



Naperville

Connected

At the time of printing, the City of Naperville was in the midst of responding to the ongoing COVID-19 pandemic. Due to the ever changing situation, all information and dates in this issue are subject to change. Residents are encouraged to visit www.naperville.il.us for the most up-to-date information.

Naper Notify Text Messages Have a New Look

If you are signed up to receive text messages from Naper Notify, the City's service for emergency and community notifications, you may have noticed messages now look a bit different. The new format displays the beginning of each text, providing a link to view the full message.

Why the change? Some mobile service providers truncate, re-order, delay or refuse to deliver longer messages. The new delivery method ensures that all users receive important and useful information as quickly as possible.

Visit www.napernotify.com to learn more about the program and subscribe.

Program Offers Hope for Residents Battling Addiction

Many people throughout the world are struggling with the effects of the COVID-19 pandemic. These struggles can be attributed to the heightened isolation, fewer support options and increased anxiety due to the uncertain times and new financial burdens. Coping with these issues might cause some to turn to substances for relief, but help is available.

The Naperville Police Department's Connect for Life program is actively looking to support those struggling with substance use issues by immediately connecting those looking for assistance to local treatment options and recovery liaisons.

If you or a loved one are struggling from addiction, please contact the Naperville Police Department's Connect for Life program at (630) 305-7032 or email Sergeant Derek Zook at zookd@naperville.il.us. For more information, visit www.naperville.il.us/connectforlife.

Summer Is the Time for Pool Safety

Summer means warm weather and people looking for ways to stay cool. If enjoying a backyard pool is part of your summer plans, please take time to familiarize yourself with City guidelines for these structures.

Pools that exceed 24 inches in depth require a building permit before installation and must include necessary barrier and safety requirements. This includes in-ground, above ground and temporary, on-ground swimming pools, as well as hot tubs and spas. These structures must also be surrounded by barriers that comply with the 2018 International Swimming Pool & Spa Code and applicable Naperville municipal ordinances.

Visit www.naperville.il.us/swimmingpoolpermit for more information and specific guidelines.

To check out previous issues of *Connected*, visit www.naperville.il.us/connected.

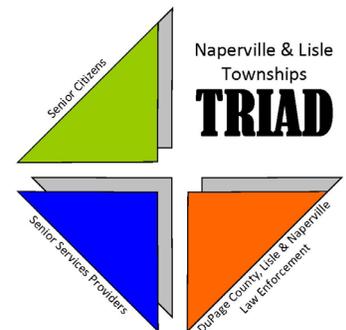
Senior Housing Options Expo (SHOE)

The fifth annual Senior Housing Options Expo (SHOE) hosted by the Naperville-Lisle Townships Triad in conjunction with the City of Naperville and the Village of Lisle will take place as a virtual video conference on Thursday, August 13 and Friday, August 14 for those interested in learning how to make the most of their senior living experience.

The expo will be a little different this year due to the COVID-19 pandemic. Panel discussions with local agencies that are committed to bettering the lives of older adults in the community will come together "virtually" to educate and share information via a Zoom video conference.

Panel discussions will include: housing options (independent living, assisted living and memory care), downsizing, moving and selling, legal considerations, adult day services, home care services, home modifications, senior property tax programs and other local services available to older adults.

For details on how you can participate from the comfort of your own home, please visit the Naperville-Lisle Townships Triad website at www.naperville-lisle-triad.org.



Events During COVID-19

COVID-19 has impacted many special events in Naperville, and you can visit www.naperville.il.us/eventinfo to view cancellations or postponements we've been made aware of.

If you have questions about a specific event, please reach out to the organization responsible for the event.

Keeping Sidewalks Clear During Summer

Per City Code, it is the responsibility of the property owner to keep sidewalks and walkways safe for pedestrians. To do so, please keep these areas free of overgrown trees or bushes, tall grass, weeds and other obstructions that may interfere with easy use of public walkways.

Government Meetings Calendar

City staff has been working on virtual solutions for government meetings in accordance with the ongoing COVID-19 pandemic. Specific meeting details, such as how to listen and participate, will be shared on the agenda of each upcoming meeting. Please refer to the City's Government Meetings calendar at www.naperville.il.us for upcoming meeting dates and agenda links.

Mosquito Control

To help control the mosquito population in Naperville, City crews inspect for and remove standing water wherever possible and treat ponds, marsh areas and catch basins throughout the City in an attempt to target the mosquito in the larval stage. The City also monitors and tests its 12 mosquito traps each week to evaluate the effectiveness of larval control, provide early warnings for when the adult populations are rising and also test for West Nile Virus. When necessary, the City will utilize spraying to control the population of adult mosquitoes. In these cases, the City uses the safest chemicals available in very low volumes and sprays only as needed.

There are several precautions residents can take to avoid mosquito bites and reduce the number of mosquitoes around their homes.

