CSS login webpage: <u>https://napervilleil.munisselfservice.com/login.aspx</u>

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	City of Naperville, IL Munis Self Service				
Home	Welcome!				
Citizen Self Service	4				

Click **Citizen Self Service** on the left side of the screen under Home.

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	Login
Home	Username
Citizen Self Service	Forgot your username?
	Password
	Forgot your password?
3	Log in Register

A login screen will appear. Enter your **Username** and **Password**. NOTE: If you have not registered for an account, you will need to register (see the Registering for CSS instructions).

Click the **Log in** button.

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	Welcome to Citizen Self Service			Â
Citizen Self Service	Announcements			
General Billing	Welcome to the City of Naperville Citizen Self Service (CSS) portall Please use this portal to view and pay general (non-utility) bills from the City of Naperville.			- 1
Other Services	There are some bills that currently cannot be paid via this portal. If there is an electronic option, a link is provided below: - If you would like to pay a utility bill please click the following link: <u>Pay Utility Bill</u> - If you would like to pay local lax (food & bewerge hotel/moted or local gas), please click the following link: <u>Pay Local Taxes</u> - If you would like to pay charge a garbage cart, please click the following link: <u>Pay Local Taxes</u> - If you would like to purchase a garbage cart, please click the following link: <u>Pay Local Taxes</u> - If you would like to purchase a recycling cart, please click the following link: <u>Pay Local Taxes</u> - If you would like to purchase a recycling cart, please click the following link: <u>Pay Local Taxes</u>			
	Questions: If you have questions about a bill or how to use the portal, please contact the City of Naperville Finance Department via phone or email:			
	The Finance Department call center (630-420-6059) is open: - Monday Tuesday, Thursday and Finday from 730 am to 500 pm - Wednesday from 1000 am to 200 pm.			
	If you send an email to css@naperville.il.us, the email will be converted to a Request in the City's Help Center and will be responded to by a Finance staff member within two (2) business days.			
	Profile Information			. 1
	View.profile			
	Phone numbers			
	Number Allow Notifications Preferred Contact			- 1
	NO NO			
	Email Addresses			- 1
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	General Billing Accounts			
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The system will direct you to the CSS welcome page.