

CITY OF NAPERVILLE ADA RESOURCE GUIDE

The Americans with Disabilities Act of 1990 (ADA) enables people with disabilities to participate more fully in their communities, compete more effectively for jobs, travel more easily in their hometowns and across the nation and gain more access to goods and services that most Americans take for granted.

The City of Naperville has compiled the below information and resources to provide assistance with a variety of ADA issues.

EMPLOYMENT

Employers with 15 or more employees may not discriminate against qualified individuals with disabilities. Employers must reasonably accommodate the disabilities of qualified applicants and employees, unless undue hardship would result.

The Equal Employment Opportunity Commission offers assistance on the ADA provisions that apply to employment and information on how to file ADA employment complaints.

Resource:

Equal Employment Opportunity Commission

Chicago office: (312) 353-2713 (Voice) (312) 353-2421 (TTY)

Washington D.C.: (800) 669-4000 (Voice) (800) 669-6820 (TTY)

STATE AND LOCAL GOVERNMENTS

The City of Naperville provides program accessibility to City services for persons with disabilities. The City is committed to making reasonable modifications to its policies, practices and procedures to ensure that all programs and services are accessible to and usable by persons with disabilities.

Complaints that a facility, program, service, or activity conducted by the City of Naperville is not accessible to persons with disabilities should be directed as noted below.

The City's Grievance Procedure under the Americans with Disabilities Act can be found on the City's website: <http://www.naperville.il.us/ada.aspx>.

City Facility Concern:

Steve Cope, Building Facilities Manager

(630) 305-5265 (Voice)

City Service Concern - Advisory Commission on Disabilities:

Ruth Broder, Transportation, Engineering and Development Business Group

(630) 305-5315

Special Event/Activity Concern:

Pam Lafeber, City Clerk

(630) 420-6047



Naperville

PUBLIC PLACES WHERE ALL PEOPLE MAY GO

Any place where the public has access, must meet certain obligations under the ADA. These types of places may be, but are not limited to: restaurants, shopping centers, retail stores, museums, libraries, parks, zoos, bus and train depots, theaters, stadiums, gas stations, hospitals and healthcare providers, schools, and many more.

Complaints about ADA violations in any of the above mentioned public places must be brought to the attention of the following two resources.

Illinois Attorney General
Disability Rights Bureau
(312) 814-5684 (Voice) (312) 814-3374 (TTY)

U.S. Department of Justice
Office of Americans with Disabilities Act
Civil Rights Division
(800) 514-0301 (Voice) (800) 514-0383 (TTY)

BUILDERS, ARCHITECTS AND BUSINESS OWNERS

Since 1993, construction of commercial facilities and public places for first occupancy and alterations to existing facilities must be made accessible. For the first time in 20 years there have been major changes in the ADA Standards for Accessible Design. Compliance with these new changes, the 2010 Standards for Accessible Design, has been required since March 15, 2012. When different agencies provide standards that vary, the scoping or design requirement to be followed is that which is most stringent.

Resources:

ADA Questions
U.S. Access Board
(800) USA-ABLE (Voice) 800-993-2822 (TTY)

Illinois Accessibility Code
Illinois Capital Development Board
(312) 814-6000 (Voice) 217-524-4449 (TTY)

OTHER ADA RESOURCES

Great Lakes ADA Center
(800) 949-4232 (V/ TTY)
National hotline handles all ADA questions

Illinois Assistive Technology Project
(800) 852-5110 (V/ TTY)

U.S. Department of Transportation
(888) 446-4511 (Voice)
711 Relay (TTY)

Illinois Department of Human Rights
(312) 814-6200 (Voice)
312-263-1579 (TTY)

Housing Access under Fair Housing Act
(800) 765-9372 (Voice)
800-927-9275 (TTY)

City of Naperville's Advisory Commission on Disabilities
www.naperville.il.us/acd.aspx

