

SOLAR CUSTOMERS:



HOW TO READ YOUR UTILITY BILL

While the majority of information on customer bills is the same for solar (net metering) and non-solar electric customers, solar customer bills provide certain information about energy usage and excess solar energy produced and sent back to the utility in a given month. This guide will help you understand what is—and is not—included in your bill.

SERVICE PERIOD DETAILS

The Service Period section has been broken down by line to make it easier to identify how much electricity you used and how much power your solar system sent back to the city’s power grid.

- 1. ENERGY USED.** These two lines and amounts show how much electricity you used during the month.
- 2. EXCESS SOLAR POWER EXPORTED.** These two lines and amounts show how much additional power your solar system sent back to the city’s power grid that month and the corresponding reduction on your monthly bill.
- 3. SOLAR POWER “CARRY FORWARD.”** This line shows the amount of kWh that will be carried forward into the next billing cycle. In this example, a customer used 100 kWh of electricity and produced 500 kWh, resulting in 400 kWh that will be carried forward into the next month.

NOTE: Due to billing constraints, we cannot show your overall total amount of solar kWh carried forward. Only the current month’s excess energy credits, if applicable, will be visible on the bill. To obtain your overall total of the excess solar energy, please visit Empower, the City’s online utility dashboard, or contact the Customer Care Center at (630) 420-6059.

Service Period						
Rate Class:		From	To	Days	Meter Number	Usage
1	COMMERCIAL EL	3/26/25	4/03/25	8	14716709	100.00
2	COMMERCIAL EL	3/26/25	4/03/25	8	14716709	500.00
3	COMMERCIAL EL	3/26/25	4/03/25	8	14716709	400.00
	COMMERCIAL WT	3/26/25	4/03/25	8	82823445	100.00

Service	Unit Cost	Consumption	Delivered/Received	Unit	Charge	Total Cost
EL CUSTOMER CHARGE					\$32.65	
EL FLAT GS 1	.108040	← 1	→ 100.00	KWH	\$10.80	
EL FLAT GS NET MTRG	.108040	← 2	→ 500.00	KWH	-\$54.02	
EL PURCHASED POWER ADJ	.000250		100.00	KWH	\$0.03	
TOTAL ELECTRIC						\$32.68
WT MONTHLY CUSTOMER CHG					\$46.40	
WT DWC WHOLESAL WT CHG	.038700		100.00	CF	\$3.87	

All other bill information is the same as non-solar customers. View the “[How to Read Your New Utility Bill](#)” guide for more information and definitions.