



Naperville Connected

Bulk Curbside Leaf Collection Begins Oct. 20

Each autumn, Public Works collects approximately 50,000 cubic yards of leaves during Naperville's Bulk Curbside Leaf Collection Program. That's enough leaves to fill about 15 Olympic-sized swimming pools.

Through this program, residents have three opportunities to dispose of fallen leaves at the curb. To participate, rake leaves into the street next to the curb in front of your home at the beginning of each leaf collection cycle.

The dates for each two-week collection cycle are:

- **Monday, Oct. 20:** First cycle
- **Monday, Nov. 3:** Second cycle
- **Monday, Nov. 17:** Third cycle

The program concludes on Nov. 26, pending early winter weather or other unforeseen circumstances.

Crews will collect leaves in front of each home once during each collection cycle. All residents should rake leaves to the curb by 6 a.m. on the first day of each collection cycle. However, crews may reach some neighborhoods near the end of the cycle. Leaf volumes and weather uncertainties make it impossible for the City to guarantee leaf collection on a specific day.

Residents should rake leaves away from storm drains to prevent flooding and place only leaves in piles. Other items, such as branches or rocks and decorations, can cause collection equipment to break down, delaying the collection process.

In addition to the Bulk Curbside Leaf Collection Program, residents can dispose of bagged leaves and yard waste **for free** from **Nov. 3** through **Dec. 12** with no yard waste stickers required.

For more information, visit naperville.il.us/leafcollection.

Naperville's Free Program for Safe Sharps Disposal

Naperville's Residential Sharps Disposal Program is a free and easy way to dispose of used medical needles and syringes safely. This program, launched in January 2024, helps protect family members and sanitation workers from accidental needle sticks while helping the environment through proper disposal.

Picking up a free sharps disposal container is easy. Visit the Naperville Fire Department Administration Center at 1380 Aurora Ave. between 8 a.m. and 3 p.m., Monday through Friday. Once the container is full and properly sealed, you can drop it off at the Household Hazardous Waste Facility (HHW) at 156 Fort Hill Drive on weekends from 9 a.m. to 2 p.m. No appointment is needed. Only properly secured Stericycle-brand containers are accepted, and this program is only available to Naperville residents. For more information, visit naperville.il.us/sharpsdisposal.

Want to learn more about the Bulk Curbside Leaf Collection process? Click **Leaf it to Us** at naperville.il.us/leafcollection. You will be taken to a webpage that uses data, photos and graphs to share program insights. It explains why leaf collection starts in mid-October, describes the steps involved, charts the volume of leaves collected, and more.

New eBill Portal Coming in January 2026

An improved way to manage your utility bills online is coming soon. The new eBill portal will allow users to manage their utility account(s), view billing history, set up automatic payments, and more.

As we prepare for this transition, the City recommends that current eBill customers download and save their past billing statements, if they haven't already done so.

We'll be sharing more information in the coming months to help residents with this transition.

Leave Your Leaves for a Healthier Lawn

After leaves are collected during the Bulk Curbside Leaf Collection Program, they are transported to local farms to be used as compost. This keeps leaves out of landfills and reduces greenhouse gas emissions, however this process has an environmental impact from the heavy equipment used to collect and transport leaves.

Consider repurposing your leaves instead of disposing them through bulk collection or yard waste pick up. Leaves help protect wildlife and add nutrients to your yard. Here are some eco-friendly leaf tips from The Conservation Foundation:

- **Let fallen leaves remain.** Gently rake leaves from your lawn into your garden beds. This creates a more natural cycle of nutrients (free fertilizer!), while also providing a habitat and food source for wildlife, including birds, butterflies, and lightning bugs.
- **Use the mulching feature on your lawnmower.** This is one of the easiest ways to shred leaves. Shredded leaves and grass clippings fertilize the yard as they decompose. You can also collect mulched leaves and use them around trees, shrubs, or in the garden.
- **Compost leaves.** Leaf mold (composted leaves) is excellent at holding water, making it a great mulch or vegetable garden cover. Shred leaves before composting to assist with decomposition.



Photo courtesy of
The Conservation
Foundation.

A Safer Naper: Senior Safety and Resources

Naperville's senior population continues to grow, and many residents have called this community home for decades. Our seniors have played a pivotal role in shaping the city we enjoy today and continue to enrich Naperville in countless ways.

The City of Naperville is committed to supporting our senior residents by providing easy access to helpful information and resources. Visit the Senior Services and Resources page at naperville.il.us/senior-resources for information about local and regional government programs, agencies, and nonprofit organizations that specialize in senior services.

In addition to visiting the Senior Services and Resources page, explore naperville.il.us/asafernaper in September for senior safety tips from the Naperville Police Department's Safer Naper campaign.