- Wear shoes and socks, long pants and a long-sleeved shirt between dusk and dawn.
- Apply insect repellent containing DEET to exposed skin when outdoors.
- Install tight-fitting window and door screens and check for and repair any tears.
- Remove old tires, flower pots, etc., and change the water in birdbaths at least once a week.
- Clear debris from gutters, cut grass short, trim shrubbery and eliminate yard ruts and puddles.
- Aerate ornamental ponds or stock with larvae eating fish.
- Use *Bacillus thuringiensis israelensis* (Bti) in any standing water around your home.

Learn more at www.naperville.il.us/mosquitocontrol.

A Safer Naper: Animal Control

This month, our Safer Naper campaign is highlighting the Naperville Police Department's outstanding Animal Control Unit and how it makes Naperville a safer community.

The Animal Control unit promotes responsible pet ownership and animal care through education and enforcement. They enforce local and state animal control and welfare laws as well as investigate animal cruelty and neglect and rescue animals that are stray, injured or in danger.

The unit consists of three animal control officers and a working supervisor with a combined 65 years of animal control experience. The members of Naperville Animal Control are experts in their field, dedicated to their profession and proud of their many contributions to the City of Naperville.

The unit responds to an average of 4,500-5,000 service calls per year, impounds and care for 300-400 animals per year, and transfers about 200 animals to humane societies and shelters for adoptions. In addition, they answer several thousand phone calls each year from residents inquiring about wildlife concerns and behavior and neighborhood nuisance complaints. They also investigate bites and dangerous dog cases.

To contact Animal Control, call (630) 420-6178 or for more information, visit www.naperville.il.us/animalcontrol.

Don't Let Metallic Balloons Ruin the Party

If you celebrate with metallic balloons, Safe Electricity reminds customers that proper handling and disposal keeps the balloons from drifting into power lines and potentially causing a power outage. When a metallic balloon touches a power line or floats into substation equipment, it can cause a surge of electricity that short circuits equipment and can lead to power outages, fires and possible injuries.

Here are some tips to consider with metallic balloons:

- Keep balloons tethered at all times and attached to a weight.
- When no longer in use, puncture and deflate the balloons before creatively reusing or disposing of them.
- Always assume power lines are live, and keep yourself and all other items at least 10 feet away from power lines.
- If a balloon or another toy becomes entangled in an overhead power line, do not attempt to retrieve it. Call City Dispatch at (630) 420-6187 for assistance, which will alert the Naperville Electric Utility.

Lawn Maintenance Protects Rivers and Streams

Lawn fertilizer contains nutrients like nitrogen and phosphorous that encourage turfgrass to grow quickly.

However, the fertilizer we put on our lawns also affects the health of our local rivers and streams. When it rains, stormwater picks up excess fertilizer on your lawn and sidewalk and brings it down storm drains that lead directly to local waterways. The same nutrients in fertilizers that encourage grass to grow also cause algae in bodies of water to grow. Algae harms water quality and fish, detracts from our waterway's natural beauty, and can even impact recreational opportunities like fishing and kayaking. If using fertilizer on your lawn, be sure to follow the product instructions and sweep excess fertilizer off hard surfaces like sidewalks.

Animal Control Tip. Summer is a common time for pets to accidentally sneak out of the house or yard. In the event that your pet goes missing, check that you have the most current phone number and address on your pet's ID tag and microchip registration. It's also important to keep their collar on even when you are home. Contact Animal Control at (630) 420-6178 or AnimalControl@naperville.il.us if you need assistance getting a microchip or ID tag for your pet.

Stay Connected!



Official City Website: www.naperville.il.us
Naper Notify: www.napernotify.com
Meetings: <https://naperville.legistar.com/Calendar.aspx>
Facebook: www.facebook.com/NapervilleIL
Instagram: www.instagram.com/NapervilleIL
Twitter: www.twitter.com/NapervilleIL
YouTube: www.youtube.com/OfficialNapervilleIL
eNews: www.naperville.il.us/enews

General City Phone Number: (630) 420-6111
Office of the Mayor: (630) 420-6018
Office of the City Council: (630) 548-2983
City Manager's Office: (630) 420-6031
Emergency Ambulance, Fire and Police: 9-1-1
Non-Emergency Police: (630) 420-6666
Non-Emergency Fire: (630) 305-5900
Electric, Street Light, Water and Sewer Problems: (630) 420-6187
Naperville Connected Staff: (630) 420-6750

WPFP City Radio: 1610 AM
WCNC Government Access TV:
Ch. 6 - Wide Open West, Ch. 10 - Comcast, Ch. 99 - AT&T
Mayor: Steve Chirico
City Council: Judith A. Brodhead, Kevin M. Coyne, Patricia A. Gustin, Paul J. Hinterlong, Patrick Kelly, John J. Krummen, Theresa Sullivan and Dr. Benjamin M. White
City Manager: Doug Krieger