



Naperville Connected

City of Naperville Memorial Day Closures

All non-emergency City offices will be closed on Monday, May 25, in observance of Memorial Day. There is no curbside garbage/recycling collection on Memorial Day, and collection occurs one day later than your regular pickup day throughout the week. The Environmental Collection Campus (electronics recycling) will also be closed.

Reminder: Bulk Brush Collection Guidelines

Starting this month, the City provides free curbside residential brush collection for tree and shrub branches. The city is divided into five collection areas, determined by your regular garbage collection day (see the table below). Brush collection in each area takes one week to complete, pending weather and unforeseen circumstances.

2026 Bulk Curbside Brush Collection Schedule

Homes with garbage collection on this day	Must put branches by the curb no later than	Branches will be collected once during the week of
Monday	Sunday, May 3	May 4 – 8
Tuesday	Sunday, May 10	May 11 – 15
Wednesday	Sunday, May 17	May 18 – 22
Thursday	Monday, May 25	May 26 – 29
Friday	Sunday, May 31	June 1 – 5

Brush must be placed on the parkway (the grassy area between the sidewalk and the street) on the Sunday before collection in your area begins. Crews will make one pass through each neighborhood. Brush placed at the curb after crews have passed will not be collected. Please follow the guidelines below:

- Stack branches neatly on the parkway with cut ends facing toward the street.
- Branches must measure between 3 and 8 feet long and no greater than 6 inches in diameter.
- Remove all roots, stumps and dirt. Ensure brush piles do not contain nails, metal, stones, vines, small twigs, willow whips, lumber, railroad ties, or anything other than branches.
- Brush will not be picked up from the rear of homes or along busy roadways (four-lane roads with speed limits over 30 mph).
- Brush piles should not be badly tangled.
- Shorter lengths of brush may be bagged or bundled and placed out as part of the Yard Waste Collection program. Please attach a sticker to the bags or bundles.

When crews cannot accept a pile, they'll attach a tag explaining why it was not collected. Crews may occasionally place large piles of brush in courts, cul-de-sacs and vacant properties for collection within 48 hours.

To view collection progress, visit naperville.il.us/brushcollection for an interactive map. To receive brush collection updates, sign up for Brush and Leaf Collection notifications at napernotify.com.

2025 Annual Water Quality Report

Please visit bit.ly/naperwater2025 to view the City's annual Water Quality Report and learn more about the source and quality of Naperville's drinking water. To speak to a Water Utility staff member about the report or to have a paper copy mailed to your home, call 630-420-6720 or email tilfordc@naperville.il.us.

Input Matters: The National Community Survey

In April, select households received mailed invitations to complete the 2026 National Community Survey (NCS). If you received an invitation and have not yet taken the survey, please do so. This is your chance to help shape the future of our community! The survey takes about 15 minutes to complete and responses are confidential.

The NCS gathers resident feedback about City services and the overall quality of life in Naperville. It evaluates 10 facets of community livability and provides benchmark comparisons to other communities across the country.

Beginning on Monday, May 11, all residents are welcome to take the survey online, when a link to the open participation survey is posted on the project's webpage: naperville.il.us/2026NCSSurvey. Completing the survey by 11:59 p.m. (CST) on Monday, June 1, helps the City prioritize future projects, services and initiatives.

Survey results will be communicated this summer. For more information about the NCS, visit naperville.il.us/2026NCSSurvey.

National Night Out Neighborhood Registration

National Night Out is back! Naperville's 30th annual National Night Out will take place on Tuesday, Aug. 4. National Night Out is a national event that promotes police-community partnerships and enhances neighborhood camaraderie. The event is a great opportunity to get to know your neighbors and City personnel.

Neighborhood registration is now open and closes on Monday, July 6. Previous neighborhood events have included block parties, parades, ice cream socials and more. Employees from the Naperville Park District, and the Naperville Police, Fire, Public Works and Electric and Water Utility departments will visit many of the registered events.

To register your neighborhood, visit naperville.il.us/nno.

E-Bike & E-Scooter Ordinance

A local ordinance regulating the use of electric bicycles (e-bikes), electric scooters (e-scooters), and other electric personal mobility devices in Naperville went into effect on Jan. 1. Visit naperville.il.us/ebikes to learn the rules.

Animal Control Tip. As summer approaches, Naperville Animal Control reminds residents of the dangers of keeping a pet inside a vehicle. According to the Municipal Code (10-4-16), a pet shall not be left in a vehicle if the temperature inside the vehicle is 80 degrees Fahrenheit or higher.

Safer Naper: Share the Road

All drivers have a responsibility to safely share the road with other motorists, motorcyclists, pedestrians and bicyclists. The increased popularity of electric bikes and other personal mobility devices has further increased the obligation to make our roadways safe for everyone. This month's Safer Naper campaign encourages everyone on the road to know their rights and responsibilities to ensure everyone's safety.

It's important to know that state and local rules regulate the use of e-bikes, e-scooters and other mobility devices in Naperville. You can find the rules at naperville.il.us/ebikes. When they're on the roadways, operators of electric mobility devices have the same rights and responsibilities as traditional bicyclists. Operators must follow the rules of the road, including yielding at stop signs and traffic signals, signaling before turning, riding in the same direction as traffic, and not riding more than two side by side.

