



Naperville Connected

New Hours in Effect for Finance Counter

The Finance Department front counter at the Naperville Municipal Center is now operating under new hours designed to provide a consistent schedule for customers. The counter, located on the west side of the first floor at 400 S. Eagle St., is open 8 a.m. to 4:30 p.m. Monday through Friday, excluding City holidays.

This new schedule extends and standardizes the hours the counter is open, so residents now have a 42.5-hour window each week to pay utility bills or permit fees. Hours on Wednesdays are now consistent with the rest of the week, instead of the previous shortened window of 10 a.m. to 2 p.m.

Residents can visit the Finance Department front counter during open hours to pay utility bills or conduct other in-person transactions.

Finance Department call center hours for billing and payment questions remain unchanged. The call center is available from 7 a.m. to 7 p.m. Monday through Friday and from 8 a.m. to noon Saturday at 630-420-6059.

Holiday Refuse Collection Reminder. The City's waste hauler, Groot Industries, will not pick up residential garbage, yard waste or recycling on Tuesday, July 4 or Monday, Sept. 4 due to the Independence Day and Labor Day holidays. Services will be delayed by one day for the remainder of these weeks; for example, a regular Thursday garbage collection would take place on Friday.

Reduce, Reuse, Recycle - All in Naperville

Reducing, reusing and recycling saves natural resources, lowers pollution and helps create a sustainable Naperville for all residents. Follow the tips below to minimize waste and dispose of items correctly.

- Commit to recycling. Common recyclables include: steel and aluminum containers and foil; cardboard, office paper, newspaper and magazines; glass bottles and jars; plastic bottles, tubs, jugs and jars.
- Take the guesswork out of recycling with instructional recycling stickers. Visit the Community Services Department on the first floor of the Municipal Center at 400 S. Eagle St. to pick up your sticker, which can be placed on your recycling cart.
- Don't have curbside recycling? Naperville has a recycling drop-off center for residents, which is open 8 a.m. to 4 p.m. Wednesday and Saturday at 156 Fort Hill Drive. For a list of acceptable items, visit naperville.il.us/recyclingcenter.
- Do your part to reduce waste and decrease plastic pollution. Participate in the global initiative Plastic Free July, which provides tips and resources for home, school and work to reduce waste from single-use plastic items. For ideas and details, visit plasticfreejuly.org.

For more recycling details, visit naperville.il.us/wasterecycling.

Smoke Testing Underway to Identify Sewer Leaks

Smoke testing of sanitary sewer lines is underway through September in several neighborhoods south of 75th Street.

During testing, air combined with non-toxic smoke is forced into sewer lines to identify the location of leaks and connections where stormwater can enter the sanitary sewer system.

The smoke is non-toxic, creates no fire hazard, leaves no residue, dissipates quickly and is harmless. Smoke will not enter buildings unless there is defective plumbing or dried-up drain traps. However, it is expected – and normal – for smoke to come out of the sewer vent stack on the roof of a home during the test.

City contractor RJN Group sent a letter explaining the process to homes in the testing area. Also, affected properties will receive a door hanger card immediately before testing.

While testing is taking place, workers will post signs at nearby intersections.

For details, including a map of the testing area, visit naperville.il.us/smoketest. For questions, contact Utility Specialist Emily Eichholzer at 630-335-3292 or eichholzere@naperville.il.us.

Abatement Helps Control Mosquito Populations

The City of Naperville's mosquito abatement program is well underway. To help control the mosquito population, City crews inspect for and remove standing water wherever possible and treat ponds, marsh areas and catch basins to target mosquitoes in the larval stage.

The City continuously monitors and tests its 10 mosquito traps each week to evaluate the effectiveness of larval control, provide early warnings for when the adult populations are rising and test for West Nile Virus.

When necessary, the City will spray to control the population of adult mosquitoes. In these cases, the City uses the safest chemicals available in very low volumes and sprays only as needed.

Residents can take these precautions to avoid mosquito bites and reduce the number of mosquitoes around their homes.

- Wear shoes, socks, long pants and a long-sleeved shirt between dusk and dawn.
- Apply insect repellent containing DEET to exposed skin when outdoors.
- Install tight-fitting window and door screens and repair any tears.
- Remove old tires, flowerpots, etc., and change the water in birdbaths at least once a week.
- Clear debris from gutters, cut grass short, trim shrubbery and eliminate yard ruts and puddles.
- Aerate ornamental ponds or stock with larvae-eating fish.
- Use *Bacillus thuringiensis israelensis* (Bti) in any standing water around your home.

For details about mosquito control, visit naperville.il.us/mosquitocontrol.

Grass and Weed Height Restrictions Reminder.

According to the City of Naperville Municipal Code, grass and weeds may not exceed eight inches in height in the right-of-way and on private property. View property maintenance standards at naperville.il.us/codeenforcement.

GOVERNMENT MEETINGS: Meeting locations and how to listen and participate are noted on each upcoming meeting's agenda. Please refer to the Government Meetings calendar at naperville.il.us or scan the QR code below to access the calendar directly. Watch City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6 or Comcast – Ch. 10) or stream at naperville.legistar.com/Calendar. (Note: WCNC is currently unavailable to AT&T U-verse customers. We encourage these customers to view meetings online.)

City Council: 7 p.m. | July 18, Aug. 15, Sept. 5 & 19
Planning & Zoning Commission: 7 p.m. | July 19, Aug. 2 & 16, Sept. 6 & 20
Transportation Advisory Board: 7 p.m. | July 6, Aug. 3, Sept. 7

**Government Meetings
At-a-Glance:**
Point your phone's camera at this QR code to go straight to our board and commissions meeting calendar!