2025 Mid-Year Crime Statistics

Awareness is a key factor in the overall safety of a community. Residents who are aware of the types of crimes happening in their city are more likely to practice situational awareness, report suspicious activity to police and take proactive steps to avoid victimization.

For this reason, the Naperville Police Department shares crime and incident data for transparency. While Naperville is a safe city, it is not a crime-free city.

Learn more about the types of crimes happening in Naperville in the mid-year 2025 Crime and Incident Data overview at naperville.il.us/crimedata.

Fun and Educational: Public Safety Open House

We hope to see you at the Naperville Police and Fire Departments' Public Safety Open House. Stop by from **10 a.m. to 2 p.m.** on **Saturday, Sept. 27**, at Naperville's Public Safety Campus, 1380 Aurora Ave.

This **free** event features live demonstrations, activities for all ages, displays of police and fire vehicles and equipment, and appearances by Sparky the Fire Dog and McGruff the Crime Dog.

For more details, visit naperville.il.us/PSOH.

Save With Sustainability Incentives and Rebates

Did you know that Naperville's Electric Utility customers who implement energy efficiency upgrades in their homes may be eligible for a rebate?

The City offers multiple energy incentives and rebates to help utility customers make sustainable improvements, including smart thermostat installation, weatherization updates (e.g., attic insulation and single-pane window replacement), electric vehicle charging station installation, rooftop solar panels, efficient air conditioning installation and more. A portion of the available budgeted funding has already been awarded; incentives for the year will end once all funding has been allocated.

Energy-efficient home upgrades lessen the demand on Naperville's electric grid, conserve energy, promote sustainability, and may lower utility bills. To learn more, visit naperville.il.us/sustainabilityincentives.

GOVERNMENT MEETINGS: Meeting locations and directions for listening and participating are noted on each upcoming meeting's agenda. Please refer to the Government Meetings calendar at naperville.il.us or scan the QR code below to access the calendar directly, as well



as for information about any changes or meeting cancellations. Watch City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6, AT&T U-verse – Ch. 99, or Comcast – Ch. 10) or stream at naperville.legistar.com/Calendar.

A New Way to Engage: Submit Your Comments Online for Board and Commission Meetings

Now it is easier than ever to share your thoughts on city business by submitting a written thought or position statement online for a board or commission meeting. Anyone can submit written comments or position statements for board and commission meetings through an online form at naperville.il.us/bc-comment.

Submissions are due **at least 24 hours before the meeting** to be shared with board and commission members and posted in the City's meeting management system. Submissions received after the deadline will not be shared or posted.

The number of written comments received will be announced with each agenda item. Individual comments will not be read aloud. To speak during the meeting, attend in person and follow the public comment process.

City Council and the Planning and Zoning Commission use separate comment submission processes. Please visit their webpages for details.

Naperville Dementia Caregiver Support Groups

The Naperville Senior Task Force, in association with Dementia Friendly Naperville, is helping to build a support system for people who care for those with dementia. Participants talk through concerns, exchange practical information on challenges and possible solutions, and learn about community resources. The Alzheimer's Association Illinois Chapter trains the facilitators.

There are two monthly caregiver support groups:

1. The third Thursday of the month

Time: 3 to 4 p.m.

Location: Alfred Rubin Community Center
305 Jackson Ave., Room 201

2. The fourth Tuesday of the month

Time: 1 to 2 p.m.

Location: Naperville 95th St. Library
3015 Cedar Glade Drive

Participants should register in advance. To register for either support group, email DementiaFriendlyNaperville+info@gmail.com or call Lisa Kirchner at 630-710-7502.

September is National Preparedness Month. Ensure you and your loved ones are prepared for the unexpected. For a list of emergency preparedness resources, visit naperville.il.us/emergencyprep.

Official City Website: naperville.il.us

Naper Notify: napernotify.com

Meetings: naperville.legistar.com/Calendar

Help Center: Click Help Center at naperville.il.us

Facebook: facebook.com/NapervilleIL

X: x.com/NapervilleIL

YouTube: youtube.com/OfficialNapervilleIL

eNews: naperville.il.us/enews

Naperville Connected Editor: 630-420-6093

General City Phone Number: 630-420-6111

Office of the Mayor: 630-420-6018

Office of the City Council: 630-548-2983

City Manager's Office: 630-420-6031

Emergency Ambulance, Fire and Police: 911

Non-Emergency Police: 630-420-6666

Non-Emergency Fire: 630-305-5900

Electric, Street Light, Water & Sewer

Problems: 630-420-6060

WCNC Government Access TV:

Astound – Ch. 6, Comcast – Ch. 10, AT&T U-verse – Ch. 99

Mayor: Scott A. Wehrli

City Council: Mary Gibson, Ian Holzhauser,

Patrick Kelly, Allison Longenbaugh,

Josh McBroom, Ashfaq Syed,

Dr. Benjamin M. White and Nate Wilson

City Manager: Doug Krieger