



Naperville Connected

Switch to Paperless Utility Billing

There are more reasons than ever to switch to paperless billing. Customers can now securely save a payment method for faster, more convenient payments and receive the monthly resident newsletter electronically by email. Visit naperville.il.us/ebill to learn more.

North Aurora Road Closure & Detour

North Aurora Road is closed between Pennsbury Lane and Frontenac Road to accommodate utility work needed for roadway widening. The detour is expected to last through May 2026, pending weather and unforeseen circumstances.

A posted detour directs motorists to use Diehl Road throughout the closure. Local traffic is allowed on North Aurora Road between Route 59 and Frontenac Road and between Eola Road and Pennsbury Lane. Access will be maintained to businesses in the area, including the entrance to All Seasons Ice Rink, the Route 59 train station parking lot on the north side of the railroad tracks and the Illinois Air Team Vehicle Emissions Testing site. View a map of the detour at naperville.il.us/north-aurora-improvements.

Additional closures for the same location will be necessary for utility relocation, roadway reprofiling and the construction of a temporary railroad bridge. The timing of these future closures is currently unknown, but details will be shared as they become available.

For more information and updates about this project, visit naperville.il.us/north-aurora-improvements.

Naperville's 2026 National Community Survey

The City will launch its 2026 National Community Survey on April 6, designed to gather resident feedback on Naperville services and overall quality of life. Polco, an independent research firm and civic engagement company, will conduct the survey. The City's Bridge to 2023 Priorities Plan recommended that the City conduct a statistically relevant resident survey every few years.

A representative sample of Naperville households will be selected to participate in the survey. These households will receive a mailed postcard invitation, followed by a survey packet. The survey packet includes a paper survey, instructions and a postage-paid return envelope.

Additionally, everyone is welcome to take the open participation survey when it becomes available on Monday, May 11. Stay informed by creating an account at polco.us/n/res/account to be notified when the open survey becomes available.

The results will be shared with the community this summer and will inform the City's strategic priorities and 2027 budgetary planning.

For more information, visit naperville.il.us/2026NCSSurvey. Key dates:

Sample Survey Postcards Mailed	Sample Survey Packets Mailed	Open Survey Begins
April 6	April 13	May 11

City Meetings on YouTube

City Council, Planning and Zoning Commission (PZC) and Transportation Advisory Board (TAB) meetings are now streaming live and on demand on the City's YouTube channel at youtube.com/OfficialNapervilleIL.

Bulk Curbside Brush Collection Program

The City provides free curbside collection of tree and shrub branches beginning in May. Crews will pick up brush from five districts on different dates; districts are determined by a home's garbage collection day. Brush collection in each district begins on Monday and takes one full work week to complete.

Participate by placing branches on the parkway (the grassy area between the sidewalk and the street) the Sunday before collection in your area begins. Stack branches neatly on the parkway with cut ends facing toward the street. Make sure branches measure between 3 and 8 feet long and are no greater than 6 inches in diameter. Remove all roots, stumps and dirt, and be sure brush piles do not contain any nails, metal, stones, vines, small twigs, willow whips, lumber or railroad ties. Brush containing these items, or anything other than branches, will not be picked up.

Crews will only make one pass in each neighborhood. Brush placed at the curb after crews have passed will not be collected, nor will brush piles that are badly tangled. Brush will not be picked up from the rear of homes or along busy roadways (four-lane roads with speed limits over 30 mph). When crews cannot accept a pile, they'll attach a tag explaining why it was not collected.

To view collection progress, visit naperville.il.us/BrushCollection for an interactive map. To receive updates through Naper Notify, visit napernotify.com and sign up for the Brush and Leaf Collection category under community notifications. Residents may also dispose of bagged or bundled brush each week until Friday, Dec. 11, through the Yard Waste Collection program. Below is the 2026 Bulk Curbside Brush Collection schedule:

Homes with garbage collection on this day	Must put branches by the curb no later than	Branches will be collected once during the week of
Monday	Sunday, May 3	May 4 – 8
Tuesday	Sunday, May 10	May 11 – 15
Wednesday	Sunday, May 17	May 18 – 22
Thursday	Monday, May 25	May 26 – 29
Friday	Sunday, May 31	June 1 – 5

Safer Naper: Online Personal Safety

This month, the Naperville Police Department aims to make our community “A Safer Naper” by reminding everyone of the importance of online personal safety.

Previous safety guidance has highlighted various safety precautions everyone should take online, but the recent increase in the use of artificial intelligence (AI) adds a new set of considerations. While AI can simplify tasks, it can also make being online more dangerous. Now, when you look at pictures, watch videos or read stories, you need to ask yourself: “Is it real or AI-generated?”

Before you click on a link or believe what you just read, do some homework to check the validity of the offer, story or video. Limit what personal information you share and keep your privacy settings on private. Use strong passwords, make online purchases from secure sites, be skeptical and fact-check information.

Make online personal safety as important as your physical personal safety. Learn more at naperville.il.us/ASaferNaper.

E-Bike & E-Scooter Ordinance Now in Effect

A local ordinance regulating the use of electric bicycles (e-bikes), electric scooters (e-scooters), and other electric personal mobility devices in Naperville went into effect on Jan. 1.

