



Naperville Connected

Save the Date: Annual Arbor Day Tree Sale



Naperville's annual Arbor Day Tree Sale takes place online for a four-week period beginning March 23. The sale link opens at 8 a.m. on Monday, March 23, and closes at 5 p.m. on Wednesday, April 22, or when all trees are sold, whichever comes first. A drive-thru tree pickup will take place from 8 a.m. to 1 p.m. on Saturday, April 25, at the Public Works Service Center, 180 Fort Hill Drive.

For more information, visit naperville.il.us/arbordaytreesale.

Yard Waste & Food Scrap Composting Programs

Yard waste collection begins on March 16 and takes place weekly on your regular garbage and recycling day. Landscape waste must be placed in paper yard waste bags, labeled containers or bundles with a yard waste sticker attached. Stickers are available for \$2.75 each and can be purchased from the Finance Department at the Municipal Center, 400 S. Eagle St., or from several Naperville grocers and hardware stores. For details and a list of retailers that sell yard waste stickers, visit naperville.il.us/yardwaste.

From Nov. 2 through Dec. 11, the City offers free yard waste collection. During this time, residents can dispose of yard waste, free of charge, each week on their regular garbage and recycling collection day. For specifics, visit naperville.il.us/yardwaste.

Residents with greater yard waste needs and/or an interest in recycling organics can rent a yard waste cart directly from Groot, the City's garbage and recycling provider. Contact Groot at 630-892-9294 for program information or to sign up.

Food Scrap Composting Program Returns

The Food Scrap Composting Program is scheduled to return during Groot's organics collection season (i.e., yard waste, beginning March 16). The return is driven by high participation levels and the high quality of the materials collected, which remained largely free of trash and prohibited items. There are two convenient locations to drop off food scraps for composting 24/7, with no appointment required:

- CNG Station, 1720 W. Jefferson Ave.
- City-Owned Parking Lot, 91st Street and Wolf's Crossing Road

Yard waste is **not accepted** at these drop-off sites. For more information, visit naperville.il.us/food-scrap-compost.

Sign Up for Paperless Billing

The City's new eBill portal is live and is now the only way to view and manage utility bills online. Whether you're enrolling for the first time or returning from the previous system, customers must register in the new portal using a new username and password. As a reminder, customers who used the previous system and have not yet enrolled will receive paper bills until enrollment is complete.

Enrolling makes managing your utility bill easier and more convenient than ever. The portal features a cleaner, user-friendly design, flexible security options, improved digital bills, and expanded access to billing history. Customers can save time with autopay, make quick payments when needed, and manage their account anytime while reducing paper clutter by going paperless.

The new system also allows the monthly issue of *Naperville Connected* to be included with the utility bill, delivering the City's resident newsletter directly to eBill customers' email inboxes each month.

For questions or enrollment assistance, contact the Finance Department at 630-420-6059 between 8 a.m. and 4:30 p.m., Monday through Friday, or visit the Help Center at naperville.il.us/helpcenter. Learn more at naperville.il.us/ebill.

We appreciate your patience during this adjustment period and remain committed to supporting our customers.

General Primary Election Early Voting

The General Primary Election will take place on Tuesday, March 17. Early voting for DuPage and Will County residents will be available from Monday, March 2, through Monday, March 16, at the Naperville Municipal Center, 400 S. Eagle St. Only DuPage County residents will have expanded early voting at the Municipal Center beginning Thursday, Feb. 5, through Saturday, Feb. 28.

Voters should enter via the main lobby entrance that faces Aurora Avenue, near the fountain. Will County voting will take place in the Community Services department and DuPage County voting will take place in Meeting Rooms A and B.

For details about voting at the Municipal Center, visit naperville.il.us/voting. For voting information based on your county of residence, visit dupagecounty.gov or willcounty.gov.



Stay Informed in 2026: Sign Up for Naper Notify

Create an account to receive notifications about road closures, public safety, brush and leaf collection updates and more. Select the categories you care about most and choose how you want to receive notifications (e.g., email, phone call, text message). Sign up at napernotify.com.

Safer Naper: Scam Awareness

Every year, millions of people fall victim to various types of scams, losing billions of dollars to criminals.

Scammers are always changing their tactics and looking for new victims. However, while scams can take many forms, there are red flags that can help alert you. This month, the Naperville Police Department aims to make Naperville "A Safer Naper" by educating residents about scam warning signs.

Here are four signs the Federal Trade Commission says can alert you to a scam:

1. Scammers **PRETEND** to be from an organization you know.
2. Scammers say there's a **PROBLEM** or a **PRIZE**.
3. Scammers **PRESSURE** you to act immediately.
4. Scammers tell you to **PAY** in a specific way.

Learn more about each of these warning signs and specific actions you can take to protect yourself at naperville.il.us/asafernaper.

There's still time to register for Smart Driver classes!

Classes take place on March 17 and 18. Register by March 10 at naperville.il.us/aarpsmartdriver or call 630-420-8479.

