



MANAGER'S MEMORANDUM

Prepared for: **Naperville City Council**

By: City Manager's office

09/01/2022

A. MANAGER'S MEMORANDUM

Source:

2. TED Business Group

Subject:

Commuter Parking Survey

Action:

FYI

**CITY OF NAPERVILLE
MEMORANDUM**

DATE: September 1, 2022

TO: Doug Krieger, City Manager
William J. Novack, Director of TED Business Group

FROM: Jennifer Louden, Deputy Director of TED Business Group

SUBJECT: Commuter Parking Survey

PURPOSE:

The purpose of this memorandum is to provide the Mayor and City Council with information on an upcoming commuter survey.

BACKGROUND:

On August 17, 2021, the City Council approved the following principles to guide improvements to commuter parking and access:

- Principle 1: The City will provide commuter parking programs that maximize the use of the existing total parking supply by providing flexible parking options and fair privileges to all commuters.
- Principle 2: The City will maintain a multi-modal approach to accessing the Naperville and Route 59 Metra Stations.

Since that time, the following actions have been completed in support of the principles:

- The Parkview Lot was converted to daily fee to increase the number of daily fee spaces at the Naperville Station. Parkview Lot permits were transferred to the Burlington Lot on January 1, 2022.
- The issuance of new quarterly permits for the Naperville Station lots was halted, and the waitlists were closed to new applicants.

DISCUSSION:

Staff has been monitoring commuter parking occupancy to assess demand trends and the impacts of the Parkview changes. Overall, parking occupancy remains far below pre-pandemic levels, but has been growing steadily when compared to the historic low experienced during spring 2020. Since April 2022, average parking occupancy at the Naperville Station has been 22% for permit spaces and 47% for daily fee spaces. Average parking occupancy at the Route 59 Station has been 9% for permit spaces and 28% for daily fee spaces. The conversion of the Parkview Lot from permit to daily fee has improved parking access for more commuters and has not resulted in capacity concerns in the Burlington Lot.

Staff has also been researching technology that could be implemented to continue to improve the City's commuter parking programs by providing flexible parking options. Staff

plans to bring recommendations on the next phase of commuter parking program improvements to the City Council during 2023. Understanding that commuting patterns have continued to evolve over the past two years, staff will conduct an online commuter survey to gain input that will help inform those recommendations.

The online commuter survey will be available through the City's website from September 7 through September 30, 2022. The survey will be promoted through the Commuter Connection email newsletter and the City's social media channels. The survey results will be shared through the Manager's Memorandum once they have been analyzed by staff.

RECOMMENDATION:

Please share this information with the Mayor and City Council through the Manager's Memorandum.