Visit naperville.il.us/ebikes to find a summary of the rules and a link to the full text of the ordinance. Residents are encouraged to read the ordinance in its entirety to determine what kinds of electric devices are permitted and prohibited in town, where these devices can be legally operated, and which penalties exist for violating the ordinance.

Please be aware that e-bikes and e-scooters, as defined by the ordinance, are not permitted on any public sidewalk or the Riverwalk. Varying rules exist for bike lanes, roadways, and multi-use paths depending on the type of electric device. Additionally, riders must be 16 or older to operate an e-bike or 18 or older to operate an e-scooter.

Visit naperville.il.us/ebikes to learn more.

Spring Silver CPR Classes Scheduled for May 19

The Naperville Fire Department and Naperville Senior Task Force invite residents aged 50 and older to register for Silver CPR classes. Participants will practice cardiopulmonary resuscitation (CPR) and learn how to use an automated external defibrillator (AED). A Naperville Fire Department paramedic will lead the classes on May 19 at Safety Town, 1320 Aurora Ave. Register for the morning session (10 a.m.) at bit.ly/spring-silvercpr-am or register for the afternoon session (12:30 p.m.) at bit.ly/spring-silvercpr-pm. If you have any questions, email silvercpr2026@gmail.com.

SEVERE WEATHER PREPAREDNESS



Build an emergency supply kit with water, flashlights, batteries, first-aid materials, chargers and important documents.



Monitor weather through local news, trusted weather apps, or a National Oceanic and Atmospheric Administration (NOAA) weather radio. Enable emergency alerts on all your devices.



Know where to shelter. Typically, the safest location is an interior room on the lowest floor (away from windows).

GOVERNMENT MEETINGS: Meeting locations, participation instructions, and details on how to watch or listen are found on each meeting agenda. To view the Government Meetings Calendar, including information about changes or cancellations, visit naperville.il.us or scan the QR code below. You can watch



City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6, AT&T U-verse – Ch. 99, or Comcast – Ch. 10) or stream them live or on demand at naperville.legistar.com/Calendar or youtube.com/OfficialNapervilleIL.

Water Use Survey Available Online Until May 22

All Naperville water customers should have received a postcard in mid-March about a brief online water use survey. This state-mandated survey takes less than two minutes to complete and helps protect the municipal water supply. The Illinois Environmental Protection Agency requires all water providers to conduct this survey every three years. The goal is to identify and prevent backflow, a situation in which non-drinking water from private systems could accidentally enter the public water supply.

The City has partnered with Backflow Solutions, Inc. (BSI) to conduct the survey. Water customers can complete the survey online at bsionline.com/naperville through May 22.

Even if your property does not have a specialized system, like a lawn sprinkler or pool, your participation is still requested to ensure the City maintains accurate records.

If you have questions or need help completing the survey, contact BSI at 888-966-6050 or support@backflow.com. Visit naperville.il.us/ccpprogram for more information about the Cross Connection Control Program to help prevent water contamination.

Spring Lawn Reminder. According to the Municipal Code (4-3-2) grass and weeds may not exceed 8 inches in height in the right-of-way and on private property. During the No Mow 'til Mother's Day program, registered participants will be exempt from ordinances governing grass height.

Styrofoam Recycling Events

While Styrofoam (Expanded Polystyrene Foam) is not accepted through Naperville's curbside recycling program, residents are encouraged to drop off the material at a nearby partner facility, Dart Container, for recycling. Learn more at bit.ly/dart-container-drop-off.

The City, in collaboration with Dart Container, Naperville Noon Lions and the Naperville Environmental and Sustainability Task Force (NEST), will host three local drive-thru Styrofoam recycling events this year at Route 59 Station (475 Fairway Drive):

- Spring – 9 a.m. to noon on Saturday, April 11
- Summer – 9 a.m. to noon on Saturday, July 18
- Fall – 9 a.m. to noon on Saturday, Oct. 3

Accepted Styrofoam items include post-consumer foam cups and "to-go" containers, egg cartons, ice chests, rinsed meat trays and protective packaging foam. Please ensure the materials are clean, and labels and tape are removed. For more recycling information, visit naperville.il.us/WasteRecycling.

Official City Website: naperville.il.us

Naper Notify: napernotify.com

Meetings: naperville.legistar.com/Calendar

Help Center: naperville.il.us/helpcenter

Facebook: facebook.com/NapervilleIL

X: x.com/NapervilleIL

YouTube: youtube.com/OfficialNapervilleIL

eNews: naperville.il.us/enews

Naperville Connected Editor: 630-420-6093

General City Phone Number: 630-420-6111

Office of the Mayor: 630-420-6018

Office of the City Council: 630-548-2983

City Manager's Office: 630-420-6031

Emergency Ambulance, Fire and Police: 911

Non-Emergency Police: 630-420-6666

Non-Emergency Fire: 630-305-5900

Electric, Street Light, Water & Sewer

Problems: 630-420-6060

WCNC Government Access TV:

Astound – Ch. 6, Comcast – Ch. 10,

AT&T U-verse – Ch. 99

Mayor: Scott A. Wehrli

City Council: Mary Gibson, Ian Holzhauser,

Supna Jain, Patrick Kelly, Josh McBroom,

Ashfaq Syed, Dr. Benjamin M. White and

Nate Wilson

City Manager: Doug Krieger