Fiber Infrastructure Installation

With City approval, new telecommunication companies install fiber infrastructure throughout Naperville to deliver high-speed broadband to homes and businesses. These telecommunication companies include Ezee Fiber, Lumos, Metronet and Ripple Fiber. Code Enforcement explains what you can expect during installation and the requirements companies follow during the process:

- Each company has received the required approvals from the City to install fiber infrastructure within the public right-of-way and easements. These approvals include permits and franchise authorization that govern where/how construction may occur, as well as requirements to repair affected parkways or yards.
- Fiber infrastructure is federally protected and should not be blocked. Installation cannot be impeded, even if you don't use the company's services.
- The companies may require access to the front, rear or side of your home or business.
- The City monitors all permitted construction through its standard inspection and compliance processes to ensure the work meets City standards.
- If your property will be impacted by installation, you will receive notice approximately 30 days before construction begins.
- Companies must sweep and remove debris from sidewalks, streets and other areas adjacent to where work takes place by the end of each business day.
- Repair of affected areas will begin in the spring, when cold weather won't impede those improvements.

If you have general questions, please contact Code Enforcement at 630-420-6693. Should concerns arise regarding the installation, please contact the appropriate company representative:

Ezee Fiber—Greg Thomas, gregory.thomas@ezeefiber.com

Lumos—Allen Rauth, allen.rauth@lumosfiber.com

Metronet—Bill Frank, bill.frank@metronet.com

Ripple Fiber—Jason Fajerski, jason@ripplefiber.com

Official City Website: naperville.il.us

Naper Notify: napernotify.com

Meetings: naperville.legistar.com/Calendar

Help Center: naperville.il.us/helpcenter

Facebook: facebook.com/NapervilleIL

X: x.com/NapervilleIL

YouTube: youtube.com/OfficialNapervilleIL

eNews: naperville.il.us/enews

Naperville Connected Editor: 630-420-6093

General City Phone Number: 630-420-6111

Office of the Mayor: 630-420-6018

Office of the City Council: 630-548-2983

City Manager's Office: 630-420-6031

Emergency Ambulance, Fire and Police: 911

Non-Emergency Police: 630-420-6666

Non-Emergency Fire: 630-305-5900

Electric, Street Light, Water & Sewer

Problems: 630-420-6060

GOVERNMENT MEETINGS:

Meeting locations and directions for listening and participating are noted on each upcoming meeting's agenda. Please refer to the Government Meetings calendar at naperville.il.us or scan the QR code below to access the calendar directly, as well as for information about any changes or meeting cancellations. Watch City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6, AT&T U-verse – Ch. 99, or Comcast – Ch. 10) or stream at naperville.legistar.com/Calendar.



City Council Meetings Now Streaming on YouTube

As part of our ongoing transparency and accessibility efforts, there's a new way to watch City Council meetings! In addition to our regular streaming platform at naperville.legistar.com/Calendar, you can watch Council meetings live and on-demand on the City's YouTube channel at youtube.com/OfficialNapervilleIL.

YouTube allows Council meetings to be viewed on more platforms, including smart TVs. It also offers live closed captioning to improve accessibility and allows viewers to subscribe to the City's channel and receive alerts when future live streams begin. Planning and Zoning Commission and Transportation Advisory Board meetings will start streaming on YouTube in April.

Senior Helpful Options Expo on April 16 & 17

The Naperville-Lisle Triad, in collaboration with the City of Naperville and the Village of Lisle, invites seniors, caregivers and families to the 10th annual Senior Helpful Options Expo. More than 50 agencies will offer information about living independently and comfortably for as long as possible, including home safety modifications, downsizing, relocation, transportation, property tax programs, assisted and independent living, and more.

The event is scheduled from 5 to 7 p.m. on Thursday, April 16, and from 9 a.m. to noon on Friday, April 17, at Grace Pointe Church, 1320 Chicago Ave. This is a free event — advanced registration is not required. On-site parking, including accessible spaces, is available. Light refreshments will be provided.

New this year: At 6:45 p.m. on Thursday, April 16, a panel will discuss the importance of conversations between seniors and their adult children. Seniors can learn how to plan ahead, understand their options and age with confidence before a crisis occurs.

For details, visit napervillelisletriad.org or call 630-548-2992.

Support Local Energy Efficiency

The City's Renewable Energy Program supports the development of clean, renewable energy within Naperville. The program is funded by Naperville electric utility (residential and commercial) customers who voluntarily contribute to the program via their monthly utility bill.

In 2025, the Renewable Energy Program helped fund 63 residential rooftop solar projects, 105 attic insulation improvements and 29 home upgrades from single- to double- or triple-pane windows. That is nearly 200 projects supported by the community!

Learn more at naperville.il.us/renewable.

WCNC Government Access TV:

Astound – Ch. 6, Comcast – Ch. 10,

AT&T U-verse – Ch. 99

Mayor: Scott A. Wehrli

City Council: Mary Gibson, Ian Holzhauer,

Supna Jain, Patrick Kelly, Josh McBroom,

Ashfaq Syed, Dr. Benjamin M. White and

Nate Wilson

City Manager: Doug Krieger