

# eBill SOLAR CUSTOMERS: HOW TO READ YOUR UTILITY BILL



While the majority of information on customer bills is the same for solar (net metering) and non-solar electric customers, solar customer bills provide certain information about energy usage and excess solar energy produced and sent back to the utility in a given month. This guide will help you understand what is—and is not—included in your bill.

## SERVICE PERIOD DETAILS

The Service Period section has been broken down by line to make it easier to identify how much electricity you used and how much power your solar system sent back to the city’s power grid.

- 1. ENERGY USED.** These two lines and amounts show how much electricity you used during the month.
- 2. EXCESS SOLAR POWER EXPORTED.** These two lines and amounts show how much additional power your solar system sent back to the city’s power grid that month and the corresponding reduction on your monthly bill.
- 3. SOLAR POWER “CARRY FORWARD.”** This line shows the amount of kWh that will be carried forward into the next billing cycle. In this example, a customer used 694.54 kWh of electricity and produced 931.18 kWh, resulting in 236.64 kWh that will be carried forward into the next month.

NOTE: Due to billing constraints, we cannot show your overall total amount of solar kWh carried forward. Only the current month’s excess energy credits, if applicable, will be visible on the bill. To obtain your overall total of the excess solar energy, please visit Empower, the City’s online utility dashboard, or contact the Customer Care Center at (630) 420-6059.

All other bill information is the same as non-solar customers.

Service Period		From	To	Days	Meter Number	Mult	Description	Usage
2	EL	3/21/25	4/21/25	31	#####	1.000	FRN FLAT RES NET METRG	931.18
1	EL	3/21/25	4/21/25	31	#####	1.000	FRS FLAT RES	694.54
3	EL	0/00/00	4/21/25	0	#####	1.000	BNKO RESDNTIAL NET METER BANK	236.64
	WT	3/22/25	4/22/25	31	#####	1.000	CF CUBIC FEET	400.00

  

Service	Unit Cost	Consumption Delivered/Received	Unit	Charge	Total Cost
RF RESIDENTIAL REFUSE					\$14.85
EL CUSTOMER CHARGE				19.27	
EL FLAT RES	.113920	← 1 → 694.54	KWH	79.12	
EL FLAT RES NET MTRG	.113920-	← 2 → 931.18	KWH	106.08-	
EL PURCHASED POWER ADJ	.004120	694.54	KWH	2.86	
EL RENEWABLE OPT \$5.00				5.00	
TOTAL ELECTRIC					\$27.13