



City of Naperville COVID-19 Community Update 3/13/2020

Impacts of COVID-19 on City of Naperville Operations

This week, the worldwide spread of COVID-19 started to more directly impact our community through event and activity cancelations and other disruptions to our routines. While there are still no confirmed cases of COVID-19 in DuPage and Will counties, we are now feeling the impact of this global pandemic in how we live our daily lives.

These changes may be overwhelming and concerning to many, but the City of Naperville is prepared to continue delivering services to our residents and businesses during this time of uncertainty. We have plans in place to ensure the continuation of critical operations, like emergency services and the management of our municipal water and electric utilities. Additionally, we follow the most stringent guidelines and practices to ensure the safety and security of the resources we provide to our customers.

At this time, City buildings remain open for business, and our City Council will continue to meet as scheduled. Residents have the option to participate by watching meetings remotely on WCNC (Ch. 6 - WOW, Ch. 10 - Comcast, Ch. 99 - AT&T) or online at (<https://naperville.legistar.com>) as well as the ability to weigh in on agenda items online without having to be at the meeting by using the City's online speaker signup system (www.naperville.il.us/speakersignup).

If you do come to one of our public buildings, know that our staff has been diligent ensuring that our facilities are clean, especially commonly-touched items like door handles, elevator buttons and bathroom fixtures. We will continue to follow Centers for Disease Control and Prevention (CDC) guidelines to help decrease the transmission of this and other viruses.

In the days and weeks ahead, take the steps you feel necessary to prepare yourself and your family, but remember the best thing we can do is to follow sound advice from the CDC: stay at home when you are sick; wash your hands often with soap and water; avoid touching your eyes, nose and mouth with unwashed hands; and practice social distancing.

Our City leaders remain in close contact with our local, state and federal partners to monitor the spread of COVID-19 in our area. As you continue to monitor the situation, please remember to seek out reputable sources of information. Our intergovernmental partners at our local schools, park district, and healthcare providers, among others, have been working diligently to provide information about operational changes. If you have a question, go directly to the source for information instead of relying on social media or unverified accounts.

Links to credible information and city-specific updates can be found at www.naperville.il.us/coronavirus-resources.