



NAPERVILLE CONNECTED

The official City of Naperville resident newsletter October/early November 2026

It's Leaf Collection Season

Bulk curbside leaf collection begins on Monday, Oct. 19, and runs through Wednesday, Nov. 25, pending weather or unforeseen circumstances. This year's collection cycles begin on Oct. 19, Nov. 2 and Nov. 16.

To participate, rake leaves to the curb by 6 a.m. on the first day of each two-week cycle. Crews will collect leaves in front of each home once during each cycle. Collection on a certain day can't be guaranteed.

Only put leaves in the piles and rake them away from storm drains to help prevent flooding. For full details, visit naperville.il.us/LeafCollection.

In addition to bulk leaf collection, residents can dispose of bagged leaves from Nov. 2 through Dec. 11 without using a yard waste sticker during free bagged leaf and yard waste collection. Place leaves and other yard waste at the curb during your normal garbage and recycling collection day. View the program guidelines at naperville.il.us/YardWaste.

Public Works Request Center

Use the City's Public Works Request Center to report concerns related to trees, leaf and brush collection, snow and ice, flooding, garbage and recycling, and more. The online form lets you identify the location, upload a photo and provide additional details to help staff evaluate your request.

To submit a request, visit the Public Works Request Center at data.naperville.il.us/pages/request-center.

If you provide an email address when submitting your request, you'll receive a confirmation number that you can use to track its status. Requests are processed and updated from 7 a.m. until 3:30 p.m. Monday through Friday.

For public works issues that require immediate assistance during the department's regular business hours listed above, call 630-420-6095.

Stay Informed During Leaf Collection



Sign up for Naper Notify, the City's mass notification system, to receive bulk curbside leaf collection updates sent to your phone or email. Create an account and select the Brush & Leaf Collection category. To sign up or change your preferences, visit napernotify.com.



You can track collection progress using the Bulk Leaf Collection Interactive Map at naperville.il.us/LeafCollection. The map is updated throughout the day to show where collection is complete and where crews are going next.



Follow us on social media! We post reminders before each bulk leaf collection cycle begins on Facebook (Facebook.com/NapervilleIL) and X (X.com/NapervilleIL).

Coming Soon: A New Website

The City of Naperville will launch a new, modernized website at naperville.il.us this fall!

Expected to roll out by late October, the new website is designed to better serve the community through improved accessibility, usability and performance.

City staff studied the current website's analytics and user feedback to inform decisions for the redesign. As a result, we're prioritizing a cleaner, simpler layout to make it easier for visitors to find the information they need.

Additionally, built-in accessibility tools will enhance the experience for individuals using assistive technology and ensure compliance with federal accessibility standards.

While the City's web address (naperville.il.us) will not change, the new site will represent a significant step forward in providing access to online services and resources.

We can't wait for you to experience it!

CITY OF NAPERVILLE

630-420-6111

naperville.il.us

MAYOR

Scott A. Wehrli

CITY COUNCIL

Mary Gibson

Ian Holzhauer

Supna Jain

Patrick Kelly

Josh McBroom

Ashfaq Syed

Dr. Benjamin M. White

Nate Wilson

CITY MANAGER

Doug Krieger

IMPORTANT CONTACTS

naperville.il.us/contact-us

Office of the Mayor
and City Council
630-420-6018

City Manager's Office
630-420-6031

Customer Care Center
630-420-6060

naperville.il.us/HelpCenter

Public Works Request Center
[data.naperville.il.us/pages/
request-center](http://data.naperville.il.us/pages/request-center)

Non-Emergency Police & Fire
Police: 630-420-6666
Fire: 630-305-5900
In an emergency, call 911.

Naperville Connected Editor
630-420-6093

MORE CONNECTIONS



napernotify.com



naperville.il.us/eNews



WCNC TV:
Astound – Ch. 6
AT&T U-verse – Ch. 99
Comcast/Xfinity – Ch. 10



[Facebook.com/NapervilleIL](https://www.facebook.com/NapervilleIL)
[X.com/NapervilleIL](https://www.x.com/NapervilleIL)



[YouTube.com/
OfficialNapervilleIL](https://www.youtube.com/OfficialNapervilleIL)

A Safer Naper: Situational Awareness

October's "A Safer Naper" campaign encourages everyone to stay alert and be mindful of their surroundings to help prevent crime.

This may sound easy, but it's more difficult than one might realize. Using situational awareness can help you notice potentially dangerous situations or identify criminal behavior.

Visit naperville.il.us/ASaferNaper to learn how keeping your head up, using your peripheral vision, avoiding distractions, and using reflective surfaces to look behind you, among other tactics, can help you hone your personal safety skills.



Free Silver CPR Classes for Seniors

The last Silver CPR classes of the year are on Tuesday, Nov. 10, at Safety Town, 1320 Aurora Ave. Learn Cardiopulmonary Resuscitation (CPR), how to use an external defibrillator and choking intervention. These free classes, taught by the fire department, are for residents aged 50 or older. Classes fill up quickly! Register below for either the morning or afternoon session.

- 10 a.m. class: bit.ly/nov-2026-silvercpr-am
- 12:30 p.m. class: bit.ly/nov-2026-silvercpr-pm

For more information, email silvercpr2026@gmail.com.



Voting at the Municipal Center

Voting for the Nov. 3 General Election continues at the Naperville Municipal Center, 400 S. Eagle St., for DuPage County and Will County residents through Monday, Nov. 2, with DuPage County voters also able to vote on Election Day, Tuesday, Nov. 3. Will County does not offer Election Day voting at this location.

All building visitors, including voters, must enter through the building's main lobby entrance facing Aurora Avenue, near the fountain, and check in with the building attendant. Municipal Center policy states that the lower-level parking garage entrance is not available for visitor access.

For voting dates, hours and other specifics, visit naperville.il.us/voting.



November Holiday Closures

All non-emergency City offices will be closed on Wednesday, Nov. 11, Thursday, Nov. 26, and Friday, Nov. 27.

There will be no garbage, recycling or yard waste collection on Thanksgiving (Nov. 26). Collection will occur one day later for the remainder of that week.

City of Naperville Government Meetings

View the Government Meetings Calendar at naperville.il.us. Meeting locations, participation guidelines and details on how to watch or listen are on each agenda. Watch City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Ch. 6 - Astound, Ch. 10 - Comcast/Xfinity, Ch. 99 - AT&T) or at youtube.com/OfficialNapervilleIL and naperville.legistar.com.