



**Naperville**

**City of Naperville Tree Replacement Cost Share Program  
Frequently Asked Questions – Billing**

**Q: How did my tree become part of the City's cost share program?**

A: Parkway trees are routinely inspected by the Department of Public Works. After inspection, it was determined that the tree needed to be removed and replaced.

**Q: I did not agree to participate in the tree replacement program. Why was the tree planted and why am I being billed for it?**

A: According to [Chapter 10, Section 5-10-3 \(Landscaping and Screening\)](#) of the Naperville Municipal Code, property owners are responsible for maintenance, repair and replacement of dead or dying required landscape and, as such, must participate in the tree replacement program. Property owners are contacted via mail with information about the cost share program and given an option to help choose the replacement tree. Property owners who did not respond to initial requests were assigned a tree by the Department of Public Works and are still required to pay the cost-share portion of the tree. Please contact the Department of Public Works at (630) 420-6095 with questions or concerns about parkway tree(s) removal and replacement.

**Q: What does the \$165 fee cover?**

A: The amount a property owner must pay for a replacement tree is \$165, which is half of the \$330 the City pays for a new tree. The fee includes delivery, planting and a one-year tree warranty. There is no cost to the property owner for removal or stump grinding. Property owners will be charged \$165 for each tree planted.

**Q: When will payment be expected?**

A: The property owner will be billed for their portion of the tree replacement once the new parkway tree has been planted. Payment is due upon receipt.

**Q: What if I cannot pay my bill?**

A: The total amount of the bill is due upon receipt. If you are unable to make the full payment, please contact the Finance Department about payment options at (630) 420-6059.

**Q: Who do I contact for more information?**

A: More information on the Tree Replacement Cost Share Program can be found on the City website at [www.naperville.il.us/treeplanting](http://www.naperville.il.us/treeplanting). Please contact the City's Finance Department at (630) 420-6059 for billing questions/concerns.