



City of Naperville

COVID-19 Community Update

3/16/2020

City of Naperville COVID-19 Update

As confirmed cases of coronavirus – COVID-19 – continue to increase, the City is following the directions set forth by the State of Illinois to prevent further spread of the disease. To protect both our residents and employees, the City has stayed in close contact with health officials and continues to monitor updates from the Centers for Disease Control, Illinois Department of Public Health and DuPage and Will County Departments of Public Health.

Residents are strongly encouraged to practice social distancing measures, such as working from home when it's an option, staying home as much as possible and trying to avoid places where the public is within close contact to one another. These actions will help reduce the number of people who become sick.

The City of Naperville takes seriously the advice of infectious disease experts. In response to this rapidly evolving situation, the City is currently taking several proactive and precautionary steps to help prevent the spread of the virus in our community:

- The March meetings of the City Council, Building Review Board and Board of Fire and Police Commissioners will take place as scheduled. Residents have the option to watch the City Council meetings remotely on WCNC (Ch. 6 - WOW, Ch. 10 - Comcast, Ch. 99 - AT&T) or online at (<https://naperville.legistar.com>). The public can also weigh in on agenda items before the City Council without having to be at the meeting by using the City's online speaker signup system (www.naperville.il.us/speakersignup).
- An Emergency City Council meeting will take place on March 17, immediately following the regular City Council meeting. This meeting can be viewed meetings remotely on WCNC (Ch. 6 - WOW, Ch. 10 - Comcast, Ch. 99 - AT&T) or online at (<https://naperville.legistar.com>).
- All other board and commission meetings through March 30 have been canceled.
- The 5th Avenue Workshop scheduled for April 6 is postponed and will be rescheduled to a later date.

We have plans in place to ensure the continuation of critical operations, like emergency services and the management of our municipal water and electric utilities. We appreciate your patience as city leaders make necessary adjustments to our operations to ensure the continued delivery of services while also safeguarding the health of our employees and the public.

As a reminder, if you are feeling ill or experiencing symptoms consistent with COVID-19, please call your primary care physician, not 9-1-1. This will keep our dispatchers and first responders free to assist in emergency situations.

Naperville is a community marked by resilience and compassion. In the coming weeks, please do what Naperville does best and take care of each other. Check in with elderly family members or neighbors to make sure they have the medications and supplies they need. Use technology and social media to connect with family and friends while you can't be together physically. Finally, do not be afraid to ask for help if you or someone you love is feeling emotional distress in this time of uncertainty. The following resources are available to you 24 hours a day, 7 days a week:

- Crisis Text Line – Text REACH to 741741
- DuPage County Crisis Hotline – (630) 627-1700
- Will County Crisis Hotline – (815) 722-3344

Keep up with city-specific updates and find links to credible sources of information about COVID-19 at www.naperville.il.us/coronavirus-resources.