



Naperville

Connected

At the time of printing, the City of Naperville was in the midst of responding to the worldwide prolific spread of the COVID-19 coronavirus. Due to the ever changing situation, all information and dates in this issue are subject to change. Residents are encouraged to visit www.naperville.il.us for the most up-to-date information.

Naperville Takes Action Against COVID-19

In response to the worldwide public health threat of COVID-19, the City has continued to partner with organizations at all levels of government, including public health agencies, to minimize risk to our public and City employees while raising our level of preparedness and ensuring the continued delivery of critical city services. Working together, the City continues to monitor the outbreak, implement practices recommended to contain its spread and take steps to keep residents and City staff healthy, safe and informed.

Despite all city buildings being closed to the public in March and some changes to the delivery of non-essential city services and meeting schedules, city business has continued. Work has been conducted online, through email and phone calls, and in person, when necessary, using universal precautions.

While the virus remains active, residents are strongly encouraged to continue practicing social distancing measures to

help reduce the number of people who become sick. Residents are also encouraged to visit www.naperville.il.us/coronavirus-resources to stay up to date on the latest City news regarding the virus.

As Naperville continues to respond to this pandemic, please continue to check in with elderly family members or neighbors to make sure they have the medications and supplies they need. Use technology and social media to connect with family and friends. Finally, do not be afraid to ask for help if you or someone you love is feeling emotional distress.

The following resources are available to you 24 hours a day, 7 days a week:

- Crisis Text Line – Text REACH to 741741
- DuPage County Crisis Hotline – (630) 627-1700
- Will County Crisis Hotline – (815) 722-3344

Think Before You Flush

With the recent concern regarding the supply of toilet paper, the City of Naperville would like to remind everyone about what is appropriate and not appropriate to flush down the toilet.

Our sewers are designed to dispose of toilet paper and human waste only. Products such as facial tissues, paper towels, and even “flushable” wipes are NOT flushable. These items don't break down in the sewer system like toilet paper and can cause nasty backups into your home, the street, or blockages at our wastewater facilities. Unless it's toilet paper or your personal waste, it must go in the trash can.

2020 Census - Make Sure You're Counted!

By now, all residents should have received a letter inviting them to participate in the 2020 decennial census.

When you respond, which you can do online or by phone or mail, your responses are safe, secure and protected by federal law. The responses you provide are used for statistical purposes only and help make informed decisions on a local, state and national level. The support of Naperville residents is essential to ensure an accurate and complete count. Learn more at www.naperville.il.us/2020census.

Senior Housing Options Expo Postponed. In response to the COVID-19 global pandemic, the Senior Housing Expo, originally scheduled for April 23 and 24, has been postponed. A new date will be announced at a later time. For updates, visit www.naperville-lisle-triad.org.

AARP Smart Driver Program

The Naperville Police Department is partnering with AARP to offer a Smart Driver classroom refresher course, designed for drivers age 50 and older.

Topics include: understanding the effects of aging on driving and how to compensate; driving strategies for the mature driver; identifying the most common crash situations; and an update on the rules of the road, vehicle accessories and local traffic hazards.

Classes will be held on May 27 and 28 from noon to 4 p.m. at the Naperville Police Department, 1350 Aurora Ave.

Register online at www.naperville.il.us/aarpsmartdriver or contact Crime Prevention Specialist Julie Smith at (630) 420-8479 for more information.

A Safer Naper: Victim Services

In April, the Naperville Police Department's A Safer Naper campaign will shed some light on crime victim's rights and the services available to assist them. While we hope you and your loved ones never endure a victimizing experience, it's important to be aware that support services are available and you are not alone.

The police department's victim advocate offers crisis intervention services; provides information and answers questions about the legal process; assists with court documents like orders of protection; and acts as a liaison with schools, courts and other social service agencies.

Learn more about this position and other victim services at www.naperville.il.us/asafnernaper.

Please refer to the City's Government Meetings calendar at www.naperville.il.us for upcoming meeting dates.

Please note: The 5th Avenue Workshop scheduled for April 6 is postponed and will be rescheduled to a later date.

Brush Collection Begins in May

The City will provide free curbside residential brush collection for tree and shrub branches beginning in mid-May. Brush must be placed on the parkway the Sunday before collection begins in each area.

For more information about the program, and to view brush collection progress using an interactive map, visit www.naperville.il.us/brushcollection.

To receive updates from Naper Notify, visit www.napernotify.com and sign up for the Brush and Leaf Collection community notification category.

