



Naperville Owns its Electric Utility

Shedding some light on Reliability

Features of your locally-controlled utility:

In September 2025, Naperville residents could expect to be without power for only 15 minutes per year.

95% of Infrastructure is underground.

This increases reliability because it is less prone to weather and other damage versus overhead.

Competitive Rates

Naperville's Electric Utility is at the forefront of new technologies designed to keep the power on and to respond to outages more quickly.

106,649,611 kilowatt hours of electricity purchased in September 2025

Naperville buys its electricity through the Illinois Municipal Electric Agency (IMEA).

103 Employees, 63,000 Customers, Outstanding Reliability, and Community Owned

Spotlight on Reliability:

Naperville recorded 115 outages from January to September 2025. The breakdown of causes are:

9 Overhead Equipment Failures

2 Trees

15 Weather

13 Birds, Animals, etc.

67 Underground Equipment Failures

8 Human/Unknown

0 Supply to City

1 Vehicle