

A Bright Idea



60,000+ Customers • 100 Employees • Outstanding Reliability
Community Owned Public Power Utility

Naperville owns its electric utility



Naperville has owned its Electric Utility since 1899, celebrating 120+ years of reliability and continuous improvement, bringing power to more than 60,000 customers each month.

Features of your locally-controlled utility:

114 million
kilowatt hours of electricity were purchased in September 2021.

Naperville buys its electricity through the Illinois Municipal Electric Agency (IMEA).

94% of Naperville's electric infrastructure is underground.

This increases reliability because it is less prone to weather and other damage versus overhead.

Naperville residents enjoy competitive electric rates.

Naperville's Electric Utility is at the forefront of new technologies designed to keep the power on and to respond to outages more quickly.



Spotlight on reliability

Naperville recorded 49 outages from July 2021 to September 2021. The breakdown of causes are:

TOTAL MILES OF ELECTRICAL CABLE

1,273 miles

Underground

1,170 miles

Overhead

103 miles

If all this electrical cable were laid end-to-end, it would stretch as far as Vero Beach, Florida.



5 Overhead Equipment Failure	0 Trees	8 Weather	7 Birds, Animals, Snakes, etc.
23 Underground Equipment Failure	6 Human/Unknown/Other	0 Supply to City	0 Vehicle

In September 2021, Naperville residents could expect to be without power for only 18.19 minutes per year.