A Safer Naper: Preventing Burglaries to Motor Vehicles

This month, the Naperville Police Department turns its Safer Naper education and prevention efforts toward protecting your vehicle and its contents. In 2022, 137 burglaries to motor vehicles were reported in Naperville, 91% of which were to unlocked vehicles. In addition, 50 motor vehicles were stolen, and force was only used in about 10% of the cases. In fact, the victims left the keys in many of the vehicles the offenders ultimately stole. Please do your part to prevent motor vehicle burglaries.

- Do:**
- Lock your doors.
 - Close windows and sunroofs.
 - Take your valuables with you, or, if you intend on leaving them in your vehicle, place them out of sight before you get to your destination.
 - Park in well-lit areas.

- Don't:**
- Leave your purse or wallet in your car.
 - Leave possessions out in plain view.
 - Hide possessions under the seats; it's the first place burglars check.
 - Cover items left on the seat or floorboard of your car; blankets and clothing give a clue to thieves that items may be hidden underneath.
 - Leave any important documents in your car that contain personal information.
 - Hide a spare key on your car; thieves know where to look.

Remember: You only have to lock up the things you want to keep! Learn more about preventing motor vehicle burglaries at naperville.il.us/ASaferNaper.

Lawn Sprinkling Restrictions Reminder

The City permits lawn sprinkling between 6 and 10 a.m. and 6 and 10 p.m. on alternating days, depending on your street address. Property owners with odd-numbered addresses can use sprinklers on odd-numbered days, while property owners with even-numbered addresses can use them on even-numbered days.

Property owners are responsible for setting automatic sprinkler timers and notifying lawn care services accordingly.

These restrictions apply 365 days a year; however, residents may use hand-held hoses at any time to water trees, shrubs, flowers and gardens, wash cars and fill small pools up to 50 gallons.

Seniors: Healthy, Wealthy & Wise Conference is Sept. 8

The 2023 Healthy, Wealthy and Wise Senior Conference, presented by Naperville and Lisle Townships TRIAD, in partnership with the City of Naperville, will take place from 8:30 a.m. to noon Friday, Sept. 8 at the Naperville Municipal Center, 400 S. Eagle St. This year's event, designed for older adults, features two informative sessions and resources.

Admission is free, but space is limited. Advance registration is required. A complimentary boxed lunch will be given to registered participants attending the entire event.

For details, visit naperville-lisle-triad.org.

Join in the National Night Out Kick-Off

The City of Naperville and the YMCA are teaming up to kick off National Night Out with a free community event and outdoor movie night on Monday, July 31.

Stop by the Fry Family YMCA at 2120 95th St. for free family fun starting at 6 p.m.

Enjoy a magic show and activities for all ages, including a bounce house, touch-a-truck and giveaways. Food trucks will sell food, and organizers will give out free popcorn while supplies last.

Disney-Pixar's "Monsters, Inc." will begin at sunset. Bring your chair or blankets to enjoy the film. All are welcome to attend.

For details, visit naperville.il.us/nno.

Caring Hands Accepting Applications

If you or a loved one has a developmental, intellectual, medical or physical disability that may require special assistance during an emergency, consider signing up for the Naperville Police and Fire Departments' Caring Hands program.

Caring Hands allows residents to voluntarily provide critical information, such as methods of communication, sensory and medical issues and de-escalation techniques, to Naperville's first responders. This information will be added to Naperville's public safety database and will appear on 9-1-1 call-takers' screens any time they receive a call for police, fire or emergency medical services related to the participant's name, address or vehicle.

Firefighters, paramedics and police officers can use knowledge of specific physical, behavioral or psychological conditions to serve the resident better when responding to an emergency.

Caring Hands is a voluntary program. For details or to download an application, visit naperville.il.us/caringhands.

Animal Control Tip. Warm summer days are a time to be extra cautious about your pet's safety in a vehicle. According to the Humane Society of the United States, the inside of a car can reach 99 degrees within 10 minutes on an 80-degree day. It is against Naperville's Municipal Code to leave animals inside vehicles if the temperature inside is more than 80 degrees. Naperville Animal Control encourages owners to leave pets at home during warmer months. If you see a dog or other pet inside a parked vehicle, contact the Naperville Police Department nonemergency line at 630-420-6666.

Official City Website: naperville.il.us
Naper Notify: napernotify.com
Meetings: naperville.legistar.com/Calendar
Facebook: facebook.com/NapervilleLL
Twitter: twitter.com/NapervilleLL
YouTube: youtube.com/OfficialNapervilleLL
eNews: naperville.il.us/enews
Naperville Connected Editor: 630-420-6093

General City Phone Number: 630-420-6111
Office of the Mayor: 630-420-6018
Office of the City Council: 630-548-2983
City Manager's Office: 630-420-6031
Emergency Ambulance, Fire and Police: 9-1-1
Non-Emergency Police: 630-420-6666
Non-Emergency Fire: 630-305-5900
Electric, Street Light, Water & Sewer Problems: 630-420-6187

WCNC Government Access TV: Astound - Ch. 6, Comcast - Ch. 10
Mayor: Scott A. Wehrli
City Council: Jennifer Bruzan Taylor, Ian Holzauer, Patrick Kelly, Paul Leong, Allison Longenbaugh, Josh McBroom, Dr. Benjamin M. White and Nate Wilson
City Manager: Doug Krieger