Curbside Bulk Brush Collection Schedule		
Homes with garbage collection this day	Must put branches by the curb no later than	Branches will be collected once during
Monday	May 10	May 11-15
Tuesday	May 17	May 18-22
Wednesday	May 25	May 26-29
Thursday	May 31	June 1-5
Friday	June 7	June 8-12

In honor of Earth Day on April 22, here's a look into the City's ongoing commitment to environmental sustainability. Learn more at www.naperville.il.us/sustainability.

An Update from NEST

Since its establishment in March 2019, the Naperville Environment and Sustainability Task Force (NEST) has been working to enhance environmental sustainability in Naperville.

When NEST was established, the main goal was to create a community-wide Climate Action Plan that builds upon the significant sustainability efforts already undertaken by the City. The plan is aimed at keeping Naperville at the forefront of sustainability and climate action to ensure the continued high standards of livability and reputation of our community. **Residents** are encouraged to provide their input toward the plan through an online survey at <https://cutt.ly/Naper2030>. **Local business owners** are encouraged to provide their input through the business survey at bit.ly/nestf-business-survey.

In addition to creating the action plan, NEST has also assisted in the expansion of the Renewable Energy Program, provided input to city development projects and held open houses to gather community input.

To learn more about NEST, including how to join their efforts and learn when meetings take place, visit the NEST Facebook page at www.facebook.com/NaperSustain or send an email to communications.nstf@gmail.com.



Annual Earth Week Celebration Postponed

In response to the COVID-19 global pandemic, all Naperville Earth Week events, including but not limited to the Earth Day Fair, Arbor Day Tree Sale, Free Shred Event and National Mayor's Challenge for Water Conservation, have been postponed. Please visit the following websites for updated information and rescheduled event dates:

- **Earth Day Fair and Events:** www.napervilleparks.org/earthweek
- **Arbor Day Tree Sale:** www.naperville.il.us/arbordaytreesale
- **Free Shred Event:** www.napervilleparks.org/earthweek
- **National Mayor's Challenge for Water Conservation:** www.naperville.il.us/napervillewaterchallenge

It's Easy to be Green in Naperville

Yard Waste/Organics Program

Rent a 65- or 95-gallon yard waste cart for an annual fee instead of using bags and stickers. Residents choosing this program can also use the containers for food waste. Learn more at www.naperville.il.us/yardwaste.

Rain Barrels

Rain barrels collect water from your home gutters for reuse in watering garden areas and plants between rainy days. Pre-order your rain barrel for pick-up at the Arbor Day Tree Sale. Order your rain barrel at www.naperville.il.us/sustainability.

Household Hazardous Waste

Take batteries, oil, fertilizers, old cleaners and more to the hazardous waste center at 156 Fort Hill Dr. Proper disposal of these items keeps them from entering water supplies and landfills. Learn more at www.naperville.il.us/hhw.

Energy Efficient Programs

Visit www.naperville.il.us/renewable to learn about rebates for energy-efficient home improvement projects such as smart thermostats, air conditioners and more.

SCAN QR CODE TO ACCESS SURVEY

RESIDENTS



cutt.ly/Naper2030

BUSINESSES



bit.ly/nestf-business-survey

PROVIDE YOUR INPUT TODAY

Stay Connected!



Official City Website: www.naperville.il.us

Naper Notify: www.napernotify.com

Meetings: <https://naperville.legistar.com/Calendar.aspx>

Facebook: www.facebook.com/NapervilleIL

Instagram: www.instagram.com/NapervilleIL

Twitter: www.twitter.com/NapervilleIL

YouTube: www.youtube.com/OfficialNapervilleIL

eNews: www.naperville.il.us/enews

General City Phone Number: (630) 420-6111

Office of the Mayor: (630) 420-6018

Office of the City Council: (630) 548-2983

City Manager's Office: (630) 420-6031

Emergency Ambulance, Fire and Police: 9-1-1

Non-Emergency Police: (630) 420-6666

Non-Emergency Fire: (630) 305-5900

Electric, Street Light, Water and Sewer

Problems: (630) 420-6187

Naperville Connected Staff: (630) 420-6750

WPFP City Radio: 1610 AM

WCNC Government Access TV:

Ch. 6 - Wide Open West, Ch. 10 - Comcast,

Ch. 99 - AT&T

Mayor: Steve Chirico

City Council: Judith A. Brodhead, Kevin M.

Coyne, Patricia A. Gustin, Paul J. Hinterlong,

Patrick Kelly, John J. Krummen, Theresa

Sullivan and Dr. Benjamin M. White

City Manager: Doug Krieger