

City of Naperville
Cross Connection Control Program
PO Box 246
Worth, IL 60482



Customer Name
Customer Address
City, St Zip

Dear Water Customer:

The Illinois Environmental Protection Agency (IEPA) requires that all water systems in the State of Illinois have an effective Cross Connection Control Program. Cross connections within the public water supply are a serious concern, as they can allow contaminants or pollutants to enter the public water system through what is called “backflow”. Backflow occurs when a drop in water pressure causes your water to flow in the opposite direction. This can allow contaminated or polluted water to flow back into your drinking water. Given IEPA regulations and the dangers that exist from unprotected cross connections, it is necessary to establish and maintain an effective cross connection control program to protect both the integrity of Naperville’s water supply as well as to protect our water customers.

In order to provide the best program possible, the City of Naperville has contracted with Backflow Solutions, Inc to inspect our water supply. Backflow Solutions, Inc. is a professional service company fully devoted to helping public and private water systems with the development, implementation, and maintenance of cross connection control programs.

A vital step in this program is a comprehensive mail survey of the water system to determine where cross connections exist. Below you will find the information required to be collected, so simply answer the questions appropriately, tear off the survey portion, sign and date in the appropriate areas, and put it back in the mail. Alternatively, you may also file your survey reports online at www.backflow.com/naperville.

The City of Naperville is proud of the water that we deliver to you every day. We should all be concerned with the safety and quality of our drinking water. By working together and cooperating in this critical program, we can further protect our water from potential contamination. Should you have any questions, please contact Backflow Solutions, Inc at 800-414-4990. Thank you for your assistance.

Sincerely,

Katie Rager / Cross-Connections Program Administrator for the City of Naperville
BSI Online



City of Naperville Water Survey RE: **Service Address / Acct Number XXXXXXXXX**

Please check whether or not you have the following:

- | | YES | NO |
|---|--------------------------|--------------------------|
| Lawn Irrigation (Lawn Sprinklers): | <input type="checkbox"/> | <input type="checkbox"/> |
| Fire Sprinklers (Not smoke detector): | <input type="checkbox"/> | <input type="checkbox"/> |
| Boiler (Not water heater): | <input type="checkbox"/> | <input type="checkbox"/> |
| Hot Tub/Spa/In-ground Pool: | <input type="checkbox"/> | <input type="checkbox"/> |
| Is your residence part of a
Condo or apartment building? | <input type="checkbox"/> | <input type="checkbox"/> |

If you have one of the above items, and know of an existing backflow prevention device at your home, please list your backflow prevention assembly information:

Manufacturer	Model	Serial	Size
--------------	-------	--------	------

I affirm all of this information to be true and accurate to the best of my knowledge.

Signature: _____ Date: _____ Printed Name: _____