gianna Trombino
Jullianne Chuffo	Bart Gorzkowski	Courtney Madden	Michaela Rausch	Michael Umbenhower
Anthony Cimilluca	James Griffith	Timothy Madden	Kenneth Razionale	Kristyn Urgo
Vincent Clark	Elizabeth Guerrero-Davis	Oscar Maldonado	John Reed	Claudia Uysaloglu
Deborah Coleman	Wayne Gunther	Robert Maloney	Chad Reitmeyer	Christopher Vallis
Kalah Considine	Glen Gurski	Anthony Mannino	Erik Richards	Rudy Vasquez
Eddie Corneliusen	Theresa Harris	Cathy Marcuccilli	James Richert	Amy Vedra
Debora Cornish	Betty Harvey	April Markowski	Melissa Rickenbaugh	Victor Velazquez
James (Zeke) Cottrell	Shannon Hedman	Joan Marquardt	Daniel Riggs	Mark Vogel
Michael Courterier	Emily Heikes	Bradley Marsh	Thomas Riley	Matthew Wagner
Sarah Cowan	Erin Hennessy	Robert Marshall	Michael Rimdzius	Stacy Walker
Martin Creighton	Brett Heun	Lee Martin	Gregory Rink	Michael Wasilewski
Amy Cummings	Tracy Heusinkveld	Ryan Martinez	Juan Rios	Kelsey Whitchel
Timothy Curran	Scott Hiestand	Russell Matson	Cindy Ryan	Brad Wiater
Kenneth Czubak	Derek Holcomb	Melinda Mattas	Elisabeth Saffell	Michaus Williams
Russell Davis	Jamie Horner	Donald (Jason) Maulding	Michael Sailer	Mark Winter
Timothy Davis	Michael Hull	Christine Maybach	Patrick Samek	Dirk Wolgast
Tony Davis	Kawanica Jackson	Kimberly McCarthy	Marco Scalzetti	Jeremy Womack
Brandonn Deadwyler	Jennalyn Jessen	Kory McLaughlin	Michael Schabert	Jason Woods
Jordan Delgrosso	Karry Jessen	Michael McLean	Christopher Schaefer	Colton Wooldridge
Neil Desmond	Jennifer Johnsen	Daniel McNally	Steven Schindlbeck	Marian Zalinski
Elena Deuchler	Louis Jourdan	Sherry Meine	Diane Schlake	Jason Zbrozek
Danielle Dimatteo	Michael Kamys	Kevin Merrihew	Gregory Schubrych	Barbara Zerna
Kelsey Dobson	Anita Kappra	Nicholas Metzger	Mark Schumacher	Derek Zook
Scott Donofrio	Carrie Keahl	William Meyer	Jason Sedorook	
Harold Downs	Kenneth Keating	Rose Milka	Michael Selig	
Sean Driscoll	Bernard Keegan	Matthew Minuth	Margaret Shaw	