Even when following the rules, bicyclists and e-bike and e-scooter users face unique safety challenges. Bikes, e-bikes and e-scooters are smaller, less visible and less likely to be heard. Therefore, motorists are encouraged to be mindful of and especially cautious around nearby bicycles and electric mobility devices. Please slow down, increase the distance between your vehicle and others, and follow all traffic laws.

If we all do our part, we can successfully share the road and keep each other safe. Learn more at naperville.il.us/asafernaper.

Spring Lawn Care Reminder. According to the Municipal Code (4-3-2), grass and weeds may not exceed eight (8) inches in height in the right-of-way and on private property. During the No Mow 'til Mother's Day program, registered participants will be exempt from ordinances governing grass height through Saturday, May 16 (the Saturday after Mother's Day).

Sustainable Landscaping: Conservation@Home

The Conservation Foundation's Conservation@Home program offers advice and ideas to help the community eliminate chemical use, incorporate earth-friendly landscaping and create native gardens. Following the success of the 2024 and 2025 programs, the City will cover the cost of 2026 Conservation@Home on-site consultations and certification fees for Naperville residents. This is an opportunity to create a more resilient ecosystem in your backyard.

Here's how it works: An expert from The Conservation Foundation will visit your property and offer personalized advice on plants, maintenance practices and design elements that boost biodiversity. If you meet the criteria, your property will earn a certification, and you'll receive a sign to showcase your eco-friendly status and raise awareness in your neighborhood.

Learn more and request a visit at bit.ly/conservation-at-home.

Naperville Connected Survey Results

Thanks to all who completed the *Naperville Connected* survey. Your feedback provides insight into what residents value about this newsletter and what can be improved. View the survey results at naperville.il.us/connected.

Changes are coming this summer to modernize the newsletter and make it more accessible. Thanks for your interest in *Naperville Connected*!

GOVERNMENT MEETINGS: Meeting locations, participation instructions, and details on how to watch or listen are found on each meeting agenda. To view the Government Meetings Calendar, including information about changes or cancellations, visit naperville.il.us or scan the QR code below. You can watch



City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6, AT&T U-verse – Ch. 99, or Comcast – Ch. 10) or stream them live or on demand at naperville.legistar.com/Calendar or youtube.com/OfficialNapervilleIL.

Municipal Center Meeting Room Reservations

The Naperville Municipal Center meeting rooms provide accommodation for educational, informational, cultural and civic functions of the Naperville community and other government agencies. Three meeting rooms at the Municipal Center can be reserved for community use: Meeting Room A, Meeting Room B and the Lunchroom.

The City's Meeting Room Policy and Procedures have been recently updated to help with the safety, security and management of visitors in the buildings. With these updates, meetings can now be scheduled from 8 a.m. to 8 p.m. Monday through Thursday, and from 8 a.m. to 5 p.m. on Fridays. Attendees must exit the building within 30 minutes of the meeting's conclusion.

As a reminder, Municipal Center meeting rooms are not available for private parties, commercial purposes, rehearsals, social gatherings or fundraising activities. If you are a Naperville resident (aged 18 years or older) and are interested in submitting a Meeting Room Reservation Form, please review the policy and other important details at bit.ly/meeting-room-reserve.

Home Maintenance Can Help Prevent Fires

These Naperville Fire Department spring cleaning safety tips can help maintain your home and may prevent a fire.

- **The leading cause of home clothes dryer fires is failure to remove lint.** Clean the lint filter before or after each load of laundry and remove lint that has collected around the drum. Keep the area around your dryer clear of items that can easily burn. Dyer lint is one of the most flammable things in your house!
- **Working smoke alarms cut the risk of fire-related fatalities in half.** Ensure that smoke alarms are installed inside every bedroom and on every level of the home, including the basement. Replace the batteries at least once a year and test the alarm monthly.
- **Most cooking fires in the home involve the stovetop.** Keep anything that can catch fire (e.g., oven mitts, wooden utensils, towels, curtains) away from your stovetop. Always stay in the kitchen to monitor what you're cooking.
- **Some home fires originate from extension cords.** Check electrical cords to make sure they are not running across doorways or under carpets. Make sure you are unplugging electronics when not in use, such as chargers for devices and small appliances.
- **Prepare an emergency supplies kit.** Have an emergency kit in your home and car. Regularly check to see if any supplies need to be restocked or replaced.

Official City Website: naperville.il.us

Naper Notify: napernotify.com

Meetings: naperville.legistar.com/Calendar

Help Center: naperville.il.us/helpcenter

Facebook: facebook.com/NapervilleIL

X: x.com/NapervilleIL

YouTube: youtube.com/OfficialNapervilleIL

eNews: naperville.il.us/enews

Naperville Connected Editor: 630-420-6093

General City Phone Number: 630-420-6111

Office of the Mayor: 630-420-6018

Office of the City Council: 630-548-2983

City Manager's Office: 630-420-6031

Emergency Ambulance, Fire and Police: 911

Non-Emergency Police: 630-420-6666

Non-Emergency Fire: 630-305-5900

Electric, Street Light, Water & Sewer

Problems: 630-420-6060

WCNC Government Access TV:

Astound – Ch. 6, Comcast – Ch. 10,

AT&T U-verse – Ch. 99

Mayor: Scott A. Wehri

City Council: Mary Gibson, Ian Holzhauser,

Supna Jain, Patrick Kelly, Josh McBroom,

Ashfaq Syed, Dr. Benjamin M. White and

Nate Wilson

City Manager: Doug Krieger